



**Sarah Walsh**  
Director, Regulatory Affairs

**Gas Regulatory Affairs Correspondence**  
Email: [gas.regulatory.affairs@fortisbc.com](mailto:gas.regulatory.affairs@fortisbc.com)

**Electric Regulatory Affairs Correspondence**  
Email: [electricity.regulatory.affairs@fortisbc.com](mailto:electricity.regulatory.affairs@fortisbc.com)

**FortisBC**  
16705 Fraser Highway  
Surrey, B.C. V4N 0E8  
Tel: (778) 578-3861  
Cell: (604) 230-7874  
Fax: (604) 576-7074  
[www.fortisbc.com](http://www.fortisbc.com)

October 16, 2024

British Columbia Utilities Commission  
Suite 410, 900 Howe Street  
Vancouver, B.C.  
V6Z 2N3

Attention: Patrick Wruck, Commission Secretary

Dear Patrick Wruck:

**Re: FortisBC Energy Inc. (FEI)**  
**Radio-off Advanced Metering Infrastructure Meter Option (AMI) (Application)**  
**Response to the British Columbia Utilities Commission (BCUC) Information**  
**Request (IR) No. 1**

---

On August 7, 2024, FEI filed the Application referenced above. In accordance with the regulatory timetable established in BCUC Order G-235-24 for the review of the Application, FEI respectfully submits the attached response to BCUC IR No. 1.

For convenience and efficiency, if FEI has provided an internet address for referenced reports instead of attaching the documents to its IR responses, FEI intends for the referenced documents to form part of its IR responses and the evidentiary record in this proceeding.

If further information is required, please contact the undersigned.

Sincerely,

**FORTISBC ENERGY INC.**

***Original signed:***

Sarah Walsh

Attachments

FortisBC Energy Inc. (FEI or the Company) Radio-off Advanced Metering Infrastructure (AMI) Meter Option (Application)	Submission Date: October 16, 2024
Response to the British Columbia Utilities Commission (BCUC) Information Request (IR) No. 1	Page 1

**1.0 Reference: APPLICATION**

**Exhibit B-1 (Application), pp. 3-6; Exhibit B-1-1 (Appendix A); FEI Application for a Certificate of Public Convenience and Necessity for Approval of the Advanced Metering Infrastructure Project (AMI CPCN Application), Appendix G-1, Schedule 2**

**Fee Proposal Assumptions**

On page 3 of the Application, FEI states that vendor supplied cost estimates for manual meter reading are not yet available and that FEI has estimated manual meter reading costs for the Radio-off Option using the FEI loaded average labour rate as detailed in the AMI CPCN Application.

In FEI's Appendix A to the Application, FEI states the hourly labour rate is \$110/hr for the manual meter reading fee and also for the Radio-off setup fee. The AMI CPCN Application loaded average labour rate for year 2025, consistent with FEI's proposed effective date of February 1, 2025, is \$108/hr, whereas for the year 2026, the rate is \$110/hr.

On page 6 of the Application, FEI states:

FEI has modeled the applicable Radio-off Option setup and meter reading fees based on reasonable expectations regarding both the forecast number of customers choosing the Radio-off Option, as well as the associated costs to perform the required work. FEI will monitor both the actual number of Radio-off Customers and the incurred manual meter reading costs and will recommend fee updates once deployment of the AMI Project is complete, if necessary.

1.1 Please confirm, or explain otherwise, that the manual meter reading fee and the Radio-off setup fee will be escalated based on general rate increases.

1.1.1 If confirmed, please provide the rationale for using the 2026 labour rate rather than 2025 labour rate for the calculation of these fees.

**Response:**

Not confirmed. The Radio-off setup fee and per-read fees are standard charges and, therefore, are not subject to general rate increases, which typically only apply to delivery rates. Standard charges are typically reviewed each time a full rate design application is prepared.

1.2 Please discuss the pros and cons of approving the manual meter reading fee and the Radio-off setup fee on an interim basis until actual numbers are available, with refund or recovery of the difference once the fees are finalized.

