



## Senior Manager, Community & Indigenous Relations

**Location: Surrey, BC**

Reporting to the Director, Community & Indigenous Relations this position is responsible to establish and maintain effective relationships with municipal, Indigenous and community organizations and key officials that are strategic to the business success of FortisBC. This position also leads the development and execution of strategic external relations to support the timely delivery of FortisBC's capital projects.

### **Key Accountabilities:**

Leads the development and execution of Community and Indigenous relations and engagement strategies and plans to support FortisBC's business objectives.

Ensures commitment to FortisBC's Statement of Indigenous Principles, and provides leadership to building and maintaining effective relationships with Indigenous Peoples across FortisBC's service territory.

Collaborates with senior leadership team and others in the development of community relations plans and tactical approaches to establishing and maintaining key effective relationships with municipal and community organizations/officials that are strategic to the business of the company; attends various events, arranges volunteer and community giving projects, conducts presentations and connects key officials/community leaders with members of the leadership team to help advance business and meet stakeholder needs.

Builds and maintains effective relationships with elected officials and staff at all levels of government to support FortisBC's strategic business objectives and the execution of capital projects. Effectively leads and manages people, materials, finances and time in the coordination and facilitation of meetings with key officials/community leaders and the FortisBC leadership team.

Negotiates agreements with designated municipalities in a timely manner to ensure accuracy in billing, consistency in practices and clearly defined terms/conditions to meet organizational objectives; liaises with operations, major projects, legal and regulatory departments to represent the interests of FortisBC.

Negotiates relationship agreements and/or Impact Benefit Agreements with First Nations which follow FortisBC's statement of Indigenous principles. Leads public consultation for projects and initiatives and establishes and maintains effective relationships with interested groups.

Positions FortisBC's senior leadership team at key corporate events and with opinion leaders to reinforce FortisBC's role as a leading energy provider and expert in developing energy projects in the province. Leverages FortisBC's reputation in to support brand awareness and support for new business development opportunities through the development of local content and community investment programs. Arranges sponsorships for events and liaises with Corporate Communications team to ensure consistency in communication strategies and brand recognition.

Provides leadership and direction to Community & Indigenous Relations staff; establishes goals, manages performance expectations and supports employee development. Collaborates with others internally to ensure effective communications between business development, sales, engineering, energy efficiency and conservation, etc.

Conducts work in a manner that prevents injuries and incidents, and contributes to FortisBC's Target Zero Mission. Maintains knowledge and understanding of safety policies, practices and procedures. Leads by example by putting safety first at all times.

### **Education and Experience:**

Bachelors' degree with specialization in political science, business, communications, or a related discipline from a recognized program plus 8 to 12 years recent, relevant work experience or an equivalent combination of education, training and experience.

### **Technical Competencies:**

- Knowledge of the business structure and strategy of a regulated utility
- Knowledge of political process and cycle
- Strong negotiation skills, business and financial acumen
- Strong listening and persuasion skills
- Demonstrated ability to develop strategic projects
- Demonstrated ability to establish and maintain effective relationships involving mutual understanding and collaboration.
- Demonstrated ability to relate to diverse groups of people with disparate agendas
- Demonstrated ability to diffuse negative messages
- Demonstrated ability to provide leadership and motivate team members
- Demonstrated expertise to align initiatives and deliverables with strategic business plans
- Demonstrated ability to effectively manage projects

- Demonstrated ability to plan, organize and execute work on time and on budget
- Demonstrated ability to manage competing priorities and demanding work schedules
- Demonstrated ability to communicate effectively both verbally and in writing
- Demonstrated ability to use technology to achieve departmental targets