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October 10, 2023

British Columbia Utilities Commission Suite 410, 900 Howe Street Vancouver, BC V6Z 2N3

Attention: Patrick Wruck, Commission Secretary

Dear Patrick Wruck:

Re: FortisBC Inc. (FBC)

Annual Review for 2024 Rates (Application) ~ Project No. 1599549 Evidentiary Update to the Application, dated October 10, 2023

On August 4, 2023, FBC filed the Application referenced above. Further, on September 5, 2023, the British Columbia Utilities Commission (BCUC) issued its Decision and Order G-236-23 on Stage 1 of the Generic Cost of Capital (GCOC) proceeding (GCOC Decision). Subsequently, on September 29, 2023, FBC filed a compliance filing to the GCOC Decision (GCOC Compliance Filing).

In this Evidentiary Update, FBC provides updates and corrections to two items in the Application and incorporates the changes to the 2024 revenue requirement and rates resulting from the GCOC Decision and GCOC Compliance Filing, as follows:

- 1. Update to the Inflation Factor (I-Factor) calculation to include updated AWE-BC data;
- 2. The 2024 revenue requirement impact of the GCOC Decision;
- 3. The inclusion of the 2023 Revenue Deficiency deferral account in Schedule 12.2 of the Financial Schedules as well as the incremental impact of FBC's proposal to commence amortization of the deferral account in 2024 over a 3-year period. FBC requested the 2023 Revenue Deficiency deferral account in the GCOC Compliance Filing to record the 2023 revenue requirement impact of the GCOC Decision; and
- 4. Correction to the 2022 Actual and 2023 YTD Safety Emergency Response Time Service Quality Indicator (SQI) results.

The combined impact of the first three items is an adjustment to FBC's requested 2024 permanent rate increase from 4.83 percent to 6.74 percent. FBC notes the last item identified above (i.e., the correction to FBC's SQI results) has no impact on the 2024 revenue deficiency



and rate increase. Table 1 below provides the breakdown of the 2024 revenue deficiency resulting from this Evidentiary Update.

Table 1: Breakdown of FBC's 2024 Revenue Deficiency Incorporating the Adjustments
Resulting from Evidentiary Update

	De ^s	evenue ficiency / Surplus) millions	Rate Impact (%)
August 4, 2023 Filing	\$	20.674	4.83%
Update AWE-BC to I-Factor Calculation ⁽¹⁾		-	0.00%
2024 Impact related to GCOC (G-236-23)		6.117	1.43%
Amortization of 2023 Revenue Deficiency Deferral Account		2.079	0.49%
Evidentiary Update	\$	28.870	6.74%

Notes to Table:

The Financial Schedules filed in Section 11 of the Application have been updated in Appendix A to this Evidentiary Update to reflect the changes identified above. Attached as Appendix B is an updated draft final Order, incorporating the revised approvals sought.

The following sections provide a detailed discussion of each adjustment.

1. Update to the I-Factor Calculation for Updated AWE-BC Data

In the Application¹, FBC noted that the latest available information for AWE-BC was the month of April 2023, which had been used as a placeholder for the months of May and June 2023. FBC stated that this placeholder would be replaced with actuals and included in either an Evidentiary Update or in the Compliance Filing.

May and June 2023 AWE-BC are now available, and FBC has updated the calculation of the 2024 I-Factor as shown in Table 2 below. FBC also notes that the April 2023 AWE-BC was updated by Statistics Canada from 1,199.14 to 1,203.43; as such, and consistent with past practice, FBC has included this change in the updated 2024 I-Factor calculation. The updated I-Factor calculation for 2024 is 4.150 percent (compared to the 4.080 percent included in the Application); however, there is no change to the 2024 revenue deficiency when rounding to three decimal places, as shown in Table 1 above.

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¹ No change to revenue deficiency after rounding to three decimal places.

Section 2.2.



Table 2: Updated Table 2-1 - I-Factor Calculation

		Table: 18-	Table: 14-		_			-	npleted		
		10-0004-01	10-0223-01	12 Mth	<u>Average</u>				<u>ear</u>		MRP
Line		BC CPI	BC AWE	CPI	AWE	СРІ	AWE	Non Labour	Labour	I-Factor	Year
No.	Date	index	\$	index	\$	%	%	%	Kabbur %	1-ractor %	Tear
1	Jul-2021	136.7	1 ,143.76	illuex	٠,	/0	/0	/0	/0	/0	
2	Aug-2021	137.0	1,143.76								
3	Sep-2021	137.0	1,143.30								
4	Oct-2021	137.2	1,142.37								
5	Nov-2021	138.1	1,129.51								
6	Dec-2021	138.0	1,132.93								
7	Jan-2022	139.4	1,155.32								
8	Feb-2022	140.4	1,153.57								
9	Mar-2022	143.0	1,161.00								
10	Apr-2022	144.2	1,164.51								
11	May-2022	146.1	1,159.89								
12	Jun-2022	146.5	1,167.14	140.4	1,149.58						
13	Jul-2022	147.6	1,162.26								
14	Aug-2022	147.0	1,171.52								
15	Sep-2022	147.8	1,171.94								
16	Oct-2022	148.6	1,174.29								
17	Nov-2022	148.1	1,176.97								
18	Dec-2022	147.1	1,153.31								
19	Jan-2023	148.1	1,180.04								
20	Feb-2023	149.1	1,175.83								
21	Mar-2023	149.7	1,191.20								
22	Apr-2023	150.4	1,203.43								
23	May-2023	151.0	1,207.06								
24	Jun-2023	151.6	1,203.72	148.8	1,180.96	6.031%	2.731%	43%	57%	4.150%	2024

2. 2024 Impact due to GCOC Decision

The GCOC Decision determined that, effective January 1, 2023, the deemed equity component and allowed Return on Equity (ROE) for FBC is 41.0 percent and 9.65 percent, respectively. This is an increase of 1 percent to FBC's deemed equity component and an increase of 0.50 percent to FBC's ROE.

As a result of the GCOC Decision, FBC's 2024 revenue deficiency has increased by \$6.116 million. Table 3 below provides the breakdown of the incremental 2024 revenue deficiency by the three drivers: (i) changes to the deemed equity and ROE, (ii) changes to the debt financing rate and ratio (short-term debt), and (iii) income tax expense.



Table 3: Summary of the Incremental 2024 Deficiency due to GCOC Decision

\$000s	Defic	mental 2024 iency due to OC Decision
Deemed Equity and ROE Change (GCOC Decision)	\$	5,092
Debt Financing Rate and Ratio Change		(726)
Subtotal - Return on Capital	\$	4,366
Income Tax Expense		1,751
Total	\$	6,117

The increases to FBC's deemed equity and ROE increase the 2024 revenue deficiency by approximately \$5.092 million. Offsetting this increase is a reduction to the revenue deficiency of approximately \$0.726 million resulting from a reduced 2024 Forecast of short-term debt (as a result of the increased deemed equity). After accounting for the increase in income tax due to the increase in FBC's forecast return on capital, the total incremental 2024 revenue deficiency due to the GCOC Decision is \$6.117 million.

Table 4 below provides a reconciliation of the 2024 Forecast capital structure and return on capital (excluding the impact on income tax expense) before and after the GCOC Decision. The updated capital structure and return on capital are reflected in Schedule 26 of Appendix A to the Evidentiary Update.

Table 4: 2024 Forecast Capital Structure and Return on Capital Before and After the GCOC Decision

		2024 Forecast	
	August 4,	Evidentiary	
	2023 Filing	Update	Change
Long-Term Debt	54.54%	54.54%	0.00%
Long-Term Debt Rate	4.72%	4.72%	0.00%
Short-Term Debt	5.46%	4.46%	-1.00%
Short-Term Debt Rate	5.21%	5.42%	0.22%
Common Equity	40.00%	41.00%	1.00%
ROE	9.15%	9.65%	0.50%
2024 Forecast Mid-Year Rate Base ¹	1,714,461	1,714,670	209
Return on Capital			
Long-Term Debt	44,097	44,097	-
Short-Term Debt	4,873	4,147	(726)
ROE	62,749	67,841	5,092
Total	111,719	116,085	4,366

Note to table:

Change in 2024 Forecast Mid-Year Rate Base by approximately \$209 thousand is primarily due to an increased working capital forecast (due to increased income tax from the GCOC Decision) and new AFUDC rate.

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2.1. Change to Deemed Equity and Allowed ROE

The GCOC Decision increased FBC's deemed equity from 40 percent to 41 percent, and increased FBC's allowed ROE from 9.15 percent to 9.65 percent. Based on the 2024 Forecast mid-year rate base, this is equivalent to an increase of \$5.092 million of ROE in 2024 as shown in Table 4 above.

2.2. Changes to Debt Financing Rate and Ratio

Since the GCOC Decision increased FBC's deemed equity by 1 percent, FBC has accordingly adjusted its 2024 Forecast of debt financing. The following subsections provide a discussion on FBC's 2024 Forecast of long-term and short-term debt.

2.2.1. Long-Term Debt

There is no change to FBC's 2024 long-term debt compared to what was forecast in the Application since the increase in deemed equity by 1 percent will be compensated by an equivalent reduction in short-term debt, as discussed in Section 2.2.2 below.

As such, FBC continues to plan to issue additional long-term debt of approximately \$100 million in April 2024 as discussed in Section 8.3.1 of the Application. The exact timing, amount and rate of the 2024 issuance will depend on future market conditions and capital expenditure requirements. Variances in interest expense related to the timing and amount of the issuances of the debt or the rates at which they are issued will be captured in the Flow-through deferral account.

2.2.2. Short-Term Debt

Given FBC's deemed equity component has increased from 40 percent to 41 percent, the portion of FBC's 2024 Forecast of short-term debt is accordingly reduced by 1 percent, from 5.46 percent to 4.46 percent as shown in Table 4 above.

Table 5 below provides an Updated Table 8-1 of the Application which provides the 2023 Approved, 2023 Projected, and 2024 Forecast of FBC's short-term borrowing rates. FBC notes that there is no change to the borrowing rate on the credit facilities resulting from the GCOC Decision, but the fixed financing fees in percentage terms are increased due to the reduced



portion of short-term debt.² As a result, the forecast of the average embedded short-term debt rate is increased from 5.21 percent to 5.42 percent.