FortisBC Energy Inc. (FEI or the Company) Radio-off Advanced Metering Infrastructure (AMI) Meter Option (Application)	Submission Date: October 16, 2024
Response to the British Columbia Utilities Commission (BCUC) Information Request (IR) No. 1	Page 2

1.2.1 Please provide FEI's position on this option, including the appropriate implementation steps and timeline (e.g. effective date of the interim rate, establishment of any regulatory accounts, monitoring and reporting, conditions for the establishment of permanent rates, etc.).

**Response:**

FEI does not consider that approving the Radio-off AMI Meter Option per-read fee and setup fees on an interim basis is appropriate or practical. Approving the Radio-off AMI Meter Option fees on an interim basis would be a departure from FEI's other standard charges, which are approved on a permanent basis using similar methodologies.

The Application follows the same methodology as used in FortisBC Inc.'s (FBC) Radio-Off AMI Meter Option Application, where the BCUC approved FBC's fees based on assumptions for the duration of its AMI project deployment and FBC later updated the per-read fee in a compliance filing to the BCUC following completion of FBC's AMI project.

FEI believes that the proposed fees are reasonable and unlikely to vary significantly upon completion of the AMI Project, which is further supported by the fact that the proposed fees are comparable to those of both BC Hydro and FBC, as shown in the response to BCUC IR1 3.1.

Based on these reasons, FEI does not consider there to be any advantages to setting the Radio-off AMI Meter Option fees on an interim basis. Further, FEI has identified the following additional disadvantages:

- The number of customers choosing a radio-off AMI meter will be in flux throughout the duration of AMI Project deployment as FEI deploys AMI meters throughout its service territory. AMI Project deployment is scheduled to be three years; thus, the fees would also be interim for at least three years.
- Tracking each individual customer that chooses a radio-off AMI meter and the number of manual reads performed in order to refund or recover additional costs is administratively inefficient and burdensome. A customer may choose to have a radio-off AMI meter at any point and may also decide to have the radio turned back on at any point, adding additional difficulties in tracking these customers for refund or recovery purposes. Tracking customers that move to a different premises or outside of FEI's service territory for refund or recovery is also not practical.

FEI considers that approving the set-up fees as permanent and updating the per-read fee by way of a compliance filing following completion of the AMI Project is administratively efficient and consistent with the approach taken by FBC for its Radio-off Option fees.

FortisBC Energy Inc. (FEI or the Company) Radio-off Advanced Metering Infrastructure (AMI) Meter Option (Application)	Submission Date: October 16, 2024
Response to the British Columbia Utilities Commission (BCUC) Information Request (IR) No. 1	Page 3

1.3 Please discuss what reporting content (e.g, actual number of Radio-off Customers and the incurred manual meter reading costs), timing, and frequency FEI considers appropriate to evaluate whether the proposed fees reflect actual costs to FEI. Please also provide FEI's position on combining the reporting regarding Radio-off Fees as proposed in this Application as part of the semi-annual reporting directed for the AMI CPCN.

**Response:**

FEI considers it appropriate to report on the actual number of Radio-off customers and associated manual meter reading costs following the completion of the AMI Project. FEI expects that the overall Radio-off customer count and distribution, as well as the associated setup and manual meter reading costs, will be sufficiently understood at that time for FEI to propose any updates if required.

The proposed per-read fee is based on reasonable assumptions of the costs associated with manually reading AMI meters for the total number of customers expected to have a radio-off meter installed (i.e., after all AMI meters have been installed as part of the AMI Project). The actual number of Radio-off customers and the costs incurred to manually read those customers' meters will vary throughout the AMI Project implementation as a factor of when deployment is complete and the geography of the specific radio-off customers. Meter reading routes will continually need to be revised throughout implementation; therefore, costs are expected to vary throughout the period (with the fees potentially over or under collected depending on these factors, timing and progress of AMI deployment in any given month).

