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September 24, 2020

British Columbia Utilities Commission
Suite 410, 900 Howe Street
Vancouver, B.C.
V6Z 2N3

Attention: Ms. Marija Tresoglavic, Acting Commission Secretary

Dear Ms. Tresoglavic:

Re: FortisBC Energy Inc. (FEI)

Project No. 1599112

**System Extension Fund (SEF) Pilot Program Compliance Filing and Application
for Approval of the SEF on a Permanent Basis (the Application)**

**Response to the British Columbia Utilities Commission (BCUC) Information
Request (IR) No. 1**

On June 29, 2020, FEI filed the Application referenced above. In accordance with BCUC Order G-198-20 setting out the Regulatory Timetable for the review of the Application, FEI respectfully submits the attached response to BCUC IR No. 1. The IR responses reflect the evidentiary update filed concurrently with these responses.

If further information is required, please contact Jason Wolfe, Director, Energy Solutions at 604-592-7516.

Sincerely,

FORTISBC ENERGY INC.

Original signed:

Diane Roy

Attachments

cc (email only): Registered Parties



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5 **A. REVIEW OF SEF PROGRAM**

6 **1.0 Reference: PERMANENT SEF PROGRAM**

7 **Exhibit B-1 (Application), Section 2.3, pp. 4, 8**

8 **Equitability**

9 On page 4 of the Application, FortisBC Energy Inc. (FEI) states:

10 FEI believes that there is a clear and significant difference in the availability of
 11 natural gas in different parts of its service territory. Many homeowners located
 12 further away from existing mains face a financial barrier that is significantly higher
 13 than that of those located in denser areas, thereby limiting their access to the
 14 natural gas system and their available energy options. The SEF provides
 15 assistance to reduce this financial barrier, thereby creating more equitable access
 16 to natural gas. Moreover, providing this more equitable access to natural gas for
 17 all potential new customers comes at a very modest cost to existing customers
 18 with the benefit of increased throughput contributing to lower delivery rates for
 19 customers. For all of the reasons above FEI proposes that the SEF program
 20 continue on a permanent basis at the existing funding level of \$1 million per year,
 21 with the proposed modifications as described in Section 3 to more effectively
 22 address the SEF program’s objectives.

23 Further on page 8 of the Application, FEI states: “This will ensure a more fair and equitable
 24 treatment of potential customers in FEI service territory.”

25 1.1 Please explain whether a goal of the System Extension Fund (SEF) program is fair
 26 and equitable treatment of potential customers across FEI’s service territory. In
 27 your response, please explain why.

28

29 **Response:**

30 A key goal of the SEF is to promote equity as between new customers in the more developed
 31 portions of the Company’s service area and customers that are located in areas further from
 32 existing mains. The SEF pilot program funding promotes the equitable treatment of potential new
 33 customers that are located further from existing mains throughout FEI’s service territory by
 34 reducing a required customer contribution to connect to the natural gas system. Promoting



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1 equitable treatment in this way improves access to natural gas as an energy option for people
2 throughout the province.

3 This goal is derived from the Guiding Principles described in FEI's 2015 System Extension
4 Application¹, which were developed in consultation with stakeholders from varied backgrounds
5 including experienced intervener groups, a number of First Nations, regional district and municipal
6 representatives, and two provincial government ministries. BCUC staff attended the consultation
7 sessions as observers. The SEF program supports two of the Guiding Principles, namely:

- 8 1. Provide Energy Choice; and
- 9 2. Support Government Objectives

10 The first Guiding Principle, Provide Energy Choice, is to enable new customers to easily access
11 natural gas should they choose to do so². Participants in the Stakeholder consultations expressed
12 that the upfront cost of installing natural gas infrastructure, including any potential CIAC related
13 to system extensions, presented a major barrier in access to natural gas service for new
14 customers. The SEF seeks to reduce the value of the CIAC payable by homeowners facing a
15 high cost to connect to the gas system, thereby reducing this significant barrier to energy choice
16 for these potential customers.

17 The second Guiding Principle, Support Government Objectives, sought to provide the public the
18 potential benefits of access to low cost energy, local economic development, the creation and
19 retention of jobs and tax revenues, as well as assist in meeting greenhouse gas (GHG) emissions
20 targets and related energy objectives of the *Clean Energy Act* (CEA)³. In expanding the access
21 to natural gas service the SEF primarily assists in providing the public with the benefits of low cost
22 energy which helps maintain housing affordability and fosters economic development.

23
24

25
26 1.2 Please explain whether FEI's understanding is that ensuring postage stamp rates
27 is a public policy or government policy.
28

29 **Response:**

30 FEI believes that common rates or postage stamp rates is a public/government policy objective.
31 An example where the Government of British Columbia has expressly supported postage stamp
32 rates in the province is in a letter of support from the Ministry of Energy, Mines and Natural Gas
33 [as it then was] (Ministry) filed in the matter of an *Application for Reconsideration and Variance of*

¹ FortisBC Energy Inc., 2015 System Extension Application, dated June 30, 2015, Exhibit B-1, pp 28-34.

² Ibid, p. 29.

³ Ibid, p. 33.



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1 *Commission Order G-26-13 on the FortisBC Energy Utilities' Common Rates, Amalgamation and*
2 *Rate Design Application.* As noted in the Decision to Order G-21-14:

3 The FEU also provided a Letter of Support for this Reconsideration Application
4 dated April 15, 2013, from the Ministry of Energy, Mines and Natural Gas [as it
5 then was]. That letter states: "Government policy has been to promote access to
6 energy services on a postage stamp rate basis so that all British Columbians
7 benefit from access to services at the lowest average cost."⁴

8 The Ministry letter dated April 15, 2013⁵ explicitly identified common (i.e., postage stamp) rates
9 as a public policy objective. Specifically, the Ministry stated:

10 From a public policy perspective, the Ministry is of the opinion that a common rate
11 resulting from the proposed amalgamation of FortisBC Energy Utilities will have
12 benefits for all FortisBC Energy customers in British Columbia.

13 Government policy has been to promote access to energy services on a postage
14 stamp rate basis so that all British Columbians benefit from access to services at
15 the lowest average costs.⁶

16 The Ministry identified three areas of benefits to amalgamating the gas utilities and moving to
17 common/postage stamp rates at that time: (1) equality of investment and job creation
18 opportunities, (2) regulatory efficiency, and (3) customer rate impact.

19 Further, in responses to information requests from the BCUC, the Ministry made a number of
20 other statements in support of postage stamp rates, such as:

21 For decades, the Commission has approved province-wide postage stamp rates
22 for BC Hydro, and BC Hydro rates have been using the postage stamp approach
23 since 1975.

24 The Commission has therefore already concluded that postage stamp rates are
25 acceptable in the context of an amalgamated electricity utility in British Columbia.
26 The predecessor utilities of FortisBC Energy Inc. (Inland Natural Gas, Columbia
27 Natural Gas, Fort Nelson Gas and the Gas Division of BC Hydro) were
28 amalgamated, and with the exception of Fort Nelson, have regulatory proceedings
29 on a consolidated basis and postage stamp rates.⁷

⁴ Order G-21-14 and Decision dated February 26, 2014, page 13.

⁵ Exhibit C3-1, Available online at:

https://www.b cuc.com/Documents/Proceedings/2013/DOC_35100_C3-1_MEM_IntervenerReg.pdf.

⁶ Exhibit C3-1, PDF p. 3.

⁷ Exhibit C3-2, p. 2. Available online at https://www.b cuc.com/Documents/Proceedings/2013/DOC_35340_C3-2_MEM-IR-Responses.pdf.



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1 The objectives of FEI's SEF program are consistent with the public/government policy objective
2 of postage stamp rates for the reasons discussed in response to BCUC IR1 1.1.

3
4

5

6 1.2.1 Please explain whether postage stamp rates apply to the natural gas
7 system in BC in the same way it applies to the electric system.

8

9 **Response:**

10 Both BC Hydro and FortisBC Inc. have postage stamp rates within each of their respective service
11 territories. Similarly, FEI has postage stamp delivery rates within its service territory, with the
12 exception of the Fort Nelson service area.

13

1 **2.0 Reference: PUBLIC INTEREST**

2 **FEI 2015 System Extension Application Decision and Order G-147-16**
 3 **dated September 16, 2016, (FEI 2015 System Extension Decision),**
 4 **pp. 50-51**

5 **Fuel switching and reducing customer costs**

6 On page 50 of the FEI 2015 System Extension Decision, the BCUC stated:

7 The Panel acknowledges FEI’s efforts to provide certain communities, including
 8 rural communities, an opportunity to connect to the natural gas system. In addition
 9 to giving the communities an alternative energy option and making natural gas
 10 more accessible, there could be favourable clean energy impact if customers are
 11 fuel switching from a high carbon intensive fuel.

