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August 4, 2022

British Columbia Utilities Commission
Suite 410, 900 Howe Street
Vancouver, B.C.
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Attention: Ms. Sara Hardgrave, Acting Commission Secretary

Dear Ms. Hardgrave:

Re: FortisBC Energy Inc. (FEI)

Project No. 1599211

Application for a Certificate of Public Convenience and Necessity (CPCN) for Approval of the Advanced Metering Infrastructure (AMI) Project (Application)

Response to the British Columbia Utilities Commission (BCUC) Information Request (IR) No. 3 on Rebuttal Evidence

On May 5, 2021, FEI filed the Application referenced above. In accordance with the regulatory timetable as amended in BCUC Order G-206-22 for the review of the Application, FEI respectfully submits the attached response to BCUC IR No. 3 on Rebuttal Evidence.

For convenience and efficiency, FEI has occasionally provided an internet address for referenced reports instead of attaching lengthy documents to its IR responses. FEI intends for the referenced documents to form part of its IR responses and the evidentiary record in this proceeding.

If further information is required, please contact the undersigned.

Sincerely,

FORTISBC ENERGY INC.

Original signed:

Diane Roy

Attachments

cc (email only): Registered Parties



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5 **A. REBUTTAL EVIDENCE OF FEI**

6 **1.0 Reference: REBUTTAL EVIDENCE OF FEI**

7 **Exhibit B-1 (Application), pp. 72–73; Exhibit B-6, BCUC IR 13.2;**
8 **Exhibit B-26, Part 1, Q4, pp. 4–6**

9 **Remote Disconnect and Re-starting of Gas Flows**

10 On pages 4-5 of Part 1 to FEI’s Rebuttal Evidence, FEI states:

11 These potential safety issues are addressed pursuant to BC’s, Gas Safety
12 Regulation, B.C. Reg. 103/2004 (GSR), which is enforced by Technical Safety BC.
13 Section 53 of the 27 GSR states as follows:

14 53 (1) A person must not turn off a gas supply unless there is an imminent
15 safety hazard and the person notifies all affected consumers.

16 (2) If a gas supply has been turned off, a person must not turn the supply
17 on again until the person

18 (a) notifies all affected consumers, and

19 (b) carefully checks all outlets and pilots to ascertain that they are
20 relighted or turned off.

21 FEI always follows the requirements of GSR section 53(2). At present, to meet the
22 7 requirements of GSR section 53(2)(b), FEI never opens the meter set valve after
23 the valve has been closed during a service visit without also performing a dial
24 check.

25 Further on page 5, FEI outlines the possible steps under consideration for the AMI remote
26 reconnect process that has not yet been finalized.

27 On page 6 of Part 1 to FEI’s Rebuttal Evidence, FEI states:

28 With the implementation of AMI, FEI will continue to meet its responsibilities under
29 section 53(2) of the GSR by having the advanced meter perform a dial check and
30 automatically close its internal vale if an unexpected flow occurs as a result of a
31 defective gas safety valve or a gas cooktop (or similar appliance) being left in the
32 ‘on’ position.

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1 On pages 72-73 of the Application, FEI explains its natural gas pilot project.

2 In response to BCUC information request (IR) 13.2, FEI stated:

3 The primary difference between FEI's AMI Pilot and the proposed AMI Project was
4 the use of diaphragm meters together with an AMI metering and communications
5 module for the Pilot as compared to the planned digital ultrasonic meters that will
6 comprise the majority of FEI's meter deployments for the Project. This difference
7 was due to the Sensus Sonix IQ solid-state meters being not yet accredited for use
8 in Canada at the time of the Pilot in 2017/18.

9 1.1 Please explain whether FEI has tested or will test the remote shut-off of AMI meters
10 before implementation, including whether remote shut-off was tested during the
11 pilot program. If testing is planned in the future, please explain when.

12 1.1.1 If yes, please explain the procedure used to restore the gas flow following
13 the remote shut-off and any complications that arose. In the response,
14 please explain any lessons learned.

15
16 **Response:**

17 As discussed in the response to BCUC IR1 13.2, the AMI meters to be deployed as part of the
18 AMI Project were not available during the FEI AMI Pilot; consequently, the remote shutoff feature
19 was not tested as part of the pilot project.

20 FEI has observed the AMI meter's remote shutoff functionality at the Sensus product development
21 facility and will also test the remote shutoff functionality of the AMI meters before deployment. As
22 stated in the response to BCSEA IR1 18.1, if the Application is approved, the details of the remote
23 shutoff operating procedure will be finalized during the Define and Design phases of the Project.