Table 5: Updated Table 8-1 of the Application – Short Term Interest Rate Forecast

FBC Short Term Interest Rate	Approved 2023	Projected 2023	Forecast 2024
3-Month T-Bill Rate ¹	3.14%	5.04%	4.27%
Spread to CDOR	0.36%	0.41%	0.41%
CDOR Rate	3.50%	5.45%	4.69%
Spread to CP	-0.36%	-0.47%	-0.47%
CP Dealer Commission	0.10%	0.10%	0.10%
ST Interest Rate on Credit Facilities	3.24%	5.09%	4.32%
Fixed Financing Fees ² Standby fee on Undrawn Credit ³ Renewal Fee on Undrawn Credit Other Financing Fees ⁴ ST Interest Rate on Fixed Financing Fee	0.44% 0.12% 0.44% 1.00%	0.24% 0.07% 0.34% 0.64%	0.39% 0.11% 0.60% 1.10%
FBC Short Term Rate	4.24%	5.73%	5.42%

Notes to table:

Although the 2024 Forecast average embedded rate of short-term debt increased to 5.42 percent, the reduction to the short-term debt component by 1 percent ultimately reduces the total short-term debt expense by approximately \$0.726 million, as shown in Table 4 above.

2.3. Changes to Income Tax Expense

The increase to FBC's return on capital of \$4.366 million as shown in Tables 3 and 4 above, plus changes related to adjustments to taxable income (i.e., changes in the AFUDC rate due to the GCOC Decision for the amortization of non-rate base deferral accounts), results in an

¹ 3-month T-Bill rate for 2024 is a weighted average rate based on forecasts provided by Canadian Chartered banks in July 2023

² Fixed financing fees represent the costs of maintaining the credit facility and letter of credit facility, which are fixed fees incurred regardless of whether FBC draws from the credit facility. The fees have been converted into a short-term rate for forecast purposes.

³ A standby fee of 20 bps is charged on undrawn credit facility amounts, which would change if credit facility amounts are drawn through banker acceptances or prime loans. However, the forecast assumes FBC will borrow through commercial paper and will not change the undrawn credit facility fee percentage.

Other financing fees include commercial paper issuance fees, letter of credit fees, customer deposit interest expense and miscellaneous bank administration costs. The letter of credit fees, customer deposit interest and miscellaneous bank administration costs are incurred regardless of whether FBC draws from the credit facility.

² Fixed financing fees represent the costs of maintaining the credit facility and letter of credit facility, which are fixed fees incurred regardless of whether FBC draws from the credit facility. The fees have been converted into a short-term rate in percentage terms for forecast purposes.



increase to FBC's 2024 Forecast income tax expense of approximately \$1.750 million. These changes are reflected in Schedule 24 of Appendix A to the Evidentiary Update.

2.4. Update to 2024 AFUDC Rate

FBC applies AFUDC to projects that are greater than three months in duration and greater than \$100 thousand. As AFUDC is calculated based on FBC's after-tax WACC, an increase in FBC's after-tax WACC as a result of the GCOC Decision will increase the AFUDC rate.

FBC provides an updated Table 8-2 of the Application below for the calculation of the new 2024 AFUDC rate of 6.01 percent (compared to the original AFUDC rate of 5.75 percent), which is based on the updated capital structure. FBC will apply the updated AFUDC rate in 2024 as financing costs to its capital projects.

Table 6: Updated Table 8-2 of Application - Calculation of AFUDC Rate for 2024

				Average
		Pre Tax	After Tax	Embedded
	Weight	Rate	Rate	Cost
Short Term Debt	4.46%	5.42%	3.96%	5.42%
Long Term Debt	54.54%	4.72%	3.44%	4.72%
Common Equity	41.00%	13.22%	9.65%	9.65%
Weighted Average	100.00%	8.23%	6.01%	6.77%

3. Amortization of the 2023 Revenue Deficiency Deferral Account

In the GCOC Compliance Filing, FBC sought approval to make permanent the existing interim 2023 rate increase of 3.98 percent and to establish a new non-rate base deferral account, entitled the 2023 Revenue Deficiency deferral account, attracting FBC's weighted average cost of capital (WACC), to record the incremental 2023 revenue deficiency resulting from the GCOC Decision of \$6.213 million (\$4.535 million net of tax). FBC proposed to set permanent 2023 rates at the existing interim rates due to the timing of the GCOC Decision and Compliance Filing, as any changes to 2023 rates would not be able to be implemented until November at the earliest.

This deferral account is reflected in Schedule 12.2, Line 7 of Appendix A to the Evidentiary Update. In the GCOC Compliance Filing, FBC stated that it would propose the timing and amortization of the 2023 Revenue Deficiency deferral account in the Evidentiary Update to the Annual Review for 2024 Rates. As such, FBC is now proposing to amortize the 2023 Revenue Deficiency deferral account over a 3-year period, commencing in 2024.

In determining the proposed 3-year amortization period, FBC considered amortization periods ranging from one to five years. The key consideration in FBC's determination of a 3-year amortization period was the rate impact resulting from longer and shorter amortization periods (i.e., rate smoothing).

FBC provides an analysis of the rate and bill impacts of amortization periods ranging from one to five years in Table 7 below. FBC notes that this analysis assumes a 3-year amortization as



proposed by FBC as the base case scenario; as such, amortization periods less than three years will increase the amount of amortization in 2024 and increase the 2024 rate increase, while amortization periods greater than three years will reduce the amount of amortization and reduce the 2024 rate increase (i.e., the change to the proposed 2024 rate increase is zero in Table 7 since FBC is proposing a 3-year amortization period).

Table 7: Comparison of 2024 Rate Impact (%) and Average Bill Impact (\$) for Amortization of the 2023 Revenue Deficiency over a One- to Five-Year Period

	Amortization Period										
		1 Year	2	Years	3	Years	4	Years	5	Years	
Changes to Proposed 2024 Rate Increase (%)		0.97%		0.24%		0.00%		-0.12%		-0.19%	
Proposed 2024 Rate Increase (%)		7.71%		6.98%		6.74%		6.62%		6.55%	
Average Bill Impact (\$)											
Residential	\$	120	\$	109	\$	105	\$	103	\$	102	
Commercial	\$	499	\$	452	\$	436	\$	428	\$	424	
Industrial	\$	91,419	\$	82,763	\$	79,917	\$	78,494	\$	77,664	

When considering the proposed updated rate increase of 6.74 percent resulting from the impact of the GCOC Decision, FBC does not consider amortization periods of less than three years to be reasonable, as there would be a further upward pressure on rates (in the case of a 1-year amortization period, the rate increase would reach 7.71 percent). While amortization periods longer than three years would provide some additional rate smoothing, the level of rate smoothing is relatively minor (ranging from 0.12 percent to 0.19 percent). When considering factors such as inter-generational equity, FBC considers that a 3-year amortization period appropriately balances rate smoothing and the timely recovery of the deferral account balance.

4. Correction to FBC's Safety Emergency Response Time SQI

FBC has discovered an error in the 2022 and 2023 YTD Emergency Response Time SQI results shown in Tables 13-1 and 13-2 of the Application. The error was the result of an error in the excel data. The 2022 result should be 93 percent, not 94 percent, and the June 2023 YTD result should be 92 percent, not 93 percent. Furthermore, the August 2023 YTD result provided in the response to BCOAPO IR1 37.1 should be 92 percent, not 93 percent.

The error does not change the performance of FBC's Emergency Response Time SQI relative to the benchmark, as the performance meets the benchmark in 2022 and is only slightly below the benchmark for 2023 YTD. Please refer to Table 8 and Table 9 below for the amended version of Table 13-1 and Table 13-2 of the Application (with the correct Emergency Response Time SQI highlighted in red), respectively. FBC also includes as Appendix C to this Evidentiary an amended response to BCOAPO IR1 37.1 with the correct Emergency Response Time SQI results.



Table 8: Amended Table 13-1 - Approved SQIs, Benchmarks and Actual Performance

Performance Measure	Description	Benchmark	Threshold	2022 Results	June 2023 YTD Results
Safety SQIs					
Emergency Response Time	Percent of calls responded to within two hours	>=93%	90.6%	93%	92%
All Injury Frequency Rate (AIFR)	3 year average of lost time injuries plus medical treatment injuries per 200,000 hours worked	<=1.64	<=1.64 2.39		1.76
Responsiveness to 0	Customer Needs SQIs				
First Contact Resolution	Percent of customers who achieved call resolution in one call	>=78%	74%	77%	78%
Measure of customer bills Billing Index produced meeting performance criteria		<=3.0	5.0	0.14	2.20
Meter Reading Accuracy	Number of scheduled meters that were read	>=98%	96%	99%	99%
Telephone Service Factor (Non- Emergency)	Percent of non-emergency calls answered within 30 seconds or less	>=70%	68%	65%	72%
Customer Satisfaction Index	Informational indicator - measures overall customer satisfaction	-	-	8.4	8.5
Average Speed of Answer	Informational indicator – the amount of time it takes to answer a call (seconds)	-	-	98	60
Reliability SQIs					
System Average Interruption Duration Index (SAIDI) – Normalized	Annual SAIDI (average of cumulative customer outage time)	3.223	4.52	2.42	3.21
System Average Interruption Frequency Index (SAIFI) - Normalized	Annual SAIFI (average customer outage)	1.57	2.19	1.52	1.48
Generator Forced Outage Rate Informational indicator – Percent of time a generating unit is removed from service due to component failure or other events.		-	-	0.50%	0.65%
Interconnection Utilization	Informational indicator – percent of time that an interconnection point was available and providing electrical service to wholesale customers.	-	-	99.94%	99.98%

³ Benchmarks and thresholds for SAIDI and SAIFI were approved in the FBC Annual Review for 2020 and 2021 Rates Decision and Order G-42-21.



Table 9: Amended Table 13-2 – Historical Emergency Response Time

Description	2014	2015	2016	2017	2018	2019	2020	2021	2022	June 2023 YTD			
Results	91%	92%	97%	93%	94%	92%	92%	93%	93%	92%			
Benchmark		93%											
Threshold		90.6%											

5. Summary

An updated draft final Order is provided in Appendix B to the Evidentiary Update, reflecting the following:

- An updated permanent rate increase of 6.74 percent, effective January 1, 2024; and
- Approval of a three-year amortization period for the 2023 Revenue Deficiency deferral account, commencing in 2024.

If there are any further changes to FBC's 2024 rates resulting from the BCUC's decision on this Application, these items will be reflected in the compliance filing following the BCUC's decision on this Application.