Given that reporting of the actual number of Radio-off customers and the incurred manual meter reading costs will fluctuate throughout deployment, continuous reporting of the actual costs incurred for reading these meters over the course of deployment of the AMI Project as part of FEI's semi-annual AMI CPCN progress reports would be administratively inefficient and burdensome and will not provide an accurate or meaningful view of the ongoing costs associated with the Radio-off AMI Meter Option.

FortisBC Energy Inc. (FEI or the Company) Radio-off Advanced Metering Infrastructure (AMI) Meter Option (Application)	Submission Date: October 16, 2024
Response to the British Columbia Utilities Commission (BCUC) Information Request (IR) No. 1	Page 4

**2.0 Reference: APPLICATION**

**Application, p. 4; AMI CPCN Application, p. 81; FEI AMI Confidential Semi-Annual Progress Report No. 2 for the Period ending June 30, 2024 (Confidential Semi-Annual Report No.2) dated July 30, 2024**

**Incremental costs charged to Radio-off customers**

On page 4 of the Application FEI states two setup fees for Radio-off customers: \$61 for customers that indicate their choice prior to the installation of the AMI meter, or \$105 for customers that indicate their choice after the AMI meter has been installed.

On page 81 of the AMI CPCN Application, FEI states the implementation period of the AMI project is approximately four and a half years.

FEI filed its Confidential Semi-Annual Report No. 2 with the BCUC on July 30, 2024, which includes a summary of the project's master schedule with planned key project milestones.

2.1 Please explain how FEI intends to notify potential Radio-off customers in advance such that the customer can indicate their choice prior to AMI meter installation and avoid the higher setup fee. With consideration of a several year implementation period, please elaborate on the communications timeline, plan, and methods of communication to affected customers.

**Response:**

FEI's communication strategy will ensure that customers have sufficient notice and information regarding their AMI meter exchange, which will include information about the Radio-off Option and associated fees. Currently, FEI plans to commence general communications to all customers in early 2025. Information on the exchange program will be available throughout the duration of the AMI Project on FortisBC's website at <https://www.fortisbc.com/>, and FortisBC's contact centres will be available to share information and answer questions about the program. Specific and direct communication will commence several weeks in advance of the planned meter exchanges in different communities throughout the province. This will help to ensure that messages and details are accurate, relevant and timely to best support impacted customers.

Direct communication approaches may vary based on individual communities and will include channels such as account online, bill messages, content on the FortisBC website, newsletters, community events, in person, discussions with contact centre representatives, and potentially local publications.

To the extent that a customer may already have an AMI enabled meter that was put in place as part of the historical meter exchange program, FEI will be communicating with these customers to advise them when commissioning of their AMI meters will occur. In this case, and to the extent these customers may have a preference for Radio-off, the lower pre-commencement set-up fee will apply.

FortisBC Energy Inc. (FEI or the Company) Radio-off Advanced Metering Infrastructure (AMI) Meter Option (Application)	Submission Date: October 16, 2024
Response to the British Columbia Utilities Commission (BCUC) Information Request (IR) No. 1	Page 5

### 3.0 Reference: APPLICATION

**Application, p. 4.; BC Hydro Electric Tariff<sup>1</sup>, Section 11.4; FortisBC Inc. (FBC) Electric Tariff<sup>2</sup>, Section 18.4**

#### **Comparison of fees proposed with the fees of other utilities**

On page 4 of Application, FEI states that the Radio-off Option standard charges are comparable to those of FBC and BC Hydro.

Section 11.4 of BC Hydro's electric tariff, outlines the charges for the radio-off meter option.