12 Further on page 51 in its Decision, the BCUC directed FEI to provide “switches from higher
 13 greenhouse gas (GHG) sources to natural gas (e.g. propane, oil, diesel, gasoline etc...)”
 14 in its annual MX Report.

15 2.1 Please summarize FEI’s achievements in switching customers from higher carbon
 16 fuels to natural gas over the course of the SEF pilot program.

17
 18 **Response:**

19 Participants in the SEF program are comprised of those who are connecting to the gas system
 20 either by way of building a new home or converting their existing home. The following table
 21 summarizes the number of customers who were considered conversion customers and switched
 22 from higher carbon fuels to natural gas over the course of the SEF pilot program.

Year	Number of Customers Switched from Higher Carbon Fuels to Natural Gas	Total Number of SEF Participants	% of Customers Switched from Higher Carbon Fuel to Natural Gas
2017	24	217	11%
2018	40	167	24%
2019	48	160	30%
Grand Total	112	544	21%

23
 24 Of note is that for the purposes of this table, the total number of SEF participants for 2017 should
 25 be adjusted to 118 to account for the fact that the conversion of a single strata property in
 26 Richmond in 2017 is an outlier, because it resulted in 100 SEF participants. As such, when
 27 adjusted for the outlier, 2017 results in 20 percent of customers who switched from higher carbon
 28 fuel to natural gas and a total over the three years of 25 percent.



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1 While the SEF program objective is to create equity as opposed to directly contribute to GHG
2 emissions reductions, the SEF program has reduced the GHG emissions in the case of fuel
3 switching from higher carbon fuels. It is important to note that the results presented in the table
4 above are likely understated because SEF participants who were considered new construction,
5 rather than conversion customers, are not accounted for in the 112 participants who switched. In
6 cases where new construction replaced an existing home, the data does not capture the fuel
7 which the existing home was serviced by prior to reconstruction.

8
9

10

11 2.1.1 Please explain how these achievements in fuel switching contribute to
12 FEI's commitments under the *Clean Energy Act*.

13

14 **Response:**

15 In FEI 2015 System Extension Application, FEI identified one of the Guiding Principles of its
16 System Extension policies is to support government objectives.⁸ Supporting government
17 objectives includes providing the public with the potential benefits of access to low cost energy,
18 local economic development, the creation and retention of jobs and tax revenue, as well as
19 assisting in meeting the legislated GHG emissions targets and related energy objectives set forth
20 in the *Clean Energy Act* (CEA). FEI believes that expanding access to natural gas service
21 supports all the various government objectives described above, including those described in the
22 CEA.

23 As shown in the response to BCUC IR1 2.1, during the 2017 to 2019 SEF pilot period, FEI saw
24 112 SEF participants convert from higher GHG fuel sources to natural gas⁹. For these homes
25 previously heated with heating oil, or propane, moving to natural gas has reduced their emissions.
26 Moreover, like all natural gas customers, these customers now have access to FEI's energy
27 conservation programs and the option to access renewable natural gas (RNG) service, which
28 would further reduce their emissions. Further, as FEI pursues its objective of providing 30 percent
29 of its supply of gas from renewable sources by 2030, all FEI customers may see their GHG
30 emissions further reduced.

31
32

33

34 2.1.2 Please explain whether FEI is satisfied with this achievement.

35

⁸ Exhibit B-1, Application, p. 33.

⁹ Note: FEI has not included customers who switched from wood in this response, as FEI's present understanding is that natural gas is considered a higher GHG emissions fuel source than wood.



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1 **Response:**

2 As discussed in the response to BCUC IR1 2.1, during the 2017 to 2019 SEF pilot period,
3 excluding new construction customers, FEI saw 25 percent (adjusted for the outlier¹⁰) of the total
4 SEF participants switch from higher GHG emitting fuel sources to natural gas. If FEI examines
5 its participation records from Vancouver Island specifically, where heating with fuel oil or propane
6 tends to be more common than elsewhere in FEI's service territory, the proportion of conversion
7 participants who switched from a higher GHG emitting fuel source increases to 35 percent.
8 Additionally, after a main extension is built, any neighbors also using higher GHG emitting fuel
9 types may connect to the gas system in future years, further reducing GHG emissions.

10 FEI is pleased with this achievement, but notes that many homeowners declined to participate in
11 the SEF program and did not ultimately connect to the natural gas system. While FEI does not
12 have information on the specific fuel types currently consumed by the customers who declined to
13 participate in the SEF, FEI does expect that the proportion of customers using a higher emitting
14 fuel type would be similar to the ratio observed from customers who did participate in the SEF
15 during the 2017 to 2019 pilot period. FEI believes that the proposed changes to the SEF program
16 will result in more homeowners who use a higher emitting fuel type being able to proceed with
17 their connection to the natural gas system more affordably.

18
19

20

21 2.1.3 Please explain what achievements FEI can expect in the future in carbon
22 emissions reduction via fuel switching, if the SEF program was made
23 permanent.
24

25 **Response:**

26 If the SEF program was made permanent, FEI would expect that the proportion of customers fuel
27 switching from higher emissions fuel types would be similar to what has been noted during the
28 pilot period. However, should the SEF program be made permanent with the proposed
29 modifications applied for, FEI expects an increase in the overall participation level in the program,
30 and thereby a greater number of homeowners switching from a higher GHG emitting fuel type.

31 As with all other customers, these new natural gas customers would have access to FEI's
32 conservation and energy efficiency programs, as well as its renewable natural gas offerings, both
33 of which have the potential to further reduce GHG emissions. In addition, as noted in the response
34 to BCUC IR1 2.1.2, once a main is installed, neighbours are more likely to also connect to the
35 natural gas system and this may bring with it further GHG emissions reductions.

¹⁰ As discussed in the response to BCUC IR1 3.2.1.



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2.2 Please explain whether customers benefit financially from having access to natural gas as an option for fuel switching from either electricity or higher carbon fuels for heating.

Response:

FEI believes that with natural gas availability, customers have more energy options and a potential to reduce their energy operating costs. The SEF enables those customers further away from the gas system to be in a similar financial position (with respect to the costs to attach to the natural gas system) to those attaching that are close to the system.

The net financial benefit of switching to natural gas from another fuel source is highly dependent upon each customers' individual circumstances. Many factors influence the end-user's costs and their reasons for switching fuels. The operating cost of energy more recently favours natural gas over other fuel types, helping customers keep their energy costs low. FEI estimates that natural gas is approximately two thirds less than the cost of electricity and other options like heating oil or propane¹¹. On Vancouver Island, for example, the cost of heating a typical residential home with natural gas is approximately \$595, as compared to over \$2,100 for electric baseboards or heating with fuel oil. On Vancouver Island, access to natural gas would provide the average homeowner with annual energy cost savings of approximately \$1,505.

However, one of the most significant costs homeowners may face is the up-front capital costs involved in retrofitting a dwelling or purchasing new appliances in order to be able to fuel switch. Installing a new high efficiency furnace for example can cost between \$5,000 to \$6,000. Which means it would take several years in energy savings to be able to recover the cost of the appliances. In tandem with the CIAC, the initial capital outlay required to access natural gas can be very significant for many homeowners.

Additional factors also affect the extent to which customers realize a financial benefit, including whether new appliances do in fact need to be installed or if existing appliances can be converted to use natural gas; what types of appliances will be used (e.g., water heaters, furnaces, cooktops, etc.); whether or not additional gas using appliances are installed (e.g., fireplace, BBQ); and whether or not the customer's use of energy remains consistent with prior usage after accessing the natural gas system.

¹¹ <https://www.fortisbc.com/services/natural-gas-services/why-choose-natural-gas/annual-fuel-cost-comparison#tab-1>.

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1 2.3 Please explain FEI's position on whether customers having the option to access
2 natural gas, via a program such as the SEF, is in the public interest.

3
4 **Response:**

5 FEI believes that providing customers with the option to access natural gas does help to achieve
6 the public interest objectives that were reflected in the Guiding Principles of the 2015 System
7 Extension Application, as developed in consultation with stakeholders. As noted in FEI's Final
8 Submission to the 2015 System Extension Application¹²:

9 The underlying public interest rationale for the System Extension Fund is to provide
10 customers who are further away from the system or are in less densely populated
11 areas with more equitable access to natural gas service. Conversion customers
12 (i.e. those switching from one fuel to another in a pre-existing home) are most likely
13 to access the System Extension Fund. The greatest conversion potential is on
14 Vancouver Island although opportunities exist throughout the rest of the province
15 as well. Given that new customers residing in lower density areas will likely have
16 a higher CIAC than those in urban areas, the System Extension Fund will promote
17 the equitable treatment of new customers in lower density areas and new
18 customers in urban areas.

