

Important Notice: Imbalance Return

September 20, 2019

Effective November 1, 2019, customers located in Columbia region, including Cranbrook, East Kootenay, Elko, Fernie, Galloway, Sparwood and Yahk will adhere to daily balancing rules and the balancing tolerance of 10% will apply. FEI will authorize 10,000GJ of Imbalance return for Columbia customers. This amount will be allocated based on a percentage of the group's average 30-day demand. These changes will be deployed in WINS by late October. A follow up notice will be issued at that time.

Regarding imbalance return for the Lower Mainland, due to the volume of transportation customers returning to bundled service, which represents roughly half the transportation demand at that location, with this consideration, effective November 1, 2019, FEI will authorize 25,000GJ.

Imbalance return for the Interior will remain unchanged at 40,000GJ.

FEI reserves the right to limit the use of imbalance return or otherwise curtail service. FEI will provide as much advanced notice as possible in the event of changes.

For future reference, this notice will be included in the SAP and WINS notices section of our web site:
<https://www.fortisbc.com/NaturalGas/Business/TransportationServiceOption/TransportMarketersActivities/Pages/default.aspx>

Thanks,
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