24
25

26
27 1.2 Please explain whether any of the proposed AMI remote reconnect process steps
28 have financial cost impacts different from the costs in the Application.

29
30 **Response:**

31 The financial benefits of remotely disconnecting customers for nonpayment have been captured
32 in the AMI financial analysis under Operations O&M (Section 6.2.2.4 of the Application). While
33 the AMI Project also provides the opportunity to remotely reconnect these customers, an activity
34 that FEI currently conducts manually by travelling to the customer's premises, FEI has not
35 captured any financial benefits in the AMI Project financial analysis. Currently, these customers
36 are charged a Reactivation fee¹ for this reconnection service. As such, the related costs of a

¹ [fortisbc_generaltermsandconditions.pdf](#)

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1 manual reconnection are paid for directly by the affected customer, and not customers in general.
2 When FEI finalizes its remote reconnect process, the cost for providing this service will be re-
3 evaluated and the corresponding fee will be submitted to BCUC for review and approval.

4
5

6

7 1.3 Please explain whether the possible steps under consideration for the AMI remote
8 reconnect process that has not yet been finalized comply with the GSR.

9

10 **Response:**

11 As cited in the preamble, although FEI's remote reconnect process is yet to be finalized, it will
12 comply with Section 53(2) and all other applicable sections of the GSR.

13

14

15

16 1.3.1 Please explain whether the proposed steps have been reviewed and
17 approved by Technical Safety BC.

18

19 1.3.1.1 If not, please explain what actions FEI will take if Technical
20 Safety BC does not approve FEI's process AMI remote
21 reconnect process.

22

23 **Response:**

24 FEI has met with Technical Safety BC and discussed the contemplated steps that would be
25 involved in the remote reconnect process. During this meeting and follow-up exchange of
26 additional information, Technical Safety BC did not express objections to FEI conducting remote
27 reconnects.

28

29

30

31 1.4 Please explain the process to finalize the steps for the AMI remote reconnect
32 process.

33 1.4.1 Please explain when the AMI remote reconnect process will be finalized.

34

35 **Response:**

36 Upon approval of the Project, FEI will conduct workshops during the Define and Design phase of
37 the Project to finalize the remote reconnect process. Upon finalizing the remote reconnect
38 process, the documented procedure will be published within FEI's internal technical standards



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1 repository and made available to Technical Safety BC. Technical Safety BC would be made
2 aware that FEI has adopted a new operating procedure for remote reconnects.

3

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1 **2.0 Reference: REBUTTAL EVIDENCE OF FEI**
2 **Exhibit B-26, Part 1, Q9, pp. 11–13**
3 **Safety Code 6**

4 On page 12 of Part 1 to FEI’s Rebuttal Evidence, FEI states:

5 Based on this regulatory framework, FEI’s understanding is that the AMI gas
6 meters are required to comply with the RF [radio frequency] exposure limits
7 specified in Safety Code 6. The RF exposure levels set out in Safety Code 6 are
8 not “recommendations” or “voluntary” as CORE [the Coalition to Reduce
9 Electropollution] and its witnesses suggest. Additionally, Dr. Heroux’s argument
10 that “our homes are not federally regulated sites” to which Safety Code 6 would
11 apply is inapt given that the meters themselves are subject to federal regulation,
12 including Safety Code 6.

13 FEI further explains on pages 12-13:

14 RSS [Radio Standards Specification] 102 sets out various requirements,
15 processes, and evaluation methods for certification of radiofrequency apparatus
16 as being compliant with RF exposure limits. Under section 4, RSS 102 states that,
17 “For the purpose of this standard, Industry Canada has adopted the SAR [specific
18 absorption rate] and RF field strength limits established in Health Canada’s RF
19 exposure guideline, Safety Code 6.”

20 [...]

21 As referenced in FEI’s prior response to CORE IR 2.36.a., the AMI gas meters
22 produced by Sensus have received certification from Innovation, Science and
23 Economic Development Canada (ISED), the details of which are set out in
24 Appendix F-1 of the Application, Table 2 at p. 20. FEI understands that this ISED
25 certification signifies the meters’ compliance with RSS 102.

26 2.1 Please confirm that Safety Code 6 is mandatory and applies to all components of
27 FEI’s AMI Project including, among other things, the Sensus meters.

