

Changes to FortisBC's gas rebates



As a gas contractor, you play a key part in helping connect customers to our gas rebate programs and you've helped us make high-efficiency gas equipment the market standard. We continue to look for new and innovative ways to support our customers' evolving energy needs while ensuring they continue to have access to safe, affordable and reliable energy.

On June 30, the B.C. Government updated the Demand-Side Measures Regulation, discontinuing the ability for us to offer rebates for natural gas equipment that is less than 100 per cent energy efficient. **Customers can still apply for rebates for eligible equipment, with all invoices dated on or before December 31, 2023.**

Our gas system and programs continue to serve B.C.

- Customers can still use gas in their homes and businesses, and connect to the gas system.
- Connect to Gas rebates are still available for residential customers upgrading their primary space heating from propane or oil to natural gas, and we'll continue to offer rebates on qualifying direct vent gas wall furnaces.
- Customers looking to reduce greenhouse gas emissions can still choose to designate up to 100 per cent of their gas use as Renewable Natural Gas,¹ made from decomposing organic waste.

We're here to help

We understand you may have questions about these changes. We'll continue to provide you with the latest updates as we develop the next generation of our rebate programs.

For more information on all of our rebate programs, please visit fortisbc.com/rebates.

If you have questions, please contact tradeallnetwork@fortisbc.com.

	Installation and invoice deadlines	Final rebate application deadlines	Rebates affected	Rebates not affected	Exceptions
Residential	Customers must have all equipment installed and invoices dated on or before December 31, 2023 .	Customers have six months from the invoice date to submit their rebate applications. Latest date to submit rebate applications and supporting documentation is June 30, 2024 .	Gas furnaces, boilers, water heaters, combination systems and fireplaces (<i>replacement of existing gas appliances</i>)	Windows, doors and insulation	N/A
Commercial	Customers must have all invoices dated on or before December 31, 2023 . Equipment must be installed within six months of the invoice date.	Customers must submit an application and supporting documentation no later than 365 days (12 months) after: the purchase date of the product(s), as shown on the paid invoice.	Gas furnaces, boilers, water heaters and condensing make up, air-handling and rooftop units	Gas heat pumps, system optimization measures and control systems	In some cases, with the Custom Efficiency Program, where FortisBC has made a specific commitment in writing to customers, that customer will still receive a rebate as long as it's installed by the agreed upon deadline.
Low-income	Customers must have all equipment installed and invoices dated on or before December 31, 2023 .	Customers have 12 months from the invoice date to apply for their rebate. Latest date to submit rebate applications and supporting documentation is December 31, 2024 .	Gas furnaces and boilers for residential customers. Gas furnaces, boilers, water heaters, and condensing make up, air-handling and rooftop units for charities and non-profit housing providers.	High efficiency water heaters ²	N/A
Indigenous communities	Customers must have all equipment installed and invoices dated on or before December 31, 2023 .	Customers have 12 months from the invoice date to apply for their rebate. Latest date to submit rebate applications and supporting documentation is December 31, 2024 .	Gas furnaces and boilers for residential customers. Gas furnaces, boilers, water heaters, and condensing make up, air-handling and rooftop units for charities and non-profit housing providers.	High efficiency water heaters ²	Homes in climate zone 6 (Prince George, Quesnel, Williams Lake) or above may still be eligible for a furnace or boiler rebate.

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¹Renewable Natural Gas is produced in a different manner than conventional natural gas. It's derived from biogas, which is produced from decomposing organic waste from landfills, agricultural waste and waste water from treatment facilities. The biogas is captured and cleaned to create low-carbon Renewable Natural Gas (also called biomethane). ²To be eligible for this rebate, customers must live in a "Part 9 Building" as outlined in the Building Act Guide Series: Section A1 Understanding B.C.'s Building Regulatory System.