

Income-Qualified Space and Water Heating Application

Submit your rebate application online at fortisbc.com/igfurnace, fortisbc.com/igwaterheater or fortisbc.com/igheatpump for faster processing and the ability to track your application in real-time.

Part I – Applicant and home details and eligibility

1. Applicant information

Applicant must be the gas and/or electricity utility account holder. Rebate will be issued by cheque in name of the applicant and mailed to the account holder at the address below. The home must be occupied by the applicant as a primary residence year round. The applicant must have only one active residential gas and/or electricity account in BC.

Pre-qualification code (if applicable)	Applicant first name	Applicant last name	Phone number
Email			
Mailing address (if different from installation address)	Town/city	Province BC	Postal code
FortisBC electricity utility account number (includes Grand Forks, Summerland, Penticton and Nelson Hydro)		FortisBC gas utility account number	

2. Home information

Home must be a residential dwelling 10+ years old and less than 3,500 sq. ft.

Installation address		Town/city	Province BC	Postal code
Age of dwelling	Square footage of dwelling	How many people live in your home	Number of residents over 18 years old	
Home type			Do you rent a home?	
<input type="checkbox"/> Single family detached	<input type="checkbox"/> Row/townhouse (side-by-side)		<input type="checkbox"/> Yes	
<input type="checkbox"/> Duplex (side-by-side)	<input type="checkbox"/> Mobile home on permanent foundation		<input type="checkbox"/> No	
Please indicate the type of space heating system that heated the main living areas of your home before your upgrades.				
<input type="checkbox"/> Natural gas furnace	<input type="checkbox"/> Natural gas boiler	<input type="checkbox"/> Propane or oil furnace or boiler	<input type="checkbox"/> Electric baseboard	
<input type="checkbox"/> Electric furnace	<input type="checkbox"/> Air source heat pump	<input type="checkbox"/> Wood stove		
<input type="checkbox"/> Other electric (e.g. geothermal heat pump, plug-in space heater). Please specify:				
Please indicate the type of space heating system you had installed.				
<input type="checkbox"/> High-efficiency natural gas furnace	<input type="checkbox"/> High-efficiency natural gas boiler			
<input type="checkbox"/> Mini- or multi-split air source heat pump	<input type="checkbox"/> Tier 1 or 2 central air source heat pump			

Part II - Income qualification and authorization

The combined gross (pre-tax) household income of all adult (18+ years) residents must be less than the maximum household income table found at fortisbc.com/igfurnace, fortisbc.com/igwaterheater or fortisbc.com/igheatpump. Each adult resident must submit proof of income and must consent to collection and use of their financial information. See Part VII for additional information.

Declaration: I am 18 years of age or older and reside in the above home. I consent to FortisBC collecting and using my financial information to determine program eligibility and as further set out in section 17 of Part VII.

First name	Last name	Signature	Date (Yr/Mth/Day)
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Part III – Appliance and rebate requirements

1. New furnace or boiler heating system information

Applicant must acknowledge all of the following:

- Only one heating system rebate, and one connected thermostat rebate per home. Applicant is only eligible for one rebate per appliance.
- The new furnace must replace an existing natural gas system at the home and be sufficiently sized to operate and serve as the primary source of heat.
- Existing heating system must be an operational natural gas furnace/boiler that is at least 10 years old.
- The furnace and connected thermostat must be installed by a licensed contractor with a valid Technical Safety BC gas contractor license and a GST number. (Note: your gas contractor may also be eligible for an incentive directly from FortisBC.) Self-installations are not eligible.
- The new furnace must be installed with a two-pipe direct vent system. Manufacturer's instructions permitting alternatives are not eligible for a rebate.
- Emergency replacements, systems which require over \$1,000 in repairs (parts & labour), or systems which are deemed unsafe, are NOT eligible.
- Existing heating system must not be re-used/installed at a different location. Applicant is responsible for disposal or recycling.

Note: a FortisBC representative may follow-up with a request for supporting documentation and/or may conduct a site visit to validate the information provided.