If further information is required, please contact the undersigned.

Sincerely,

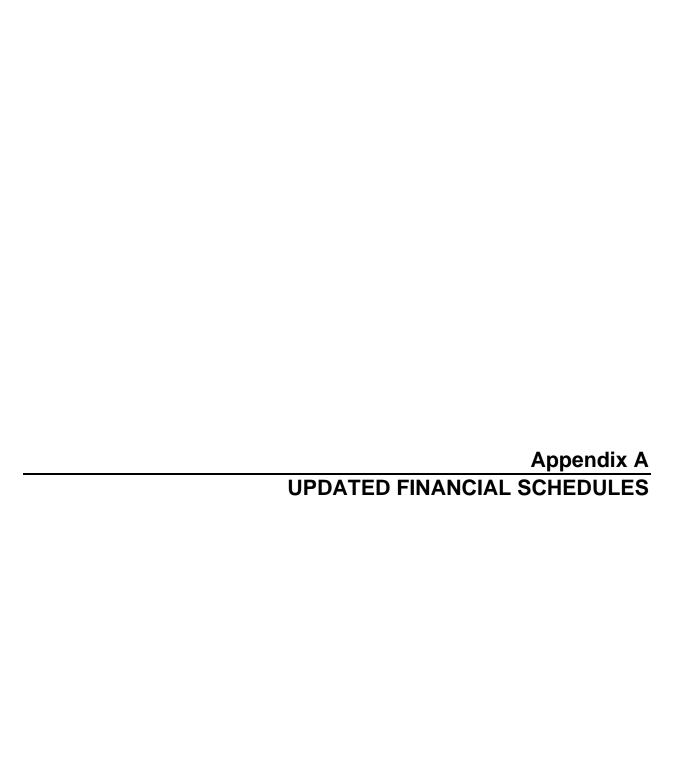
FORTISBC INC.

Original signed:

Sarah Walsh

Attachments

cc (email only): Registered Interveners



Section 11 Schedule 1

SUMMARY OF RATE CHANGE FOR THE YEAR ENDING DECEMBER 31, 2024 (\$millions)

Line		2024				
No.	Particulars		Forecast			Cross Reference
	(1)		(2)		(3)	(4)
1	VOLUME/REVENUE RELATED					
2	Customer Growth and Volume	\$	(2.304)			
3	Change in Other Revenue		0.149		(2.155)	
4				_		
5	POWER SUPPLY					
6	Power Purchases		10.119			
7	Wheeling		0.337			
8	Water Fees		0.971	_	11.427	
9				=		
10	O&M CHANGES					
11	Gross O&M Change		1.655			
12	Capitalized Overhead Change		(0.248)	_	1.407	
13						
14	DEPRECIATION EXPENSE					
15	Depreciation from Net Additions				2.579	
16						
17	AMORTIZATION EXPENSE					
18	CIAC from Net Additions		(0.242)			
19	Deferrals		1.896	_	1.654	
20						
21	FINANCING AND RETURN ON EQUITY					
22	Financing Rate Changes		0.342			
23	Financing Ratio Changes		(0.055)			
24	Rate Base Growth		2.634	-	2.921	
25						
26	TAX EXPENSE					
27	Property and Other Taxes		0.313			
28	Other Income Taxes Changes		4.511	_	4.824	
29						
30	2023 Revenue Deficiency				6.213	
31						
32	REVENUE DEFICIENCY (SURPLUS)			\$	28.870	Schedule 16, Line 6, Column 4
33						
34	Revenue at Existing Rates				428.377	Schedule 18, Line 7, Column 3
35	Rate Change				6.74%	

UTILITY RATE BASE FOR THE YEAR ENDING DECEMBER 31, 2024 (\$000s)

Section 11 Schedule 2

Line		2023	-4	2024	Ohana	Caraca Defension
No.	Particulars	 Approved	at	Revised Rates	Change	Cross Reference
	(1)	(2)		(3)	(4)	(5)
1	Plant in Service, Beginning	\$ 2,375,297	\$	2,505,386	\$ 130,089	Schedule 6.1, Line 32, Column 3
2	Opening Balance Adjustment	-		-	-	Schedule 6.1, Line 32, Column 4
3	Net Additions	 132,952		96,482	(36,470)	Schedule 6.1, Line 32, Column 5+6+7
4 5	Plant in Service, Ending	2,508,249		2,601,868	93,619	
6	Accumulated Depreciation Beginning	\$ (692,782)	\$	(741,726)	\$ (48,944)	Schedule 7.1, Line 32, Column 5
7	Opening Balance Adjustment	-		=	-	Schedule 7.1, Line 32, Column 6
8	Net Additions	(48,118)		(52,613)	(4,495)	Schedule 7.1, Line 32, Column 7+8+9
9	Accumulated Depreciation Ending	 (740,900)		(794,339)	(53,439)	
10						
11	CIAC, Beginning	\$ (243,101)	\$	(254,724)	\$ (11,623)	Schedule 9, Line 3, Column 2
12	Opening Balance Adjustment	-		=	-	
13	Net Additions	 (11,628)		(7,539)	4,089	Schedule 9, Line 3, Column 5+6
14	CIAC, Ending	 (254,729)		(262,263)	(7,534)	
15	-					
16	Accumulated Amortization Beginning - CIAC	\$ 89,140	\$	94,207	\$ 5,067	Schedule 9, Line 7, Column 2
17	Opening Balance Adjustment	-		-	-	
18	Net Additions	 5,067		5,309	242	Schedule 9, Line 7, Column 5+6
19	Accumulated Amortization Ending - CIAC	94,207		99,516	5,309	
20						
21	Net Plant in Service, Mid-Year	\$ 1,567,691	\$	1,623,963	\$ 56,272	
22						
23	Adjustment for timing of Capital additions	\$ 22,723	\$	2,750	\$ (19,973)	
24	Capital Work in Progress, No AFUDC	34,306		25,574	(8,732)	
25	Unamortized Deferred Charges	40,081		51,276	11,195	Schedule 11, Line 34, Column 8
26	Working Capital	6,296		6,730	434	Schedule 13, Line 9, Column 3
27	Utility Plant Acquisition Adjustment	4,563		4,377	(186)	
28		 				
29	Mid-Year Utility Rate Base	\$ 1,675,660	\$	1,714,670	\$ 39,010	

Schedule 3

Section 11

FORMULA INFLATION FACTORS FOR THE YEARS ENDING DECEMBER 31, 2020 to 2024 (\$000s)

								Total for	
Line								2024	
No.	Particulars	Reference	2020	2021	2022	2023	2024	Rate Setting	Cross Ref
	(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)	(9)
1	Formula Cost Drivers								
2	CPI		2.692%	1.596%	1.281%	4.940%	6.031%		
3	AWE		2.881%	5.745%	6.455%	3.944%	2.731%		
4	Labour Split								
5	Non Labour		38.000%	38.000%	37.000%	40.000%	43.000%		
6	Labour	_	62.000%	62.000%	63.000%	60.000%	57.000%		
7	CPI/AWE	(Line 2 x Line 5) + (Line 3 x Line 6)	2.809%	4.168%	4.541%	4.342%	4.150%		
8	Productivity Factor	G-166-20	-0.500%	-0.500%	-0.500%	-0.500%	-0.500%		
9	Net Inflation Factor	Line 7 + Line 8	2.309%	3.668%	4.041%	3.842%	3.650%		
10		_							
11									
12	Growth in Average Customer Calculation								
13	Actual/Projected Prior Year Average Customers		139,916	142,321	144,877	147,112	149,677		
14	Average Customers for the Year	Schedule 18, Line 7, Column 6	142,321	144,877	147,112	149,677	152,006		
15	Change in Average Customers	Line 14 - Line 13	2,405	2,556	2,235	2,565	2,329	12,090	
16									
17	Customer Growth Factor Multiplier	G-166-20						75%	
18	Change in Average Customers for Rate Setting Purposes	Line 15 x Line 17						9,068	-
19									
20	Average Customers Used to Determine Starting UCOM	Line 13 Year 2020						139,916	
21									-
22	Average Customer Forecast - 2024 Rate Setting Purposes	Line 18 + Line 20						148,984	•

Schedule 4

CAPITAL EXPENDITURES FOR THE YEAR ENDING DECEMBER 31, 2024 (\$000s)

Line		٦	Γotal	
No.	Particulars	C	apEx	Cross Reference
	(1)		(2)	(3)
1	Forecast Capital Expenditures			
2	Growth Capital	\$	24,568	
3	Sustainment Capital		51,652	
4	Other Capital		17,213	
5	Total Forecast Capital	\$	93,433	
6	·			
7	Flow-Through Capital Expenditures			
8	EV Charging Stations	\$	500	
9				
10	Total Regular Capital Expenditures	\$	93,933	

CAPITAL EXPENDITURES TO PLANT RECONCILIATION FOR THE YEAR ENDING DECEMBER 31, 2024 (\$000s)

Line 2024 No. Particulars Formula Cross Reference (1) (2) (3) CAPEX 1 2 \$ 93,433 Forecast Capital Expenditures Flow-Through Capital 500 3 Total Regular Capital Expenditures \$ 93,933 Schedule 4, Line 10, Column 2 4 5 6 Special Projects and CPCN's 7 Total Special Projects and CPCN's 8 \$ 9 10 **Total Capital Expenditures** 93,933 11 12 **RECONCILIATION OF CAPITAL EXPENDITURES TO PLANT** 14 \$ 15 Regular Capital Expenditures 93,933 Line 4 Add - Capitalized Overheads 11,148 Schedule 20, Line 23, Column 4 16 Add - AFUDC 17 241 **Gross Capital Expenditures** \$ 105,322 Change in Work in Progress 19 20 **Total Regular Additions to Plant** \$ 105,322 21 \$ Special Projects and CPCN's Capital Expenditures Line 8 23 Add - AFUDC 1 **Gross Capital Expenditures** 24 25 Change in Work in Progress 5,499 26 **Total Special Projects and CPCN Additions to Plant** \$ 5,500 27 **Grand Total Additions to Plant** 110,822 Schedule 6.1, Line 32, Columns 5 +

PLANT IN SERVICE CONTINUITY SCHEDULE FOR THE YEAR ENDING DECEMBER 31, 2024 (\$000s)

