

## WINS – Estimated Measurement

April 23, 2012

Due to an issue with our automatic meter reading (AMR) data collection system over the weekend, the measurement data displayed on your burn reports for April 20-22 have been populated with estimate reads. Approximately 60% of all transport customers' data has been impacted.

The issue has been resolved this morning, so you will see metered non-billable data filter through to your burn reports by Wednesday.

In the meantime, thank you for your patience!

If you have any questions or concerns, please email us at [TransportationServices@fortisbc.com](mailto:TransportationServices@fortisbc.com) or call our Hotline at 604-592-7788.

Thanks

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