

- Please send me my \$1,300 rebate. I installed an eligible natural gas furnace or boiler.
- Please send me my \$1,600 rebate. I installed an eligible natural gas furnace or boiler, as well as an eligible outdoor appliance, on or after July 1, 2020.
- Please send me my \$1,700 rebate. I installed an eligible natural gas combination heating and hot water system.
- Please send me my \$1,700 rebate. I installed an eligible natural gas furnace or boiler and a standalone hot water system.
- Please send me my \$2,000 rebate. I installed an eligible natural gas furnace or boiler and standalone hot water system, or a combination heating and hot water system, as well as an eligible outdoor appliance, on or after July 1, 2020.
- Please send me my \$700 bonus rebate. I obtained my pre-qualification code between September 1, 2020 and March 31, 2021, and I installed eligible appliances between September 1, 2020 and June 30, 2021.

1. Customer information (required)

Applicant name (first, last)	Telephone number	Email	
Installation address	City		Postal code
Mailing address (if different from above)	City		Postal code
Pre-qualification code (Apply for your pre-qualification code here.)	Service line project number/Account number		

2. Contractor information (required)

Company name	Telephone number	Email	
Company address	City		Postal code
Technical Safety BC gas contractor license number	Installation permit number	Installation permit number date (Yr/Mth/Day)	

Are you a member of the FortisBC Trade Ally Network?

Yes No If no, would you like to learn more about joining: Yes, please send me information about the Trade Ally Network. No

- I certify that I have read and comply with the Program terms and conditions on page three.
- I certify that I meet the Program eligibility criteria for Contractors and agree that all information provided in the contractor section of this application form is true and correct.

Contractor name (please print) _____ Contractor signature _____ Date (Yr/Mth/Day) _____

3. New heating system information (required)

If you are installing a combination boiler, please provide boiler information in this section. If you are installing a combination heating and hot water system, please provide air handler information in this section and tankless water heater information in section 5.

New heating system		Brand name	Model number
<input type="checkbox"/> Furnace <input type="checkbox"/> Boiler <input type="checkbox"/> Combination heating and hot water system			
AFUE rating %	To what degree did the rebate affect your decision to switch to natural gas?	Install date (Yr/Mth/Day)	Total cost
	<input type="checkbox"/> Strongly affected <input type="checkbox"/> Somewhat affected <input type="checkbox"/> Did not affect at all <input type="checkbox"/> Do not know		

Residence information

Type of residence	Is this a rental property?
<input type="checkbox"/> Single family <input type="checkbox"/> Townhouse <input type="checkbox"/> Mobile home <input type="checkbox"/> Duplex <input type="checkbox"/> Other:	<input type="checkbox"/> Yes <input type="checkbox"/> No

4. Old heating system information (required)

Type of fuel	Previous annual fuel costs	Age	AFUE rating %
<input type="checkbox"/> Oil <input type="checkbox"/> Propane <input type="checkbox"/> Wood			

5. New water heater system rebate (if applicable)

<input type="checkbox"/> Condensing tankless <input type="checkbox"/> Standard efficiency storage tank <input type="checkbox"/> Non-condensing tankless		Brand name
<input type="checkbox"/> 0.67 EF storage tank <input type="checkbox"/> Condensing storage tank		
Model number	Efficiency rating	Install date (Yr/Mth/Day)
	<input type="checkbox"/> EF <input type="checkbox"/> AFUE <input type="checkbox"/> Thermal Efficiency <input type="checkbox"/> TPF	
Total cost (appliance and labour)	To what degree did the rebate affect your decision to purchase a water heater?	
	<input type="checkbox"/> Strongly affected <input type="checkbox"/> Somewhat affected <input type="checkbox"/> Did not affect at all <input type="checkbox"/> Do not know	

You may be eligible for an additional water heater rebate through our ENERGY STAR® Natural Gas Water Heater Program. Apply at fortisbc.com/waterheater.