Schedule 6

Line					(Opening Bal						
No.	Account	Particulars	12	2/31/2023		Adjustment	CPCN's	Additions	F	Retirements	12/31/2024	Cross
	(1)	(2)		(3)		(4)	(5)	(6)		(7)	(8)	
1		Hydraulic Production Plant										
2 3	330	Land Rights	\$	962	\$	-	\$ -	\$ -	\$	-	\$ 962	
3 3	331	Structures and Improvements		22,199		-	-	166		(12)	22,353	
4 :	332	Reservoirs, Dams & Waterways		139,590		-	2,731	7,690		(777)	149,234	
5 3	333	Water Wheels, Turbines and Gen.		106,005		-	-	694		(141)	106,558	
6 3	334	Accessory Equipment		51,447		-	-	128		(38)	51,537	
7 :	335	Other Power Plant Equipment		48,576		-	-	5		(1)	48,580	
8 3	336	Roads, Railroads and Bridges		1,287		-	-	-		-	1,287	
9			\$	370,066	\$	-	\$ 2,731	\$ 8,683	\$	(969)	\$ 380,511	
10												
11		Transmission Plant										
12 3	350	Land Rights-R/W	\$	10,884	\$	-	\$ -	\$ 118	\$	-	\$ 11,002	
13 3	350.1	Land Rights-Clearing		10,109		-	-	118		-	10,227	
14 3	353	Station Equipment		264,083		-	2,769	3,420		(303)	269,969	
15	355	Poles Towers & Fixtures		134,762		-	-	6,403		(289)	140,876	
16	356	Conductors and Devices		129,994		-	-	6,403		(310)	136,087	
17 3	359	Roads and Trails		959		-	-	-		-	959	
18			\$	550,791	\$	-	\$ 2,769	\$ 16,462	\$	(902)	\$ 569,120	

PLANT IN SERVICE CONTINUITY SCHEDULE FOR THE YEAR ENDING DECEMBER 31, 2024 (\$000s)

Schedule 6.1

Line	!				С	pening Bal							
No.		Particulars	1	2/31/2023	F	Adjustment	CPCN's	Additions	R	etirements	•	12/31/2024	Cross Reference
	(1)	(2)		(3)		(4)	(5)	(6)		(7)		(8)	(9)
1		Distribution Plant											
2	360	Land Rights-R/W	\$	7,995	\$	-	\$ -	\$ 810	\$	-	\$	8,805	
3	360.1	Land Rights-Clearing		12,001		-	-	372		-		12,373	
4	362	Station Equipment		324,416		-	-	12,969		(879)		336,506	
5	364	Poles Towers & Fixtures		271,743		-	-	13,565		(577)		284,731	
6	365	Conductors and Devices		456,680		-	-	20,383		(722)		476,341	
7	368	Line Transformers		205,825		-	-	14,062		(1,803)		218,084	
8	369	Services		9,521		-	-	-		-		9,521	
9	370.1	AMI Meters		41,986		-	-	528		-		42,514	
10	371	Installation on Customers' Premises		938		-	-	-		-		938	
11	373	Street Lighting and Signal System		14,304		-	-	168		(42)		14,430	
12	372	EV Stations Kiosks & Charger Connectors		6,265		-	-	-		-		6,265	
13			\$	1,351,674	\$	-	\$ -	\$ 62,857	\$	(4,023)	\$	1,410,508	
14													
15		General Plant											
16	389	Land	\$	11,268	\$	-	\$ -	\$ -	\$	-	\$	11,268	
17	390.1	Structures - Masonry		50,339		-	-	2,765		(317)		52,787	
18	390.2	Operation Building		20,014		-	-	605		(22)		20,597	
19	390.9	Leasehold Improvements		3,727		-	-	-		-		3,727	
20	391	Office Furniture & Equipment		5,376		-	-	214		(5)		5,585	
21	391.1	Computer Hardware		13,899		-	-	3,305		(1,278)		15,926	
22	391.2	Computer Software		44,861		-	-	6,982		(4,254)		47,589	
23	391.2	AMI Software		13,436		-	-	(3)		-		13,433	
24	392.1	Light Duty Vehicles		6,031		-	-	545		(481)		6,095	
25	392.1	Heavy Duty Vehciles		29,840		-	-	1,512		(348)		31,004	
26	394	Tools and Work Equipment		8,637		-	-	719		(658)		8,698	
27	397	Communication Structures & Equipment		14,926		-	-	676		(836)		14,766	
28	397.1	Fibre		5,531		-	-	-		(247)		5,284	
29	397.2	AMI Communications Structure & Equipment		4,970		-	-	<u> </u>		-		4,970	
30			\$	232,855	\$	-	\$ -	\$ 17,320	\$	(8,446)	\$	241,729	
31													
32		Total Plant in Service	\$	2,505,386	\$	-	\$ 5,500	\$ 105,322	\$	(14,340)	\$	2,601,868	
33 34		Cross Reference					,	hedule 5, Line					

26, Column 2 20, Column 2

Page 7

ACCUMULATED DEPRECIATION CONTINUITY SCHEDULE FOR THE YEAR ENDING DECEMBER 31, 2024 (\$000s)

Schedule 7

Line No.	Account	t Particulars	ss Plant for epreciation	Depreciation Rate	1	2/31/2023	pening Bal djustment	epreciation Expense	R	Retirements	Cost of Removal	A	Adjustments	1	2/31/2024	Cross Ref
	(1)	(2)	 (3)	(4)		(5)	(6)	(7)		(8)	(9)		(10)		(11)	(12)
1		Hydraulic Production Plant														
2	330	Land Rights	\$ 962	1.07%	\$	(372)	\$ -	\$ 10	\$	- \$	-	\$	-	\$	(362)	
3	331	Structures and Improvements	22,199	1.68%		6,076	-	373		(12)	-		-		6,437	
4	332	Reservoirs, Dams & Waterways	142,321	1.90%		7,167	-	2,704		(777)	(1,894	ł)	-		7,200	
5	333	Water Wheels, Turbines and Gen.	106,005	1.79%		22,308	-	1,897		(141)	(3	3)	-		24,061	
6	334	Accessory Equipment	51,447	3.13%		16,560	-	1,610		(38)	(133	3)	-		17,999	
7	335	Other Power Plant Equipment	48,576	2.12%		21,200	-	1,030		(1)	-		-		22,229	
8	336	Roads, Railroads and Bridges	 1,287	1.44%		495	-	19		-	-		-		514	
9			\$ 372,797		\$	73,434	\$ -	\$ 7,643	\$	(969) \$	(2,030) \$	-	\$	78,078	
10																
11		Transmission Plant														
12	350	Land Rights-R/W	\$ 10,884	0.00%	\$	-	\$ -	\$ -	\$	- \$	-	\$	-	\$	-	
13	350.1	Land Rights-Clearing	10,109	1.27%		2,612	-	128		-	-		-		2,740	
14	353	Station Equipment	266,852	2.33%		107,657	-	6,218		(303)	(162	2)	-		113,410	
15	355	Poles Towers & Fixtures	134,762	2.52%		41,827	-	3,396		(289)	(479	9)	-		44,455	
16	356	Conductors and Devices	129,994	2.52%		26,379	-	3,275		(310)	(479	9)	-		28,865	
17	359	Roads and Trails	 959	1.96%		451	-	19		-	-		-		470	
18			\$ 553,560		\$	178,926	\$ -	\$ 13,036	\$	(902) \$	(1,120) \$	-	\$	189,940	

34

Cross Reference

Schedule 6.1, Line 32, Column 3+4+5

ACCUMULATED DEPRECIATION CONTINUITY SCHEDULE FOR THE YEAR ENDING DECEMBER 31, 2024 (\$000s)

Line				ss Plant for [•				pening Bal	epreciation			Cost of				
No.			D	epreciation	Rate	12	2/31/2023	F	Adjustment	Expense	F	Retirements	Removal	ustments	12	2/31/2024	Cross Ref
	(1)	(2)		(3)	(4)		(5)		(6)	(7)		(8)	(9)	(10)		(11)	(12)
1		Distribution Plant															
2	360	Land Rights-R/W	\$	7,995	0.00%	\$	-	\$	-	\$ -	\$	- \$	-	\$ -	\$	-	
3	360.1	Land Rights-Clearing		12,001	1.25%		3,080		-	150		-	-	-		3,230	
4	362	Station Equipment		324,416	2.61%		100,441		-	8,467		(879)	(159)	-		107,870	
5	364	Poles Towers & Fixtures		271,743	2.73%		86,032		-	7,419		(577)	(578)	-		92,296	
6	365	Conductors and Devices		456,680	2.38%		138,391		-	10,868		(722)	(933)	-		147,604	
7	368	Line Transformers		205,825	3.13%		49,872		-	6,442		(1,803)	(354)	-		54,157	
8	369	Services		9,521	0.51%		6,856		-	49		=	-	-		6,905	
9	370.1	AMI Meters		41,986	6.25%		15,488		-	2,624		=	-	-		18,112	
10	371	Installation on Customers' Premises		938	0.00%		937		-	-		=	-	-		937	
11	373	Street Lighting and Signal System		14,304	4.95%		6,919		-	708		(42)	-	-		7,585	
12	372	EV Stations Kiosks & Charger Connectors		6,265	10.00%		1,422		-	627		-	-	-		2,049	
13			\$	1,351,674		\$	409,438	\$	-	\$ 37,354	\$	(4,023) \$	(2,024)	\$ -	\$	440,745	
14																-	
15		General Plant															
16	389	Land	\$	11,268	0.00%	\$	34	\$	-	\$ -	\$	- \$	-	\$ -	\$	34	
17	390.1	Structures - Masonry		50,339	2.53%		14,019		-	1,274		(317)	-	-		14,976	
18	390.2	Operation Building		20,014	1.63%		7,376		-	326		(22)	-	-		7,680	
19	390.9	Leasehold Improvements		3,727	1.63%		2,747		-	61		-	-	-		2,808	
20	391	Office Furniture & Equipment		5,376	4.42%		1,503		-	238		(5)	-	-		1,736	
21	391.1	Computer Hardware		13,899	21.60%		4,422		-	3,002		(1,278)	-	-		6,146	
22	391.2	Computer Software		44,861	8.96%		16,106		-	4,020		(4,254)	-	-		15,872	
23	391.2	AMI Software		13,436	10.00%		8,971		-	1,344		=	-	-		10,315	
24	392.1	Light Duty Vehicles		6,031	3.81%		2,352		-	230		(481)	79	-		2,180	
25	392.1	Heavy Duty Vehciles		29,840	6.50%		9,582		-	1,940		(348)	-	-		11,174	
26	394	Tools and Work Equipment		8,637	4.11%		3,262		-	355		(658)	-	-		2,959	
27	397	Communication Structures & Equipment		14,926	3.44%		4,145		-	513		(836)	(5)	-		3,817	
28	397.1	Fibre		5,531	6.97%		2,687		-	386		(247)	-	-		2,826	
29	397.2	AMI Communications Structure & Equipmer	nt	4,970	6.67%		2,722		<u>-</u>	331		=	<u>-</u>	 <u>-</u>		3,053	
30			\$	232,855		\$	79,928	\$	-	\$ 14,020	\$	(8,446) \$	74	\$ -	\$	85,576	
31																	
32		Total	\$	2,510,886		\$	741,726	\$	-	\$ 72,053	\$	(14,340) \$	(5,100)	\$ -	\$	794,339	
33																	

