



**Sarah Walsh**  
Director, Regulatory Affairs

**Gas Regulatory Affairs Correspondence**  
Email: [gas.regulatory.affairs@fortisbc.com](mailto:gas.regulatory.affairs@fortisbc.com)

**Electric Regulatory Affairs Correspondence**  
Email: [electricity.regulatory.affairs@fortisbc.com](mailto:electricity.regulatory.affairs@fortisbc.com)

**FortisBC**  
16705 Fraser Highway  
Surrey, B.C. V4N 0E8  
Tel: (778) 578-3861  
Cell: (604) 230-7874  
Fax: (604) 576-7074  
[www.fortisbc.com](http://www.fortisbc.com)

July 5, 2022

British Columbia Utilities Commission  
Suite 410, 900 Howe Street  
Vancouver, BC  
V6Z 2N3

Attention: Mr. Patrick Wruck, Commission Secretary

Dear Mr. Wruck:

**Re: FortisBC Energy Inc. (FEI)  
2022 Customer Choice Annual Program Statistics  
FEI Submission on Annual General Meeting (AGM)**

---

On February 27, 2023, in accordance with British Columbia Utilities Commission (BCUC) Order A-10-12, FEI submitted its Customer Choice Annual Program Statistics for the 2022 calendar year. On June 29, 2023, the BCUC responded with a letter (Exhibit A-2) to FEI and licensed gas marketers requesting submissions on “...*whether an AGM process is warranted this year, and if so, the proposed issues for discussion.*”

FEI believes an AGM is not required this year as there are no material areas of concern to be discussed. The Customer Choice Program continues to run efficiently with low levels of consumer disputes and complaints even as the Program participation rates are growing. FEI suggests any concerns be addressed through a written submission. However, should the BCUC determine that an AGM is necessary, FEI is amenable to a web-based meeting.

If further information is required, please contact Scott Webb, Manager, Market Research, at 604-592-7649.

Sincerely,

**FORTISBC ENERGY INC.**

***Original signed:***

Sarah Walsh

cc (email only): Licensed Gas Marketers