

# Appliance program application

## How to apply

- Yes, I purchased, and paid in full for, a new qualifying ENERGY STAR® appliance between January 1, 2021 and December 31, 2021 (the "Rebate Period")
1. Confirm the appliance you purchased is on the qualifying list found at [fortisbc.com/appliances](https://fortisbc.com/appliances) (each, a "Qualifying Appliance").
  2. Mail or email the completed form **within 60 days of purchase date** with a copy of the purchase receipt for the qualifying appliance(s) to: FortisBC Rebate Program, Suite 100, 1975 Springfield Road, Kelowna, BC V1Y 7V7 or [electricrebates@fortisbc.com](mailto:electricrebates@fortisbc.com). If you're a FortisBC electricity customer, you'll receive a credit on your electricity bill within approximately 90 days. If you're an electricity customer of Grand Forks, Nelson Hydro, Summerland or Penticton, we will send you a cheque within approximately 90 days.

## Customer information

Account holder first name		Account holder last name		FortisBC electric or municipal electric account number (not natural gas)	
Service address			Town/city		Province
Mailing address (if different from above)			Town/city		Province
Primary phone number		Secondary phone number		Email	

## Home information

House type

Single family detached    Row/townhouse    Condominium    Apartment    Mobile home    Duplex

Primary space heating type

Electric forced air furnace    Natural gas forced air furnace    Air source heat pump    Ground source heat pump    Electric baseboard

Other (please specify): \_\_\_\_\_

How do you heat your hot water? (required field)

Electric    Natural gas    Other (please specify): \_\_\_\_\_

## Qualifying appliance information

Qualifying makes and models are listed at [fortisbc.com/appliances](https://fortisbc.com/appliances)

ENERGY STAR appliance	Make	Model	Date of purchase (Yr/Mth/Day)	Rebate
Clothes washers, ENERGY STAR certified IMEF 2.92 or higher, IWF 3.2 or less				\$100
Dryer, ENERGY STAR certified with CEF of 3.93 to 4.3				\$100
Dryer, ENERGY STAR certified gas clothes dryers				\$100
Dryer, ENERGY STAR certified with CEF of 4.4 to 5.6				\$150
Dryer, ENERGY STAR certified with CEF of 5.7 or higher				\$250
Dryers, ENERGY STAR certified, compact (4.4 cu ft or less) up to CEF 5.6				\$150
Refrigerator, ENERGY STAR certified 10 per cent better than Federal standard				\$50
Refrigerator, ENERGY STAR certified 15 per cent better than Federal standard				\$100

Note: Maximum of two applications for each appliance type (i.e. clothes washer, dryer and refrigerator) will be accepted per household per customer.

**TOTAL**

## Marketing and Communications - Optional

I agree to receive emails from FortisBC containing news, updates, and promotions regarding FortisBC's products, services, programs and any associated business opportunities. You may withdraw your consent to receive such emails from FortisBC at any time. Please refer to our Privacy Policy or contact us for more details.

Yes    No

## Declaration

By applying for a rebate from this program:

- I certify I have read, understand, and will comply with the program terms and conditions and meet the eligibility criteria.
- I certify all information provided in this application form is true and correct.

Applicant name (please print)

Applicant signature

Date (Yr/Mth/Day)

## Mail completed application and purchase receipt to:

FortisBC Rebate Program  
Suite 100, 1975 Springfield Road  
Kelowna BC V1Y 7V7

Or email to: [electricrebates@fortisbc.com](mailto:electricrebates@fortisbc.com)

## Questions?

Call (toll-free): 1-866-436-7847

Email: [electricrebates@fortisbc.com](mailto:electricrebates@fortisbc.com)

## Did you remember to?

- Sign this form.  
 Include a copy of your purchase receipt.

