Home Renovation Rebate Program

Boiler and combination (space and hot water heating) system replacement rebate application

Energy at work FORTIS BC™

IMPORTANT – Existing space heating system must be an operational natural gas system that is a minimum of 10 years old. Emergency replacements are not eligible. Complete Program Rebate Requirements are available at **fortisbc.com/boiler**. See Part III, for additional terms and conditions.

Part I – details and eligibility

Applicant and property information

- The home must be an existing home serviced by a residential natural gas or propane account through FortisBC
- The rebate will be issued by cheque and mailed to the account holder.
- **Only one primary space heating rebate and one primary water heating system rebate per home allowed as part of the Home Renovation Rebate Program and CleanBC Home Efficiency Rebates.** Combination systems qualify as one primary space heating upgrade and one primary water heating rebate

Account holder first name	Account holder last name	Phone number	Email	FortisBC natural gas account number	
Installation address			City	Province BC	Postal code
Mailing address (if different from above)			City	Province	Postal code

New boiler or combination system information

- New boiler or combination system must replace an existing natural gas system at the home and be the primary source of heat
- New boiler or combination system must be installed by a licensed contractor with a valid BC business license and GST number for the trade applicable to the installation work.
- **View our Trade Ally Network directory for help finding a gas contractor** for help finding a licensed gas contractor.
  Note: your gas contractor may also be eligible for an incentive directly from FortisBC.
- **The boiler or combination system must be installed with a two-pipe direct vent system*. Manufacturer's instructions permitting alternatives are not eligible. A photo of your system must be submitted with your application.**
- The old space heating system must not be re-used/installed at a different location. Applicant is responsible for disposal or recycling.

*****_Excludes P9 tankless water heater/air handler systems_

Rebate		**Brand name/make** View eligible brands/models and associated rebates at **fortisbc.com/boiler**	**Model number**	**Invoice date** (Yr/Mth/Day)	**Total cost** (appliance and labour, excluding taxes)
All eligible boilers (**$1,000** rebate)					
All eligible combination space and hot water heating systems (**$1,200 rebate plus $300 Two Upgrade Bonus)**	Combi boiler				
	Boiler with indirect tank	Boiler: Indirect tank:	Boiler: Indirect tank:		
	P9 tankless water heater with air handler	Tankless water heater: Air handler:	Tankless water heater: Air handler:		

Contractor information

Business name	Installer name
Installation permit number	Technical Safety BC gas contractor licence number

Part II – applicant declaration

- I confirm I meet the program eligibility criteria and that all information I have provided to FortisBC is true and correct.
- I have read and agree to the terms and conditions contained in this application.

☐ **Optional:** I agree to receive emails from FortisBC containing news, updates and promotions regarding FortisBC's products, services and programs.
Note: You may withdraw your consent at any time. For more information, visit **fortisbc.com/privacy.**

Applicant name (please print)	Applicant signature	Date (Yr/Mth/Day)

To claim your rebate

Submit these mandatory documents to rebates@fortisbc.com

☐ completed application form signed by Applicant

☐ photo of the installed two-pipe direct vent system (**sample1**, **sample2**)

☐ copy of **itemized invoice**

☐ copy of completed commissioning sheet from installer (page 3)

Applications must be submitted within 6 months of the date on the invoice. For more information, visit **fortisbc.com/boiler**, email **rebates@fortisbc.com** or call **1-800-663-8400.**

Part III –Additional terms and conditions

In addition to the Home Renovation Rebate Program and CleanBC Home Efficiency Rebates (the "**Program**") terms and conditions set out on bchydro.com/homerebates, fortisbc.com/homerebates and betterhomesbc.ca, the following additional terms and conditions will apply (together, the "**Program Rebate Requirements**"):