Type (select one)	Rebate	Brand name/make	Model number	Invoice date (Yr/Mth/Day)	Total cost (appliance and labour, excluding taxes)
A. <input type="checkbox"/> Furnace AFUE 95-96.9%	\$2,000	Eligible brands/models and associated rebates are listed at fortisbc.com/igfurnace			
B. <input type="checkbox"/> Furnace AFUE 97-99%	\$3,000*				
C. <input type="checkbox"/> Boiler AFUE 94% or higher	\$2,000				
D. <input type="checkbox"/> Connected Thermostat for Furnace (installed at the same time as eligible furnace)	\$ 150				

The type of venting installed with my new natural gas space heating system is a:

☐ One-pipe system ☐ Two-pipe system

I have completed the commissioning sheet provided by my contractor and can provide a copy when requested.

☐ Yes ☐ No

2. New water heating information

Applicant must acknowledge all of the following:

- Only one water heating rebate per home. Applicant is only eligible for one rebate per appliance.
- The new water heater must replace an existing water heater.

Type (select one)	Rebate	Brand name/make	Model number	Invoice date (Yr/Mth/Day)	Total cost (appliance and labour, excluding taxes)
<input type="checkbox"/> Storage tank	\$500*	Eligible brands/models and associated rebates are listed at fortisbc.com/igwaterheater			
<input type="checkbox"/> Condensing tankless	\$2,500*				
<input type="checkbox"/> Condensing storage tank	\$2,500*				

3. New heat pump information

Applicant must acknowledge all of the following:

- Applicant is only eligible for one heating system rebate per home.
- Air source electric heat pump installation must be an upgrade from existing electric furnace or electric baseboards.
- Replacing an existing heat pump, or adding a head to an existing heat pump is not eligible.
- The air source electric heat pump must be installed by a licensed residential heating and cooling contractor with a GST number and a valid B.C. business license. Self-installations are not eligible.
- The new heat pump must be sufficiently sized to function as the primary heating system for the home.
- Income-qualified heat pump rebates are only available to FortisBC and municipal electricity customers of Grand Forks, Penticton, Summerland and Nelson Hydro.
- Emergency replacements of broken electrical systems are not eligible.

Note: a FortisBC representative may follow-up with a request for supporting documentation and/or may conduct a site visit to validate the information provided.

Type (select one)	Rebate	Equipment and installation details	Total cost (excluding tax)
<input type="checkbox"/> Variable speed mini-split (Single head installation, electric to heat pump only)	Variable speed mini-split: <input type="checkbox"/> \$5,000	Central air source heat pump, mini-split or multi-split air source heat pump - Eligible models are listed at bchydro.com/qualifyingheatpumps	
<ul style="list-style-type: none"> Variable speed compressor required HSPF ≥10.00 and; SEER ≥16 		AHRI certified reference number: _____ Number of tons: _____ Outdoor unit model number: _____ Indoor unit model number(s): _____ SEER rating: _____ HSPF rating: _____ Please specify the indoor installation location (room) of the following: Indoor unit (head) one: _____ Indoor unit (head) two: _____ Indoor unit (head) three: _____	
<input type="checkbox"/> Variable speed multi-split (Multiple head installation)	Variable speed multi-split <input type="checkbox"/> \$5,000		
<ul style="list-style-type: none"> Variable speed compressor required HSPF ≥9.30 and; SEER ≥16 			
<input type="checkbox"/> Tier 1: Central system	Tier 1: <input type="checkbox"/> \$5,000		
<ul style="list-style-type: none"> HSPF ≥8.50 and; SEER ≥15 		AHRI certified reference number: _____ Number of tons: _____ Outdoor unit model number: _____ Indoor unit model number(s): _____ SEER rating: _____ HSPF rating: _____	
<input type="checkbox"/> Tier 2: Variable speed central system	Tier 2: <input type="checkbox"/> \$5,000		
<ul style="list-style-type: none"> Variable speed compressor required HSPF ≥9.30 and; SEER ≥16 		AHRI certified reference number: _____ Number of tons: _____ Outdoor unit make: _____ Outdoor unit model number: _____ Indoor/air handler unit model number(s): _____ SEER rating: _____ HSPF rating: _____	

4. Two upgrade bonus

- You may be eligible for the two-upgrade bonus if you installed at least two (2) eligible upgrades. For a list of other eligible upgrades and bonus terms and conditions, visit fortisbc.com/homerebates.
- At least two (2) bonus—eligible upgrades must be installed in the home within 18 months of each other.

☐ Yes, I am applying for the \$300 Two Upgrade Bonus.