19 Although the System Extension Fund is not specifically targeting low income
20 customers, the proposal has the potential to benefit people with low incomes.
21 Access to natural gas is seen by some stakeholders to be one way to manage
22 heating costs. With access to the System Extension Fund, the CIAC contribution
23 (if required) is reduced. With greater access to natural gas service, the customer
24 may also see the potential for a lower utility bill.

25 Moreover, FEI notes that in its 2015 System Extension Decision the Panel found that establishing
26 the SEF on a pilot basis was in the public interest provided that the costs borne by overall
27 ratepayers are reasonable and that the \$1 million per year was reasonably sufficient and did not
28 impose an excessive cost burden to the overall FEI ratepayers¹³. FEI has demonstrated, in this
29 Application and in the response to BCUC IR1 8.1 that the ongoing cost of the proposed
30 continuation of the SEF remains reasonable for FEI's customers.

31

¹² FEI, 2015 System Extension Application, Final Submission, p. 26.

¹³ FEI 2015 System Extension Application, Decision and Order G-147-16, p. 51.



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1 **3.0 Reference: CURRENT CHALLENGE**
2 **Exhibit B-1, Sections 3.2, 3.3, pp. 5-7**
3 **Applicant statistics**

4 In Table 2 on page 5 of the Application, FEI provides the SEF Pilot Program results:

Table 2: SEF Pilot Program Results 2017-2019

Year	Total SEF Eligible Participants	Actual SEF Participants	% Participated	SEF Funding Provided	% Funding Utilized	SEF Funding Declined	% Declined
2017	374	218	58%	\$ 265,950	27%	156	42%
2018	271	167	62%	\$ 392,716	39%	104	38%
2019	260	156	60%	\$ 318,237	32%	104	40%
Totals	905	541	60%	\$ 976,903	33%	364	40%

5
6 Further on page 5 of the Application, FEI states: “As can be seen by Table 2 above, over
7 the three years of the SEF pilot program, 40 percent of homeowners eligible for the SEF
8 declined to proceed with their main extension. The primary reason given by homeowners
9 who declined to proceed was that even with financial assistance from the SEF toward
10 reducing their required contribution, the remaining required CIAC was still too expensive.”

11 In Table 3 on page 7 of the Application, FEI provides a comparison of Contributions in Aid
12 of Construction (CIAC) in Vancouver versus outside Vancouver area with the proposed
13 SEF amendment:

Table 3: Comparison of CIACs in Vancouver Area vs. Outside Vancouver Area with the SEF Portion Amended as Proposed to up to a maximum of 95%

Participant location	Required CIAC	SEF Portion	Homeowner Portion
Vancouver Area	Approx. \$ 0	\$ 0	\$ 0
Non Vancouver Area	\$ 6,710	\$ 6,375	\$ 336

14
15 Further on page 6 of the Application, FEI states: “Homeowners eligible for the SEF have
16 typically been presented with CIACs of approximately \$6,700. In contrast, when
17 homeowners in Vancouver and surrounding communities request natural gas service their
18 proximity to the gas distribution system means that a CIAC is typically not required.”

19 3.1 Please provide the range of CIACs required by homeowners under the SEF
20 program, including maximum and minimum CIAC.

21
22 **Response:**

23 During 2017 to 2019 period, the CIACs required by SEF eligible homeowners ranged from a
24 minimum of approximately \$100 to a maximum of approximately \$73 thousand (note that this is
25 the range for eligible customers who may or may not have participated in the SEF program, and



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1 the amounts are before considering any offsetting impact of the SEF). These numbers are based
2 on data collected during the SEF pilot period for homeowners who qualified for the SEF, including
3 those that accepted funding from the SEF and proceeded with their main extension and those
4 that qualified for funding but declined to proceed with their main extension. The maximum amount
5 that can be provided under the SEF program to any one homeowner is \$10,000 and FEI is
6 proposing no changes to this upper threshold.

7
8

9
10 3.2 Please provide statistics on every SEF Application, in table form, including date
11 received, CIAC amount, customer portion of CIAC, geographical location (city or
12 town) of Applicant, status (approved, denied, withdrawn), and reasons, if
13 applicable.

14
15 **Response:**

16 Please refer to Attachment 3.2 for the requested information. The following notes relate to the
17 information in Attachment 3.2:

- 18 1. For homeowners who did participate in the SEF the date shown in the column “Application
19 Received Date” represents the date when FEI received their application for SEF funding.
20 As discussed in the response to BCUC IR1 3.3, an application is only submitted when a
21 homeowner decides to accept the SEF offer. Homeowners who declined the SEF offer
22 do not submit an application form. For these homeowners, the date in the column
23 “Application Received Date” is the date when the homeowner first contacted FEI seeking
24 a natural gas connection.
- 25 2. Several participants do not have municipalities listed. These customers’ homes are
26 located in rural areas.

27
28

29
30 3.2.1 Please state what proportion of SEF program applicants FEI would
31 classify as urban or rural. In your response, please indicate how FEI
32 determines whether a geographical location is urban or rural.

33
34 **Response:**

35 FEI does not classify SEF applicants as being either urban or rural. Rather, for the purpose of
36 preparing this Application, FEI contrasted the ability of customers in the greater Vancouver area,
37 where the natural gas system is well developed, to that of customers located in all other areas of
38 its service territory.



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1 Based on the data for the SEF pilot period for homeowners who qualified for the SEF (including
2 both those that participated in the SEF and proceeded with their main extension, and those that
3 declined to participate in the SEF and did not proceed with their main extension) 88 percent of
4 program Applicants came from outside of the greater Vancouver area. This number likely
5 overstates the importance of participation from in and around Vancouver, as the conversion of a
6 single strata property in Richmond in 2017 is an outlier because it resulted in 100 SEF
7 participants. Removing this single project from the analysis raises the ratio of homeowners
8 located outside of the Vancouver area from 88 percent to 99 percent.

9

10

11

12 3.3 Please provide information and statistics on any applicants who attempted to
13 access the SEF but did not meet the SEF qualification criteria. In your response,
14 please identify how many potential applicants did not meet the criteria, which
15 criterium the applicant did not meet, and identify any patterns.

16

17 **Response:**

18 The manner in which the SEF program is delivered to the market precludes the possibility that an
19 ineligible applicant would attempt to access the SEF. FEI's current process for delivering the SEF
20 to the market includes the following steps:

21 1. All system extensions that require a main extension are forwarded to an FEI Energy
22 Solutions Manager (ESM). The ESM is responsible for maintaining communication directly
23 with potential customers.

24 2. If the requested main extension is for a residential customer, the ESM determines whether
25 the potential customer meets all the SEF eligibility criteria, pending the outcome of the
26 Main Extension Test (MX Test). The outcome of the MX Test is referred to as the
27 Profitability Index, or PI score.

28 3. The MX Test is performed on all main extensions to determine whether the potential
29 customer must pay a contribution (CIAC) in order for the main extension to proceed. All
30 main extensions with a PI score of less than 0.8 must pay a CIAC to proceed. At this point
31 the ESM will also determine if the PI score for the main extension is greater than 0.2. If a
32 CIAC is required, and PI score is greater than 0.2 the ESM explains the SEF program and
33 application process to the potential customer.

34 4. Any such potential customers who are interested in proceeding with their main extension
35 and participating in the SEF receive, complete, and submit the SEF application form to
36 request and receive funding assistance.



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1 Given the current SEF process, only qualifying SEF applicants are offered the option of receiving
2 funding from the SEF; they then decide whether or not they will proceed with their main extension.
3 As such, there have been no applicants who attempted to access the SEF program but did not
4 meet the SEF qualification criteria.

5
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7

8 3.4 Please explain whether FEI has received any complaints from potential customers
9 regarding ineligibility for the SEF or accessing the SEF.

10

11 **Response:**

12 While FEI has not received any formal written complaints, customers have verbally complained
13 to their ESMs that the cost of the residual CIAC under the current SEF program was still too high,
14 in addition to raising concerns and questions about the fairness of the SEF program to those that
15 apply. Even with the SEF funding applied, the total cost, including the main extension and the
16 cost to purchase and install new heating equipment was indicated by those who declined to be
17 too high. While the potential customer could rationalize the cost of the equipment, the added cost
18 to attach to the gas system was perceived to be too great. Please also refer to the response to
19 BCUC IR1 6.1.

