Home Renovation Rebate Program and CleanBC Home Efficiency Rebates

Terms and conditions—rebate eligibility requirements

Effective date: For invoices dated on or after October 15, 2026.

General eligibility requirements are minimum requirements to participate in the program; each upgrade has specific requirements that must additionally be met.

1. Home must be a year-round primary residence that is at least 12 months old, and one of the following types of residential buildings:
    a. single family home (detached dwelling).
    b. secondary suite in a single-family home (detached dwelling); the home and secondary suite must be individually metered.
    c. mobile home that is permanently fixed, sits on a foundation and is structurally complete with installed and connected plumbing, heating, electrical, water and sewer services; towing apparatus and axle must be removed.
    d. duplex, triplex, row home or townhome, where each unit has its own natural gas and/or electricity meter. Utility accounts must be in the name of the resident and/or homeowner; utility accounts in the name of a strata corporation are not eligible.
    e. multiplex residential units that are individually metered and each have their own exterior entrance. Buildings must be three storeys or less, with up to five units, have no significant common lighting or central mechanical systems, and no shared hallways or elevator. If your multiplex doesn't meet this criteria, check if you're eligible for our **multi-unit residential building offers**.
2. The following types of homes are not eligible:
    a. multi-unit residential buildings such as condominiums, high-rises and apartment buildings (except for strata unit owners installing a FortisBC rebate-eligible natural gas fireplace).
    b. garages, workshops, and outbuildings.
    c. newly constructed homes less than twelve (12) months old.
    d. additions to existing homes that increase the square footage of the home.
    e. existing spaces converted into a living space (ie. garage, solarium, patio)
    f. a home defined as "substantially reconstructed," by the Homeowner Protection Act (as per **BC Housing Regulatory Bulletin No. 6**) is not eligible. A substantially reconstructed home can include structural repairs, renovation where exterior walls and/or existing plumbing, electrical or gas lines are moved or it requires a New Home Registration Form under the Homeowner Protection Act.

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3. The home must be connected to a residential account with one of the following utilities:
    a. FortisBC natural gas
    b. FortisBC Inc
    c. BC Hydro
    d. City of New Westminster
    e. City of Penticton
    f. City of Grand Forks
    g. Nelson Hydro
    h. District of Summerland
    i. Pacific Northern Gas
4. The home must be primarily heated by one of the following (a primary heating system must have the capacity to heat a minimum of 50% of the home for the entire heating season to 22°C):
    a. FortisBC natural gas or pipe–propane, Pacific Northern Gas natural gas or propane, tank propane or oil (a fireplace is not considered a primary heating system).
    b. BC Hydro electricity or FortisBC electricity or municipal electricity account of Grand Forks, Penticton, Summerland or Nelson Hydro (hard–wired electric heating systems such as electric baseboards, radiant ceilings, radiant floors, forced–air furnace/boiler).
    c. homes primarily heated by wood or other solid fuels are only eligible for the following rebates:
        i. heat pump water heater if the home's domestic hot water is heated with BC Hydro or FortisBC electricity
5. All upgrades must be installed by a licensed contractor with a GST number and a valid B.C. business license for the trade applicable to the upgrade being installed. Self–installations are not eligible. See individual upgrades for specific contractor requirements.
    a. Heat pump and/or insulation rebates require the use of a Home Performance Contractor Network member.
6. Rebates cannot exceed the cost on the invoice and the paid cost of the upgrade. Rebates may be combined with funding received from the **Canada Greener Homes Grant**, but combined rebates cannot exceed the cost on the invoice or paid cost of the upgrade. Rebates cannot be combined with funding received from the CleanBC Better Homes Energy Savings Program, the CleanBC Better Homes Income Qualified Program, or the FortisBC Income Qualified Program. Upgrade costs covered by warranty or home insurance claims are not eligible for rebates. Financing or leasing agreements must result in full ownership (a copy of the agreement may be requested).
7. Rebates can only be claimed once.

Note: Not all rebates are available for all primary heating types. Please reference the specific upgrade section to determine rebate eligibility, requirements and values.

Note: Additional Terms and Conditions apply. Visit: **bchydro.com/homerebates**, **fortisbc.com/homerebates** or **betterhomesbc.ca** for full details.