6. Old water heater information (optional)

Age (approx.)	Was your old water heater working and fully functional at the time you upgraded?
	<input type="checkbox"/> Yes <input type="checkbox"/> No

7. Outdoor appliance (if applicable)

<input type="checkbox"/> BBQ	<input type="checkbox"/> Patio heater	<input type="checkbox"/> Outdoor fireplace	<input type="checkbox"/> Fire pit	Brand name	Model number	Efficiency rating
Install date (Yr/Mth/Day)	Total cost	To what degree did the rebate affect your decision to purchase an outdoor appliance?				

Only outdoor appliances that were installed on or after July 1, 2020 may be eligible for a rebate.

8. Optional information

I agree to receive emails from FortisBC containing news, updates and promotions regarding FortisBC's products, services, programs and any associated business opportunities. Note: You may withdraw your consent at any time. For more information, visit fortisbc.com/privacy.

How did you hear about the rebate?

Contractor Bill insert FortisBC website Word of mouth Newspaper Radio Retailer Online ad

9. Declaration (required)

By applying for a rebate from this Program:

- I certify that I have read and comply with the Program terms and conditions.
- I certify that I meet the Program eligibility criteria and agree that all information provided in this application form is true and correct.

Customer name (please print) _____ Customer signature _____ Date (Yr/Mth/Day) _____

Please note: Customer cheque will be addressed to the name of the applicant. Contractor cheque will be addressed in the name of the business.

Customer is responsible for submitting completed application and supporting documentation within 60 days of the installation date to:

Connect to Gas Rebates
FortisBC Energy Inc.
16705 Fraser Highway
Surrey, BC, V4N 0E8

Note: registered mail or email is recommended.
Faxes are not accepted.

Or
Email: connecttogas@fortisbc.com

For more information, call 1-855-909-2329 or
visit fortisbc.com/connectogas.

Did you remember to?

- Sign your completed application form.
 Include a copy of the itemized invoice. Note: receipt must include product manufacturer(s) and model number(s).
 Provide the installation permit number(s) and date.

**Program date is subject to change and total number of rebates available may be limited in FortisBC's discretion. Processing of applications may take up to 90 days.*

Connect to Gas & Wall Furnace Program terms and conditions

Overview

Connect to Gas Program

Customer Rebates

Eligible FortisBC Energy Inc. ("FortisBC") customers (each, a "Customer") with a pre-qualification code, who convert their primary home heating system from a residential oil or propane heating system, or a wood stove, to one of the following may be eligible for the following rebates as part of the Connect to Gas Program (the "CTG Program"):

- a qualifying natural gas furnace or boiler (each, a "Heating System") may be eligible for a \$1,300 rebate; or
- a qualifying natural gas combination heating and hot water system or a Heating System and a standalone natural gas water heater ("Heating and Hot Water System") may be eligible for a \$1,700 rebate; or
- a Heating System and a natural gas BBQ or patio heater or outdoor fireplace or fire pit (each, an "Outdoor Appliance") may be eligible for a \$1,600 rebate, if the equipment was installed on or after July 1, 2020; or
- a Heating and Hot Water System and an Outdoor Appliance may be eligible for a \$2,000 rebate, if the equipment was installed on or after July 1, 2020.

Bonus Customer Rebates

Eligible FortisBC Customers with a pre-qualification code, obtained between **September 1, 2020** and **March 31, 2021**, who convert their primary home heating system from a residential oil or propane heating system, or a wood stove, to one of the following may be eligible for the following bonus rebates as part of the CTG Program:

- a Heating System may be eligible for an additional \$700 bonus rebate, if installed before **June 30, 2021** (for a total rebate of \$2,000); or
- a Heating and Hot Water System may be eligible for an additional \$700 bonus rebate, if installed before **June 30, 2021** (for a total rebate of \$2,400); or
- a Heating System and an Outdoor Appliance may be eligible for an additional \$700 bonus rebate, if installed on or after **June 30, 2021** (for a total rebate of \$2,300); or
- a Heating and Hot Water System and an Outdoor Appliance may be eligible for an additional \$700 bonus rebate, if installed before **June 30, 2021** (for a total rebate of \$2,700).

