

Notice: WINS Outage

March 9, 2016

A new version of WINS will be deployed during a weekend-long outage **effective Friday, March 11 at 8PM PST through to Monday, March 14 at 4AM PST.**

If changes are required to your business during this time, please email Christine Braun directly at Christine.braun@fortisbc.com. Please provide specific details of your changes including Group Name, date, cycle and amended requested quantity.

The system may be operational at times over the weekend but Fortis requests that users please refrain from accessing WINS during this outage.

Once live, users of the system may notice subtle changes, however the system will be 99% the same as current with no new functionality.

Following the outage, if users encounter any problems or errors, please call the Fortis HelpDesk immediately at 1-844-322-4455.

If you have any questions or concerns, please email us at TransportationServices@fortisbc.com or call the Hotline at 604-592-7799.

Thanks

Transportation Services
FortisBC Energy Inc.
604-592-7799