1. **Administrators**. The Program is administered in whole or in part, by FortisBC Energy Inc., FortisBC Inc. (collectively, "**FortisBC**"), British Columbia Hydro and Power Authority ("**BC Hydro**"), and the Province of British Columbia as represented by the Minister of Energy, Mines and Petroleum Resources ("**the Province**") and, together with FortisBC and BC Hydro the "**Administrators**", in collaboration, from time to time, with additional third-party contributors (each, a "**Collaborating Party**").
2. To be eligible for a rebate(s) under the Program, each applicant and each upgrade must satisfy the eligibility and other requirements set out in the Program Rebate Requirements, which is comprised of the terms and conditions as listed herein and the terms and conditions as set out on bchydro.com/homerebates, fortisbc.com/homerebates and betterhomesbc.ca.
3. Each eligible applicant, ("**Applicant**") who makes certain energy-efficiency upgrades to their homes in accordance with the Program Rebate Requirements ("**Upgrade**(s)") is eligible to receive a corresponding rebate(s) under the Program.
4. The Program Rebate Requirements are effective for Upgrade invoices dated on or after April 1, 2020.
5. **Product Installation**.
   a. All equipment and products (as listed on the Program webpages) installed as part of an Upgrade must be new, in good working order and not previously installed in another home or building.
   b. The Applicant is responsible for the safe removal, decommissioning, modification (where applicable), and disposal/recycling of old equipment and products in accordance with all applicable laws, including environmental laws and regulations. Further, the Applicant hereby agrees to the disposal of old equipment and products in accordance with the manufacturer's specifications, requirements of Technical Safety BC and, if applicable, the gas authority having jurisdiction. Old equipment must not be resold or reused.
6. **Site verification:** The Applicant will provide or ensure the Administrators are granted access to the home and the eligible products/improvements upon written request to conduct a site verification of the home. The purpose of the site verification is to verify compliance, eligibility, disposal of old equipment and installation/operation of eligible equipment and products. Site verification may take place for one year following the receipt of a rebate application. Applicants agree to respond and provide access to the home and any requested information within 30 days of receipt of a site verification notice or risk their application being declined and/or rebates and bonuses forfeited. Applicants must retain copies of all supporting documentation required for rebate eligibility for at least one year following the Administrators' receipt of the application.
7. **Required forms, documentation and deadlines**
   An Applicant must submit an application form completed in full for all the Program rebates. If the Applicant is not the electric and/or gas utility account holder, the Applicant must submit the Utility Account Holder Consent form completed and signed by the account holder.
8. **Program changes.** The Administrators may modify the terms or terminate the Program at any time and for any reason, without penalty or further obligation.
9. **Availability of funding.** Funding is limited. Administrators, at their sole discretion, may prioritize applications and determine level of rebate amount, if any, Applicant will receive.
10. **Rebate amounts**
    Are as described on the Administrators websites.
11. **Timing and payment of rebate(s)**
    Rebate payments will be issued either in the form of a cheque, rebate provided via bill, or e-transfer to the Participant. Only customers of BC Hydro are eligible for rebates provided via a bill offset. The rebate will be reflected on the customer's BC Hydro account as an offset of the amount owed by the customer to BC Hydro for electricity provided by BC Hydro. For clarity, such an offset does not constitute a deduction of, variance from, or waiver of, the amounts or charges owed by the customer for electricity provided by BC Hydro under the applicable rate schedule, it is used simply as a mechanism for paying the rebate. FortisBC will only pay rebates by cheque to the Applicant. If a cheque has not been cashed within six months from the date of issue, the cheque will be considered null and void.
    Administrators are under no obligation to re-issue a cheque or transfer returned as, or otherwise undeliverable or to replace a stale-dated cheque.
    a. Processing of applications may take up to 90 days from the date that all required application documents are received, or longer if application is selected for site verification. Administrators are not responsible or liable for lost, delayed, damaged, illegible or incomplete applications.