Contractor Incentives

- Eligible contractors (each, a "Contractor") who install Heating Systems before **July 1, 2020** may be eligible for a rebate in the amount of \$50 for Heating Systems and \$100 for Heating and Hot Water Systems.
- Eligible contractors (each, a "Contractor") who install Heating Systems on or after **July 1, 2020** may be eligible for a rebate in the amount of \$100 for Heating Systems, \$150 for Heating and Hot Water Systems, and an additional \$25 for installing an Outdoor Appliance.

Wall Furnace Program

Customer Rebates

Eligible FortisBC Customers with a pre-qualification code, who install one of the following

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in their homes may be eligible for the following rebates as part of the Wall Furnace Program (the "WF Program"; WF Program and the CTG Program together are defined as the "Program"):

- a natural gas direct vent wall furnace heating system (each, a "Wall Furnace") may be eligible for a \$700 rebate; or
- a Wall Furnace and a natural gas standalone hot water heater (each, a "Hot Water System") may be eligible for a \$1,100 rebate; or
- a Wall Furnace and a natural gas BBQ or patio heater or outdoor fireplace or fire pit (each, an "Outdoor Appliance") may be eligible for a \$1,000 rebate, if the equipment was installed on or after **July 1, 2020**; or
- a Wall Furnace and Hot Water System and an Outdoor Appliance may be eligible for a \$1,400 rebate, if the equipment was installed on or after **July 1, 2020**.

Bonus Customer Rebates

Eligible FortisBC Customers with a pre-qualification code, obtained between **September 1, 2020** and **March 31, 2021**, may be eligible for the following bonus rebates as part of the WF Program:

- a Wall Furnace may be eligible for an additional \$300 bonus rebate, if installed before **June 30, 2021** (for a total rebate of \$1,000); or
- a Wall Furnace and a Hot Water System may be eligible for an additional \$300 bonus rebate, if installed before **June 30, 2021** (for a total rebate of \$1,400); or
- a Wall Furnace and an Outdoor Appliance may be eligible for an additional \$300 bonus rebate, if installed before **June 30, 2021** (for a total rebate of \$1,300); or
- a Wall Furnace and Hot Water System and an Outdoor Appliance may be eligible for an additional \$300 bonus rebate, if installed before **June 30, 2021** (for a total rebate of \$1,700).

Contractor Incentive

- A Contractor who installs a Wall Furnace before **July 1, 2020** may be eligible for a \$50 incentive, or \$100 for installing a Wall Furnace and Hot Water System.
- A Contractor who installs a Wall Furnace on or after **July 1, 2020** may be eligible for a \$100 incentive, or \$150 for installing a Wall Furnace and Hot Water System, and/or an additional \$25 for installing an Outdoor Appliance.

Program Eligibility

- To be eligible for a rebate under the Program, the Customer must first obtain a pre-qualification code from fortisbc.com/connectogas.
- To be eligible for bonus rebates under the Program, the pre-qualification code must be obtained between **September 1, 2020** and **March 31, 2021**, and the Heating System, Heating and Hot Water System, or Wall Furnace must be installed before **June 30, 2021**.
- Pre-qualification codes cannot be assigned or transferred.
- In order to qualify for a rebate or a bonus rebate under the Program:
 - the Contractor must install a Heating System or Heating and Hot Water System in the Customer's residence, with the optional addition of an Outdoor

- Appliance, which must be in FortisBC's natural gas or propane service territory, and the Customer must be converting their primary residential home Heating System from wood, oil or propane to natural gas; or
- b. the Contractor must install a new Wall Furnace, with the optional addition of a Hot Water System and/or Outdoor Appliance in the Customer's residence, which must be in FortisBC's natural gas or propane service territory.
- v. The Program is for existing homes only and is not available for new construction.
 - vi. An eligible Customer is only permitted to claim one rebate and one bonus rebate (if applicable) per residential account under the Program. If a Customer is eligible for rebates under both CTG and WF Programs, a rebate for a Hot Water System and an Outdoor Appliance can only be claimed under the CTG Program or the WF Program, not both.
 - vii. Rebate amounts will be determined based on whether the Customer installed the equipment, as described in items (i) or (ii) or (iii) or (iv) under the "Customer Rebates" or "Bonus Customer Rebates" sections of the CTG Program or WF Programs.
 - viii. Bonus rebate eligibility will be determined based on the date when the customer obtained a pre-qualification code, as well as the installation date.