Radio-off Meter Charge <sup>Note 3</sup>	\$ 20.00 per month
Radio-off Meter Initial Charge <sup>Note 4</sup> (from existing Legacy Meter)	\$ 22.60
Radio-off Meter Initial Charge <sup>Note 5</sup> (from existing Smart Meter)	\$ 77.60
Radio-off Meter Removal Charge <sup>Note 6</sup>	\$ 55.00

Note 3 If BC Hydro has failed to obtain a manual meter reading for any bi-monthly billing period, BC Hydro will, unless BC Hydro's failure to obtain the manual meter reading was attributable to the acts or omissions of the Customer, deduct the amount of \$27.90 from the Legacy Meter Charges payable for that billing period, or the amount of \$30.08 from the Radio-off Meter Charges payable for that billing period. In all cases in which the Customer's bill was based on a manual meter reading obtained by BC Hydro, the full Legacy Meter Charge or Radio-off Meter Charge, as applicable, will be payable by the Customer.

Note 4 For eligible Customers who have a Legacy Meter and elect to have that Legacy Meter replaced with a Radio-off Meter in accordance with the prescribed conditions.

Note 5 For eligible Customers who have a Legacy Meter or a Radio-off Meter, move to a Premises that has a Smart Meter installed, and elect to have that Smart Meter replaced with a Radio-off Meter in accordance with the prescribed conditions.

Note 6 For eligible Customers who have a Radio-off Meter but move to a different Premises or elect to have a Smart Meter installed at their current Premises in accordance with the prescribed conditions.

Section 18.4 of FBC's electric tariff, outlines the charges for the Radio-off meter option.

#### **18.4 Radio-off Option Standard Charges**

Radio-off Customers will be charged the following by FortisBC for the Radio-off AMI Meter Option:

Per-Premise Setup Fee	\$88.00
Per-Read Fee	\$19.50

3.1 Please provide a comparative analysis in a table format of FEI's proposed Radio-off fees and fee structure against the existing comparable fees and fee structures of (a) BC Hydro's electric tariff, and (b) FBC's electric tariff. Comment on the similarities and differences in fee amount and structure.

3.1.1 For any differences in fee amount and structure, please explain why FEI's proposal is different.

<sup>1</sup> BC Hydro, Electric Tariff (April 2017), Section 11.4, p. 68, retrieved from <https://www.bchydro.com/content/dam/BCHydro/customer-portal/documents/corporate/tariff-filings/electric-tariff/bchydro-electric-tariff.pdf>.

<sup>2</sup> FortisBC Inc., Electric Tariff for Service in the West Kootenay and Okanagan Areas (June 2019), Section 18.4, p. 53, retrieved from <https://fbcdotcomprod.blob.core.windows.net/libraries/docs/default-source/about-us-documents/regulatory-affairs-documents/electric-utility/fortisbcelectrictariff.pdf>.

FortisBC Energy Inc. (FEI or the Company) Radio-off Advanced Metering Infrastructure (AMI) Meter Option (Application)	Submission Date: October 16, 2024
Response to the British Columbia Utilities Commission (BCUC) Information Request (IR) No. 1	Page 6

## **Response:**

Please refer to the following table detailing the applicable radio-off setup and ongoing fees for FEI, FBC, and BC Hydro.

**Table 1: Radio-off Fee Comparison**

Utility	Radio-off Setup Fee (from existing legacy meter)	Radio-off Setup Fee (from existing AMI meter)	Radio-on Setup Fee <sup>1</sup>	Radio-off Monthly Fee	Eligibility
FEI	\$61.00	\$105.00	Not applicable	\$21.00	Residential customers
FBC	\$60.00	\$88.00	Not applicable	\$19.50	Residential and commercial customers
BC Hydro	\$22.60	\$77.60	\$55.00	\$20.00	Available only to residential customers who have an existing legacy meter or have a radio-off meter and move to a premises that has a radio-on smart meter installed. Existing radio-on customers not eligible.

### **Note to Table:**

<sup>1</sup> Referred to as Radio-off Meter Removal Charge in the BC Hydro tariff.