Section 11

Schedule 8

SCHEDULE NOT APPLICABLE

Section 11 Schedule 9

CONTRIBUTIONS IN AID OF CONSTRUCTION CONTINUITY SCHEDULE FOR THE YEAR ENDING DECEMBER 31, 2024 (\$000s)

Adjustment		Additions	Re	etirements	1	2/31/2024	Cross Reference
(4)		(5)		(6)		(7)	(8)
-	\$	7,539	\$	-	\$	262,263	
-	\$	7,539	\$	-	\$	262,263	
	•	(5.000)	•		•	(00.540)	

Schedule 10

SCHEDULE NOT APPLICABLE

Section 11 Schedule 11

UNAMORTIZED DEFERRED CHARGES AND AMORTIZATION - RATE BASE FOR THE YEAR ENDING DECEMBER 31, 2024 (\$000s)

Line No.	Particulars	12/	31/2023		ning Bal./ nsfer/Adj.		Gross Iditions		Less Taxes		nortization Expense	12	/31/2024		Mid-Year Average	Cross Reference
	(1)	_	(2)		(3)		(4)		(5)		(6)		(7)		(8)	(9)
1	1. Forecasting Variance Accounts															
2	BCUC Levies Variance Account	\$	36	\$	-	\$	-	\$	-	\$	(36)	\$	-	\$	18	
3 4	2. Rate Smoothing Accounts															
5	2. Kate Smoothing Accounts															
6	3. Benefits Matching Accounts															
7	Preliminary and Investigative Charges '	\$	2,923	\$	-	\$	328	\$	-	\$	-	\$	3,251	\$	3,087	Note 1
8	Demand Side Management		41,573		-		15,436		(4,168)		(6,287)		46,554		44,063	
9	Deferred Debt Issue Costs		4,391		-		-		(110)		(196)		4,084		4,237	
10	2025 Multi-year Rate Plan Application		256		-		1,200		(324)		-		1,132		694	
11	2023 - 2027 DSM Expenditure Schedule		50		-		-		-		(12)		38		44	
12	Mandatory Reliability Standards 2024 Audit		-		-		375		(101)		(91)		183		91	
13	Joint Pole Use Audit 2023		356		-		-		-		(89)		267		312	
14	2021 Generic Cost of Capital Proceeding		770		-		-		-		-		770		770	
15	Annual Reviews for 2020-2024 Rates		49		-		90		(25)		(49)		66		58	
16	2021 Long Term Electric Resource Plan		329		-		-		-		(174)		155		242	
17	BCUC Initiated Inquiry Costs		(57)		-		-		- (4.55)		57		-		(28)	
18	EV Fleet & Workplace Charging Funding Account		-		169		576		(155)		(17)		572		371	
19	Mandatory Reliability Standards 2021 Audit	_	78	Φ.	- 400	•	- 40.005	Φ.	- (4.000)	Φ.	(78)	Φ.		Φ.	39	
20 21		<u> </u>	50,718	ð	169	\$	18,005	Ъ	(4,883)	Þ	(6,936)	\$	57,072	\$	53,980	
22	4. Retroactive Expense Accounts															
23	4. Retroactive Expense Accounts															
24	5.Other Accounts															
25	Pension and OPEB Liability	\$	(5,046)	\$	_	\$	5,220	\$	_	\$	_	\$	174	\$	(2,436)	
26	COVID-19 Customer Recovery Fund	Ψ	139	Ψ	_	Ψ	-	Ψ	_	Ψ	(70)	Ψ	68	Ψ	104	
27	Climate Change Operational Adaptation (CCOA)		164		_		192		(52)		(41)		263		214	
28	BC Cost of Living Credit		(370)		-		-		-		370				(185)	
29	Princeton Office Disposition		-		(406)		-		-		406		-		(203)	
30	PST Rebate on Select Machinery and Equipment		(431)		- ′		-		-		431		-		(216)	
31	Indigenous Relations Agreement (Huth Substation)		`- ′		-		-		-		-		-		- ′	
32		\$	(5,545)	\$	(406)	\$	5,412	\$	(52)	\$	1,096	\$	506	\$	(2,722)	
33			(-,)	-	\/	_	-, -	•	\- - /		,	•			(,,	
34	Total Rate Base Deferral Accounts	\$	45,209	\$	(237)	\$	23,417	\$	(4,935)	\$	(5,876)	\$	57,577	\$	51,276	
35			•		. ,				,		, , ,		-			

36 Note 1: Gross Additions for Preliminary and Investigative Charges are after transfers to Construction Work in Progress. Additions of \$1.60 million - transfer of \$1.272 million = \$0.328 million.

FBC Annual Review for 2024 Rates - Evidentiary Update October 10, 2023

Section 11 Schedule 12

UNAMORTIZED DEFERRED CHARGES AND AMORTIZATION - NON-RATE BASE FOR THE YEAR ENDING DECEMBER 31, 2024 (\$000s)

Line No.	Particulars	 1/2023	ening Bal./ nsfer/Adj.	Gross ditions	Ta	ess	nortization Expense		/2024	Mid-Year Average	Cross Reference
	(1)	(2)	(3)	(4)		(5)	(6)	(7	7)	(8)	(9)
1 2	Deferral Accounts Financed at Short Term Interest Rate										
3	1. Forecasting Variance Accounts										
4	Pension & Other Post Retirement Benefits (OPEB) Variance	\$ (169)	\$ -	\$ -	\$	-	\$ (246)	\$	(415)	\$ (292)	
5											
6	2. Rate Smoothing Accounts										
7 8	3. Benefits Matching Accounts										
9	Tariff Applications	86	-	75		(20)	(86)		54	70	
10											
11	4. Retroactive Expense Accounts										
12											
13	5.Other Accounts										
14										 	
15	Total NRB Deferral Accounts at Short Term Interest	\$ (83)	\$ -	\$ 75	\$	(20)	\$ (332)	\$	(361)	\$ (222)	
16											
17	Financing Costs at STI	\$ 27	\$ -	\$ (8)	\$	-	\$ (27)	\$	(8)	\$ 10	

Schedule 12.1

Section 11

UNAMORTIZED DEFERRED CHARGES AND AMORTIZATION - NON-RATE BASE cont'd FOR THE YEAR ENDING DECEMBER 31, 2024 (\$000s)

Line					ening Bal./		Gross		Less		ortization		(0.1.1000.1		id-Year	0 0 (
No.	Particulars	12/	31/2023	l ra	ansfer/Adj.	Ad	lditions		Taxes	E	xpense	12/	31/2024	A	verage	Cross Ref
	(1)		(2)		(3)		(4)		(5)		(6)		(7)		(8)	(9)
1 2	Deferral Accounts Financed at Weighted Average Cost of Debt															
3 4	1. Forecasting Variance Accounts															
5 6	2. Rate Smoothing Accounts															
7	3. Benefits Matching Accounts															
8	CPCN Projects Preliminary Engineering ¹	\$	2,666	\$	-	\$	(255)) \$	-	\$	-	\$	2,411	\$	2,538	Note 1
9	2017 Rate Design Application		118		-		`- ′		-		(118)		-		59	
10	2020 - 2024 Multi-Year Rate Plan Application		145		-		-		-		(145)		-		72	
11	Rate Design and Rates for Electric Vehicle Direct Current Fast Charging Service Application		68		-		-		-		(59)		9		38	
12		\$	2,996	\$	-	\$	(255)) \$	-	\$	(322)	\$	2,420	\$	2,707	
13																
14	4. Retroactive Expense Accounts															
15	E Other Assessmen															
16 17	5.Other Accounts															
18	Total NRB Deferral Accounts at Weighted Average Cost of Debt	\$	2,996	\$	-	\$	(255)) \$	-	\$	(322)	\$	2,420	\$	2,707	
19			_,000				(200)	, 4			(022)		_,0		_,, 0.	
20	Financing Costs at WACD	\$	76	\$	-	\$	95	\$	-	\$	(76)	\$	95	\$	86	

²¹ Note 1: Gross additions for CPCN Projects Preliminary Engineering after transfers to Construction Work in Progress.

