

Notice: Imbalance Return Availability Reduced

November 20, 2013

Imbalance Return will be reduced to 20,000GJs in the Lower Mainland and Interior regions effective November 21, 2013 until further notice.

If requests at the Lower Mainland or Interior locations in aggregate exceed the 20,000Gjs, requests will be pro-rated. See your nominations screen for scheduled amounts.

Please monitor your email or our web site as imbalance return may be further reduced at any time. All information postings are located in the news flash section of our web site:

<http://www.fortisbc.com/NaturalGas/Business/ChoosingANaturalGasSupplier/TransportationServiceOption/TransportMarketetersActivities/Pages/default.aspx>

If imbalance return is eliminated, then you will not be able to use your inventory as a source of supply. This means you must bring on enough direct physical supply to meet or exceed your group's consumption or you will incur a balancing premium surcharge.

Balancing surcharges in winter are \$1.10 per GJ and will apply to gas exceeding 20% of the authorized quantity or over 100 GJs. These surcharges are applicable to daily balanced groups.

If you have any questions or concerns, please email us at TransportationServices@fortisbc.com or call the Hotline at 604-592-7788.

Thanks

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