20 Further, as described in the response to BCUC IR1 6.4, FEI has records of an eligible SEF
21 customer who pointed out that while the initial party to request a new main extension must pay a
22 CIAC, his/her neighbor(s), whose homes did not require a main extension, did not pay any CIAC
23 to connect to gas. Further, any additional homeowners close to the new main after it is installed
24 will not have to pay a CIAC to connect to the new main. The eligible customer pointed out a
25 concern of cost inequity in such circumstances. While one customer pays the CIAC, all other
26 potential customers benefit at no cost.

27



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1 **4.0 Reference: TARIFF PAGES**
2 **Exhibit B-1, Appendix A, p. 5**
3 **FEI 2015 FEI System Extension proceeding, Exhibit B-3, BCUC IR**
4 **18.3**
5 **Prioritization of SEF Program Applicants**

6 On page 5 of the Appendix A to the Application, FEI states: “the determination of eligibility
7 will be made by FortisBC Energy in its sole discretion, acting reasonably.”

8 In response to BCUC Information Request (IR) 18.3 in the 2015 FEI System Extension
9 proceeding, FEI explained its prioritization process for SEF funding: “The Company
10 proposed a “priority” as a means of managing SEF funding requests in the event funding
11 requests exceed the \$1.0 million cap. Should FEI have to decide between eligible
12 customers’ requests, the Company’s preference would be to provide funding to the
13 customer with the highest potential of benefiting the system with additional customer
14 attachments at some point in the future. More attachments to the system mean more
15 potential benefits to FEI’s customers, all else being equal.”

16 4.1 Please explain, in the event funding requests exceed the \$1.0 million cap, whether
17 FEI would prioritize customer funding requests as described in the preamble. If
18 not, please explain how customers would be prioritized for SEF funding.

19
20 **Response:**

21 Now that FEI has the benefit of experience with the SEF pilot program, the Company believes the
22 most fair and practical way to prioritize, review, and process funding requests is in the order in
23 which they are received, or on a first come first served basis. FEI will close the program for the
24 remainder of the year if the funding envelope is reached.

25 The prioritization process described in the response to BCUC IR 18.3 in the 2015 System
26 Extension proceeding had been proposed in order to potentially realize the greatest benefit for all
27 customers from new customers attaching. There are challenges to this approach that have since
28 become apparent.

29 From a practical perspective, homeowners request main extensions throughout the calendar year,
30 from January through December. When requests for a main extension are made homeowners
31 expect to be provided with timely information about any costs they may incur, as well as how long
32 it may take for a main extension and service to their home to be completed. They further expect
33 main extensions to proceed and be completed in a timely manner. Many homeowners requesting
34 a main extension typically are doing so in conjunction with building or renovation projects which
35 need to proceed on a particular schedule. The prioritization process described in BCUC IR 18.3
36 in the 2015 System Extension proceeding would force customers who requested funding
37 assistance in the earlier parts of the year to wait until it could be determined if the \$1.0 million
38 funding cap would be exceeded, a period of perhaps months or even into December, before they



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1 could receive confirmation of receiving support from the SEF and make a decision whether to
2 proceed with their main extension. Delaying the decision on SEF funding could end up resulting
3 in the homeowner having no alternative but to adopt an energy solution other than natural gas.

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4.1.1 Please explain how this funding prioritization would be communicated to
8 applicants.

9

10 **Response:**

11 Please refer to the response to BCUC IR1 4.1 where FEI discusses its planned prioritization
12 process, which is in the order in which SEF funding requests are received, or on a first come first
13 served basis. Please refer to the response to BCUC IR1 3.3, where FEI discusses the process
14 steps of how customer eligibility for the SEF is determined. Communication with applicants
15 primarily takes place with the customer by way of an ESM. ESMs customarily assist customers
16 through the main extensions process, including by communicating the process, providing a cost
17 estimate, outlining timelines and reviewing customer’s access and eligibility to the SEF. As long
18 as the \$1.0 million cap has not been reached, the ESM could confirm that additional SEF
19 applications would be accepted. If the funding cap has been reached, the ESM would indicate
20 that no further SEF applications could be accepted until the subsequent year.

21

22

23

24

25

4.2 Please explain whether FEI would perform any prioritizations of funding requests
26 in the event the \$1.0 million funding cap was not exceeded.

27

28

4.2.1 If not, please confirm whether funding requests are managed in a “first
29 come first served” queue order.

30

31

Response:

32 Please refer to the response to BCUC IR1 4.1.

33



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1 **5.0 Reference: SEF PROGRAM PROPOSED MODIFICATIONS**

2 **Exhibit B-1, Section 3.2, p. 5**

3 **Current Challenge**

4 On page 5 of the Application, FEI states that even though many homeowners qualified for
5 the SEF, a large number still declined to proceed with their connection due to cost and
6 declined the SEF. As a result, FEI submits that not all the available \$1 million funding for
7 the SEF pilot program has been used or disbursed to eligible customers.

8 Table 2 on page 5 of the Application shows the number of SEF eligible participants who
9 declined SEF funding by year as follows:

- 10 • 2017: 156 declined
- 11 • 2018: 104 declined
- 12 • 2019: 104 declined

13 5.1 Please provide the total amount of SEF funding, which would have been provided
14 in each year from 2017 to 2019, had the above-noted SEF eligible participants not
15 declined SEF funding.

16
17 **Response:**

18 The table below shows the total SEF funding which would have been provided in each year from
19 2017 to 2019, at the current 50 percent maximum funding rule, had the above-noted SEF eligible
20 participants not declined SEF funding as compared to the amount of SEF funding actually
21 provided.

Year	SEF Funding Amounts Actually Disbursed	SEF Funding Amounts Declined	Total if all Homeowners had accepted
2017	265,950	694,636	960,586
2018	392,716	464,768	857,483
2019	321,537	425,418	746,955
Totals	980,203	1,584,822	2,565,024

22
23 As discussed in the response to BCUC IR1 7.5, FEI expects that if the proposed 95 percent
24 maximum funding rule is approved, it will significantly improve the performance of the SEF
25 program and will likely use all of the \$1 million available funding each year.

26

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1 **6.0 Reference: TECHNICAL ISSUES**

2 **Exhibit B-1, Section 3.2, p. 5; Appendix A, Section 12.11;**

3 **FEI 2015 FEI System Extension proceeding, Exhibit B-6, CEC IR 48.1,**
4 **48.2**

5 **Participation in Contributory Main refund model**

6 On page 5 of the Application, FEI states:

7 There are two aspects of the SEF pilot program results which FEI believes can be
8 improved. First, even though many homeowners qualified for the SEF, a large
9 number still declined to proceed with their connection due to cost. Second, as a
10 result of homeowners declining to proceed with their main extension, not all of the
11 available \$1 million funding for the SEF pilot program has been used or disbursed
12 to eligible customers, even though the financial assistance has been
13 available...The primary reason given by homeowners who declined to proceed
14 was that even with financial assistance from the SEF toward reducing their
15 required contribution, the remaining required CIAC was still too expensive.
16 [*Emphasis Added*]

17 FEI states the following in the *Blacklined tariff* pages provided in Appendix A of its
18 Application: “Customer[s] who provide a contribution in aid of construction for a Main
19 Extension and who receive funding from the System Extension Fund will not be eligible
20 for a refund as set forth in Section 12.8 (Refund of Contributions).”

21 In response to Commercial Energy Consumers Association of BC (CEC) IR 48.1 in the
22 2015 FEI System Extension proceeding regarding the contributory main refund, FEI stated
23 the following:

24 The Company proposed forgoing the option to get a contributory refund to facilitate
25 customer choice. With access to the SEF, eligible customers would have the
26 choice of either a) providing the full CIAC and potentially receiving a future
27 contributory refund or b) accessing the SEF and forgoing a future contributory
28 refund. FEI also believes that it will be easier to administer the SEF. In the event
29 that a customer were to receive SEF funding, the main would not be designated a
30 contributory main and future customers would therefore not be required to provide
31 a contribution.

32 The Company would not be opposed to exploring the option of providing a
33 contributory refund, since, as will be described in the response to CEC 1.48.2,
34 there would be no rate impact in doing so.

35 In response to CEC IR 48.2 from the same proceeding, FEI stated:

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1 There would be no rate impact if the Company were to provide refunds to SEF
2 customers based on their contributions since the all refunds are funded by the
3 contributions of future customers connecting to the main. In other words, the
4 Company is simply brokering refunds between the original customer(s) providing
5 the CIAC and future customer(s) that are required to provide a pro-rata share of
6 the CIAC.

7 6.1 Please list all the reasons given for declining the SEF for those homeowners who
8 qualified for the SEF but chose not to proceed. In your response, please indicate
9 how many applicants gave each particular reason.

