

# Rotary meter (2M-38M) service request (non-Canadian customers)



Company name		Address		Date (Yr/Mth/Day)	
Main contact name		Telephone number		Email address	
Shipping contact ( <input type="checkbox"/> check if same as main contact)		Telephone number		Email address	
Billing address		City		State/country	Zip code
Ship from address ( <input type="checkbox"/> check if same as billing address)		City		State/country	Zip code
Ship to address when meters completed ( <input type="checkbox"/> check if same as billing address)		City		State/country	Zip code

Meter specifications		Meter test requirements	
Meter badge number	Meter make, model, & size	Type of test required (check all that apply)	
Number of meters (for multiple meters/ types use additional form)		<input type="checkbox"/> Standard test at 2 flow rates: 1. Low load (LL) = 20% of Qmax +/- 5% (pass ≤ 1.5%) 2. High load (HL) = 95% of Qmax +/- 5% (pass ≤ 1%) <input type="checkbox"/> Other flow rates (additional cost)	
Serial number	High pressure meter? <input type="checkbox"/> Yes (Surcharge applies) <input type="checkbox"/> No	Provide points:	

Module test requirements	In-test (additional cost)
Is the meter an Instrument Drive (ID) meter? <input type="checkbox"/> Yes <input type="checkbox"/> No, module (ECM2, micro or TCI) <u>not</u> provided for testing <input type="checkbox"/> No, module (ECM2, micro or TCI) <u>is</u> attached for testing If meter is an ID, indicate flow direction <input type="checkbox"/> ↑ Vertical flow head up <input type="checkbox"/> Horizontal flow head up ↔	A test completed prior to repair and calibration to establish the performance of the meter in its current condition <input type="checkbox"/> No <input type="checkbox"/> Yes, standard test at 2 flow rates <input type="checkbox"/> Yes, test at other flow rates. Provide points:

If module provided for testing, please answer the following questions:			
Battery <input type="checkbox"/> Lithium <input type="checkbox"/> Alkaline	Units <input type="checkbox"/> Metric <input type="checkbox"/> Imperial	Version	Custom display
Uncorrected volume Digits <b>X</b> <input type="checkbox"/> ft <sup>3</sup> <input type="checkbox"/> m <sup>3</sup>	Corrected volume Digits <b>X</b> <input type="checkbox"/> ft <sup>3</sup> <input type="checkbox"/> m <sup>3</sup>		
Uncorrected out pulse <input type="checkbox"/> ft <sup>3</sup> <input type="checkbox"/> m <sup>3</sup>	Corrected out pulse <input type="checkbox"/> ft <sup>3</sup> <input type="checkbox"/> m <sup>3</sup>		
Fixed P factor	Base temperature <input type="checkbox"/> °C <input type="checkbox"/> °F		
Pulse	<input type="checkbox"/> Other		

Paint meters (grey only)	Repair details
<input type="checkbox"/> No <input type="checkbox"/> Yes (no additional cost)	<input type="checkbox"/> New meter, no repairs needed. <input type="checkbox"/> In service meter, repairs required.

All quotations, invoices and certificates will be returned by email.	
Turnaround <input type="checkbox"/> 4 - 6 weeks <input type="checkbox"/> 5 days (additional cost)	Required date (Yr/Mth/Day)

Shipping requirements	
All pick-up and delivery of meters will be coordinated by FortisBC. Freight, parts and customs fees are additional.	
Date meter will be ready for pickup by carrier (Yr/Mth/Day)	

The following information is required by Customs			
Type of container used <input type="checkbox"/> Crate/box <input type="checkbox"/> Banded to pallet <input type="checkbox"/> Other, specify:	Quantity of boxes on pallet		Quantity of pallets
Shipment type <input type="checkbox"/> Complete meter (body plus module) <input type="checkbox"/> Module only	Total weight of shipment (lbs)	Country or origin (where meter manufactured)	
Fair market value (if meter were sold, at what cost) provide cost for each meter, not total \$ <input type="checkbox"/> CAD <input type="checkbox"/> USD	IRS number (Internal Revenue Service tax number)		

To submit your request, or if you have any questions, please contact: **FortisBC Measurement**  
 Toll Free: 1-800-667-4338 Web: [fortisbc.com/measurement](http://fortisbc.com/measurement)  
 E-mail: [measurement@fortisbc.com](mailto:measurement@fortisbc.com)