

# Rotary meter (2M-38M) service request (non-Canadian customers)



Company name		Address		Date (Yr/Mth/Day)
Main contact name		Telephone number	Email address	
Shipping contact ( <input type="checkbox"/> check if same as main contact)		Telephone number	Email address	
Billing address	City	State/country	Zip code	
Ship from address ( <input type="checkbox"/> check if same as billing address)	City	State/country	Zip code	
Ship to address when meters completed ( <input type="checkbox"/> check if same as billing address)	City	State/country	Zip code	

Meter specifications		Meter test requirements		
Meter badge number	Meter make, model, & size	Type of test required (check all that apply)		
Number of meters (for multiple meters/ types use additional form)		<input type="checkbox"/> Standard test at 2 flow rates: 1. Low load (LL) = 20% of Qmax +/- 5% (pass ≤ 1.5%) 2. High load (HL) = 95% of Qmax +/- 5% (pass ≤ 1%)		
Serial number		<input type="checkbox"/> Other flow rates (additional cost) Provide points:		

Module test requirements	In-test (additional cost)
Is the meter an Instrument Drive (ID) meter?	A test completed prior to repair and calibration to establish the performance of the meter in its current condition
<input type="checkbox"/> Yes <input type="checkbox"/> No, module (ECM2, micro or TCI) <u>not</u> provided for testing <input type="checkbox"/> No, module (ECM2, micro or TCI) <u>is</u> attached for testing	<input type="checkbox"/> No <input type="checkbox"/> Yes, standard test at 2 flow rates <input type="checkbox"/> Yes, test at other flow rates. Provide points:
If meter is an ID, indicate flow direction	
<input type="checkbox"/> ↑ Vertical <input type="checkbox"/> Horizontal ↔	

**If module provided for testing please answer the following questions:**

Battery	Units	Version	Custom display
<input type="checkbox"/> Lithium <input type="checkbox"/> Alkaline	<input type="checkbox"/> Metric <input type="checkbox"/> Imperial		
Uncorrected volume	Corrected volume		
Digits <input checked="" type="checkbox"/> <input type="checkbox"/> ft <sup>3</sup> <input type="checkbox"/> m <sup>3</sup>	Digits <input checked="" type="checkbox"/> <input type="checkbox"/> ft <sup>3</sup> <input type="checkbox"/> m <sup>3</sup>		
Uncorrected out pulse	Corrected out pulse		
<input type="checkbox"/> ft <sup>3</sup> <input type="checkbox"/> m <sup>3</sup>	<input type="checkbox"/> ft <sup>3</sup> <input type="checkbox"/> m <sup>3</sup>		
Fixed P factor	Base temperature		
	<input type="checkbox"/> °C <input type="checkbox"/> °F		
Pulse	<input type="checkbox"/> Other		

Paint meters (grey only)	Repair details
<input type="checkbox"/> No <input type="checkbox"/> Yes (no additional cost)	<input type="checkbox"/> New meter, no repairs needed. <input type="checkbox"/> In service meter, repairs required.

**All quotations, invoices and certificates will be returned by email.**

Turnaround	Required date (Yr/Mth/Day)
<input type="checkbox"/> 4 - 6 weeks <input type="checkbox"/> 5 days (additional cost)	

**Shipping requirements**

All pick-up and delivery of meters will be coordinated by FortisBC. Freight, parts and customs fees are additional.

Date meter will be ready for pickup by carrier (Yr/Mth/Day)

**The following information is required by Customs**

Type of container used	Quantity of boxes on pallet	Quantity of pallets
<input type="checkbox"/> Crate/box <input type="checkbox"/> Banded to pallet <input type="checkbox"/> Other, specify:		
Shipment type	Total weight of shipment (lbs)	Country or origin (where meter manufactured)
<input type="checkbox"/> Complete meter (body plus module) <input type="checkbox"/> Module only		
Fair market value (if meter were sold, at what cost) provide cost for each meter, not total	IRS number (Internal Revenue Service tax number)	
\$		
	<input type="checkbox"/> CAD <input type="checkbox"/> USD	

To submit your request, or if you have any questions, please contact: **FortisBC Measurement**  
 Toll Free: **1-800-667-4338**

Web: [fortisbc.com/measurement](http://fortisbc.com/measurement)  
 E-mail: [measurement@fortisbc.com](mailto:measurement@fortisbc.com)