

## Part I – Details and eligibility

### 1. Applicant and property information

Property must be an existing residential dwelling serviced by natural gas or propane through FortisBC. Rebate will be issued by cheque, in name of, and mailed to, gas account holder. Invoice must be dated on or after January 1, 2019.

Account holder name (first/last)	Phone number	Email	FortisBC natural gas account number
Installation address	City	Province BC	Postal code
Mailing address (if different from above) for rebate cheque	City	Province	Postal code
Type of residence (for installation address) <input type="checkbox"/> Single family <input type="checkbox"/> Townhouse <input type="checkbox"/> Mobile home <input type="checkbox"/> Duplex <input type="checkbox"/> Other:	Number of adults in household	Is this a rental property? <input type="checkbox"/> Yes <input type="checkbox"/> No	

### 2. New product information

**Only one rebate per dwelling.** Rebate eligible brands/models are listed at [fortisbc.com/waterheater](http://fortisbc.com/waterheater).

Type (select one)	Rebate	Brand name/make	Model number	Invoice date (Yr/Mth/Day)	Total Cost (appliance and labour, excluding taxes)
<input type="checkbox"/> Condensing tankless	\$1000				
<input type="checkbox"/> 0.67 EF storage tank	\$200				
<input type="checkbox"/> Condensing storage tank	\$1000				

### 3. Installation information

Installation must be performed by a licensed gas contractor. If you need help finding a contractor, refer to [fortisbc.com/findacontractor](http://fortisbc.com/findacontractor). The gas contractor may also be eligible to receive a FortisBC incentive.

Contractor business name	Technical Safety BC gas contractor licence number	Installation permit number
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### 4. Old equipment information

Type of fuel <input type="checkbox"/> Natural gas <input type="checkbox"/> Electric <input type="checkbox"/> Other	Age (approx.)
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### 5. Additional information

To what degree did the rebate affect your decision to purchase a qualifying water heater?

Strongly affected    Somewhat affected    Did not affect at all    Do not know

How did you hear about the rebate?

Contractor    Bill insert    FortisBC website    Word of mouth    Newspaper ad    Radio    Retailer    Online ad

### 6. Two Upgrade Bonus

You may be eligible for the Two Upgrade Bonus if you install at least two (2) eligible Upgrades on or after September 28, 2018.

**Please note:** This application is considered one eligible upgrade. For a list of all other eligible upgrades and bonus terms and conditions, please visit [fortisbc.com/homerebates](http://fortisbc.com/homerebates).

Yes, please flag me for the \$300 Two Upgrade Bonus.

## Part II – Applicant declaration

- I confirm I meet the program eligibility criteria and that all information I have provided to FortisBC is true and correct.
- I have read and agree to the terms and conditions contained in this application.

**Optional:** I agree to receive emails from FortisBC containing news, updates and promotions regarding FortisBC's products, services and programs.  
 Note: You may withdraw your consent at any time. For more information, visit [fortisbc.com/privacy](http://fortisbc.com/privacy).

Applicant name (please print)	Applicant signature	Date (Yr/Mth/Day)
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### To claim your rebate

Submit these documents/information within six months of the invoice date:

- Completed application form signed by Applicant
- Copy of itemized purchase invoice with product make and model number, purchase/installation date, details of work performed, installation permit number and Technical Safety BC gas contractor license number.

By mail, send to:

ENERGY STAR® Water Heater Program  
 FortisBC Energy Inc.  
 PO Box 9090, Surrey BC V3T 5W4

By email, send to:

[rebates@fortisbc.com](mailto:rebates@fortisbc.com)

*Faxes are not accepted. Processing may take up to 90 days.*

For more information, visit [fortisbc.com/waterheater](http://fortisbc.com/waterheater), email [rebates@fortisbc.com](mailto:rebates@fortisbc.com) or call 1-800-663-8400.

### Part III – Additional terms and conditions

1. **Compliance with laws.** The Applicant must ensure the product is installed in accordance with the requirements of Technical Safety BC and/or gas authority having jurisdiction and in accordance with the manufacturer's specifications and all applicable laws, codes, standards and ordinances.
2. **Program changes.** FortisBC may modify or terminate the program at any time and for any reason without notice. Dates are subject to change. Number of available rebates may be limited.
3. **Rejection of applications.** FortisBC reserves the right, in its sole discretion, to reject applications which are late, incomplete, inaccurate or illegible, or do not meet program requirements or which include an invoice not containing required details. FortisBC is not responsible for late applications. Applications and invoices submitted electronically are at applicant's sole risk.
4. **Rebates.** Rebates cannot be assigned. Applicant is responsible for any applicable tax on rebate. FortisBC is under no obligation to re-issue a rebate which has been returned as undeliverable or to replace a stale-dated rebate cheque.
5. **Site Visits.** The applicant will provide or ensure FortisBC is granted access to the property upon request to enable FortisBC to verify product installation and operation and take photographs of the installed product.
6. **No liability.** FortisBC, not being the designer, manufacturer, provider or installer of the equipment, makes no representation or warranty whatsoever as to the fitness of, the necessity for, the quality of, or the energy efficiency/savings of, any equipment or service, or skill of any contractor. FortisBC accepts no liability or responsibility for the equipment, the services or use of any contractor.
7. **Use of Information.** The applicant acknowledges, consents and agrees FortisBC may:
  - (a) contact the applicant to administer, verify compliance with, and evaluate the program, and to conduct surveys;
  - (b) may collect and use information (including personal information), whether provided by the applicant or the installation contractor, obtained during site visits, or contained in, or forming part of, any documents submitted as part of the application, and disclose the information to affiliates, contractors, representatives, agents and funding partners to process, administer and evaluate the program and the incentives, to monitor and assess compliance with these terms and conditions and to develop other energy conservation programs;
  - (c) retrieve bill data for a period of two years prior to, and two years after, the installation date to evaluate consumption behavior and energy savings attributable to the program, and to collect, use and disclose such bill data pursuant to (b) above.

**For more information on FortisBC's Privacy Policy, visit our website at [fortisbc.com/privacy](https://fortisbc.com/privacy).**