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INSULATION

Rebate requirements:

1. The home must be primarily heated by BC Hydro electric, FortisBC electricity, or municipal electricity account of Grand Forks, Penticton, Summerland or Nelson Hydro, FortisBC natural gas or pipe-propane, Pacific Northern Gas natural gas or pipe-propane, tank propane or oil.
2. New insulation must be:
    a. batt, loose fill, board or spray foam.
    b. installed by a **Home Performance Contractor Network** member verified to offer insulation services and to be installed in accordance with the **Best Practice Guide Air Sealing and Insulation Retrofits for Single Family Homes**. Self-installations are not eligible.
    c. installed to reduce heat loss from the home (e.g. insulation for soundproofing or insulation in outbuildings is not eligible).
3. Rebates are calculated based on the R-value of new insulation added
    a. in cases where pre-existing insulation was removed (e.g. due to pest infestation or mold), the rebate is calculated on the difference in R-value between the newly added and pre-existing insulation.
4. Pest infestations and rodent tunnels in the location of the insulation upgrade must be resolved. Your rebate application will not be processed until the issue has been resolved.
5. Insulation upgrades made to a home that require installations to meet code compliance and new building construction requirements, including and not limited to renovations that require a "New Construction" or "Addition/Alteration" building permit are not eligible.

Location of insulation upgrade	Rebate per sq. ft.	Minimum R-value of new insulation to be added	Rebate maximum	Bonus eligibility
Attic—flat and cathedral ceiling	$0.02	R12	$900	Each location that achieves a minimum $500 rebate qualifies as one bonus-eligible upgrade
Exterior wall cavities	$0.09	R12	$1,200	
Exterior wall sheathing	$0.09	R3.8	$1,200	
Basement/crawlspace walls*	$0.09	R10	$1,200	
Other (exposed floor, floor over crawlspace*, basement header)	$0.07	R20	$1,000	
*One rebate for basement/crawlspace walls or floor over crawlspace				

Required documentation:

1. Paid invoice **(see sample invoice for requirements)**. Invoice must be paid in full, as indicated by a $0 balance owing. The invoice should be itemized with a line item for equipment cost and a line item for labour cost, proof of full payment, etc.

Deadlines:

The rebate application and supporting documentation must be submitted within six (6) months of the invoice date.

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WINDOWS AND DOORS

Rebate requirements:

1. The home must be primarily heated by BC Hydro electric, FortisBC electricity or municipal electricity account of Grand Forks, Penticton, Summerland or Nelson Hydro, FortisBC natural gas or pipe–propane, Pacific Northern Gas natural gas or pipe–propane, tank propane or oil.
2. The new windows and/or doors must:
    a. replace existing windows and doors in the building envelope of the home between an unheated space (e.g. outdoors) and a heated space (e.g. indoors).
    b. be installed by a licensed contractor with a GST number and a valid B.C. business license for the trade applicable to the upgrade being installed. Self–installations are not eligible. Skylights are not eligible for a rebate.
    c. be listed with one of the following certification bodies:
        i. Canadian Standards Association (CSA)
        ii. Intertek Canada (Intertek)
        iii. Labtest Certification (LC)
        iv. QAI Laboratories (QAI)
        v. Keystone Certification (KC)
        vi. National Fenestration Rating Council (NFRC)
        vii. NAMI Certification
3. The number of windows and/or doors eligible for rebates is based on the number of Rough Openings (“RO”) in which the windows or doors were replaced. Each RO is counted as one window and/or door. A bay window, which may be made up of several window sections, is regarded as one RO. Each bay window will qualify for one rebate.

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Upgrade	Rebate	U-Factor (As indicated on the product label)	Rebate maximum	Bonus eligibility
Tier 2 window/door*	$100 each	1.22 W/m²-K or less	$2,000	Minimum of $250 rebate achieved qualifies as one bonus-eligible rebate
*Homes within the City of Vancouver municipal boundary are not eligible for the Tier 2 window/door rebates.				

Required documentation:

1. Paid invoice **(see sample invoice for requirements)**. Invoice must be paid in full, as indicated by a $0 balance owing. The invoice should be itemized with a line item for equipment cost and a line item for labour cost, proof of full payment, etc.
2. A photo of a manufacturer label from each installed window/door.

Deadlines:

The rebate application and supporting documentation must be submitted within six (6) months of the invoice date.