Schedule 12.2

Section 11

UNAMORTIZED DEFERRED CHARGES AND AMORTIZATION - NON-RATE BASE cont'd FOR THE YEAR ENDING DECEMBER 31, 2024 (\$000s)

Line					ening Bal./		Gross	Less		ortization			Mid-Year	
No.	Particulars	12/	/31/2023	Tra	ansfer/Adj.	Ac	ditions	Taxes	E:	xpense	12	/31/2024	 Average	Cross Reference
	(1)		(2)		(3)		(4)	(5)		(6)		(7)	(8)	(9)
1	Deferral Accounts Financed at Weighted Average Cost of Capital													
2														
3	1. Forecasting Variance Accounts													
4	2020 - 2024 Flow-Through Deferral Account	\$	(6,697)	\$	-	\$	-	\$ -	\$	6,697	\$	-	\$ (3,349)	
5														
6	2. Rate Smoothing Accounts													
7	2023 GCOC Decision Revenue Deficiency/Surplus	\$	4,535	\$	-	\$	-	\$ -	\$	(1,512)	\$	3,024	\$ 3,780	
8														
9	3. Benefits Matching Accounts													
10	EV Fleet & Workplace Charging Funding Account	\$	169	\$	(169)	\$	-	\$ -	\$	-	\$	-	\$ -	
11														
12	4. Retroactive Expense Accounts													
13														
14	5.Other Accounts													
15	MRP Earnings Sharing Account	\$	(1,749)	\$	-	\$	-	\$ -	\$	1,749	\$	-	\$ (875)	
16	Princeton Office Disposition		(406)		406		-	-		-		-	-	
17														
18	Total NRB Deferral Accounts at Weighted Average Cost of Capital	\$	(4,148)	\$	237	\$	-	\$ -	\$	6,934	\$	3,024	\$ (444)	
19														
20	Financing Costs at AFUDC	\$	(1,138)	\$	-	\$	(61)	\$ -	\$	1,138		(61)	(600)	
21			, , ,				` '					<u>, , , , , , , , , , , , , , , , , , , </u>	<u>, , , , , , , , , , , , , , , , , , , </u>	
22	Non Rate Base Deferral Accounts Non-Interest Bearing	\$	50	\$	-	\$	_	\$ _	\$	_	\$	50	\$ 50	
23	·····					-					7		 	
24														
25	Total Non Rate Base Deferral Accounts (including financing)	\$	(2,220)	\$	237	\$	(154)	\$ (20)	\$	7,315	\$	5,159	\$ 1,587	

WORKING CAPITAL ALLOWANCE FOR THE YEAR ENDING DECEMBER 31, 2024 (\$000s) Section 11 Schedule 13

Line			2023	2024		
No.	Particulars		Approved	Forecast	Change	Cross Reference
	(1)	-	(2)	(3)	(4)	(5)
1	Cash Working Capital					
2	Cash Working Capital	\$	7,046	\$ 7,587	\$ 541	Schedule 14, Line 32, Column 5
3						
4	Add/Less: Funds Unavailable/(Funds Available)					
5	Customers Loans		353	306	(47)	
6	Employee Loans		570	509	(61)	
7	Inventories - Materials and Supplies		649	783	134	
8	Employee Withholdings		(2,322)	(2,455)	(133)	
9	Total	\$	6,296	\$ 6,730	\$ 434	

CASH WORKING CAPITAL FOR THE YEAR ENDING DECEMBER 31, 2024 (\$000s)

Section 11

Schedule 14

Line			2024	Lag (Lead)			A	/eighted Average	
No.	Particulars	at R	evised Rates	Days		Extended	Lag (Lead) Days	Cross Reference
	(1)		(2)	(3)		(4)		(5)	(6)
1	REVENUE								
2	Sales Revenue								
3	Residential Tariff Revenue	\$	219,891	56.0	\$	12,313,896			
4	Commercial Tariff Revenue		118,276	45.1		5,334,248			
5	Wholesale Tariff Revenue		59,319	37.5		2,224,463			
6	Industrial Tariff Revenue		53,156	38.0		2,019,928			
7	Lighting Tariff Revenue		2,371	34.6		82,037			
8	Irrigation Tariff Revenue		4,234	47.0		198,998			
9	•								
10	Other Revenue								
11	Apparatus and Facilities Rental	\$	6,199	90.0	\$	557,894			
12	Contract Revenue		2,260	62.2		140,563			
13	Transmission Access Revenue		1,723	65.2		112,340			
14	Late Payment Charges		962	54.0		51,922			
15	Connection Charges		561	30.5		17,104			
16	Other Utility Income		388	63.4		24,606			
17	Total	\$	469,339		\$	23,077,999		49.2	
18			,		Ť	-,- ,			
19	EXPENSES								
20	Power Purchases	\$	173,694	(51.5)	\$	(8,945,261)			
21	Wheeling	*	7,324	(46.9)	Ψ	(343,514)			
22	Water Fees		12,513	(1.4)		(17,518)			
23	Operating and Maintenance		63,174	(28.6)		(1,806,768)			
24	Property Taxes		18,573	(4.9)		(91,008)			
25	GST		703	(45.4)		(31,916)			
26	Income Tax		12,484	(15.2)		(189,757)			
27	Total	\$	288,466	(:3:2)	\$	(11,425,742)		(39.6)	
28	10101	Ψ	200,400		Ψ	(11,420,142)		(00.0)	
20 29	Net Lag (Lead) Days							9.6	
30	Total Expenses						\$	288,466	
31	ו טומו באףטווספס						Ψ	200,400	
32	Cash Working Capital						\$	7,587	
52	Cash Working Capital						Ψ	7,507	

Schedule 15

SCHEDULE NOT APPLICABLE

UTILITY INCOME AND EARNED RETURN FOR THE YEAR ENDING DECEMBER 31, 2024 (\$000s)

Schedule 16

Section 11

Line			2023		2024 Forecast							
No.	Particulars	A	pproved	at 20	23 Approved Rates	Re	Revised Revenue at Revised Rates		C	Change	Cross Reference	
	(1)		(2)		(3)		(4)	(5)			(6)	(7)
1	ENERGY VOLUMES											
2	Sales Volume (GWh)		3,475		3,474		-		3,474		(1)	Schedule 17, Line 8, Column 3
3	·										, ,	
4	REVENUE											
5	Sales	\$	426,073	\$	428,377	\$	-	\$	428,377	\$	2,304	Schedule 17, Line 17, Column 3
6	Deficiency (Surplus)		-		-		28,870		28,870		28,870	
7	Total		426,073		428,377		28,870		457,247		31,174	Schedule 18, Line 7, Column 5
8												
9	EXPENSES											
10	Cost of Energy	\$	182,105	\$	193,532	\$	-	\$	193,532	\$	11,427	Schedule 19, Line 29, Column 3
11	O&M Expense (net)		61,767		63,174		-		63,174		1,407	Schedule 20, Line 24, Column 4
12	Depreciation & Amortization		61,258		65,491		-		65,491		4,233	Schedule 21, Line 11, Column 3
13	Property Taxes		18,260		18,573		-		18,573		313	Schedule 22, Line 6, Column 3
14	Other Revenue		(12,241)		(12,092)		-		(12,092)		149	Schedule 23, Line 8, Column 3
15	Deferred Revenue Deficiency		(6,213)		-		-		-		6,213	Schedule 1, Line 30, Column 3
16 17	Utility Income Before Income Taxes		121,137		99,699		28,870		128,569		7,433	
18	Income Taxes		7,973		4,695		7,789		12,484		4,511	Schedule 24, Line 13, Column 3
19			·						•			
20	EARNED RETURN	\$	113,164	\$	95,004	\$	21,081	\$	116,085	\$	2,922	Schedule 26, Line 5, Column 7
21			·		·		•		•			
22	UTILITY RATE BASE	\$	1,675,660	\$	1,713,927			\$	1,714,670	\$	39,010	Schedule 2, Line 29, Column 3
23	RATE OF RETURN ON UTILITY RATE BASE		6.75%		5.54%				6.77%		0.02%	Schedule 26, Line 5, Column 6

Schedule 17

Section 11

VOLUME AND REVENUE FOR THE YEAR ENDING DECEMBER 31, 2024 (\$000s)

Line		2023	2024		
No.	Particulars	Approved	Forecast	Change	Cross Reference
	(1)	(2)	(3)	(4)	(5)
1	ENERGY VOLUME SOLD (GWh)				
2	Residential	1,300	1,299	(1)	
3	Commercial	973	974	1	
4	Wholesale	579	590	11	
5	Industrial	575	564	(11)	
6	Lighting	9	9	-	
7	Irrigation	39	38	(1)	
8	Total	3,475	3,474	(1)	
9					
10	REVENUE AT EXISTING RATES				
11	Residential	\$ 205,734	\$ 206,007	\$ 273	
12	Commercial	110,490	110,808	318	
13	Wholesale	54,100	55,574	1,474	
14	Industrial	49,759	49,800	41	
15	Lighting	2,295	2,221	(74)	
16	Irrigation	3,695	3,967	272	
17	Total	\$ 426,073	\$ 428,377	\$ 2,304	

Section 11

REVENUE AT EXISTING AND REVISED RATES FOR THE YEAR ENDING DECEMBER 31, 2024 (\$000s)

Schedule 18

			2023			202	24 Forecast			Average		
Line		A	pproved		Revenue at		Effective		Revenue at	Number of		
No.	Particulars	F	Revenue	202	3 Approved Rates		Increase	F	Revised Rates	Customers	GWh	Cross Reference
	(1)		(2)		(3)		(4)		(5)	(6)	(7)	(8)
1	Residential	\$	205,734	\$	206,007	\$	13,884	\$	219,891	132,389	1,299	
2	Commercial		110,490		110,808		7,468		118,276	17,125	974	
3	Wholesale		54,100		55,574		3,745		59,319	6	590	
4	Industrial		49,759		49,800		3,356		53,156	42	564	
5	Lighting		2,295		2,221		150		2,371	1,341	9	
6	Irrigation		3,695		3,967		267		4,234	1,103	38	
7	Total	\$	426,073	\$	428,377	\$	28,870	\$	457,247	152,006	3,474	
8												
9	Effective Increase						6.74%					

Section 11

COST OF ENERGY FOR THE YEAR ENDING DECEMBER 31, 2024 (\$000s)

Schedule 19

Line			2023	2024			
No.	Particulars	Approved		Forecast	Change	Cross Reference	
	(1)		(2)	(3)	(4)	(5)	
1	POWER PURCHASES						
2	Gross Load (GWh)		3,775	3,773	(2)		
3							
4	Power Purchase Expense						
5	Brilliant	\$	44,050	\$ 44,433	\$ 383		
6	BC Hydro PPA		71,302	71,680	378		
7	Waneta Expansion		41,834	40,365	(1,469)		
8	Market and Contracted Producers		6,326	16,972	10,646		
9	Independent Power Producers		62	245	183		
10	CPA Balancing Pool		-	0	0		
11	Total	\$	163,575	\$ 173,694	\$ 10,119		
12							
13	WHEELING						
14	Wheeling Nomination (MW months)						
15	Okanagan Point of Interconnection		2,670	2,595	(75)		
16	Creston		420	450	30		
17							
18	Wheeling Expense						
19	Okanagan Point of Interconnect	\$	5,555	\$ 5,813	\$ 258		
20	Creston		570	658	88		
21	Other		863	854	(9)		
22	Total	\$	6,987	\$ 7,324	\$ 337		
23							
24	WATER FEES						
25	Plant Entitlement Use in previous year (GWh)		1,571	1,561	(10)		
26	,				, ,		
27	Water Fees	\$	11,543	\$ 12,513	\$ 971		
28							
29	Total	\$	182,105	\$ 193,532	\$ 11,427		

