

New Home Program - heat pump water heater application



- I am applying for a heat pump water heater rebate.
- I purchased, installed and fully paid for the qualifying water heater between March 29, 2018 and December 31, 2019.

How to apply

1. Review the attached terms and conditions and eligibility requirements. Complete the application form as accurately as possible to avoid delay.
2. Ensure you include all copies of final purchase receipts clearly indicating make, model number, payment and any other required information for your application.
3. Print and sign the application form and mail to: FortisBC Rebate Program, Suite 100, 1975 Springfield Road, Kelowna, BC, V1Y 7V7 or email to electricrebates@fortisbc.com.

Builder information

Company name

Company address	Town/city	Province	Postal code
Mailing address (if different from above)	Town/city	Province	Postal code
Company representative (first and last name)	Company representative phone number	Company representative email	

Development information

House type

- Single family detached Row/townhouse Duplex Mobile home

Building address	Town/city	Province	Postal code
Building permit date of issue (Yr/Mth/Day)	Completion date (Yr/Mth/Day)	FortisBC energy solutions manager or technical advisor (if applicable)	

Eligible measures

Heat pump water heater

Only Tier 2 or higher models are eligible for a rebate.

Find qualifying models at <https://neea.org/img/documents/qualified-products-list.pdf>

Please indicate where unit/s is/are installed

- Basement/utility room Garage

Invoice/receipt showing:

- Make
- Model number

Attached

Rebate amount

\$1,000

Rebate claimed

Total rebates claimed:

Optional

I agree to receive emails from FortisBC containing news, updates, and promotions regarding FortisBC's products, services, programs and any associated business opportunities. You may withdraw your consent to receive such emails from FortisBC at any time. Please refer to our Privacy Policy or contact us for more details.

- Yes No

Declaration

By applying for a rebate from this program:

- I certify I have read, understand, and will comply with the attached program terms and conditions, and meet the program eligibility criteria set out therein.
- I certify all information provided in this application form is true and correct.

Applicant name (please print) _____ Applicant signature _____ Date (Yr/Mth/Day) _____

Mail in completed application to:

FortisBC Rebate Program
Suite 100, 1975 Springfield Road
Kelowna, BC V1Y 7V7
Or email to electricrebates@fortisbc.com

Questions?

Call (toll-free): 1-866-436-7847
Email: electricrebates@fortisbc.com

Did you remember to?

- Sign this form.
 Include copies of your final purchase receipt.