10

11 **Response:**

12 Of those homeowners who qualified for the SEF but chose not to proceed with a main extension
13 to attach their home to the system, all stated they declined due to the cost to connect to the gas
14 system being too high. The CIAC is only one of the costs of connecting to the gas system; there
15 are also costs associated with new or replacement heating equipment and appliances and in
16 some cases additional construction or retrofitting costs. Considering these costs, combined with
17 the CIAC, customers unanimously stated that the combined cost was too high.

18

19

20

21 6.1.1 Please provide any relevant commentary regarding the reasons provided
22 for declining the SEF (e.g. high or low prevalence of a specific reason,
23 unique circumstance of a reason, additional details provided by
24 customers, etc.). In your response, please discuss whether the relative
25 amount of CIAC for the customer who declined to participate in the SEF
26 was higher than the average SEF CIAC.

27

28 **Response:**

29 As stated in the response to BCUC IR1 6.1, the reason all customers who declined the SEF gave
30 for not proceeding was the cost. However, cost has a number of influencers and each customer
31 has their own unique and subjective set of circumstances when it comes to rationalizing the cost
32 and/or affordability related to making a spending decision such as connecting to the gas system.

33 There is the combined cost of the installation of new or replacement equipment in the home along
34 with the added cost of a CIAC for their main extension that can result in an issue of affordability
35 for some customers.

36 Cost can also be influenced by perceived fairness. When a customer compares their cost relative
37 to other gas customers who can apply for service at a cost of the \$15 Application Charge, it is
38 sometimes difficult for potential customers to rationalize the hundreds or thousands of dollars to



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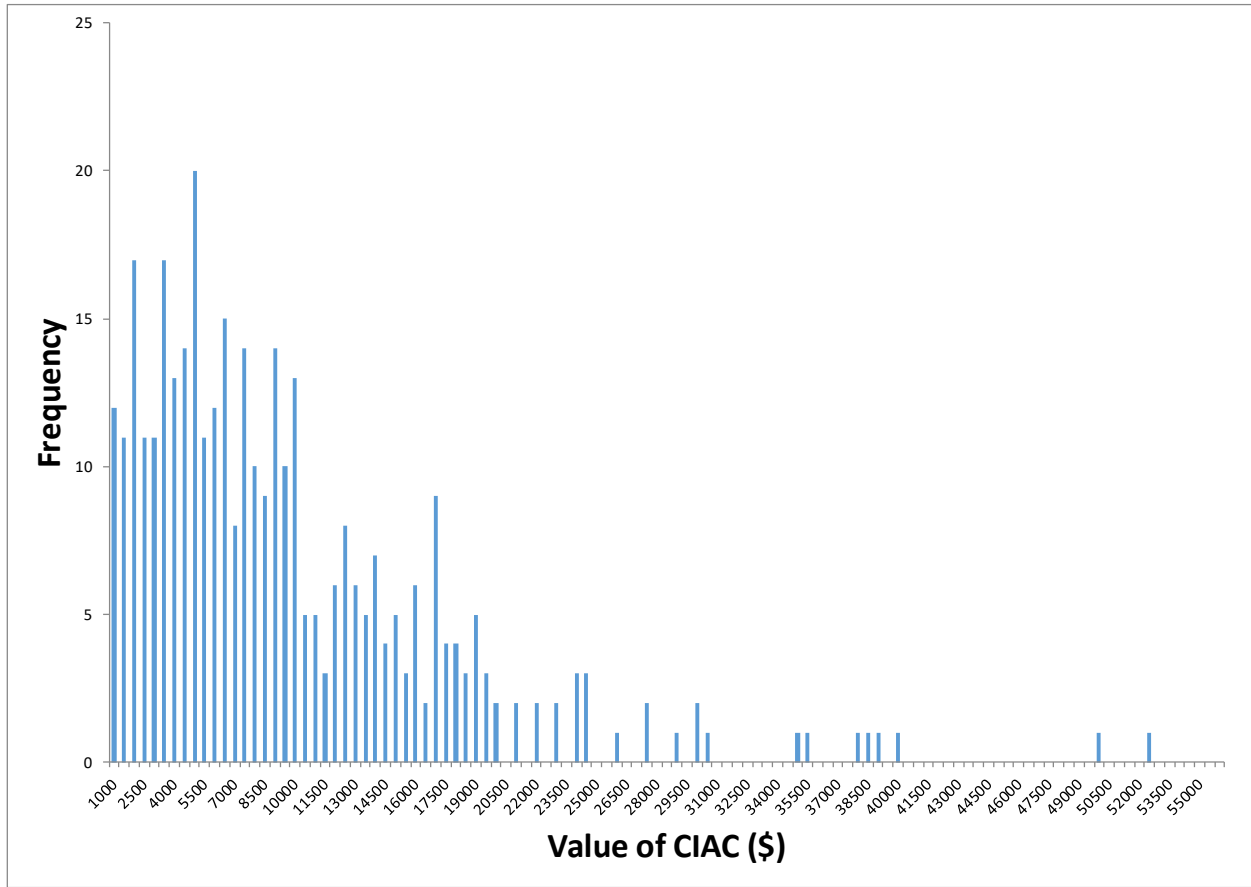
1 connect to the same gas system over and above the equipment and appliance costs. There is
2 also the issue of the perceived fairness of the contributory main refund model as discussed in
3 response to BCUC IR1 6.5, where the initial customer pays a considerable CIAC to bring the main
4 to a given street, but other homeowners can then connect to the new main without paying any
5 portion of the initial customer's CIAC. The cost can seem to be punitive to the initial customer.

6 There is no clear threshold that defines a point up to which homeowners are willing to pay a CIAC
7 to connect, and above which they are not. Individual customers show significant variation in the
8 CIACs that they agree to pay. Some decline to pay as little as \$100, while others pay significantly
9 more (in the tens of thousands) in order to access natural gas. It is clear, however, that on a
10 global basis, the greater the cost of a CIAC, and the resulting homeowner portion after SEF
11 funding has been applied, the less a homeowner is likely to proceed with a main extension.

12 It is also evident that, from the data during 2017 through 2019, those who declined to participate
13 in the SEF typically faced a comparatively high CIAC, which is well beyond the costs faced by
14 most homeowners who request access to the natural gas system, particularly those in areas
15 where FEI's gas distribution system is more developed. As shown in Table 1, homeowners who
16 declined to accept the SEF offer were presented with a mean CIAC of nearly \$9,500. This is the
17 unreduced value of the CIAC, prior to the application of any SEF funding. Understanding that the
18 mean is skewed upward by some high cost main extensions, it is worth noting that even the
19 median CIAC amount for homeowners who declined is still over \$7,000. Even after the SEF
20 funding assistance was accounted for, these homeowners perceived that the cost to proceed with
21 their desired connection to the natural gas system was too costly.

1

Chart 1: Distribution of CIACs of homeowners who declined the SEF



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Table 1: Summary Statistics for Homeowners Who Declined the SEF

	Number	Mean	Median	Range
CIAC	364	\$ 9,425	\$ 7,240	\$ 52,200
Funding Offered	364	\$ 4,355	\$ 3,620	\$ 9,965

