

# Energy Saving Kit

## Terms and conditions

### Eligibility requirements

You may qualify to receive a free Energy Saving Kit (“ESK”) from FortisBC Energy Inc. or FortisBC Inc. (collectively, “FortisBC”), under the ESK Program (the “Program”) if you:

1. are:
  - i. a FortisBC residential electricity customer; OR
  - ii. are a municipal electricity customer of Grand Forks, Penticton, Summerland or Nelson Hydro; AND
2. have a mailing address within the service areas of any of the electrical utilities listed in the first two bullets above AND
3. have a combined gross (pre-tax) household income of all adult (18+ years) residents less than the Maximum Household Income table found at [fortisbc.com/freekit](https://fortisbc.com/freekit).

*Proof of income may be required. This offer is subject to change.*

Applicants who meet these eligibility requirements are “Applicants”.

### Program process

- To apply for an ESK, complete the application form.
  - Call **1-866-436-7847** Monday to Friday 7 a.m. to 7 p.m., [apply online](#) or email [homereno@fortisbc.com](mailto:homereno@fortisbc.com).
- FortisBC is not responsible for lost, delayed, misdirected, damaged, illegible or incomplete applications.
- FortisBC reserves the right to refuse applications which it determines, in its sole discretion, are incomplete, inaccurate or otherwise do not meet Program requirements.
- Please allow three to six weeks for delivery.

### Representations and warranties

The Applicant represents and warrants as follows:

- The Applicant has reviewed the above Program eligibility criteria and fully qualifies with same.
- All information provided in the application materials or otherwise provided to FortisBC by the Applicant is true and correct.
- The Applicant has reviewed these terms and conditions and agrees to comply with same.

### Additional terms and conditions

- FortisBC may amend, modify or terminate this Program at any time and for any reason, without notice.
- The Applicant acknowledges and agrees that FortisBC has no liability concerning any estimated energy savings in connection with this Program or use of the ESK.
- The Applicant is solely responsible for meeting all Program requirements and complying with any laws, regulations or by-laws regarding permits, codes, restrictions or inspections.
- Only one ESK per household. The Applicant may apply to the Program once every five years.
- The Applicant acknowledges and agrees FortisBC is not the designer or manufacturer of the products available under this Program or contained in the ESK and FortisBC makes no representations or warranty of any kind concerning such products or their installation.

- The Applicant does hereby indemnify and save harmless FortisBC and their affiliates, and their respective directors, officers, agents, contractors and employees, from all liability, damages, claims, demands, expenses and costs for claims, costs for injury or death of any person (including from any infectious disease outbreaks), damage to or destruction of property, and all economic loss suffered by any person (collectively, “Losses”) arising from or occurring by reason of the Applicant’s participation in the Program and/or the implementation of any Program recommendations, including the installation and/or use of recommended products and improvements. The Applicant irrevocably waives any and all claims against, and irrevocably releases and agrees not to sue, FortisBC, their affiliates or any of their respective officers, directors, employees, agents, contractors or representatives for and against all Losses arising from the Applicant’s participation in the Program and/or the implementation of any Program recommendations, including the installation and/or use of recommended products and improvements.
- For the purposes of this Program and these terms and conditions “Applicant Information” means all information disclosed by the Applicant in any Program application materials, including personal information disclosed by the Applicant. By applying for this Program, the Applicant acknowledges and agrees that:
  - the Applicant Information may be disclosed to affiliates and contractors, for the purposes of administering the Program, evaluating the effectiveness of the Program and undertaking analysis and research to inform changes to existing programs and the design of new energy-efficiency programs;
  - FortisBC may contact the Applicant by phone, email, direct mail or similar method for the purposes of administering, evaluating and researching all elements of the Program;
  - FortisBC may contact the Applicant by phone, direct mail or similar method for the purposes of providing the Applicant with further information on this or other similar conservation-related programs; and
  - FortisBC collects, uses and discloses personal information in accordance with the *Personal Information Protection Act* and FortisBC’s Privacy Policy (available at [fortisbc.com/privacy](https://fortisbc.com/privacy)).