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Home Renovation Rebate Program and CleanBC Home Efficiency Rebates

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AIR SOURCE HEAT PUMP (CONVERT FROM ELECTRIC)

Rebate requirements:

1. The home must be primarily heated by BC Hydro electric or FortisBC electricity or municipal electricity account of Grand Forks, Penticton, Summerland or Nelson Hydro.
2. The home must primarily be heated by electricity (a primary heating system must have the capacity to heat a minimum of 50% of the home for the entire heating season to 22°C at an outdoor temperature of −5°C or colder).
3. The new heat pump must:
   a. replace an existing hard-wired electric heating system (e.g. electric baseboards, radiant ceilings, radiant floors, or forced-air furnace). The back-up space heating system must also be electric.
   b. be installed by a **Home Performance Contractor Network** member verified to offer heating and cooling services and to be installed in accordance with the **Heat Pump Best Practices Installation Guide for Existing Homes** and **Contractor Guidelines for All-Electric Heat Pumps in Electric Heated Homes**. Self-installations are not eligible.
   c. be sized to function as the primary heating system of the home.
   d. serve a main living area (e.g. family room, living room or open-concept kitchen-living room).
   e. Homes over 1,200 sq. ft. must install a multi-split or central system.
   f. be listed as a qualifying system on the **Qualified Heat Pump Product List** with a variable speed compressor and meet either SEER ≥16 & HSPF ≥10.00 or SEER2 ≥15.20 & HSPF2 ≥ 8.50.
4. Replacing an existing heat pump or adding a head to an existing heat pump are not eligible.
5. Emergency replacement of broken electrical systems is not eligible.
6. Heat pumps with a maximum static pressure of less than 0.6" Water Column (WC) are considered ductless mini-split or ductless multi-split systems.

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Heating type	Efficiency requirements
Whole home heating	**1.** The contractor must complete a heat load calculation using CSA F280–12 verified software at the home's design temperature and the **heat load calculation summary form**. **2.** At a minimum, the heat pump installed must be sized to meet 100% of the home's heating requirements to maintain an indoor temperature of 22°C for the whole home at an outdoor temperature of –5°C or colder, without the use of electric resistance heat. Refer to the **contractor guidelines** for more details. **3.** If the home's local design temperature conditions are colder than –5°C, the heat pump together with supplemental electric resistance (if required) must be sized with sufficient capacity to maintain a minimum indoor temperature of 22°C at local design temperature conditions (e.g. –23°C in Kamloops). **4.** The heat pump must provide primary heating to serve the majority of finished living spaces on each floor as part of the total conditioned space of the home. Finished living spaces include the main living room, dining room, kitchen, and bedrooms. **5.** Any supplemental heat required must be electric. Natural gas, oil or propane must not be used. **6.** The contractor should use the heat load calculation summary form to validate equipment eligibility. **7.** Homes over 1,200 sq. ft. must install a multi–split or central system. **8.** The heat pump must have a minimum 12,000 BTU (British Thermal Unit) rated capacity at 8°C /47°F. **9.** The heat pump(s) must be listed on the **rebate–eligible heat pump list** and the Northeast Energy Efficiency Partnership (NEEP) Cold Climate Air Source Heat Pump list.
Partial home heating	**1.** The heat pump must replace a primary all–electric heating system, such as electric baseboards, or a forced–air electric furnace. **2.** The heat pump must be sized to meet a minimum of 50% of the whole home's heating requirements (in BTUs per hour) and must be sized to maintain an indoor temperature of 22°C at an outdoor temperature of –5°C or colder, without the use of electric resistance heat (e.g. –23°C in Kamloops). **3.** The heat pump must serve an open, finished living space (e.g. family room, living room, or kitchen). **4.** Homes over 1,200 sq. ft. must install a multi–split or central system. **5.** The heat pump must be listed on the rebate–eligible heat pump list.

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Heat pump type	FortisBC	BC Hydro	Rebate maximum	Bonus eligibility
Whole home heating	$4,000	$4,000	Maximum one primary space heating system rebate per home	Qualifies as one bonus–eligible rebate
Partial home heating	$1,500	$1,500		

Required documentation:

1. Paid invoice **(see sample invoice for requirements)**. Invoice must be paid in full, as indicated by a $0 balance owing. The invoice should be itemized with a line item for equipment cost and a line item for labour cost, proof of full payment, etc.
2. For whole home heating system: **Heat load calculation summary sheet** and heat load report.

Deadlines:

The rebate application and supporting documentation must be submitted within six (6) months of the invoice date.