The primary difference between FEI's and FBC's radio-off options as compared to BC Hydro's is that the radio-off option for BC Hydro customers is only available to customers who either retained their legacy meter or elected to have a radio-off meter installed during BC Hydro's smart meter infrastructure deployment. Existing BC Hydro customers that already have a radio-on meter installed are not eligible to choose a radio-off option, whereas FEI residential customers as well as FBC residential and commercial customers are eligible.

The primary difference in fee structure between FEI, FBC, and BC Hydro's setup fees is the incorporation of both the setup and removal costs as part of the total setup fee for FEI and FBC customers, whereas BC Hydro was directed to have a separate removal fee from the initial setup fee. FEI considers its proposal to be more administratively efficient and consistent with FBC's approach (which was approved by Order G-220-13).

With respect to BC Hydro's radio-off setup fee for customers who still have a legacy meter, BC Hydro initially applied for a charge of \$100 which included the exit fee of \$55. This proposal was denied in Order G-59-14, with the BCUC directing BC Hydro to set the initial charge for radio-off customers at \$22.60. With the incorporation of the radio-off meter removal charge, this amount becomes \$77.60, which is comparable to FEI's proposed setup fee of \$61.00.

FEI notes that the monthly radio-off fee for all utilities is similar.

FortisBC Energy Inc. (FEI or the Company) Radio-off Advanced Metering Infrastructure (AMI) Meter Option (Application)	Submission Date: October 16, 2024
Response to the British Columbia Utilities Commission (BCUC) Information Request (IR) No. 1	Page 7

**4.0 Reference: APPLICATION**

**Application, Appendix C, Section 18.3, 18.4**

**Conditions of Service**

In Section 18.4 of Appendix C of the amended tariff, provided in the Application, FEI states:

Radio-off Customers will be charged by FortisBC Energy for the Radio-off AMI Meter Option:

Per-Premises Setup Fee – Pre-Commencement \$61.00

Per-Premises Setup Fee – Post-Commencement \$105.00

In Section 18.3 of Appendix C of the amended tariff, provided in the Application, FEI states that a setup fee will be charged.

4.1 Please indicate whether FEI considers that, in the amended tariff filed in Appendix C of the Application, further clarification of the terms “Pre-commencement” and “Post-Commencement” is warranted. If yes, please provide a black-lined version of the revised amended tariff with the proposed changes. If not, please explain how FEI plans to implement the pre-commencement and post-commencement fees, and how FEI will address any potential dispute regarding the applicability of the two setup fees.

**Response:**

FEI intends to provide information on the difference between each of the setup fees in its communications with customers choosing the Radio-off AMI Meter Option; however, FEI agrees that greater clarity in the tariff would also be beneficial to customer understanding. FEI has provided the following proposed amended tariff language in Section 18.3 to clarify the terms “Pre-commencement” and “Post-commencement”. Please also refer to Attachment 4.1 where FEI has provided the revised amended black-lined version of the tariff.

**18.3 Conditions of Service**

Radio-off Customers will pay the charges set out in Section 18.4 (Radio-off Standard Charges). Failure to pay these charges will be subject to standard collection procedures and may result in the Discontinuance of Service. The Per-premises Setup fee will be charged on the first bill after the Radio-off AMI Meter is installed (Pre-Commencement applies before the AMI meter is installed and Post-Commencement applies where the AMI meter is already installed and communicating), and the Per-Read fees will be charged on every subsequent bill. |



FortisBC Energy Inc. (FEI or the Company) Radio-off Advanced Metering Infrastructure (AMI) Meter Option (Application)	Submission Date: October 16, 2024
Response to the British Columbia Utilities Commission (BCUC) Information Request (IR) No. 1	Page 8

4.2 Please explain which residential service customer is responsible for the setup fee in the event of a new resident taking over premises at which the previous resident was a Radio-off customer. In the response, please elaborate on the FEI process, AMI meter status, customer communications, and fees charged when premises are vacated by a Radio-off customer.

4.2.1 If the new customer taking over premises with a Radio-off AMI meter will be responsible for the fees to convert the meter back to radio-on, please explain how the new customer will be notified of the existence of the radio-off meter.