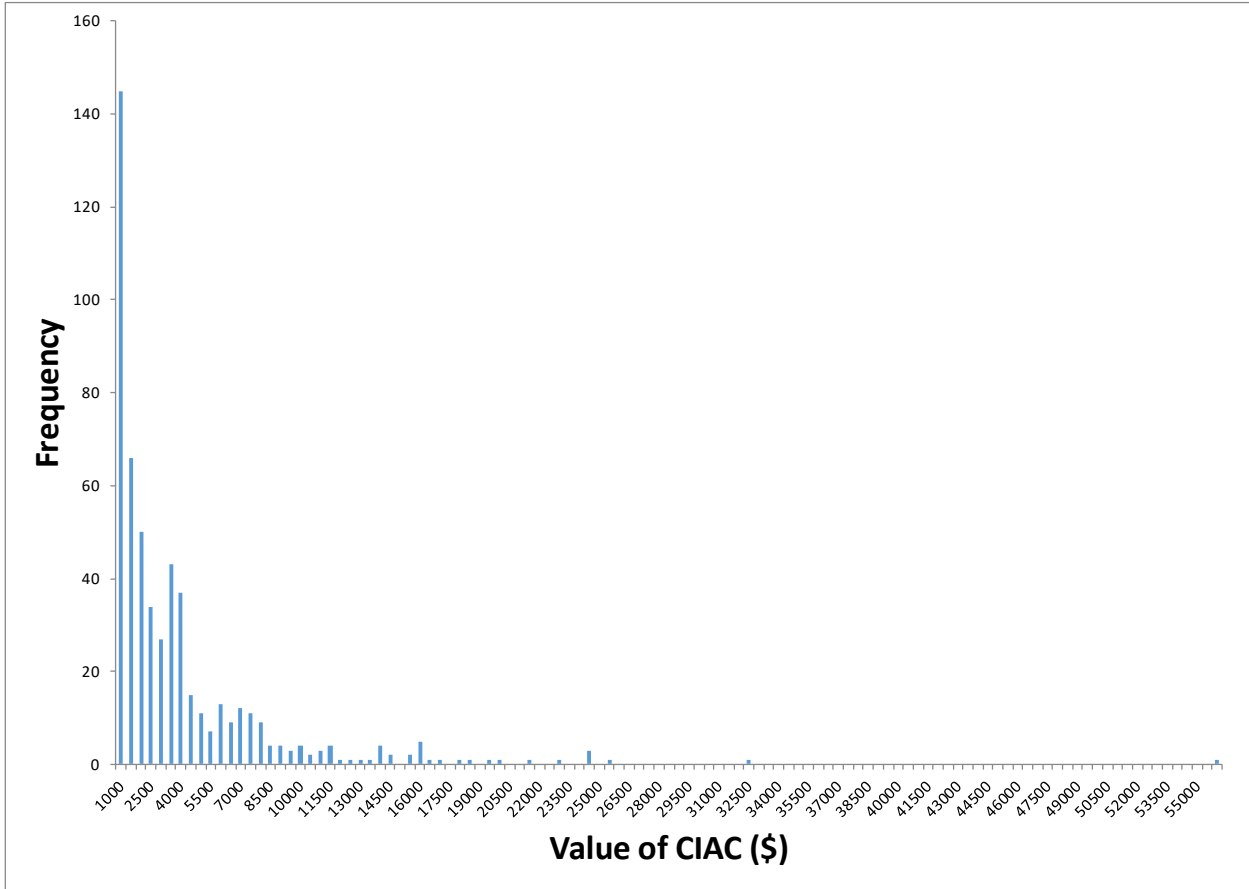
5

6

7 Homeowners who accepted the offer of funding assistance from the SEF and chose to proceed
 8 with a main extension faced a lower mean CIAC and a resulting homeowner portion than those
 9 who declined the offer, as shown in Chart 2 and Table 2 below. Looked at in conjunction with the
 10 data in Chart 1 and Table 1, FEI concludes that generally homeowners will accept to pay only a
 11 fairly modest cost to connect to the natural gas system. FEI believes that this reinforces its
 12 conclusion that the SEF must reduce the homeowner portion by much more than it presently does
 13 if it is to accomplish its objective of creating greater equity between customers throughout its
 14 service territory.

1

Chart 2: Distribution of CIACs of homeowners who accepted the SEF offer



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Table 2: Summary Statistics for Homeowners Who Accepted the SEF

	Number	Mean	Median	Range
CIAC	544	\$ 3,765	\$ 2,110	\$ 72,690
Funding Offered	544	\$ 1,800	\$ 1,055	\$ 9,930

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6.2 Please discuss how the proposed modifications to the SEF address any of the reasons given for declining the SEF, other than the primary reason described in the preamble.



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1 **Response:**

2 The reason given by all eligible homeowners who declined to participate in the SEF was cost.
3 This manifests as either a feeling that the cost is simply too high, or as noted in the response to
4 BCUC IR1 6.4, that the relative cost born by the first homeowner to connect is unfair when
5 compared to the cost incurred by any other homeowners who subsequently connect.

6 FEI has not proposed changes to the SEF program to allow customers to access both the SEF
7 and the contributory main refund model concurrently; however, FEI believes that the concern
8 around the relative fairness to the initial homeowner to connect and any subsequent homeowners
9 is substantially alleviated by the proposed 95 percent funding rule change. In certain cases, the
10 portion of the CIAC that must be paid by the initial homeowner may in fact be limited enough to
11 encourage more customers to connect (attach) at the outset. In such cases, the initial homeowner
12 portion would then be divided equally between all customers who first connect to the new main.

13 FEI believes that the modification to the SEF rules proposed in the Application will directly address
14 the primary concern around cost and will also reduce the concern that some homeowners felt
15 they were subsidizing the connection of future customers to the main extension they helped fund.

16
17

18

19 6.2.1 If some reasons for declining the SEF are not addressed by the proposed
20 modifications, please discuss why not.

21

22 **Response:**

23 Please refer to the response to BCUC IR 1 6.2.

24

25

26

27 6.3 Please discuss whether FEI considered amending this eligibility criteria to allow
28 customers to participate in the Contributory Main refund model as part of its current
29 Application.

30

31 6.3.1 If yes, please explain why FEI did not include this eligibility criteria as part
32 of its application

33

34 6.3.2 If not, please explain why not.

35

36 **Response:**

37 FEI did consider amending the eligibility criteria to allow customers to participate in both the SEF
38 and the contributory main refund model but ultimately felt that the most effective means by which



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1 the SEF program could address the financial barrier presented by a CIAC is to contribute a higher
2 portion to the required CIAC. While FEI is not opposed to considering further amendments to the
3 SEF program eligibility in the future, FEI believes that the additional information that will flow from
4 approving the proposed amendments would be beneficial before such changes are considered.
5 FEI will know whether homeowners continue to express concern about not being eligible for both
6 programs.

7 The contributory main model has many benefits. Under this model, when an initial customer pays
8 the full CIAC for the main extension and subsequent customers connect to the main within the
9 five-year contributory refund period, they pay a portion of the CIAC. This subsequent contribution
10 enables the initial customer who paid the main extension to benefit as it is provided as a refund
11 to them. While the contributory model enables the customer(s) who paid the initial CIAC outlay to
12 be compensated when additional customers connect to the main, there is no guarantee that
13 additional homeowners will, in fact, connect within the five-year contributory refund period. Some
14 homeowners may opt to wait longer than the five year period. In doing so, this allows them to
15 connect and pay the standard \$15 Application Charge as it is now outside the contributory main
16 period. To account for this behavioural tendency, FEI reduces its forecast of subsequent
17 attachments in the MX Test. This in turn reduces the forecast load on the new main extension
18 resulting in a higher, sometimes significantly higher, CIAC for the initial customer, which increases
19 the cost pressure, often discouraging that potential initial customer from proceeding with the main
20 extension and participating in the SEF.

21 Consequently, FEI believes that the proposed changes to the SEF will effectively address the
22 cost concern for customers.

23
24

25

26 6.4 Please explain whether any customers who declined FEI's offer to participate in
27 the SEF program chose to access the Contributory Main refunding mechanism to
28 establish service. If yes, please explain how many and under what circumstances.

29

30 **Response:**

31 FEI has only one example of a customer choosing the contributory main refund model over the
32 SEF. The customer in question felt that if he participated in the SEF his neighbors would take
33 advantage of the fact that he had paid the CIAC, they would connect to the gas system without
34 bearing any portion of the CIAC burden. Initially, this one homeowner inquired about gas service
35 to his street. As news of the potential access to gas service spread within the neighborhood,
36 several other neighbors expressed interested in sharing the CIAC. However, according to the
37 original interested homeowner, once all the other interested parties understood how the SEF
38 worked, the others ultimately chose not to proceed, with the knowledge that once their neighbor
39 paid the portion of the CIAC remaining after the SEF funding contribution, they could attach
40 without paying any CIAC. The original interested homeowner perceived this to be unfair and
41 believed that his neighbors intended to attach after the fact and he would be the only one required



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1 to pay a CIAC. As a result, the customer chose to proceed by paying the full CIAC through the
2 contributory main mechanism and if the other neighbors on the main extension were to attach
3 within the initial five-year timeframe, he would receive a partial refund.

4
5

6
7 “In the event that a customer were to receive SEF funding, the main would not be
8 designated a contributory main and future customers would therefore not be required to
9 provide a contribution.”

10 6.5 In response to the quote in the preamble above, please discuss whether FEI has
11 experienced or expects greater customer connections as a result of mains
12 extended via the SEF program, since future customers who wish to connect to
13 such mains will not be required to provide a contribution.

14
15

Response:

16 While the number of homes on a street with access to a particular main extension is constant,
17 FEI does expect greater customer connections as a result of mains extended via the SEF program
18 because homeowners will have the choice to connect to natural gas. This is particularly true if a
19 main extension is available when homeowners are undergoing new construction, renovations or
20 retrofitting. FEI also expects that those homeowners who eventually do connect to a main
21 extension, will connect sooner than if the main was deemed a contributory main. These earlier
22 customer connections facilitated by mains extended via the SEF program help to enhance the
23 economic benefits realized by the main extensions over their useful service life.