28
29 **Response:**

30 FEI confirms that compliance with Safety Code 6 is mandatory for all components of AMI network
31 that emit RF.

32

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1 **3.0 Reference: REBUTTAL EVIDENCE OF FEI**

2 **Exhibit B-26, Part 1, Q7, p. 9**

3 **Wired AMI Solution**

4 On page 9 of Part 1 to FEI's Rebuttal Evidence, FEI states:

5 The analysis of a wired AMI solution was provided in FBC's responses to
6 information requests in its 2012 application for a CPCN for its AMI Project.
7 Although FBC's AMI project was for the installation of electric AMI meters, the
8 challenges and costs associated with a wired AMI meter option are similar and
9 relevant to FEI's AMI Project. In response to the Citizens for Safe Technology
10 (CSTS)'s IR1 12.5 in that proceeding, FBC set out a cost analysis for fibre optic
11 alternatives. While the cost analysis is limited to FBC's service territory, the
12 considerations are relevant to FEI. While fibre infrastructure is often already in
13 place throughout urban areas "to the curb" or "to the neighbourhood", it is likely
14 that a small length of fibre cable to the customer's gas meter is still needed. FEI
15 would be required to enter into agreements for leasing this existing fibre network.

16 In more rural areas, it has been cost prohibitive to extend fibre networks, and this
17 option likely does not exist for FEI's rural customers. FEI would be required to build
18 fibre in order to access those meters.

19 3.1 Please explain whether FEI's information on the feasibility of a wired AMI solution
20 has been re-investigated as part of the development of the current FEI AMI CPCN
21 Project, or whether the information is from 2012.

22 3.1.1 If FEI did not investigate the technical feasibility and cost of a wired AMI
23 solution as part of the current Project development, please explain why
24 not.

25 3.1.2 Please explain whether it would be likely that the costs and feasibility of
26 a wired AMI solution would have materially changed between 2012 and
27 today. If yes, please explain how.
28

29 **Response:**

30 For multiple reasons explained in detail below, a wired AMI solution is not considered viable for
31 gas metering, and so was not considered as an alternative for the FEI AMI Project.

32 As noted in the response to Q7 of FEI's Rebuttal Evidence to the Intervener Evidence filed by
33 CORE, the meters suggested by CORE for a wired AMI alternative are manufactured in China² to
34 Chinese national standards.³ These meters are not tested or certified to Canadian or North

² Willfar Information Technology Company Ltd. <http://willfar-power.com/about-us.html>

³ The ZG-D-Y wired smart gas meter complies with the Chinese national standard JJG577-2005 (<https://www.chinesestandard.net/PDF/English.aspx/JJG577-2005>) and is fabricated according to the Chinese Ministry of Construction GB/T 6968-2001 standard (<https://www.chinesestandard.net/PDF/English.aspx/GBT6968->

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1 American standards; as such, these meters are not a viable alternative for FEI's AMI Project.
2 None of the gas residential/small commercial meter vendors (Sensus, Honeywell-Elster and Itron)
3 that serve the North American market, offer a product that supports wired communication or are
4 considering the development of a product that supports a wired solution within the foreseeable
5 future. FEI is not aware of any other wired gas AMI meters being considered for the North
6 American market.

7 In its 2012 application for a CPCN for its AMI Project, a wired AMI alternative was investigated by
8 FBC as a technically feasible alternative as some electric AMI meters were available at that time
9 with a wired communications option. While the analysis from FBC's AMI Project informed the
10 considerations in FEI's AMI Project, it was not solely relied on for its conclusions in this
11 Application. FEI has no new evidence that would suggest the assumptions employed in the 2012
12 analysis have changed such that a wired option would become either technically or financially
13 viable for FEI's AMI Project.

14 In addition to the lack of available metering devices explained above, there are very significant
15 challenges associated with a hypothetical wired gas metering solution:

- 16 • Unlike electric AMI meters (which, by definition, have access to the power source that they
17 are metering), gas AMI meters have no external source of electricity to power their internal
18 electronics (e.g., the metering and communications circuitry). As such, gas meters must
19 be self-powered by an internal battery. The relatively small size of this battery precludes
20 it from powering equipment that requires continuous communications (such as fibre-optic
21 devices).
- 22 • Constructing a fibre-optic communications network throughout FEI's service territory and
23 to each customer premises would be cost-prohibitive. This is because the communications
24 equipment required at each premises to interface the gas meter to the fibre-optic network
25 would itself cost around as much as the proposed AMI meter alone for those premises. In
26 addition, as described above it is not technically feasible to power the fibre-optic
27 communications equipment with a battery for 20 years (the expected lifespan of the AMI
28 meter). As such, there would be significant additional costs associated with providing a
29 power source at each meter location (FEI is anticipating deploying over 1 million
30 residential and small commercial meters).
- 31 • While third-party owned fibre to the home is more widely available today than it was in
32 2012, the cost and technical challenges associated with accessing this fibre make this
33 solution non-viable. As described above, both a power source and communications
34 interface would be required between the AMI meter and the third-party fibre-optic network.
35 FEI also has no certainty that it would be able to negotiate access to the third-party
36 network at a cost-effective rate. Additionally, FEI expects that a significant portion of FEI's
37 gas customers may not be connected to a third-party fibre network (either today, or ever);
38 as such, a wireless solution would be required for these customers in any event.