12. **Acceptance/rejection of applications.** Administrators reserve the right, in their sole discretion, to accept or reject applications for any reason.
13. **Binding decisions.** Decisions of Administrators are final and binding and not subject to appeal. Administrators may provide reasons for their decisions but are under no obligation to do so.
14. **No liability.** Administrators, not being the designer, manufacturer, provider or installer of the products, equipment, services and/or improvements, make no representations or warranties whatsoever as to the fitness of, the necessity for, the quality of, or the energy efficiency/savings of, any product, improvement or service, or skill of any contractor. The Administrators accept no liability or responsibility for the products, improvements, the services or use of any contractor as it relates to the Program. The Applicant hereby indemnifies and holds harmless the Administrators, including their affiliates, and any of their respective officers, directors, employees, agents, contractors or representatives from and against any and all losses, claims, damages, actions, causes of action, cost and expenses that the Administrators may sustain, incur, suffer or be put to at any time during or after the Applicant's participation in the Program, where the same or any of them are based upon, arise out of or occur, directly or indirectly, by reason of any act or omission of the Applicant.
15. **Release.** The Applicant irrevocably waives any and all claims against, and irrevocably releases and agrees not to sue, the Administrators, their affiliates or any of their respective officers, directors, employees, agents, contractors or representatives for any and all loss or damage arising from participation in the Program or the installation and/or use of products, equipment, services or improvements.
16. **Use and disclosure of information.** By submitting an application, the Applicant consents and agrees that the Administrators and their contractors and authorized agents may:
    a. contact the Applicant by phone, mail, email or other method to administer, implement, evaluate and research all elements of the Program, verify information, and to conduct surveys;
    b. collect and use information (including personal information) contained in the application or acquired during participation in the Program (including in home assessments and during site verification) and may disclose the information to affiliates and contractors, the other Administrators, any Collaborating Party, Administrators, and the landlord and/or strata corporation (if applicable), to administer, implement and evaluate the Program, to conduct research, to confirm eligibility, to verify compliance, for quality assurance, and to develop other energy efficiency programs; and
    c. retrieve account information and bill data for a period of 5 years prior to, and 5 years after, the Program participation to evaluate consumption and energy savings attributable to the Program, and to collect, use and disclose such information and data pursuant to (b) above.
    d. specifically with respect to the EnerGuide home evaluation program, the disclosure of their personal information to NRCan, the Administrators and any Collaborating Party for the purposes of administering the Program, evaluating effectiveness, undertaking analysis, research, and designing new energy-efficiency programs. The Participant hereby authorizes the Administrators and Collaborating Parties to collect this information indirectly through NRCan and/or the Energy Advisor, knowing that all parties must, at a minimum, safeguard the Applicant's information according to information protection standards under applicable federal and provincial privacy legislation;
17. Administrators collect, use and disclose personal pursuant to section 16(b), in accordance with the following:
    a. **FortisBC** - *Personal Information Protection Act* and FortisBC's Privacy Policy (available at fortisbc.com/privacy).
    b. **BC Hydro** - *Freedom of Information and Protection of Privacy Act* and BC Hydro's Privacy Policy (available at bchydro.com/privacy). BC Hydro's collection, use, and disclosure occur in furtherance of its energy conservation mandate and obligations under the *Clean Energy Act* and the *Utilities Commission Act*. For more information, contact BC Hydro's Customer Service at 604-224-9376 or 1-800-224-9376 outside of the Lower Mainland.
    c. **The Province** - *Freedom of Information and Protection of Privacy Act, section 26(c).* For more information, contact: a Senior Energy Efficiency Coordinator at betterhomesbc@gov.bc.ca or PO Box 9314 Stn Prov Govt, 4th floor, 1810 Blanshard St, Victoria, BC, V8W 9N1.