**Response:**

FEI notes that the AMI meters will be radio-on by default, unless the customer has requested to be radio-off, in which case FEI will explain the applicable setup fee and monthly meter reading fee to the customer to ensure they are fully aware of the charges for which they will be responsible. FEI will turn the radio back on once the radio-off customer has moved, closed their account, or requested their meter to be turned to radio-on.

As explained in Sections 2.3.1 and 2.3.2 of the Application, the proposed setup fees incorporate the incremental costs related to both turning the AMI meter radio off as well as turning the radio back on. As a result, the costs to turn the radio back on will have already been collected from the customer who initially requested the Radio-off Option. Therefore, the new residential customer taking over the premises is not responsible for any of the costs associated with the Radio-off Option, nor is any additional communication required with the new customer unless they also wish to be radio-off, in which case the applicable setup fee, monthly meter reading fee, and associated communication would apply.

**Attachment 4.1**

---

FORTISBC ENERGY INC. GENERAL TERMS AND CONDITIONS  
TABLE OF CONTENTS

13.3	Notice.....	13-1
13.4	Failure to Comply .....	13-2
<b>14.</b>	<b>ACCESS TO PREMISES AND EQUIPMENT.....</b>	<b>14-1</b>
14.1	Access to Premises.....	14-1
14.2	Access to Equipment.....	14-1
14.3	Installation of Remote Meter.....	14-1
<b>15.</b>	<b>PROMOTIONS AND INCENTIVES .....</b>	<b>15-1</b>
15.1	Promotion of Gas Appliances .....	15-1
<b>16.</b>	<b>BILLING.....</b>	<b>16-1</b>
16.1	Basis for Billing.....	16-1
16.2	Meter Measurement .....	16-1
16.3	Multiple Meters.....	16-1
16.4	Estimates .....	16-1
16.5	Estimated Final Reading .....	16-1
16.6	Incorrect Register .....	16-1
16.7	Bills Issued .....	16-1
16.8	Bill Due Dates .....	16-2
16.9	Historical Billing Information .....	16-2
<b>17.</b>	<b>EVACUATION RELIEF .....</b>	<b>17-1</b>
<b>18.</b>	<b><u>RADIO-OFF ADVANCED METER OPTION</u>.....</b>	<b>18-1</b>
<b>19.</b>	<b>BACK-BILLING .....</b>	<b>19-1</b>
19.1	When Required .....	19-1
19.2	Definition .....	19-1
19.3	Application of Act.....	19-2
19.4	Billing Basis.....	19-2

C/N/O

Deleted: SECTION RESERVED FOR FUTURE USE

Order No.:	G-217-20	Issued By: Diane Roy, Vice President, Regulatory Affairs
Effective Date:	August 14, 2020	Accepted for Filing: <u>August 28, 2020</u>
BCUC Acting Secretary:	<u>Original signed by Marija Tresoglavic</u>	First Revision of Page v

## Definitions

Unless the context indicates otherwise, in the General Terms and Conditions of FortisBC Energy and in the rate schedules of FortisBC Energy the following words have the following meanings:

<b><u>Advanced (or AMI) Meter</u></b>	<b><u>A gas meter with integrated wireless transmit functions and those functions are activated.</u></b>
<b>Application Charge</b>	Means the applicable charges as set out in the Standard Charges Schedule.
<b>Basic Charge</b>	Means a fixed charge required to be paid by a Customer for Service as specified in the applicable Rate Schedule, or the prorated daily equivalent charge – calculated on the basis of a 365.25-day year (to incorporate the leap year), and rounded to four decimal places.
<b>Biogas</b>	Means raw gas substantially composed of methane that is produced by the breakdown of organic matter in the absence of oxygen.
<b>Biomethane</b>	Means Biogas purified or upgraded to pipeline quality gas, also referred to as renewable natural gas or RNG.
<b>British Columbia Utilities Commission</b>	Means the British Columbia Utilities Commission constituted under the <i>Utilities Commission Act</i> of British Columbia and includes and is also a reference to <ul style="list-style-type: none"><li>(i) any commission that is a successor to such commission, and</li><li>(ii) any commission that is constituted pursuant to any statute that may be passed which supplements or supersedes the <i>Utilities Commission Act</i> of British Columbia.</li></ul>
<b>Business Day</b>	Means a Day that commences on other than a Saturday, a Sunday, or a statutory holiday in the Province of British Columbia.
<b>Carbon Offsets</b>	Means the number of metric tons of carbon dioxide or its equivalent volume in other greenhouse gas(es) that FortisBC Energy may purchase as a mechanism to balance demand-supply for RNG in the event of an undersupply of RNG in order to retain the greenhouse gas reductions that Customers would have received from RNG supply.
<b>CNG</b>	Means compressed natural gas.