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1 FEI notes that a number of questions in this round of IRs have sought to better understand the
2 potential benefits associated with a hypothetical fibre-optic AMI network.⁴ FEI agrees that, in
3 general terms, fibre-optic communications could have benefits such as higher bandwidth or other
4 potential capabilities. However, given that there are no compatible and commercially available
5 AMI metering devices available in North America and given the other considerations noted above,
6 any potential benefits are moot as this solution is not viable. FEI's proposed wireless approach is
7 a safe and cost-effective solution that will meet the objectives of its AMI Project.

8

⁴ CORE IR3 2.a and 2.b

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1 **B. REBUTTAL EVIDENCE OF EXPONENT**

2 **4.0 Reference: REBUTTAL EVIDENCE OF EXPONENT**

3 **Exhibit B-26, Part 2, Q6, p. 7**

4 **Wired Communications to AMI Meters**

5 On page 7 of Part 2 to FEI's Rebuttal Evidence, Exponent states:

6 Also, Mr. Karow misunderstands the SC 6 Standard by implying that the metric by
7 which compliance with SC 6 is established is an instantaneous comparison with
8 the SC 6 reference levels. This is incorrect. The metric for compliance with SC 6
9 is the basic restriction. The only scientifically established effect from RF/microwave
10 electromagnetic energy occurring at the lowest level of exposure is heating of body
11 tissue (for additional discussion regarding the status of research and conclusions
12 on potential non-thermal effects see the response to Q8). Therefore, the basic
13 restriction limits the amount of energy that can be absorbed by the body (including
14 a safety factor) (see SC 6, Section 2, p. 4). The Reference Period of 6 minutes (SC
15 6, Table 5) for time averaging is used in recognition of the fact that the human body
16 has natural processes to deal with temperature increases. [Emphasis in original]

17 4.1 Please explain whether there is a standard, similar to Safety Code 6, that applies
18 to instantaneous emissions.

19 4.1.1 Is there a maximum allowed level of instantaneous RF emissions allowed
20 under any standard applicable to FEI's AMI Project in Canada?

21

22 **Response:**

23 Safety Code 6 addresses potential health and safety aspects of exposure to electromagnetic
24 energy while other regulations maintained by Innovation, Science and Economic Development
25 Canada (ISED, formerly Industry Canada) address other aspects, for example potential
26 interference with other communications services.

27 Regarding health-based standards, Safety Code 6 includes provisions for exposures shorter than
28 the stated reference period of 6 minutes provided that these short-term exposures still comply
29 with the time-averaged limits specified by Safety Code 6 (see e.g., Tables 5 and 6 and associated
30 Notes [pp. 8-9]).

31 ISED has separate and specific limits for the maximum allowed level of instantaneous RF
32 emissions for various frequency bands and applications set out in Radio Standards Specifications
33 and Standard Radio System Plans.⁵ These standards effectively constrain instantaneous power

⁵ RSS-134(Issue 2) - 900 MHz Narrowband Personal Communication Service (Section 4.3, page 5) and SRSP-509 - Technical Requirements for Narrowband Personal Communications Services in the Bands 901-902 MHz, 930-931 MHz and 940-941 MHz, (Section 5, page 3).



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- 1 (Equivalent Isotropic Radiated Power [EIRP]) to 11.5 watts for devices such as the meters
- 2 proposed in FEI's AMI Project.
- 3 As stated in the Exponent RF Technology Report (Appendix F-1 p. 19), the 2-watt EIRP of the
- 4 Sonix IQ is the highest of the endpoint devices to be used in the AMI Project. The instantaneous
- 5 emissions of the Sonix IQ meter are therefore approximately one sixth or 17 percent of the level
- 6 permitted by these standards.⁶
- 7

⁶ RSS-134(Issue 2) - 900 MHz Narrowband Personal Communication Service (Section 4.3, page 5) and SRSP-509 - Technical Requirements for Narrowband Personal Communications Services in the Bands 901-902 MHz, 930-931 MHz and 940-941 MHz, (Section 5, page 3).