Schedule 20

OPERATING AND MAINTENANCE EXPENSE FOR THE YEAR ENDING DECEMBER 31, 2024 (\$000s)

Line		Inflat	Inflation Indexed		Forecast		Total	
No.	Particulars		O&M		O&M		O&M	Cross Reference
	(1)		(2)		(3)		(4)	(5)
1	Inflation Indexed O&M							
2	2023 Base Unit Cost O&M	\$	472					
3	2024 Net Inflation Factor		3.650%					Schedule 3, Line 9, Column 7
4	2024 Base Unit Cost O&M	\$	489					Line 2 x (1 + Line 3)
5								
6	2024 Average Customer Forecast - Rate Setting Purpose		148,984					Schedule 3, Line 22, Column 8
7								
8	2024 Inflation Indexed O&M before prior year True-up	\$	72,853					Line 4 x Line 6 / 1,000
9		-						
10	2022 Average Customer True-up		(30)					
11								
12	2024 Inflation Indexed O&M	\$	72,823			\$	72,823	Sum of Lines 8 and 10
13								
14	O&M Tracked Outside of Formula							
15	Pension & OPEB (O&M Portion)			\$	(2,532)			
16	Insurance Premiums				2,678			
17	BCUC Levies				458			
18	MRS				585			
19	EV Charging Stations				310	-		
20	Sub-total Sub-total			\$	1,499		1,499	Sum of Lines 15 through 19
21			•			•		
22	Total Gross O&M					\$	74,322	Line 12 + Line 20
23	Capitalized Overhead						(11,148)	-15 % x Line 22
24	Net O&M Expense					\$	63,174	Sum of Lines 22 and 23

Schedule 21

DEPRECIATION AND AMORTIZATION EXPENSE FOR THE YEAR ENDING DECEMBER 31, 2024 (\$000s)

Line		2023		2024				
No.	Particulars	Approved	Forecast			Change	Cross Reference	
	(1)	(2)		(3)		(4)	(5)	
1	Depreciation							
2	Depreciation Expense	\$ 69,474	\$	72,053	\$	2,579	Schedule 7.1, Line 32, Column 7	
3								
4	Amortization							
5	Rate Base Deferrals	\$ 6,728	\$	5,876	\$	(852)	Schedule 11, Line 34, Column 6	
6	Non-Rate Base Deferrals	(10,063)		(7,315)		2,748	Schedule 12.2, Line 25, Column 6	
7	Utility Plant Acquisition Adjustment	186		186		-		
8	CIAC	 (5,067)		(5,309)		(242)	Schedule 9, Line 7, Column 5	
9		 (8,216)		(6,562)		1,654		
10								
11	Total	\$ 61,258	\$	65,491	\$	4,233		

FBC Annual Review for 2024 Rates - Evidentiary Update October 10, 2023

Section 11

Schedule 22

PROPERTY AND SUNDRY TAXES FOR THE YEAR ENDING DECEMBER 31, 2024 (\$000s)

Line				2023	2024			
No.	Particulars		Α	pproved	Forecast		Change	Cross Reference
	(1)	•	(2)		(3)		(4)	(5)
1	Generating Plant		\$	3,253	\$ 3,259	\$	6	
2	Transmission and Distribution			7,189	7,317		128	
3	Substation Equipment			4,208	4,328		120	
4	Land and Buildings			1,322	1,532		210	
5	1% In-Lieu of Municipal Taxes			2,288	2,137		(151)	
6	Total	•	\$	18,260	\$ 18,573	\$	313	

FBC Annual Review for 2024 Rates - Evidentiary Update October 10, 2023

Section 11

Schedule 23

OTHER REVENUE FOR THE YEAR ENDING DECEMBER 31, 2024 (\$000s)

Line No.	Particulars		2023 Approved	2024 Forecast	Change	Cross Reference
INO.	(1)		(2)	(3)	(4)	(5)
1	Apparatus and Facilities Rental	\$	6,108 2,367	\$ 6,199 2,260	\$ 91 (107)	
3	Transmission Access Revenue		1,834	1,723	(111)	
4 5	Interest Income Late Payment Charges		30 994	37 962	(32)	
6 7	Connection Charges Other Recoveries		553 355	561 351	8 (4)	
8	Total	\$	12,241	\$ 12,092	\$ (149)	

Schedule 24

Section 11

INCOME TAXES FOR THE YEAR ENDING DECEMBER 31, 2024 (\$000s)

Line			2023	2024		0 0
No.	Particulars	A	pproved	Forecast	Change	Cross Reference
	(1)		(2)	(3)	(4)	(5)
1	EARNED RETURN	\$	113,164	\$ 116,085	\$ 2,921	Schedule 16, Line 20, Column 5
2	Deduct: Interest on Debt		(46,866)	(48,244)	(1,378)	Schedule 26, Line 1+2, Column 7
3	Adjustments to Taxable Income		(44,742)	(34,087)	10,655	Line 32
4	Accounting Income After Tax	\$	21,556	\$ 33,754	\$ 12,198	
5						
6	1 - Current Income Tax Rate		73.00%	73.00%	0.00%	
7	Taxable Income	\$	29,529	\$ 46,238	\$ 16,709	
8						
9	Current Income Tax Rate		27.00%	27.00%	0.00%	
10	Income Tax - Current	\$	7,973	\$ 12,484	\$ 4,511	
11						
12	Previous Year Adjustment		-	-	-	
13	Total Income Tax	\$	7,973	\$ 12,484	\$ 4,511	
14						
15						
16	ADJUSTMENTS TO TAXABLE INCOME					
17	Addbacks:					
18	Depreciation	\$	69,474	\$ 72,053	\$ 2,579	Schedule 21, Line 2, Column 3
19	Amortization of Deferred Charges		(3,335)	(1,439)	1,896	Schedule 21, Line 5+6, Column 3
20	Amortization of Utility Plant Acquisition Adjustment		186	186	-	Schedule 21, Line 7, Column 3
21	Pension Expense		(528)	(1,501)	(973)	
22	OPEB Expense		1,119	844	(275)	
23						
24	Deductions:					
25	Capital Cost Allowance		(89,472)	(81,899)	7,573	Schedule 25, Line 18, Column 6
26	CIAC Amortization		(5,067)	(5,309)	(242)	Schedule 21, Line 8, Column 3
27	Pension Contributions		(4,203)	(3,811)	392	
28	OPEB Contributions		(705)	(752)	(47)	
29	Overheads Capitalized Expensed for Tax Purposes		(10,900)	(11,148)	(248)	Schedule 20, Line 23, Column 4
30	Removal Costs		(1,200)	(1,200)	-	
31	All Other		(111)	(111)	-	
32	Total	\$	(44,742)	\$ (34,087)	\$ 10,655	

FORTISBC INC.

Section 11 Schedule 25

CAPITAL COST ALLOWANCE FOR THE YEAR ENDING DECEMBER 31, 2024 (\$000s)

							Forecast
Line		CCA	12/31/2023	2024		2024	12/31/2024
No.	Class	Rate	UCC Balance	Additions & Opening Adjt	Adjustment	CCA	UCC Balance
-	(1)	(2)	(3)	(4)	(5)	(6)	(7)
1	1(a)	4%	\$ 147,922	\$ -	\$ -	\$ (5,91	7) \$ 142,005
2	1(b)	6%	33,070	3,010	=	(2,16	5) 33,915
3	2	6%	10,719	-	-	(64	3) 10,076
4	3	5%	616	-	-	(3	1) 585
5	6	10%	2	-	-	· -	2
6	8	20%	3,538	833	-	(87	4) 3,497
7	10	30%	4,308	1,838	-	(1,84	
8	13	0%	11	· -	-	-	11
9	14.1 (pre 2017)	7%	6,441	-	-	(45	1) 5,990
10	14.1 (post 2016)	5%	4,926	1,266	-	(31	
11		8%	161,210	8,533	-	(13,57	
12	42	12%	8,987	604	-	(1,15	1) 8,440
13	43.1	30%	477	-	-	(14	3) 334
14	46	30%	1,896	-	-	(56	9) 1,327
15	47	8%	530,216	64,669	-	(47,59	1) 547,294
16	50	55%	2,869	9,188	-	(6,63	1) 5,426
17			,	,		,	•
18	Total		\$ 917,208	\$ 89,941	\$ -	\$ (81,89	9) \$ 925,250

Section 11 Schedule 26

RETURN ON CAPITAL FOR THE YEAR ENDING DECEMBER 31, 2024 (\$000s)

	(\$0005)					2024					
Line No.	e Particulars	2023 pproved ned Return		Amount	Ratio	Average Embedded Cost	Cost Component	Earned Return	F	arned Return Change	Cross Reference
	(1)	 (2)		(3)	(4)	(5)	(6)	(7)		(8)	(9)
1 2	Long Term Debt Short Term Debt	\$ 43,709 3,157	\$	935,137 76,518	54.54% 4.46%	4.72% 5.42%	2.57% 0.24%	\$ 4,147	\$	388 990	Schedule 27, Line 11, Column 6
3 4	Common Equity	66,298		703,015	41.00%	9.65%	3.96%	67,841		1,543	
5 6	Total	\$ 113,164	\$	1,714,670	100.00%		6.77%	\$ 116,085	\$	2,921	
7	Cross Reference		S	Schedule 2,							

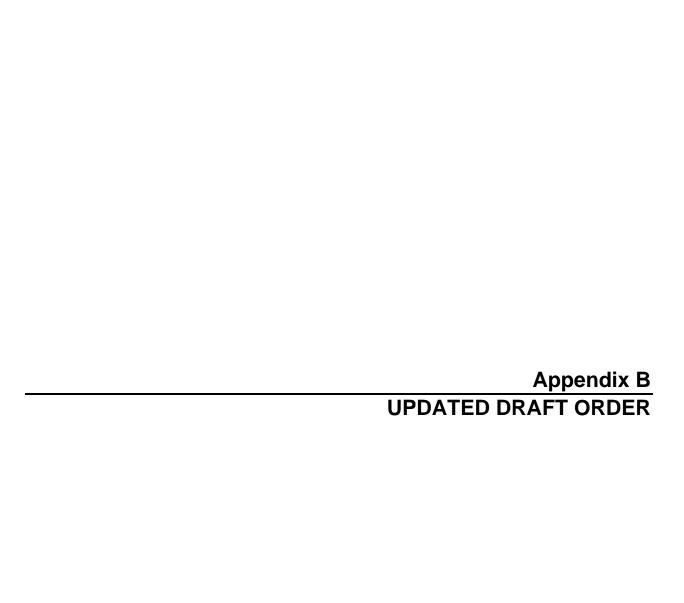
Schedule 2, Line 29, Column 3

EMBEDDED COST OF LONG TERM DEBT FOR THE YEAR ENDING DECEMBER 31, 2024 (\$000s)