Part IV – Other information

How influential was this rebate in your decision to purchase the appliance?

- ☐ Very influential ☐ Somewhat influential ☐ Not very influential
☐ Not at all influential ☐ Don't know

Because of the rebate, did you purchase your appliance sooner than you had planned?

- ☐ Yes ☐ No ☐ Don't know

Part V – Applicant declaration

- I confirm I meet the program eligibility criteria, including income qualification, and that all information I have provided to FortisBC is true and correct.
 - I will be applying or have applied for the Government of Canada's [Greener Homes Grant](#). ☐ Yes ☐ No
 - I will be applying or have applied for the [CleanBC Better Homes](#) Income-Qualified Program. ☐ Yes ☐ No
- Note:** FortisBC's Income-Qualified Space and Water Heating Rebate Program cannot be combined with the CleanBC Better Homes Income-Qualified Program.
- I have read and agree to the terms and conditions contained in this application.
- ☐ **Optional:** I agree to receive emails from FortisBC containing news, updates and promotions regarding FortisBC's products, services and programs. You may withdraw your consent to receive such emails at any time. For more information, visit fortisbc.com/privacy or contact us at privacyofficer@fortisbc.com for more details.

Applicant name (please print)

Applicant signature

Date (Yr/Mth/Day)

Submit these mandatory documents:

- ☐ Completed application form signed by applicant and contractor.
- ☐ Copy of itemized invoice(s) with make and model number(s).
- ☐ Notice of Assessment (blacked out except for name, address, date and income (Line 150); or equivalent proof of income (acceptable to FortisBC) for each Adult Resident (see Part VII, section 4).

To claim your rebate

By mail, send to:

Income-Qualified Space and Water Heating Program
FortisBC
16705 Fraser Highway, Surrey, BC V4N 0E8

By email, send to:

incomequalified@fortisbc.com

Applications must be postmarked or emailed within one year of the installation date on the invoice. Processing may take up to 90 days.

Part VI – Contractor declaration

To be completed by contractor upon completion of installation (use additional fields below if needed)

Contractor information

Business name	Contractor name	Installation permit number
Permit date	Technical Safety BC gas or heating and cooling contractor license number	Email

- I confirm all information I have provided above and as contained in the documents delivered to the applicant and FortisBC with respect to the installation is true and correct.

Contractor name (please print)

Contractor signature

Date (Yr/Mth/Day)

*For more information on invoicing requirements, see the sample invoices at fortisbc.com/igfurnace, fortisbc.com/igwaterheater and fortisbc.com/igheatpump.

Contractor information (if more than one)

Business name	Contractor name	Installation permit number
Permit date	Technical Safety BC gas or heating and cooling contractor license number	Email

- I confirm all information I have provided above and as contained in the documents delivered to the applicant and FortisBC with respect to the installation is true and correct.

Contractor name (please print)

Contractor signature

Date (Yr/Mth/Day)

Part VII – Additional terms and conditions

In addition to the Income Qualified Space and Water Heating Rebate Program (the “**Program**”) terms and conditions set out on

fortisbc.com/igfurnace, fortisbc.com/igwaterheater, and/or fortisbc.com/igheatpump the following additional terms and conditions will apply to the Program (the “**Program Rebate Requirements**”):

1. **Administrators.** The Program is administered in whole or in part, by FortisBC Energy Inc., FortisBC Inc. (collectively, “**FortisBC**”), and the Province of British Columbia as represented by the Ministry of Energy, Mines and Low Carbon Innovation (the “**Province**”) (FortisBC and the Province, collectively, the “**Administrators**”).

2. To be eligible for a rebate(s) under the Program, each applicant and each upgrade must satisfy the eligibility and other requirements set out in the Program Rebate Requirements, which is comprised of the terms and conditions as listed herein and the terms and conditions as set out on fortisbc.com/igfurnace, fortisbc.com/igwaterheater and/or fortisbc.com/igheatpump.

3. Each eligible applicant, (“**Applicant**”) who purchases and installs energy-efficient space and/or water heating equipment (“**Upgrades**”) to their homes in accordance with the Program Rebate Requirements is eligible to receive a corresponding rebate(s) under the Program.

4. Income Qualification Requirements.

(a) The Applicant must provide proof of income for each resident of the home over the age of 18 years of age (an “**Adult Resident**”). It is the sole responsibility of the Applicant to obtain, and provide to FortisBC, the written consent from each Adult Resident to share their personal information with FortisBC and allow FortisBC to collect, use and disclose such information in accordance with section 17.