Order No.: G-237-24 Issued By: Sarah Walsh, Director, Regulatory Affairs

Effective Date: July 1, 2024 Accepted for Filing: September 25, 2024

BCUC Secretary: Original signed by Patrick Wruck

Fifth Revision of Page D-1

FORTISBC ENERGY INC. GENERAL TERMS AND CONDITIONS  
DEFINITIONS

<b>Natural Gas Vehicle (NGV) Customer</b>	Means a Customer that receives Gas Service for use in a vehicle. For clarity, a vehicle includes on land and on rail vehicles and marine vessels.
<b>Other Service</b>	Means the provision of Service other than Gas Service including, but not limited to rental of equipment, natural gas vehicle fuel compression, alterations and repairs, merchandise purchases, and financing.
<b>Other Service Charges</b>	Means charges for rental, natural gas vehicle fuel compression service, damages, alterations and repairs, financing, insurance and merchandise purchases, and late payment charges, Municipal Operating Fees, Provincial Sales Tax, Goods and Services Tax or other taxes related to these charges.
<b>Person</b>	Means a natural person, partnership, corporation, society, unincorporated entity or body politic.
<b>Premises</b>	Means a building, a separate unit of a building, or machinery together with the surrounding land.
<b>Profitability Index</b>	Means the revenue to cost ratio comparing the revenues expected from: a Main Extension, a connection to a Customer of Rate Schedule 3 or a Customer of a Rate Schedule numbered higher than Rate Schedule 3, or a connection to a Service Header (including Vertical Subdivisions), to the expected costs over a period of time of 40 Years.
<b><u>Radio-off AMI Meter</u></b>	<u>An Advanced (or AMI) Meter with integrated wireless transmit functions disabled.</u>
<b><u>Radio-off Customer</u></b>	<u>Customers that have a Radio-off AMI Meter installed at their Customer Premises.</u>
<b>Rate Schedule</b>	Means a schedule attached to and forming part of these General Terms and Conditions, which sets out the charges for Service and certain other related terms and conditions for a class of Service.
<b>Renewable Natural Gas (RNG)</b>	Means Biogas purified or upgraded to pipeline quality gas, also referred to as Biomethane.
<b>Renewable Natural Gas (RNG) Blend</b>	Means Gas which includes a percentage of RNG, from 0 to 100 percent pursuant to the RNG Blend Service.
<b>Renewable Natural Gas (RNG) Blend Service</b>	Means Gas Service where the Gas delivered to Customers includes a percentage of RNG (RNG Blend), from 0 to 100 percent, to be determined by FortisBC Energy as set out in Section 28.7.

Order No.: G-237-24 Issued By: Sarah Walsh, Director, Regulatory Affairs

Effective Date: July 1, 2024 Accepted for Filing: September 25, 2024

BCUC Secretary: Original signed by Patrick Wruck Second Revision of Page D-6

## 14. Access to Premises and Equipment

### 14.1 Access to Premises

FortisBC Energy will have a right of entry to the Customer's Premises. The Customer must provide free access to its Premises at all reasonable times to FortisBC Energy's authorized employees, contractors and agents for the purpose of reading, testing, repairing or removing meters and ancillary equipment, turning Gas on or off, completing system leakage surveys, stopping leaks, examining pipes, connections, fittings and appliances and reviewing the use made of Gas delivered to the Customer, or for any other related purpose which FortisBC Energy requires.