24 The contributory main funding process has an end date of five years. It has been FEI’s experience
25 that if a main is designated as a contributory main, some potential customers may decide to wait
26 until the five-year timeframe has expired before attaching to the gas system to avoid the
27 associated CIAC. FEI’s experience has been that the SEF is a program best administered on its
28 own and without the complexities of the contributory main. As described in response to BCUC IR
29 1.6.4, to date there has been only one customer that has opted out of the SEF and selected the
30 contributory main model.

31

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1 **B. PROPOSED CHANGES**

2 **7.0 Reference: SEF PROGRAM PROPOSED MODIFICATIONS**

3 **Exhibit B-1, Sections 1, 3.3, pp. 1, 6–7**

4 **FEI 2015 System Extension Application proceeding, Exhibit B-3,**
5 **BCUC IR 18.1**

6 **Proposed Change**

7 On page 6 of the Application, FEI states that it is requesting approval to amend the funding
8 rules for the SEF framework to allow the SEF to fund a maximum of 95 percent of the
9 CIAC. As summarized in Table 4 of the Application, FEI states: “All other program terms
10 and conditions would remain the same as currently with the SEF pilot program.” [*Emphasis*
11 *Added*]

12 In response to BCUC IR 18.1 in the 2015 System Extension Application proceeding, FEI
13 stated:

14 The Company believes that the P.I. requirement of 0.2 is a reasonable threshold.
15 A PI requirement of 0.2 means that the customer’s consumption and resulting
16 revenue would at least cover 20% of the cost of the main extension, with the
17 remaining 60% of cost (to get the PI to 0.8) to be shared between the customer
18 through a CIAC, and the Company’s ratepayers through the proposed SEF. An
19 eligible customer could receive up to 50% of the CIAC through the SEF. For
20 example, to reach an individual 0.8 PI threshold, a customer with a PI of 0.2 would
21 be required to pay a CIAC of 0.6 (i.e. 0.8 minus 0.2). In this example, 0.6 x 50% =
22 0.3. Therefore, the customer contributes a CIAC amount to reach a minimum PI of
23 0.5 (0.2 + 0.3). The Company believes a PI of 0.5 represents a reasonable
24 minimum CIAC, especially when the customer may have to forgo a potential refund
25 from a contributory main. [*Emphasis Added*]

26 7.1 Considering FEI’s responses to BCUC IR 18.1 in the 2015 System Extension
27 Application proceeding, please explain why a PI requirement of “between 0.2 and
28 0.8” (as shown in Table 4) continues to be a reasonable threshold for the SEF
29 program as proposed on a permanent basis. Did FEI consider amending the PI
30 requirement in this Application considering its request for amended SEF funding
31 rules? Please explain why or why not and discuss the factors which were
32 considered.

33
34 **Response:**

35 FEI considered all aspects of the SEF program before selecting an approach that it believes would
36 be the most effective at meeting the objectives of the SEF. FEI believes that modifying the PI



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1 threshold would not sufficiently address the primary issue of cost of their CIAC, as expressed by
2 SEF applicants who declined participation over the pilot period.

3 Amending the PI requirement could mean either raising or lowering it. Raising the PI threshold
4 above 0.2 would have the effect of reducing the number of potential SEF participants, while
5 simultaneously not reducing the cost of the CIAC beyond what has been offered by the SEF
6 program to date. Similarly lowering the PI requirement below 0.2 also would not reduce the cost
7 of the CIAC, though it would increase the number of homeowners eligible to participate. In
8 practice, however, this is not likely to translate into any significant increase in SEF participation
9 or funding granted. PI scores of less than 0.2 are typically associated with projects that have very
10 expensive main extensions, or that have very limited natural gas consumption. In either case,
11 FEI believes that few such potential customers would find the financial assistance provided by
12 the SEF in its current form to be sufficient enough to justify proceeding with a main extension. In
13 the case of very expensive main extensions, a significant cost would likely still remain, while in
14 the case of limited natural gas consumption, customers may perceive paying any amount of CIAC
15 to be unreasonable if they simply want to install a gas barbeque for example.

16
17

18

19 7.1.1 Please update the calculation provided in FEI's response to BCUC IR
20 18.1 in the 2015 System Extension Application proceeding using a
21 minimum PI requirement of 0.2 and 95 percent SEF funding rule as
22 proposed. Does FEI consider this level of PI to be a reasonable
23 minimum? Please explain why or why not.

24

25 **Response:**

26 In the example, a customer with a PI of 0.2, means that the customer's consumption and resulting
27 revenue would at least cover 20 percent of the costs of the main extension. The eligible customer
28 with a PI of 0.2 would be required to pay a CIAC of 0.6 (i.e., 0.8 minus 0.2) less the funding
29 support received from the SEF. With SEF funding contributing 95 percent of the required CIAC,
30 the customer's portion becomes $0.6 \times 0.05 = 0.03$. Therefore, the resulting revenue from the
31 customer's consumption and customer's payment toward the CIAC together covers 23 percent of
32 the cost of the main extension or a PI of 0.23 ($0.2 + 0.03 = 0.23$).

33 FEI believes a 0.2 minimum PI is still a reasonable threshold. Main extensions with a PI below
34 0.2 are typically associated with more expensive extensions, or those where the load is not
35 forecast to be significant. Please refer to BCUC IR1 7.1 for further discussion.

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1 On page 6 of the Application, FEI explains that its proposal to amend the SEF funding
 2 rules to contribute up to 95 percent of the CIAC is to “better achieve the objective of more
 3 equitable access to natural gas across FEI’s service areas.” FEI submits that the
 4 achievement of this objective is illustrated in Table 3, as follows:

**Table 3: Comparison of CIACs in Vancouver Area vs. Outside Vancouver Area with the SEF
 Portion Amended as Proposed to up to a maximum of 95%**

Participant location	Required CIAC	SEF Portion	Homeowner Portion
Vancouver Area	Approx. \$ 0	\$ 0	\$ 0
Non Vancouver Area	\$ 6,710	\$ 6,375	\$ 336

5
 6 FEI states:

7 As can be seen by Table 3, if FEI’s proposed amendment to the SEF to allow up
 8 to 95 percent funding contribution to the CIAC were approved, the average
 9 homeowner’s portion to the connection cost would be reduced to \$336 in less
 10 dense areas service areas of the province, bringing it in much closer alignment
 11 with homeowners costs in the dense Vancouver area.

12 In the 2015 System Extension Application proceeding, FEI cited the British Columbia
 13 Hydro and Power Authority’s (BC Hydro) Uneconomic Extension Fund as precedent to
 14 support FEI’s SEF proposal.¹⁴

15 7.2 Please explain why FEI proposes to amend the SEF funding rules to contribute up
 16 to 95 percent of the CIAC as opposed to some other percent (e.g. 90 percent, 100
 17 percent, or other).

18
 19 **Response:**

20 FEI believes that the most effective way of achieving the objective of the SEF program is to reduce
 21 the considerable cost of the CIAC faced by potential customers who are located further from
 22 existing mains when seeking access to natural gas. Ultimately, based on feedback from the
 23 potential SEF participants who declined to proceed with their main extensions over the period
 24 from 2017 to 2019, FEI believes that having the SEF contribute a larger portion of the CIAC that
 25 occurs under the pilot is the most consistent with the objective of the program and the Guiding
 26 Principles identified in FEI’s 2015 System Extension Application and is the simplest for potential
 27 customers to understand and for FEI to administer.

28 In arriving at the proposed 95 percent funding, FEI considered multiple different approaches and
 29 percentages such as:

- 30 1. Increasing the per customer maximum funding amount;

¹⁴ FEI 2015 System Extension Decision and Order G-147-16 dated September 16, 2016, p. 47.



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- 1 2. Eliminating the lower PI threshold;
- 2 3. Different percentages such as 75%, 80%, 85%, 90%, and 100%;
- 3 4. Reducing the CIAC to a target dollar amount; and
- 4 5. Various combinations of the above.

5 Regarding the first option, in most cases the total CIAC (before applying the SEF) is below the
6 current \$10,000 threshold. Increasing the threshold would affect a relatively small number of
7 homeowners, and the SEF could still leave a significant cost barrier for most of those customers.
8 Adjusting the percentage upwards would have a greater impact on more households.

9
10 Please refer to the response to BCUC IR1 7.1, for further discussion of the shortcomings of an
11 approach that changes the PI threshold (the second option).

12 Regarding the different percentage options, any increase in the percentage of the CIAC payable
13 by the SEF versus the current 50 percent provision under the pilot program will naturally improve
14 the performance of the program. However, if the SEF were to pay a smaller portion than the
15 proposed 95 percent, the SEF program would be less effective at contributing to greater equity
16 among eligible homeowners who request access to natural gas. At a lower percentage, fewer
17 interested homeowners would proceed with their main extension project.