(b) Preferred proof of income is a Canada Revenue Agency Notice of Assessment. FortisBC may, in its sole discretion, accept or require alternative or additional proof of income, which may include:

- (i) Social Assistance: monthly cheque stubs or printed copy of Confirmation of Assistance if registered for My Self Serve;
- (ii) Shelter Aid for Elderly Renters (SAFER): SAFER cheque stubs, acknowledgement letter or benefit change letter from BC Housing;
- (iii) Rental Assistance Program: Rental Assistance Program acknowledgement or benefit change letter from BC Housing; and/or
- (iv) National Child Benefit Supplement: benefit notice from Canada Revenue Agency; and

(c) Address shown on Notice of Assessment should match the installation address, unless otherwise agreed by FortisBC in its sole discretion.

5. The Program Rebate Requirements are effective for Upgrade invoices dated on or after April 1, 2019.

6. Product Installation.

(a) All Upgrades installed must be new, in good working order and not previously installed in another home or building.

(b) The Applicant is responsible for the safe removal, decommissioning, modification (where applicable), and disposal/recycling of old equipment and products in accordance with all applicable laws, including environmental laws and regulations. Further, the Applicant hereby agrees to the disposal of old equipment and products in accordance with the manufacturer's specifications, requirements of Technical Safety BC and, if applicable, the gas authority having jurisdiction. Old equipment must not be resold or reused.

7. **Site verification:** The Applicant will provide or ensure the Administrators are granted access to the home and the eligible products/improvements upon written request to conduct a site verification of the home. The purpose of the site verification is to verify compliance, eligibility, disposal of old equipment and installation/operation of eligible Upgrades. Site verification may take place for one year following the receipt of a rebate application. Applicants agree to respond and provide access to the home and any requested information within 30 days of receipt of a site verification notice or risk their application being declined and/or rebates and bonuses forfeited. Applicants must retain copies of all supporting documentation required for rebate eligibility for at least one year following the Administrators' receipt of the application.

8. Required forms, documentation and deadlines

An Applicant must submit an application form completed in full to be eligible for the Program rebates.

9. **Program changes.** The Administrators may modify the terms or terminate the Program at any time and for any reason, without penalty or further obligation.

10. **Availability of funding.** Funding is limited. Administrators, at their sole discretion, may prioritize applications and determine level of rebate amount(s), if any, that the Applicant will receive.

11. Rebate amounts

(a) Rebate amounts are as described on Fortisbc.com/igfurnace, fortisbc.com/igwaterheater and/or Fortisbc.com/igheatpump.

(b) The amount of the rebate under the Program cannot exceed the cost on the invoice and the paid cost of the Upgrade.

(c) The Program rebate may be combined with funding received from the Canada Greener Homes Grant, but combined rebates cannot exceed the cost on the invoice or paid cost of the Upgrade.

(d) The Program cannot be combined with the CleanBC Better Homes Income Qualified Program. Applicants who have applied for or received rebates under the CleanBC Better Homes Income Qualified Program are not eligible for rebates under the Program.

(e) Upgrade costs covered by warranty are not eligible for rebates.

(f) Financing or leasing agreements must result in the Applicant's full ownership of the energy-efficient space and/or water heating equipment. A copy of the agreement may be requested by Administrators.

12. Timing and payment of rebate(s)

(a) FortisBC will only pay rebates by cheque to the Applicant. If a cheque has not been cashed within six months from the date of issue, the cheque will be considered null and void.

(b) FortisBC is under no obligation to re-issue a cheque or transfer returned as, or otherwise undeliverable or to replace a stale-dated cheque.

(c) Processing of applications may take up to 90 days from the date that all required application documents are received, or longer if application is selected for site verification. Administrators are not responsible or liable for lost, delayed, damaged, illegible or incomplete applications.

13. **Acceptance/rejection of applications.** Administrators reserve the right, in their sole discretion, to accept or reject applications for any reason.

14. **Binding decisions.** Decisions of Administrators are final and binding and not subject to appeal. Administrators may provide reasons for their decisions but are under no obligation to do so.