## Eligibility requirements

- To qualify for a rebate, a Customer must be a current FortisBC Inc ("FortisBC") residential customer (each a "Customer") in FortisBC's electric service area (which includes the service areas of Grand Forks, Summerland, Penticton and Nelson Hydro).
- Qualifying Appliances must be purchased and paid for in full during the Rebate Period shown on the application form.
- Qualifying Appliances must be listed on FortisBC's appliance list (see website at [fortisbc.com/appliances](http://fortisbc.com/appliances).)
- Applicable rebate amounts are shown in the table on the application form.
- A maximum of two applications for each appliance type (i.e. clothes washer, dryer and refrigerator) will be accepted per household per Customer.
- No applications will be accepted from retailers, wholesalers, contractors, groups, clubs, organizations or associations.

## Application process

- Applications and supporting documentation must be received by FortisBC within **60 days of the purchase date** (as shown on the invoice/receipt).
- Invoice/receipt must indicate make and model of Qualifying Appliance.
- Applications must be signed by the Customer.
- FortisBC is not responsible for lost, delayed, damaged, misdirected, illegible or incomplete applications or documentation.
- FortisBC reserves the right to refuse applications that it determines, in its sole discretion, are incomplete, inaccurate or otherwise do not meet program requirements.

## Rebate

- This offer has no cash value, is not redeemable at the point of purchase and cannot be used as a retailer coupon.
- Qualifying FortisBC Customers will receive the rebate as a credit on their electric utility bill. Grand Forks, Nelson Hydro, Summerland or Penticton electric utility Customers will receive the rebate by cheque.
- Rebates cannot be assigned or transferred to another person.

## Additional terms and conditions

- FortisBC reserves the right to modify or terminate this program at any time and for any reason, without notice.
- FortisBC accepts no liability for the purchase, installation or maintenance of any appliance.
- The Customer is responsible for meeting all program requirements and for complying with all applicable laws, regulations, bylaws permits, codes, restrictions, standards or inspections in relation to the purchase, installation or maintenance of any appliance.
- FortisBC's decisions relating to the program, including product acceptability, Customer eligibility and amount of rebate, shall be final and binding and not subject to appeal.

- FortisBC is not responsible for any rebate(s), discount(s) and/or incentive(s) offered and/or provided by any manufacturer, distributor, dealer and/or installer, all of which are separate and distinct from this Program.
- The Customer acknowledges and agrees:
  - the selection, purchase, installation and ownership / maintenance of Qualifying Appliances are the sole responsibility of the Customer;
  - the provider(s) of the Qualifying Appliances are not affiliated with FortisBC or any of its rebate programs;
  - FortisBC makes no representation or warranty, whether express or implied, in respect of any Qualifying Appliance.
  - FortisBC has no liability with respect to any energy savings of any Qualifying Appliances, and/or the installation, performance, use or fitness, of the same for the Customer's purpose.

## Measurement, verification and evaluation

- By applying for this program, the Customer agrees FortisBC may, at its discretion, attend at the Customer's premises to verify installation of the Qualifying Appliance.
- "Customer Information" means all information disclosed by the Customer in any program application materials, including personal information disclosed by the Customer, and any billing, energy use and consumption information for the premises at which the appliances(s) are installed for a period of two years before and two years after such installation. By applying for this program, the Customer acknowledges and agrees that:
  - FortisBC collects and uses the Customer Information to process, administer and evaluate the program and develop other FortisBC energy efficiency programs.
  - FortisBC may contact the Customer by phone, direct mail or similar method to evaluate the effectiveness of the program, which may include surveys.
  - FortisBC may retrieve the Customer's billing, energy use and consumption information from the FortisBC account database for the period set out above to analyze consumption behaviour and energy savings attributable to the program.
  - FortisBC may disclose the Customer Information to its affiliates to administer and evaluate the program and develop other energy efficiency programs.

FortisBC collects uses and discloses personal information in accordance with the provisions of its Privacy Policy (which is located at [fortisbc.com/privacy](http://fortisbc.com/privacy)).