Note: Additional Terms and Conditions apply. Visit: **bchydro.com/homerebates**, **fortisbc.com/homerebates** or **betterhomesbc.ca** for full details.

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ELECTRIC HEAT PUMP WATER HEATER (CONVERT FROM ELECTRIC)

Rebate requirements:

1. The home's domestic water heating must be primarily heated by BC Hydro electric or FortisBC electricity or municipal electricity account of Grand Forks, Penticton, Summerland or Nelson Hydro .
2. The existing water heater being replaced must be the primary water heater for the home.
3. Emergency replacement of broken electric heat pump water heater or existing electric heat pump water heater is not eligible.
4. Eligible systems are listed as Tier 2 or higher on NEEA's **Advanced Water Heater Specification Qualified Products List for Heat Pump Water Heaters**.
5. All upgrades must be installed by a licensed contractor with a GST number and a valid B.C. business license for the trade applicable to the upgrade being installed (e.g. heat pump water heaters must be installed by a licensed heating and cooling contractor and/or plumber). Self-installations are not eligible.

Upgrade	Rebate	Rebate maximum	Bonus eligibility
Heat pump water heater	$1,000	Maximum one primary water heating system rebate per home	Qualifies as one bonus-eligible rebate

Required documentation:

1. Paid invoice **(see sample invoice for requirements)**. Invoice must be paid in full, as indicated by a $0 balance owing. The invoice should be itemized with a line item for equipment cost and a line item for labour cost, proof of full payment, etc.

Deadlines:

The rebate application and supporting documentation must be submitted within six (6) months of the invoice date.

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DUAL FUEL HEATING SYSTEM (AIR SOURCE HEAT PUMP WITH GAS/PROPANE FURNACE BACK UP)

Dual fuel requirements:

1. The home must have a residential FortisBC natural gas or propane account. For Pacific Northern Gas customers please see Northern dual fuel ducted heat pump.
2. The home must not have an existing air source heat pump or dual fuel heating system serving as a primary or secondary space heating system prior to the upgrade.
3. The new dual fuel system must:
    a. Be replacing an existing gas or piped-propane furnace that is at least 15 years old, serves as the home's primary heating system and must provide heat to the majority of the conditioned living area of the residence to the dual fuel upgrade.
    b. be comprised of a new central ducted air source heat pump integrated with a new compatible high efficiency gas furnace and operated by a connected thermostat.
    c. be installed by a Technical Safety BC licensed gas contractor, who is a member in good standing of the **Home Performance Contractor Network** and must be listed on the HPCN for the applicable rebate at the time of installation.
    d. All required electrical, gas, and/or mechanical permits must be obtained, and the installation must comply with all applicable municipal, provincial, and federal codes and regulations.
    e. be listed as an eligible system on **Qualified Dual Fuel Systems List**. Qualifying systems must have an AHRI certified reference number that references the outdoor unit and the indoor unit of the heat pump, and the furnace model number.
    f. have the thermostat, automated outdoor temperature switch-over control or equipment control board set to a maximum of the following region-specific temperatures for the duration of the product lifetime:
        i. Lower Mainland and Vancouver Island regions: ≤5°C
        ii. Southern Interior and Northern B.C. regions: ≤2°C
    g. undergo commissioning at the time of installation to ensure it is installed and operating according to best practice. The commissioning data must be submitted on site through the **DSMAlly mobile application** by the contractor at the time of installation. A copy of the completed commissioning sheet will be required as part of the application.
    h. be sized to function as the primary heating system of the home and serve the main living area (e.g. family room, living room, or open-concept kitchen-living room).
    i. be sized to ensure the heat pump component has the capacity to meet the home's heat demand at or below the region-specific outdoor set-point (i.e. the application balance point must be lower than the region-specific outdoor thermostat set-point).
    j. be sized in accordance with a program-approved heat load calculation and to the home's ductwork. Rule of thumb equipment sizing will not be accepted.
    k. be installed in accordance with the **Heat Pump Best Practices Installation Guide for Existing Homes** and the **High-Efficiency Furnace Installation Guide for Existing Houses**.
4. Warranty replacements and insurance claims are not eligible.