Contractor Eligibility

- i. Contractors are eligible to receive one \$50 incentive for each Heating System or Wall Furnace they install before **July 1, 2020** and \$100 for each Heating and Hot Water System or Wall Furnace and Hot Water System they install before **July 1, 2020**.
- ii. Contractors are eligible to receive one \$100 incentive for each Heating System or Wall Furnace they install on or after **July 1, 2020**, \$150 for each Heating and Hot Water System or Wall Furnace and Hot Water System they install on or after **July 1, 2020**, and an additional \$25 incentive for Outdoor Appliance they install on or after **July 1, 2020**.
- iii. All Heating Systems, Wall Furnaces, and Hot Water Systems and/or Outdoor Appliances must be installed in accordance with the requirements of Technical Safety BC and/or the gas authority having jurisdiction in the Customer's area and in accordance with the manufacturer's specifications and all applicable laws, codes, standards and ordinances.
- iv. Indoor Fireplace conversions are not eligible.

Heating System, Heating and Hot Water System, Wall Furnace, Hot Water System and Outdoor Appliance Eligibility

- i. To qualify for a rebate or a bonus rebate under the Program, the connected Heating System or Heating and Hot Water System must be listed on fortisbc.com/connecttogas.
- ii. The furnace component of the Heating System or the Heating and Hot Water System must be one of the following:
 - a. an ENERGY STAR (Version 4.0) certified or equivalent natural gas furnace rated 95 per cent AFUE or higher;
 - b. equivalent furnaces must:
 - be rated 95 per cent AFUE or higher;
 - have a variable volume ECM or X-13 motor; and
 - be listed with Natural Resources Canada;
 - c. an ENERGY STAR certified natural gas boiler rated 94 per cent AFUE or higher; or
 - d. a natural gas furnace specifically designed for manufactured home use rated 95 per cent AFUE or higher.
- iii. Heating and Hot Water Systems may be combined or not combined, as follows:
 - a. Combined Heating and Hot Water Systems must be either:
 - ENERGY STAR certified natural gas combination boiler systems used for both space and domestic hot water heating rated 94 percent AFUE or higher; or
 - combination units that consist of tankless water heaters or boilers that also provide forced-air space heating via a hydronic air handler which is CSA certified P9 standard as certified by a Standards Council of Canada entity, and listed on NRCAN's database of third-party tested systems.
 - b. For non-combined Heating and Hot Water systems, or Heating and Hot Water systems and/or Outdoor Appliances, all components must be installed at the same time, and the Hot Water System and Outdoor Appliance must all be natural gas systems.
- iv. To qualify for a rebate or a bonus rebate under the Program, the Wall Furnace, or Wall Furnace and Hot Water System, and/or Outdoor Appliance must all be direct-vented natural gas systems.
- v. If installing both a Wall Furnace and Hot Water System, or Outdoor Appliance, all components must be installed on the same date.

Customer rebate process

- i. The Customer must submit a completed [online application form](#), accompanied by:
 - a. a copy of the paid invoice(s) that contain(s) the purchase and installation date of the Heating System, or Heating and Hot Water System, and/or Outdoor Appliance installation, or the Wall Furnace, or Wall Furnace and Hot Water System, and/or Outdoor Appliance installation; and
 - b. details of all work performed, including the make and model number(s) of the Heating System, or Heating and Hot Water System, or Heating and Hot Water System and/or Outdoor Appliance, or the Wall Furnace, or Wall Furnace and Hot Water System, and/or Outdoor Appliance (if applicable); and
 - c. the Contractor's business registration number; and
 - d. if installed by homeowner, a copy of the approval certificate and Certificate of

Inspection from Technical Safety BC or the local municipal regulatory authority; and

- e. if the Customer is not a gas utility account holder, the Customer must submit [the Utility Account Holder Consent form](#) completed and signed by the account holder.
- ii. The completed application form must include a valid pre-qualification code from FortisBC. A code can be obtained from fortisbc.com/connecttogas.
- iii. Applications and supporting documents must be completed and submitted within 60 days of the installation date of the Heating System, or Heating and Hot Water System, or Heating and Hot Water System and/or Outdoor Appliance, or the Wall Furnace, or Wall Furnace and Hot Water System, and/or Outdoor Appliance (if applicable).
- iv. Processing of applications may take up to 90 days.
- v. FortisBC is not responsible for lost, delayed, misdirected, damaged, illegible or incomplete applications.