Section 11 Schedule 27

Line No.	Particulars	Issue Date	Maturity Date	Average Principal	Interest Rate	Interest	Cross Reference
INO.	(1)	(2)	(3)	Outstanding (4)	(5)	Expense (6)	(7)
	, ,	,	`,	. ,	()	. ,	,
1	2005 Debt Issue - Series 1 - 05	November 9, 2005	November 9, 2035	\$ 100,000	5.600%	\$ 5,600	
2	2007 Debt Issue - Series 1 - 07	July 4, 2007	July 4, 2047	105,000	5.900%	6,195	
3	2009 Debt Issue - MTN - 09	June 2, 2009	June 2, 2039	105,000	6.100%	6,405	
4	2010 Debt Issue - MTN - 10	November 24, 2010	November 24, 2050	100,000	5.000%	5,000	
5	2014 Debt Issue - MTN - 14	October 28, 2014	October 28, 2044	200,000	4.000%	8,000	
6	2017 Debt Issue - MTN - 17	December 4, 2017	December 6, 2049	75,000	3.620%	2,715	
7	2020 Debt Issue - MTN - 20	May 11, 2020	May 11, 2050	75,000	3.120%	2,340	
8	2022 Debt Issue - MTN - 22	March 14, 2022	March 14, 2052	100,000	4.160%	4,160	
9	2024 Debt Issue - MTN - 24	April 1, 2024	April 1, 2054	75,137	4.900%	3,682	
10							
11	Total			\$ 935,137	_	\$ 44,097	
12			-		-		
13	Average Embedded Cost				4.72%		

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Suite 410, 900 Howe Street Vancouver, BC Canada V6Z 2N3 bcuc.com P: 604.660.4700 TF: 1.800.663.1385 F: 604.660.1102

ORDER NUMBER G-xx-xx

IN THE MATTER OF the *Utilities Commission Act*, RSBC 1996, Chapter 473

and

FortisBC Inc.
Annual Review for 2024 Rates

BEFORE:

[Panel Chair] Commissioner Commissioner

on Date

ORDER

WHEREAS:

- A. On June 22, 2020, the British Columbia Utilities Commission (BCUC) issued its Decision and Order G-165-20 for FortisBC Energy Inc. and Order G-166-20 for FortisBC Inc. (FBC) approving a Multi-Year Rate Plan for 2020 through 2024 (MRP Decision). In accordance with the MRP Decision, FBC is to conduct an annual review (Annual Review) process to set rates for each year;
- B. By letter dated June 28, 2023, FBC proposed a regulatory timetable for the Annual Review of its 2024 rates;
- C. By Order G-191-23, the BCUC established a regulatory timetable for the Annual Review for FBC's 2024 rates, which included FBC filing its Annual Review materials, the deadline for intervener registration, one round of information requests, a workshop, FBC's response to undertakings at the workshop, and written final and reply arguments;
- D. On August 4, 2023, FBC submitted its materials for the Annual Review for 2024 Rates Application (Application). In the Application, FBC requests a 4.83 percent rate increase over the 2023 rates, effective January 1, 2024, among other things;
- E. On September 5, 2023, the BCUC issued the Generic Cost of Capital (GCOC) Stage 1 Decision and Order G-236-23 (GCOC Decision), which approved a deemed equity component of 41 percent and an allowed return on equity of 9.65 percent for FBC, effective January 1, 2023;
- F. On October 10, 2023, FBC filed an Evidentiary Update to incorporate, among other things, the impacts of the GCOC Decision in the 2024 revenue requirements and rates. In the Evidentiary Update, FBC proposed, among other things, an amended 2024 rate increase of 6.74 percent; and

File XXXXX | file subject 1 of 2

G. The BCUC has reviewed the Application, evidence and arguments filed in the proceeding and makes the following determinations.

NOW THEREFORE pursuant to sections 59 to 61 of the *Utilities Commission Act*, for the reasons stated in the decision issued concurrently with this order, the BCUC orders as follows:

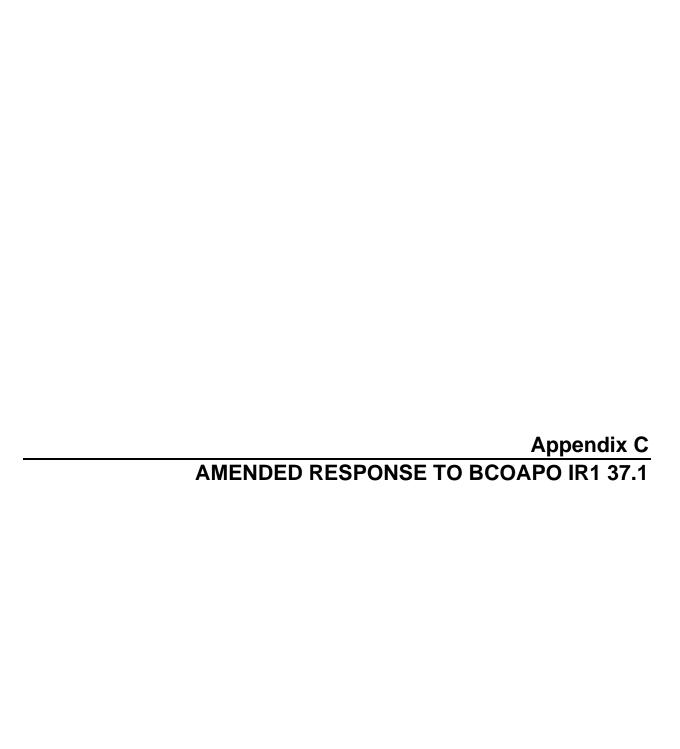
- 1. FBC is approved to increase rates by 6.74 percent on a permanent basis, effective January 1, 2024.
- 2. FBC is approved to establish the following rate base deferral accounts:
 - a. 2025 Multi-year Rate Plan (MRP) Application deferral account, with the amortization period to be determined in a future proceeding;
 - b. 2024 Mandatory Reliability Standards (MRS) Audit deferral account, with an amortization period of three years, commencing January 1, 2024;
 - c. PST Rebate on Select Machinery and Equipment deferral account, with an amortization period of one year, commencing January 1, 2024;
 - d. BC Cost of Living Credit deferral account, with an amortization period of one year, commencing January 1, 2024; and
 - e. Climate Change Operational Adaptation (CCOA) Plan deferral account, with an amortization period of four years, commencing January 1, 2024.
- 3. FBC is approved to amortize the existing 2023 Revenue Deficiency deferral account over a three-year period, commencing January 1, 2024.
- 4. FBC is directed to file as a compliance filing, the finalized financial schedules and updated tariff pages within 10 days from the date of the issuance of this order.

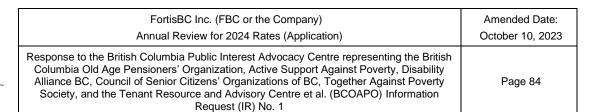
DATED at the City of Vancouver, in the Province of British Columbia, this (XX) day of (Month Year).

BY ORDER

(X. X. last name) Commissioner

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1 37.0 Reference: Exhibit B-2, page 121

37.1 Please update the 2023 results in Table 13-1 to include all months for which data is currently available.

3 4 5

2

Response:

Table 13-1 below has been updated for August 2023 YTD results from the June 2023 YTD results included in the Application.

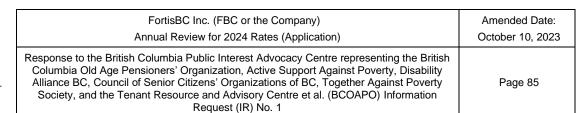
8 Updated Table 13-1: Approved SQIs, Benchmarks and Actual Performance

Performance Measure	Description	Benchmark	Threshold	2022 Results	August 2023 YTD Results
Safety SQIs					
Emergency Response Time	Percent of calls responded to within two hours	>=93%	90.6%	93%	92%
All Injury Frequency Rate (AIFR)	3 year average of lost time injuries plus medical treatment injuries per 200,000 hours worked	<=1.64	2.39	1.42	1.98
Responsiveness to C	ustomer Needs SQIs				
First Contact Resolution	Percent of customers who achieved call resolution in one call	>=78%	74%	77%	79%
Billing Index	Measure of customer bills produced meeting performance criteria	<=3.0	5.0	0.14	2.08
Meter Reading Accuracy	Number of scheduled meters that were read	>=98%	96%	99%	99%
Telephone Service Factor (Non- Emergency)	Percent of non-emergency calls answered within 30 seconds or less	>=70%	68%	65%	71%
Customer Satisfaction Index	Informational indicator - measures overall customer satisfaction	-	-	8.4	8.5
Average Speed of Answer	Informational indicator – the amount of time it takes to answer a call (seconds)	-	-	98	64
Reliability SQIs					
System Average Interruption Duration Index (SAIDI) – Normalized	Annual SAIDI (average of cumulative customer outage time)	3.2210	4.52	2.42	3.25 ¹¹

10

Benchmarks and thresholds for SAIDI and SAIFI were approved in the FBC Annual Review for 2020 and 2021 Rates Decision and Order G-42-21.

The year-to-date result for SAIDI is a year-end forecast where the year-to-date result has been annualized to provide an appropriate comparison to the benchmark and threshold which are annualized numbers.





Performance Measure	Description	Benchmark	Threshold	2022 Results	August 2023 YTD Results
System Average Interruption Frequency Index (SAIFI) - Normalized	Annual SAIFI (average customer outage)	1.57	2.19	1.52	1.64 ¹²
Generator Forced Outage Rate	Informational indicator – Percent of time a generating unit is removed from service due to component failure or other events.	-	-	0.50%	0.61%
Interconnection Utilization	Informational indicator – percent of time that an interconnection point was available and providing electrical service to wholesale customers.	-	-	99.94%	99.99%

1

The year-to-date result for SAIFI is a year-end forecast where the year-to-date result has been annualized to provide an appropriate comparison to the benchmark and threshold which are annualized numbers.