Boiler/combination system commissioning sheet

Applicant instructions:

1. Ask your contractor to complete this sheet. Your contractor will run a series of tests on your new high-efficiency boiler/combination system to gather the required data.
2. Submit a copy of this sheet with the rest of your rebate application package.
3. Keep a copy with your boiler/combination system. This sheet will provide valuable information when your boiler is serviced in the future.

Why is commissioning important?

Commissioning of a high-efficiency boiler/combination system helps to ensure it's installed and operating correctly. The benefits of a properly commissioned heating system include lower operating costs, potentially greater equipment longevity and less maintenance over its lifetime. Additional benefits include improved home comfort and a heating system that will run smoothly and quietly.

Contractor business name		Installation date (Yr/Mth/Day)	
Installation address	City	Province BC	Postal code
Make and model	Serial number		

Mechanical room

1. Gas inlet _____ inches W.C.

2. At low fire (static) _____ inches W.C.

3. At high fire _____ inches W.C.

Operation

4. Clocking the meter (at high fire)
CALCULATE BTU INPUT:

_____ BTU/H

5. Central heating supply temperature _____ °F

6. Central heating return temperature _____ °F

Safety

7. Static water pressure (when boiler pump is off) _____ PSI

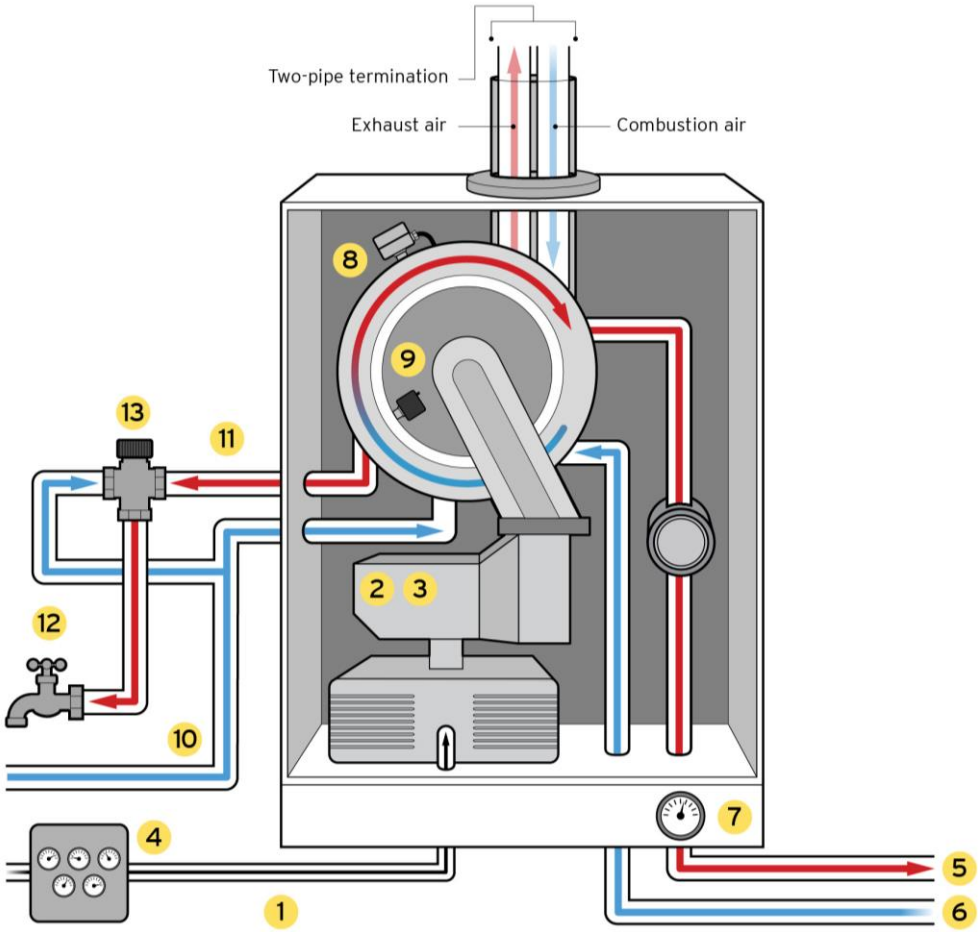
8. Boiler flow switched checked? ☐ Yes ☐ Not required

9. Low water cutoff tested? ☐ Yes ☐ Not required

Complete this section only if a combination heating and hot water system was installed

10. Cold water inlet temperature _____ °F

11. Hot water outlet temperature _____ °F

12. Adequate water heat at faucets? ☐ Yes (if no, make appropriate adjustments)

13. Mixing valve used? ☐ Yes ☐ Not required