

Appliance maintenance program

Utility account holder consent



Important notes

- An appliance has been serviced at a home associated with a utility account in your name. The home's registered property owner or your Strata Corporation has applied to the Appliance Maintenance Program (the "Program"). The Program is administered by FortisBC Energy Inc. and FortisBC Inc. (collectively, FortisBC Energy Inc. and FortisBC Inc. are the "Administrators").
- To administer the Program, evaluate the effectiveness of the Program, and undertake analysis and research to inform changes to existing programs and the design of new energy-efficiency programs, the Administrators may need to collect, use and disclose your personal information, including your electricity and/or natural gas account(s) billing and consumption data. The purpose of this form (the "Consent Form") is to acquire the primary utility account holder's consent to the collection, use and disclosure of your personal information.
- This Consent Form is to be completed by the primary utility account holder(s) or authorized signatory where the utility account is not in the registered property owner's name.
- Find your account number on your last utility bill or by calling **1-888-224-2710** for your FortisBC Gas account number, or **1-866-436-7847** for your FortisBC electric account number.

Applicant information

Name (for rebate cheque)	Application reference number (if applicable)		
Mailing address	Town/city	Province	Postal code

Utility and account holder information (to be completed by the utility account holder)

Primary utility account holder or authorized signatory name	How do you heat your home? <input type="checkbox"/> Gas <input type="checkbox"/> Electric	Electric utility <input type="checkbox"/> FortisBC <input type="checkbox"/> other:	
Electricity utility account number (If applying for heat pump service)	FortisBC natural gas utility account number		
Service address	Town/city	Province	Postal code

Declaration and consent for utility account holder

The primary gas and/or electric utility account holder has signed this form below. By signing below, I declare that:

- I have read and understand the current Program terms and conditions available at fortisbc.com/servicerebate, fortisbc.com/heatpumpservice.
- The information I have provided is true and correct.
- I understand that the Applicant will be applying for and if approved, may receive the entire eligible rebate amount, using the utility account number(s) above
- I understand and consent to the following uses of my personal information:
 - the disclosure of my personal information (if applicable) to the Administrators and any Collaborating Party (as defined in the Program Rebate Requirements) (if the property owner is eligible for a rebate funded or enabled by that Collaborating Party), and their respective affiliates and contractors, for the purposes of administering the Program, evaluating the effectiveness of the Program and undertaking analysis and research to inform changes to existing programs and the design of new energy-efficiency programs;
 - the disclosure of my utility billing and energy consumption data for a period of up to 60 months before, and up to 60 months after the property owner's or Strata Corporation's participation in the Program to the Administrators and their respective affiliates and contractors, for the purposes of administering the Program, evaluating the effectiveness of the Program and undertaking analysis and research to inform changes to existing programs and the design of new energy-efficiency programs; and
 - be contacted by any of the Administrators (or their authorized agents) by phone, direct mail or similar method for the purposes of administering, evaluating and researching all elements of the Program.

FortisBC are collecting, using, and disclosing the personal information on this Consent Form for the purpose of administering the Program, evaluating the effectiveness of the Program and undertaking analysis and research to inform changes to existing programs and the design of new energy- efficiency programs. FortisBC collects, uses, and discloses personal information in accordance with provisions of the Personal Information Protection Act ("PIPA") and FortisBC's Privacy Policy (which is located at fortisbc.com/privacy).

Primary utility account holder or authorized signatory name	Account holder or authorized signatory signature	Date (YYYY/MM/DD)
Primary phone number	Cell phone number	

Please return this form to the Applicant. Applicants must submit this form with your completed Appliance Maintenance Program application at:

Natural gas appliance service: fortisbc.com/servicerebate

Heat pump service: fortisbc.com/heatpumpservice