Contractor Rebate Process

- i. In addition to the Customer rebate process outlined above, the following terms apply to the Contractor rebate process:
 - a. Contractor rebates will be issued to the business name identified in the Contractor section of the Customer's application form for the installation of Heating Systems, Heating and Hot Water Systems, and/or Outdoor Appliance, or Wall Furnace, or Wall Furnace and Hot Water System, and/or Outdoor Appliance installation; and
 - b. Contractor rebates will only be paid upon FortisBC's approval of the corresponding Customer rebate.

Additional terms and conditions

- i. FortisBC reserves the right to refuse applications or invoices that it determines, in its sole discretion, are incomplete, inaccurate or otherwise do not meet Program requirements.
- ii. FortisBC may amend, modify or terminate this Program at any time based on funding limitations or for any other reason, without notice.
- iii. FortisBC, not being the designer, manufacturer or provider of Heating Systems, Wall Furnaces, Hot Water Systems, or Outdoor Appliances, makes no representation or warranty, express or implied, as to the necessity, quality or efficiency of any such heating system submitted under this program and accepts no liability or responsibility for such heating systems.
- iv. The Customer acknowledges that it is solely responsible for the hiring of a Contractor to install a Heating System, Wall Furnace, Hot Water System and/or an Outdoor Appliance according to the terms as described herein. FortisBC accepts no liability for work performed by a Contractor or on behalf of a Customer with respect to the purchase, installation or maintenance of a Heating System, Wall Furnace, Hot Water System or Outdoor Appliance in conjunction with this Program.
- v. The Customer does hereby indemnify and save harmless FortisBC and their affiliates, and their respective directors, officers, agents, contractors and employees, from all liability, damages, claims, demands, expenses and costs for claims, costs for injury or death of any person (including from any infectious disease outbreaks), damage to or destruction of property, and all economic loss suffered by any person (collectively, "Losses") arising from or occurring by reason of the Customer's participation in the Program and/or the implementation of any Program recommendations, including the installation and/or use of recommended products and improvements. The Customer irrevocably waives any and all claims against, and irrevocably releases and agrees not to sue, FortisBC, their affiliates or any of their respective officers, directors, employees, agents, contractors or representatives for and against all Losses arising from the Customer's participation in the Program and/or the implementation of any Program recommendations, including the installation and/or use of recommended products and improvements.
- vi. The Customer agrees that FortisBC has no liability concerning any estimated energy savings of heating systems submitted under this program or the installation, performance or fitness of such heating systems.
- vii. The Customer is responsible for safe disposal of their old furnace/boiler/water heater and ensuring it is not placed back into use.
- viii. The Customer and the Contractor are liable for any tax imposed or payable by the participants in respect of the rebate.
- ix. Rebates cannot be assigned or transferred.

Measurement, verification and evaluation

- i. "Customer Information" means all information disclosed by the Customer in any Program application materials, including personal information disclosed by the Customer, and any billing, energy use and consumption information for the premises at which the new energy Heating System, Heating and Hot Water System, or Heating and Hot Water System and/or Outdoor Appliance is installed for a period of two years before and two years after such installation. By applying for this Program, the Customer acknowledges and agrees that:
 - o FortisBC collects and uses the Customer Information in order to process, administer and evaluate the Program and develop FortisBC energy conservation programs.
 - o FortisBC may contact the Customer in the future to evaluate the effectiveness of the Program, which may include surveys.
 - o FortisBC may retrieve the Customer's billing, energy use and consumption information from the FortisBC account database for the period set out above in order to analyze consumption behaviour attributable to the Program.
 - o FortisBC may disclose the Customer Information to its affiliates and contractors for the purpose of administering and evaluating this Program as described herein and developing other FortisBC energy conservation programs.

For more information on FortisBC's Privacy Policy, please visit FortisBC.