

# Rotary meter (2M-38M) service request (Canadian customers)



Company name	Address	Date (YYYY/MM/DD)
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Main contact name	Telephone number	Email address
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Shipping contact ( <input type="checkbox"/> check if same as main contact)	Telephone number	Email address
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Billing address	City	Province	Postal code
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Meter owner company name and address ( <input type="checkbox"/> check if same as billing address)	City	Province	Postal code
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Ship to address when meters completed ( <input type="checkbox"/> check if same as billing address)	City	Province	Postal code
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Meter specifications	Meter test requirements		
Meter badge number	Meter make, model, & size	Type of test required (check all that apply)	
Number of meters (for multiple meters/ types use additional form)	Serial number	<input type="checkbox"/> Standard test at 2 flow rates: 1. Low load (LL) = 20% of Qmax +/- 5% (pass ≤ 1.5%) 2. High load (HL) = 95% of Qmax +/- 5% (pass ≤ 1%)	
	High pressure meter? <input type="checkbox"/> Yes (Surcharge applies) <input type="checkbox"/> No		

Module test requirements	In-test (additional cost)
Is the meter an Instrument Drive (ID) meter? <input type="checkbox"/> Yes <input type="checkbox"/> No, module (ECM2, Micro or Adem-T) <u>not</u> provided for testing <input type="checkbox"/> No, module (ECM2, Micro or Adem-T) <u>is</u> provided for testing If yes, do you require: <input type="checkbox"/> Meter and modules sealed separately (ie 2 certificates with different seal periods to allow for module exchange program) <input type="checkbox"/> Meter body and module sealed together (ie 1 certificate) <input type="checkbox"/> Module only ECM2, Micro or Adem-T <input type="checkbox"/> Module only PTZ	If meter is an ID, indicate flow direction <input type="checkbox"/> ↑ Vertical flow head up <input type="checkbox"/> Horizontal flow head up ↔ <input type="checkbox"/> No <input type="checkbox"/> Yes, provide points:
For modules only, An Excel File must be provided with Serial Numbers, Badge Numbers, Max Pressure (150 kPa, 250kPa or 700kPa) and each module needs to be identified with the size of meter body that it will be attached to, in order to validate that the configuration of the module is correct.	

**If module provided for testing please answer the following questions.**

Battery <input type="checkbox"/> Lithium <input type="checkbox"/> Alkaline	Units <input type="checkbox"/> Metric <input type="checkbox"/> Imperial	Version	Custom display
Uncorrected volume Digits <b>X</b> <input type="checkbox"/> ft <sup>3</sup> <input type="checkbox"/> m <sup>3</sup>	Corrected volume Digits <b>X</b> <input type="checkbox"/> ft <sup>3</sup> <input type="checkbox"/> m <sup>3</sup>		
Uncorrected out pulse <input type="checkbox"/> ft <sup>3</sup> <input type="checkbox"/> m <sup>3</sup>	Corrected out pulse <input type="checkbox"/> ft <sup>3</sup> <input type="checkbox"/> m <sup>3</sup>		
Fixed P factor	Base temperature <input type="checkbox"/> °C <input type="checkbox"/> °F		
Pulse	<input type="checkbox"/> Max Pressure PTZ Module Only <input type="checkbox"/> 150 kPa <input type="checkbox"/> 250 kPa <input type="checkbox"/> 700 kPa		

**Order/repair requirements**

Seal meters (for custody transfer meters) <input type="checkbox"/> Yes, provide Measurement Canada Company Registration number: _____ <input type="checkbox"/> No, meter for informational purposes only	Paint meters (grey only) <input type="checkbox"/> Yes, no additional cost <input type="checkbox"/> No
Repair details <input type="checkbox"/> New meter, no repairs needed. <input type="checkbox"/> In service meter, repairs required. <input type="checkbox"/> In service meter, no repairs required (explain below)	
If applicable, add any details regarding repair or additional information:	

<b>All quotations, invoices and certificates will be returned by email.</b>	Turnaround 6 - 8 weeks      15 days (additional cost)      5 days (additional cost)	Required date (YYYY/MM/DD)
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Shipping requirements	
Preferred shipping company (name/phone number)	Carrier account number (if applicable)

To submit your request, or if you have any questions, please contact:

<b>FortisBC Measurement</b> Toll Free: 1-800-667-4338	Web: <a href="http://fortisbc.com/measurement">fortisbc.com/measurement</a> E-mail: <a href="mailto:measurement@fortisbc.com">measurement@fortisbc.com</a>
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