



Sarah Walsh
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January 21, 2025

British Columbia Utilities Commission
Suite 410, 900 Howe Street
Vancouver, BC
V6Z 2N3

Attention: Patrick Wruck, Commission Secretary

Dear Patrick Wruck:

Re: FortisBC Energy Inc. (FEI)
2023 Customer Choice Annual General Meeting (AGM)
FEI Submission on Further Revised Code of Conduct

FEI writes in accordance with the amended regulatory timetable set out in British Columbia Utilities Commission (BCUC) Order G-1-25 requesting submissions on the Further Revised Code of Conduct.¹ FEI has reviewed the Further Revised Code of Conduct and has not identified any concerns. FEI only notes minor housekeeping amendments for the BCUC's consideration.

There are three occurrences of "BC Utilities" that could be revised as follows:

- On page 18, under Script Preamble, Outbound: it may be appropriate to retain "BC Utilities Commission" in the second sentence as the consumer may not know what the BCUC acronym stands for;
- On page 18, under Script Preamble, Inbound: "BC Utilities" should be deleted from second sentence; and
- On page 19, item 10, "BC Utilities Commission" should be replaced with "BCUC".

If further information is required, please contact the undersigned.

Sincerely,

FORTISBC ENERGY INC.

Original signed:

Sarah Walsh

cc (email only): Licensed Gas Marketers

¹ Exhibit A-7.