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Upgrade	Efficiency requirements
Dual fuel ducted heat pump	1. SEER ≥ 16; HSPF (Region IV) ≥ 10.00 or SEER2 ≥ 15.20; HSPF2 (Region IV) ≥ 8.50 2. Variable speed compressor not required 3. Minimum capacity of 12,000 BTU (1 ton)

Upgrade	Rebate	Rebate maximum	Bonus eligibility
Fortis BC Dual fuel heating system	$4,000	Maximum one primary space heating system rebate per home, as part of the Home Renovation Rebate Program and CleanBC Home Efficiency Rebates, regardless of the number of systems installed.	Qualifies as one bonus-eligible rebate

*Applications submitted after May 1 are subject to additional requirements

Supporting documentation:

1. Paid invoice (**see sample invoice for requirements**). Invoice must be paid in full, as indicated by a $0 balance owing. The invoice should be itemized with a line item for equipment cost and a line item for labour cost, proof of full payment, etc.
2. Copy of the heat load calculation based on program-approved methodology found at **fortisbc.com/build-renovate/join-the-trade-ally-network/heat-load-calculation-requirements**
3. Copy of the DSMAlly commissioning sheet (**see sample here**)
4. Photos of the two pipe direct vent system (upon request)
5. Copies of the applicable electrical, gas, and/or mechanical permits (upon request)

Deadlines:

The rebate application and supporting documentation must be submitted within six (6) months of the invoice date.

Note: Additional Terms and Conditions apply. Visit: **fortisbc.com/dualfuel** for full details

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NORTHERN AIR SOURCE HEAT PUMP (CONVERT FROM FOSSIL FUEL)

Rebate requirements:

1. The home must be primarily heated by Pacific Northern Gas natural gas or pipe–propane, tank propane or oil.
2. The home must primarily be heated by fossil fuel (a primary heating system must have the capacity to heat a minimum of 50% of the home for the entire heating season to 22°C at an outdoor temperature of –5°C or colder).
3. The homes must be located north of and including the District of 100 Mile House (latitude 51.628°N) and must be connected to BC Hydro electric service.
4. The new heat pump must:
    a. be sized to function as the primary heating system for the home.
    b. be installed by a **Home Performance Contractor Network** member verified to offer heating and cooling services and to be installed in accordance with the **Heat Pump Best Practices Installation Guide for Existing Homes**. Self–installations are not eligible.
    c. serve a main living area (e.g. family room, living room or open–concept kitchen–living room).
    d. replace the existing fossil fuel heating system and all fossil fuel heating equipment (piping, appliances, fuel containers, vents and associated infrastructure) must be removed or in accordance with all applicable laws.
    e. have an AHRI certified reference number that references all components of the heat pump.
    f. be listed as a qualifying system on the **Qualified Heat Pump Product List**.
5. Emergency replacement of fossil fuel space heating systems are eligible.
6. Homes in Non–Integrated Areas of the electricity grid must contact **betterhomesbc@gov.bc.ca** for pre–approval prior to installation.
7. Homes converting from a fossil fuel furnace or boiler (oil, propane or natural gas) must remove the home's primary fossil fuel heating system. If the home's primary heating system is a fossil fuel combination boiler providing domestic hot water and hydronic space heating, contact **betterhomesbc@gov.bc.ca** to receive instructions and pre–approval on the removal of the hydronic space heating equipment.

Heat pumps with a maximum static pressure of less than 0.6" Water Column (WC) are considered ductless mini–split or ductless multi–split systems.

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Upgrade	Efficiency requirements
Ductless mini–split heat pump (Eligible homes must be 1,200 sq. ft. or less)	1. SEER ≥ 16; HSPF (Region IV) ≥ 10.00 or SEER2 ≥ 15.20; HSPF2 (Region IV) ≥ 8.50 2. Variable speed compressor 3. Minimum capacity of 12,000 BTU (1 ton)
Ductless multi–split heat pump (Must install a minimum of two indoor head units)	
Central ducted heat pump (Tier 2)	

Heat pump type	CleanBC Rebate	Rebate maximum
Ductless mini–split heat pump	$6,000	Maximum one primary space heating system rebate per home
Ductless multi–split heat pump	$6,000	
Central ducted heat pump (Tier 2)	$6,000	

Required documentation:

1. Paid invoice **(see sample invoice for requirements)**. Invoice must be paid in full, as indicated by a $0 balance owing. The invoice should be itemized with a line item for equipment cost and a line item for labour cost, proof of full payment, etc.
2. Proof of fossil fuel (oil, propane or natural gas) system removal. One of the following documents will be accepted:
    a. local government permit or inspection report, which must include:
        i. date of inspection
        ii. address where inspection took place
    b. invoice from the removal company or heat pump installation company, which must include:
        i. description of the work completed (e.g. the oil system, including oil tank, was removed according to applicable regulations and local government bylaws)
        ii. date of removal

Deadlines:

The rebate application and supporting documentation must be submitted within six (6) months of the invoice date.