New Home Program – Step Code Incentive

Terms and conditions



1. **Applicant eligibility.** Applicant must be the beneficial owner of the property during construction and incur the costs of building the dwelling.
2. **Property requirements.** The building must:
 - (a) be a newly constructed residential dwelling located in FortisBC's natural gas, propane or electric service territories, or the service territories of Nelson, Penticton, Summerland, and Grand Forks and served by natural gas or propane by FortisBC, or electricity by FortisBC or the aforementioned municipalities, as the case may be;
 - (b) be built by a licensed residential builder;
 - (c) be a detached house (including houses with secondary suites), an attached house (including a semi-detached house, duplex or triplex, townhouse, row house, attached house with secondary suite) or laneway home;
 - (d) not contain any non-residential units;
 - (e) be no more than four (4) storeys in building height;
 - (f) incorporate energy-efficient features meeting the specifications of BC Energy Step Code ("BC Step Code"); and
 - (g) be evaluated by an energy advisor certified by an NRCan licensed service organization (the "Energy Advisor").
3. **Incentives**
 - (a) **General.** Incentives are listed on fortisbc.com/newhome. Number of available incentives may be limited. Incentives cannot be combined with other FortisBC offers or promotions.
 - (b) **BC Step Code incentives.**
 - (i) applicant and property must meet BC Step Code requirements.
 - (ii) only available if natural gas used for space and water heating in FortisBC's natural gas territory, electricity used for space and water heating in FortisBC's electric service territory, or a combination of natural gas and electricity used for space and water heating where the territories overlap.
 - (iii) for gas incentives, each dwelling must receive gas under Rate 1;
 - (iv) for BC Step Code – Step 5, pre-approval by FortisBC is required.
 - (c) **Energy advisor support incentive.** Not available in Vancouver or if municipality has mandated BC Step Code - Step 3 or higher.
 - (d) **Appliance/product incentives.**
 - (i) must be listed/meet the qualifications at fortisbc.com/newhome;
 - (ii) natural gas appliance/product incentives are only available to FortisBC Rate 1 gas customers.
 - (iii) clothes washer, refrigerator and electric model clothes dryer incentives are only available to FortisBC electric customers and municipal electric customers of Nelson, Penticton, Summerland, and Grand Forks.
 - (iv) water heater incentives are not available if building built to BC Step Code – Step 2 or higher.
4. **Deliverables.** In addition to any information requested by FortisBC to verify eligibility and compliance with program terms and conditions, the applicant will submit the following to FortisBC:
 - (a) **Mid-construction.** If the applicant registers for participation in the program during construction:
 - (i) information requested in the online registration form;
 - (ii) pre-construction BC Energy Compliance Report;
 - (iii) EnerGuide® P Report;
 - (iv) if a pre-drywall blower door test was performed, preliminary blower fan extrapolated results.
 - (b) **Post-construction.**
 - (i) information requested in the online registration form;
 - (ii) for BC Step Code Steps 2-4 incentives, copy of as-built BC Energy Compliance Report
 - (iii) EnerGuide* N Report;
 - (iv) EnerGuide* label;
 - (c) **For appliance/product incentives.**
 - (i) copies of legible, itemized invoices/proofs of payment showing purchase and installation date, make, model and serial number and other relevant information;
 - (ii) if not included on invoice, proof of installation satisfactory to FortisBC.
5. **Form of payment.** FortisBC will issue payment by cheque, in name of, and mailed to, the applicant to the mailing address. FortisBC is under no obligation to re-issue a cheque returned as undeliverable or to replace a stale-dated cheque.
6. **Taxes.** The applicant is responsible for any applicable tax on incentives.
7. **Compliance.** The applicant is responsible for meeting all program requirements and ensuring appliances/products are installed and operated in accordance with all applicable laws, orders, ordinances, standards, codes and other rules, licenses and permits of all lawful authorities, and in accordance with manufacturer's specifications, requirements of Technical Safety BC and, if applicable, the gas authority having jurisdiction.
8. **Conditions of payment.** Payment is subject to: (i) the applicant, the property and the appliances/products meeting the eligibility requirements and the program terms and conditions; (ii) FortisBC's receipt, review and approval of all deliverables; (iii) satisfactory site visits; and (iv) availability of funds, which may change at any time without notice. Processing of applications may take up to 90 days upon receipt of required information and deliverables, subject to verification.
9. **Receipt/rejection of applications.** FortisBC reserves the right, in its sole discretion, to reject applications which are late, incomplete, inaccurate or illegible, do not meet program requirements, which do not include required deliverables, or which include an invoice not containing required details. FortisBC is not responsible for lost, delayed, damaged or incomplete applications. Applications and supporting documents submitted electronically are at applicant's sole risk.
10. **Site Visits.** The applicant will provide or ensure FortisBC is granted access to the property and the appliances/products upon request to verify compliance, eligibility and installation/operation of appliances/products.
11. **Binding decisions.** Decisions of FortisBC, including without limitation applicant, property and appliance/product eligibility and incentive amounts, are final and binding and not subject to appeal. FortisBC may provide reasons for its decisions but is under no obligation to do so.
12. **Program changes.** The program and its terms and conditions, including dates and incentive amounts, are subject to change, or be terminated, at FortisBC's sole discretion at any time without notice. An application received prior to such change or termination will be administered in accordance with the terms and conditions as existed on the date of issuance of the building permit for the dwelling.
13. **Limitation of liability and indemnity.**
 - (a) FortisBC, not being the designer, manufacturer, provider or installer of the appliances, products or equipment, makes no representation or warranty whatsoever as to the safety or fitness of, the necessity for, the quality or workmanship of, or the energy efficiency/savings of, any appliance, product, equipment or service, or skill of any contractor or energy advisor.
 - (b) FortisBC is not liable or responsible for any damages, claims, losses or expenses whatsoever, or howsoever caused, arising from the applicant's participation in the program or for the actions, omissions, recommendations or advice of the Energy Advisor.
 - (c) The applicant hereby indemnifies and saves harmless FortisBC and its representatives from and against all claims for any breach of these terms and conditions, for death of or injury to any person, for any loss of or damage to or destruction of any property or economic loss, suffered by any person arising from the applicant's participation in the program, receipt of incentives or installation, use or operation of the appliances, products or equipment.
 - (d) This section will survive termination of this agreement.
14. **Use and disclosure of information.** The applicant acknowledges, consents and agrees FortisBC may:
 - (a) contact the applicant to administer, verify compliance with, and evaluate the program, and to conduct surveys;
 - (b) collect and use information (including personal information as defined in the *Personal Information Protection Act*), whether: (i) provided by the applicant or its contractors, representatives or agents (including energy advisors and service organizations); (ii) obtained during site visits (iii) contained in, or forming part of, any documents submitted as part of the program; or (iv) generated by FortisBC as part of the applicant's participation in the program; and disclose the information to employees, affiliates, contractors, representatives, agents and funding and program partners (including Natural Resources Canada (NRCan)), to verify eligibility, process, manage, administer, audit, evaluate and report on the program and the incentives, to monitor and assess compliance with these terms and conditions and to develop other energy conservation programs;FortisBC collects, uses and discloses personal information in accordance with the *Personal Information Protection Act* and its Privacy Policy (see fortisbc.com/privacy).
15. **Authority to collect information.** The applicant hereby consents to FortisBC communicating with and collecting information about the applicant related to the property and the applicant's participation in the program from NRCan or the applicant's energy advisor(s) or the service organizations they represent, and hereby authorizes them to disclose such information to FortisBC upon written request.

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