Where FortisBC Energy uses radio-frequency technology to remotely communicate with its meters or other infrastructure owned and maintained by FortisBC Energy, the Customer is responsible for ensuring no device or obstruction is placed on or near FortisBC Energy's equipment for the purpose of interfering, attenuating or degrading the signal.

### 14.2 Access to Equipment

The Customer must provide clear access to FortisBC Energy's equipment. The equipment installed by FortisBC Energy on the Customer's Premises will remain the property of FortisBC Energy and may be removed by FortisBC Energy upon termination of Service.

### 14.3 Installation of Remote Meter

If a Customer fails to provide FortisBC Energy with access to the Customer's Premises as set out in Section 14.1 (Access to Premises) or to FortisBC Energy's equipment as set out in Section 14.2 (Access to Equipment), FortisBC Energy will be authorized to install a remote meter. The Customer will be responsible for FortisBC Energy's full costs (including overheads) associated with installing and maintaining the remote meter.

Order No.: G-135-18 Issued By: Diane Roy, Vice President, Regulatory Affairs

Effective Date: November 1, 2018 Accepted for Filing: November 9, 2018

BCUC Secretary: Original signed by Patrick Wruck

Original Page 14-1

## **18. Radio-off Advanced Meter Option**

Deleted: Section Reserved for Future Use

### **18.1 Applicability**

Deleted: [Intentionally left blank]

A FortisBC Energy Customer receiving Residential Service with a FortisBC Energy-installed meter with integrated wireless transmit functions enabled, or a Customer receiving Residential Service scheduled by FortisBC Energy to receive a meter with integrated wireless transmit functions enabled will apply for a Radio-off AMI Meter.

### **18.2 Application Requirements**

Radio-off Customers will apply to FortisBC Energy for a Radio-off AMI Meter consistent with the process required for a standard Application for Service as set out in Section 2 (Agreement to Provide Service) of FortisBC Energy's General Terms and Conditions and will be provided with a meter that has the integrated wireless transmit functions disabled.

### **18.3 Conditions of Service**

Radio-off Customers will pay the charges set out in Section 18.4 (Radio-off Standard Charges). Failure to pay these charges will be subject to standard collection procedures and may result in the Discontinuance of Service. The Per-premises Set up fee will be charged on the first bill after the Radio-off AMI Meter is installed (Pre-Commencement applies before the AMI meter is installed and Post-Commencement applies where the AMI meter is already installed and communicating), and the Per-Read fees will be charged on every subsequent bill.

If a Radio-off Customer elects to stop using the Radio-off AMI Meter Option, FortisBC Energy will obtain a final manual meter read prior to enabling the integrated wireless transmit functions of the meter. The Radio-off Customer will incur one final Per-Read fee for this service.

If a FortisBC Energy representative attends a Customer's Premises at the request of a Customer for the purposes of installing a Radio-off AMI Meter but on attending the Customer refuses access, the Per-Premises Setup Fee (Pre- or Post- Commencement) may still be charged.

### **18.4 Radio-off Option Standard Charges**

Radio-off Customers will be charged by FortisBC Energy for the Radio-off AMI Meter Option:

<u>Per-Premises Setup Fee – Pre-Commencement</u>	<u>\$61.00</u>
<u>Per-Premises Setup Fee – Post-Commencement</u>	<u>\$105.00</u>
<u>Per-Read Fee</u>	<u>\$21.00</u>

Order No.: G-135-18

Issued By: Diane Roy, Vice President, Regulatory Affairs

Effective Date: November 1, 2018

Accepted for Filing: November 9, 2018

BCUC Secretary: Original signed by Patrick Wruck

Original Page 18-1