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NORTHERN AIR SOURCE HEAT PUMP WITH FOSSIL FUEL BACK-UP (DUAL FUEL DUCTED HEAT PUMP)

Rebate requirements:

1. The home must be primarily heated by Pacific Northern Gas natural gas or pipe-propane or tank propane.
2. The home must primarily be heated by fossil fuel (a primary heating system must have the capacity to heat a minimum of 50% of the home for the entire heating season to 22°C at an outdoor temperature of −5°C or colder).
3. The homes must be located north of and including the District of 100 Mile House (latitude 51.628°N) and must be connected to BC Hydro electric service.
4. The new heat pump must:
    a. be sized to function as the primary heating system for the home. Serve a main living area (e.g. family room, living room or open-concept kitchen-living room).
    b. be installed by a **Home Performance Contractor Network** member verified to offer heating and cooling services and to be installed in accordance with the **Heat Pump Best Practices Installation Guide for Existing Homes**. Self-installations are not eligible.
    c. be integrated with a propane or natural gas heating system and all propane or natural gas heating equipment (piping, appliances, fuel containers, vents and associated infrastructure) must be modified in accordance with all applicable laws.
    d. have the thermostat, outdoor temperature switch-over control or equipment control board set to the following region-specific temperatures for the duration of the product lifetime:
        i. Lower Mainland and Vancouver Island regions: ≤5°C
        ii. Southern Interior and Northern B.C. regions: ≤2°C
    e. be sized to ensure it has the capacity to meet the home's heat demand at or below the region-specific outdoor set-point (i.e. the application balance point must be lower than the region-specific outdoor thermostat set-point).
    f. be listed as an eligible system on **Qualified Heat Pump Product List**.
    g. have an AHRI certified reference number that references the outdoor unit and the indoor unit(s) of the heat pump, and the furnace model number.
5. A program approved **heat load calculation** is required to properly size the system.
6. Emergency replacement of fossil fuel space heating systems are eligible.
7. Homes in Non-Integrated Areas of the electricity grid must contact **betterhomesbc@gov.bc.ca** for pre-approval prior to installation.

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Upgrade	Efficiency requirements
Dual fuel ducted heat pump	1. SEER ≥ 16; HSPF (Region IV) ≥ 10.00 or SEER2 ≥ 15.20; HSPF2 (Region IV) ≥ 8.50 2. Variable speed compressor not required 3. Minimum capacity of 12,000 BTU (1 ton)

Upgrade	Rebate	Rebate maximum	Bonus eligibility
Northern dual fuel heat pump	$4,500	Maximum one primary space heating system rebate per home	Qualifies as one bonus–eligible rebate

Required documentation:

1. Paid invoice **(see sample invoice for requirements)**. Invoice must be paid in full, as indicated by a $0 balance owing. The invoice should be itemized with a line item for equipment cost and a line item for labour cost, proof of full payment, etc.
2. Proof of fossil fuel (propane or natural gas) system removal, or modification (as applicable for the upgrade). One of the following documents will be accepted:
    a. local government permit or inspection report, which must include:
        i. date of inspection
        ii. address where inspection took place
    b. invoice from the removal, or modification company or heat pump installation company, which must include:
        i. description of work completed pertaining to removal, or modification, as applicable for the upgrade.
        ii. date of removal, or modification
3. Copy of the program–approved **heat load calculation**

Deadlines:

The rebate application and supporting documentation must be submitted within six (6) months of the invoice date.

Note: Additional Terms and Conditions apply. Visit: **bchydro.com/homerebates**, **fortisbc.com/homerebates** or **betterhomesbc.ca** for full details.