15. **No liability.** Administrators, not being the designer, manufacturer, provider or installer of the Upgrades, services and/or improvements, make no representations or warranties whatsoever as to the fitness of, the necessity for, the quality of, or the energy efficiency/savings of, any product, improvement or service, or skill of any contractor. The Administrators accept no liability or responsibility for the products, improvements, the services or use of any contractor as it relates to the Program. The Applicant hereby indemnifies and holds harmless the Administrators, including their affiliates, and any of their respective officers, directors, employees, agents, contractors or representatives from and against any and all losses, claims, damages, actions, causes of action, cost and expenses that the Administrators may sustain, incur, suffer or be put to at any time during or after the Applicant's participation in the Program, where the same or any of them are based upon, arise out of or occur, directly or indirectly, by reason of any act or omission of the Applicant.

16. **Release.** The Applicant irrevocably waives any and all claims against, and irrevocably releases and agrees not to sue, the Administrators, their affiliates or any of their respective officers, directors, employees, agents, contractors or representatives for any and all loss or damage arising from participation in the Program or the installation and/or use of Upgrades, services or improvements.

17. **Use and disclosure of information.** By submitting an application, the Applicant consents and agrees that the Administrators and their contractors and authorized agents may:

(a) contact the Applicant by phone, mail, email or other method to administer, implement, evaluate and research all elements of the Program, verify information, and to conduct surveys;

(b) contact the Applicant by phone, mail, email or other method for the purposes of providing the Applicant with further information on this or other similar conservation-related programs;

(c) collect and use information (including personal information) contained in the application or acquired during participation in the Program (including in home assessments and during site verification) and may disclose the information to affiliates and contractors, the other Administrators, and the landlord and/or strata corporation (if applicable), to administer, implement and evaluate the Program, to conduct research, to confirm eligibility, to verify compliance, for quality assurance, and to develop other energy efficiency programs; and

(d) retrieve account information and bill data for a period of 5 years prior to, and 5 years after, the Program participation to evaluate consumption and energy savings attributable to the Program, and to collect, use and disclose such information and data pursuant to (b) above.

18. Administrators collect, use and disclose personal information pursuant to section 17(b) in accordance with the following:

(a) **FortisBC** - *Personal Information Protection Act* and FortisBC's Privacy Policy (available at fortisbc.com/privacy).

(b) **The Province** - *Freedom of Information and Protection of Privacy Act*, section 26(c). For more information, contact: a Senior Energy Efficiency Coordinator at betterhomesbc@gov.bc.ca or PO Box 9314 Stn Prov Govt, 4th floor, 1810 Blanshard St, Victoria, BC, V8W 9N1.

Furnace Commissioning Sheet

(required for furnace rebates only)

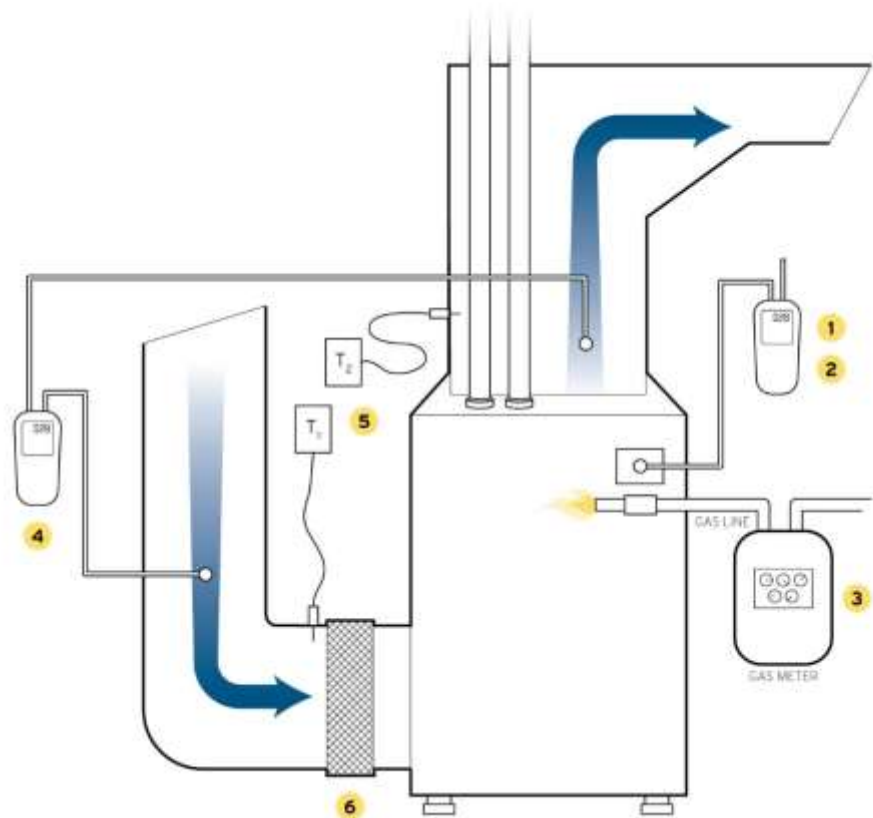
Homeowner instructions:

- 1. Ask your contractor to complete this sheet. Your contractor will run a series of tests on your new high-efficiency furnace to gather the required data.
- 2. Submit a copy of this sheet with the rest of your rebate application package.
- 3. Keep a copy with your furnace. This sheet will provide valuable information when your furnace is serviced in the future.

Why is commissioning important?

Commissioning of a high-efficiency furnace ensures it is installed and operating correctly. The benefits of a properly commissioned furnace include lower operating costs, potentially greater equipment longevity, and less maintenance over its lifetime. Additional benefits include improved home comfort, and a furnace that will run smoothly and quietly.

Contractor business name		Furnace installation date (Yr/Mth/Day)	
Installation address		City	Province BC
		Postal code	
Furnace make and model		Furnace serial number	
1. Inlet gas pressure (at high fire) _____ inches W.C.	2. Measure/set manifold gas pressure Is the new furnace a modulating model? <input type="checkbox"/> Yes <input type="checkbox"/> No If no, measure/set manifold gas pressure: (high fire) _____ inches W.C. (low fire) _____ inches W.C.		3. Clocking the meter (at high fire) CALCULATE BTU INPUT: _____ BTU/H
4. External Static Pressures (at high fire) Supply Ductwork _____ inches W.C. Return Ductwork _____ inches W.C.	5. Temperature rise (at low and high fire) HIGH FIRE: LOW FIRE: Supply Air _____ °F Supply Air _____ °F Return Air - _____ °F Return Air - _____ °F Total Rise = _____ °F Total Rise = _____ °F		RISE RANGE (as per manufacturer): High Fire _____ °F to _____ °F Low Fire _____ °F to _____ °F
6. Filter			
Media Type _____			
Measurements _____			
MERV rating _____			



Boiler Commissioning Sheet

(required for boiler rebates only)

Homeowner instructions:

1. Ask your contractor to complete this sheet. Your contractor will run a series of tests on your new high-efficiency boiler to gather the required data.
2. Submit a copy of this sheet with the rest of your rebate application package.
3. Keep a copy with your boiler. This sheet will provide valuable information when your boiler is serviced in the future.

Why is commissioning important?

Commissioning of a high-efficiency boiler ensures it is installed and operating correctly. The benefits of a properly commissioned boiler include lower operating costs, potentially greater equipment longevity, and less maintenance over its lifetime. Additional benefits include improved home comfort, and a boiler that will run smoothly and quietly.

Contractor business name		Boiler installation date (Yr/Mth/Day)	
Installation address	City	Province BC	Postal code
Boiler make and model		Boiler serial number	

Mechanical room	Operation	
1. Gas inlet _____ inches W.C.	4. Clocking the meter (at high fire) CALCULATE BTU INPUT: _____ BTU/H	5. Central heating supply temperature _____ °F
2. At low fire (static) _____ inches W.C.		6. Central heating return temperature _____ °F
3. At high fire _____ inches W.C.		

Safety	Complete this section only if a combination boiler was installed
7. Static water pressure (when boiler pump is off) _____ PSI	10. Cold water inlet temperature _____ °F
8. Boiler flow switched checked? <input type="checkbox"/> Yes <input type="checkbox"/> Not required	11. Hot water outlet temperature _____ °F
9. Low water cutoff tested? <input type="checkbox"/> Yes <input type="checkbox"/> Not required	12. Adequate water heat at faucets? <input type="checkbox"/> Yes (if no, make appropriate adjustments)
	13. Mixing valve used? <input type="checkbox"/> Yes <input type="checkbox"/> Not required