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NORTHERN AIR-TO-WATER HEAT PUMP (CONVERT FROM FOSSIL FUEL)

Rebate requirements:

1. The home must be primarily heated by Pacific Northern Gas natural gas or pipe-propane, tank propane or oil.
2. The home must primarily be heated by fossil fuel (a primary heating system must have the capacity to heat a minimum of 50% of the home for the entire heating season to 22°C at an outdoor temperature of −5°C or colder).
3. The homes must be located north of and including the District of 100 Mile House (latitude 51.628°N) and must be connected to BC Hydro electric service.
4. The new air-to-water heat pump system must:
   a. be sized to function as the primary heating system for the home.
   b. be installed by a **Home Performance Contractor Network** member verified to offer heating and cooling services and to be installed in accordance with the **Heat Pump Best Practices Installation Guide for Existing Homes**. Self-installations are not eligible.
   c. serve a main living area (e.g. family room, living room or open-concept kitchen-living room).
   d. replace the existing fossil fuel heating system and all the fossil fuel heating equipment (piping, appliances, fuel containers, vents and associated infrastructure) must be removed in accordance with all applicable laws.
   e. be listed as an eligible system on the **Air-to-Water Heat Pump Qualifying List**.
5. Emergency replacement of fossil fuel space heating systems are eligible.
6. Homes in Non-Integrated Areas of the electricity grid must contact **betterhomesbc@gov.bc.ca** for pre-approval before the installation.
7. Homes converting from a fossil fuel furnace or boiler (oil, propane or natural gas) must remove the home's primary fossil fuel heating system. If the home's primary heating system is a fossil fuel combination boiler providing domestic hot water and hydronic space heating, contact **betterhomesbc@gov.bc.ca** to receive instructions and pre-approval on the removal of the hydronic space heating equipment.

Upgrade	Rebate	Rebate maximum	Bonus eligibility
Air-to-water heat pump	$6,000	Maximum one primary space heating system rebate per home	Qualifies as one bonus-eligible rebate
Combined space and hot water heat pump	$1,000–$7,000	Qualifies as one primary space heating upgrade and one primary water heating rebate	Qualifies as two bonus-eligible rebates

Required documentation:

1. Paid invoice **(see sample invoice for requirements)**. Invoice must be paid in full, as indicated by a $0 balance owing. The invoice should be itemized with a line item for equipment cost and a line item for labour cost, proof of full payment, etc.

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2. Proof of fossil fuel (i.e. oil, propane or natural gas) system removal. One of the following documents will be accepted:
    a. local government permit or inspection report, which must include:
        i. date of inspection
        ii. address where inspection took place
    b. invoice from the removal company or heat pump water heater installation company, which must include:
        i. description of work completed (e.g. the gas water heater was removed according to applicable regulations and local government bylaws)
        ii. date of removal

Deadlines:

The rebate application and supporting documentation must be submitted within six (6) months of the invoice date.

Note: Additional Terms and Conditions apply. Visit: **bchydro.com/homerebates, fortisbc.com/homerebates** or **betterhomesbc.ca** for full details.

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Home Renovation Rebate Program and CleanBC Home Efficiency Rebates

Terms and conditions—rebate eligibility requirements

Effective date: For invoices dated on or after October 15, 2026.

NORTHERN ELECTRIC HEAT PUMP WATER HEATER (CONVERT FROM FOSSIL FUEL)

Rebate requirements:

1. The home must be primarily heated by Pacific Northern Gas natural gas or pipe–propane, tank propane or oil.
2. The heat pump water heater must replace a fossil fuel (oil, propane or natural gas) water heating system and all fossil fuel water heating equipment (piping, appliances, fuel containers, vents and associated infrastructure) must be removed or decommissioned in accordance with all applicable laws.
3. The homes must be located north of and including the District of 100 Mile House (latitude 51.628°N) and must be connected to BC Hydro electric service.
4. The existing water heater being replaced must be the home's primary water heater.
5. Eligible systems are listed as Tier 2 or higher on NEEA's **Advanced Water Heater Specification Qualified Products List for Heat Pump Water Heaters**.
6. Emergency replacement of fossil fuel water heating systems with heat pump water heaters are eligible.
7. All upgrades must be installed by a licensed contractor with a GST number and a valid B.C. business license for the trade applicable to the upgrade being installed (e.g. heat pump water heaters must be installed by a licensed heating and cooling contractor and/or plumber). Self–installations are not eligible.

Upgrade	Rebate	Rebate maximum	Bonus eligibility
Heat pump water heater	$1,000	Maximum one primary water heating system rebate per home	Qualifies as one bonus–eligible rebate

Required documentation:

1. Paid invoice **(see sample invoice for requirements)**. Invoice must be paid in full, as indicated by a $0 balance owing, proof of full payment, etc.
2. Proof of gas water heater removal. One of the following documents will be accepted:
    a. local government permit or inspection report, which must include:
        i. date of inspection
        ii. address where inspection took place
    b. invoice from the removal company or heat pump water heater installation company, which must include:
        i. description of work completed (e.g. the gas water heater was removed according to applicable regulations and local government bylaws)
        ii. date of removal

Deadlines:

The rebate application and supporting documentation must be submitted within six (6) months of the invoice date.

Note: Additional Terms and Conditions apply. Visit: **bchydro.com/homerebates**, **fortisbc.com/homerebates** or **betterhomesbc.ca** for full details.

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TWO UPGRADE BONUS

Rebate requirements:

1. At least two (2) bonus-eligible upgrades must be installed in the home within 18 months of each other.
2. Refer to the list of **bonus-eligible rebates**.

Rebate details:

Upgrade	Rebate	Rebate maximum
Two Upgrade Bonus	$300	Maximum of one Two Upgrade Bonus or Home Energy Improvement Bonus per home

Required documentation:

None required

Deadlines:

The bonus application must be submitted within six (6) months of the invoice date of the second bonus-eligible upgrade.

Note: Additional Terms and Conditions apply. Visit: **bchydro.com/homerebates**, **fortisbc.com/homerebates** or **betterhomesbc.ca** for full details.

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Home Renovation Rebate Program and CleanBC Home Efficiency Rebates

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HOME ENERGY IMPROVEMENT BONUS

Rebate requirements:

1. A pre-upgrade EnerGuide home evaluation and post-upgrade EnerGuide home evaluation must be performed by a **Program Qualified Energy Advisor**.
2. Participants must have at least three (3) bonus-eligible upgrades installed and complete the post-upgrade EnerGuide home evaluation within 18 months after the completion of their pre-upgrade EnerGuide home evaluation.
3. Refer to the list of **bonus-eligible rebates**.

Rebate details:

Upgrade	Rebate	Rebate maximum
Home Energy Improvement Bonus	$20 per percentage improvement in EnerGuide rating (GJ/year), minimum $750 up to $2,000	Maximum of one Two Upgrade Bonus or Home Energy Improvement Bonus per premises

Required documentation:

1. Paid invoices for pre-upgrade EnerGuide home evaluation and post-upgrade EnerGuide home evaluation. Invoices must be paid in full, as indicated by a $0 balance owing, proof of full payment, etc.
2. A copy of the pre-upgrade EnerGuide Homeowner Information Sheet and post-upgrade EnerGuide Homeowner Information Sheet.

Deadlines:

The bonus application and supporting documentation must be submitted within six (6) months of the date of the post-upgrade EnerGuide home evaluation.

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Home Renovation Rebate Program and CleanBC Home Efficiency Rebates

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REBATE MAXIMUMS AND BONUS-ELIGIBILITY

Upgrade	Rebate maximum	Bonus eligibility
Attic insulation	$900	Qualifies as one bonus-eligible upgrade if minimum $500 rebate achieved
Exterior wall cavity insulation	$1,200	Qualifies as one bonus-eligible upgrade if minimum $500 rebate achieved
Exterior wall sheathing insulation	$1,200	Qualifies as one bonus-eligible upgrade if minimum $500 rebate achieved
Basement/crawlspace walls insulation	$1,200	Qualifies as one bonus-eligible upgrade if minimum $500 rebate achieved
Other insulation	$1,000	Qualifies as one bonus-eligible upgrade if minimum $500 rebate achieved
Windows and doors	$2,000 for Tier 2 windows/doors	Qualifies as one bonus-eligible upgrade if minimum $250 rebate achieved
Primary space heating system: 1. Air source heat pump 2. Dual Fuel Heating System 3. Air to water heat pump for space heating only	Maximum one primary space heating system rebate per home	Qualifies as one bonus-eligible upgrade
Primary water heating system: 1. Electric heat pump water 2. Air to water heat pump for water heating only	Maximum one primary water heating system rebate per home	Qualifies as one bonus-eligible upgrade
Combined space and water heating systems: 1. Air to water heat pump for space and water heating	Qualifies as one primary space heating upgrade and one primary water heating rebate	Qualifies as two bonus-eligible upgrades

Note: Additional Terms and Conditions apply. Visit: **bchydro.com/homerebates**, **fortisbc.com/homerebates** or **betterhomesbc.ca** for full details.

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