18 FEI also considered SEF funding of 100 percent funding of the participant’s CIAC, as had been
19 proposed in a filing FEI submitted in 2018. However, with the benefit of additional years of
20 participation data, FEI believes at this funding level the annual \$1 million available SEF funding
21 would be exceeded prior to the end of each year.

22 Reducing the CIAC to a target dollar amount can be an effective approach if the target dollar
23 amount for what the homeowner would have to pay is low enough to encourage many more
24 homeowners to participate. This approach is very similar to the current proposal in that it directly
25 addresses the cost barrier by significantly increasing the proportion of the CIAC paid for by the
26 SEF. This approach would, however, render certain homeowners effectively ineligible to
27 participate if their CIAC is below the target dollar amount. FEI ultimately believed that the current
28 proposal was the simpler approach.

29 Through this review exercise and by way of feedback from potential SEF participants, FEI
30 concluded that the proposed 95 per cent funding level will be the most effective means to achieve
31 the objectives of the program while also maximizing use of the \$1 million available SEF funding
32 each year.

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1 7.3 Please compare and contrast the proposed SEF funding rule to BC Hydro's
2 Uneconomic Extension Fund. In FEI's view, should FEI and BC Hydro's funding
3 rules for a similar program be the same? Please explain why or why not.
4

5 **Response:**

6 FEI and BC Hydro's programs are similar in that both programs provide funding to customers
7 facing high costs to connect by helping to reduce the financial barrier to accessing energy. In
8 terms of funding, both programs have a maximum cap on the assistance available per customer,
9 beyond which any costs are the full responsibility of the customer. Further, both programs require
10 the customer to pay some portion of the costs even before reaching the maximum per customer
11 funding cap; for example, under the current proposal, participants in the SEF would have to pay
12 5 percent of any cost that does not exceed \$10,000, and 100 percent of costs that exceed
13 \$10,000. FEI's program is simple, and expresses clearly to homeowners how much of a CIAC
14 they would be responsible to pay and how much would be paid by the SEF. In contrast, BC
15 Hydro's program indicates what equipment, or portion of the equipment, a customer must pay for,
16 and what is paid for by its fund, without providing insight into the actual proportion of the
17 connection costs that are paid for by the program and the participant.

18 In FEI's view the funding rules for each program should remain unique to each utility based on
19 the system extension principles currently in effect at each respective utility. The SEF exists to
20 create more equitable access to natural gas as described in the response to BCUC IR1 1.1. This
21 objective is derived from the accepted Guiding Principles of FEIs system extensions policy,
22 namely to Provide Energy Choice, and to Support Government Objectives. FEI believes that the
23 proposal put forward in this Application is the best option available to improve the performance of
24 the SEF program in achieving its objective.

25
26
27

28 7.4 Please discuss what factors were considered with respect to what the "Homeowner
29 Portion" of a Required CIAC should be in dollars, if any, for less dense service
30 areas. For example, did FEI consider that there should be a minimum floor or
31 ceiling amount, in dollars, which is a reasonable amount? If yes, what is the
32 reasonable range and why?
33

34 **Response:**

35 In determining what the homeowner portion of a required CIAC should be, FEI considered four
36 factors:

- 37 1. the feedback it received from potential SEF participants who declined to participate;
- 38 2. the objectives of the SEF, as described in the response to BCUC IR1 1.1;



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- 1 3. the comparable experience of customers who request a gas connection in the Vancouver
2 area where the gas system is more developed; and
- 3 4. the extensive experience of FEI's ESMS and feedback they receive working directly with
4 homeowners.

5 Please also refer to the response to BCUC IR1 7.2 for a description of some of the approaches
6 FEI considered. FEI focused on how best to improve equitable access to the gas system and
7 close the gap between CIACs required to connect throughout FEI's service territory, as discussed
8 in the response to BCUC IR1 1.1. FEI did not consider a minimum floor but did consider
9 something akin to a maximum ceiling amount for the homeowner portion with an approach that
10 would have reduced the CIAC to a target dollar amount. Ultimately, FEI concluded that the
11 proposed 95 percent funding is likely to encourage the greatest use of the SEF, is the most
12 consistent with the objective of the program and the Guiding Principles identified in FEI's 2015
13 System Extension Application, and is the simplest for potential customers to understand and FEI
14 to administer.

15
16

17

- 18 7.4.1 Please explain whether FEI has had any feedback from customers on
19 what a reasonable "Homeowner Portion" of Required CIAC should be, in
20 dollars. Please provide data and examples, if applicable.

21

22 **Response:**

23 FEI did not specifically ask homeowners what they believed would be a reasonable amount for
24 the "homeowner portion" of the required CIAC should be and thereby has received no specific
25 feedback from customers in this regard. Rather, FEI believes that the data it has collected on
26 homeowners that participated and declined to participate in the SEF program provides for a good
27 foundation to determine the level of financial support the SEF should provide on a go-forward
28 basis.

29

30

31

- 32 7.5 Please explain and provide a forecast for the percentage of SEF funding which FEI
33 expects would be utilized under the proposed SEF funding rules.

34

35 **Response:**

36 FEI forecasts that under the proposed funding rules, the SEF program performance will
37 significantly improve and will likely use all of the \$1 million available funding each year.



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1 This forecast is based on the data collected during the SEF pilot period from all 908 homeowners
2 who were eligible for the SEF and either accepted the SEF funding and proceeded with a main
3 extension, or who declined the funding and did not proceed with a main extension.

4 The forecast that the SEF program will likely use all of its \$1 million available funding each year
5 under the proposed funding rules, was based on applying probabilities to each of the eligible
6 homeowners in the entire data set (including accepted and declined) from the pilot period. The
7 basis of the forecast reflects the following reasonable assumptions:

- 8 1. The number of homeowners eligible for the SEF program in the future is consistent with
9 what was experienced during the pilot period (an adjusted average of approximately 270¹⁵
10 per year);
- 11 2. The value of the CIACs observed during the pilot period are a good representation of what
12 may be expected in the future (an adjusted average of approximately \$4,300¹⁶ total CIAC
13 required); and
- 14 3. The desire to use natural gas does not considerably increase or decrease, thereby
15 affecting they likelihood that they would accept or reject the homeowner portion.

16 Doing a simple calculation to arrive at a forecast would suggest that 270 SEF participants would
17 receive \$4,085 SEF funding each based on the proposed funding rule (\$4,300 x 95% funding
18 rule), resulting in \$1.1 million per year. In addition to the above noted assumptions, this simple
19 forecast does not take into consideration other factors that will impact actual results, such as:

- 20 • Economic and housing market conditions;
- 21 • Homeowners who are eligible for SEF funds may decide not proceed with a main
22 extension for other reasons; and
- 23 • Some main extensions with CIACs higher than \$10,526 will receive only the maximum
24 \$10,000 SEF funding per customer.

25
26 As such, based on the assumptions above, under the proposed funding rule, SEF program is
27 likely use all of the \$1 million available funding each year.

28 Further, if FEI's proposals are approved and the program is made permanent, FEI's regulatory
29 treatment of the SEF fund will be to ensure only the actual amounts distributed to customers is
30 collected in rates. That is, although the expectation on a forecast basis will be that the full \$1

¹⁵ Derived by taking the total homeowners eligible for the SEF of 809, 908 over the pilot period, reduced by 99 to account for one outlier main extension in 2017 (as noted in the response to BCUC IR1 3.2.1) that accounted for 100 new customers. $908 - 99 = 809 / 3 \text{ years} = \text{average of } 270 \text{ participants per year}$. Adjusted average SEF actual participants (accepted) during the pilot period was 148 per year, derived by taking total SEF participants 544, reducing by 99 to account for outlier main extension, results in $544 - 99 = 445 / 3 = 148$.

¹⁶ Derived by taking the total CIAC for all homeowners eligible for the SEF of \$5.5 million (Attachment 3.2), adjusting to exclude 89 main extensions with total CIAC required of over \$15,000, which results in total CIAC of \$3.5 million for 819 customers.



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1 million amount of the SEF funding will be utilized, once actual funding has been provided, the
2 funding amounts that are included in rate base will be trued up to actuals through FEI's annual
3 review process. Thus, even if the annual SEF funds granted are less than the \$1 million available,
4 customers are kept whole.

5

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1 **8.0 Reference: SEF PROGRAM PROPOSED MODIFICATIONS**
2 **Exhibit B-1, Section 2.1, pp. 1–2**
3 **2015 System Extension Application proceeding, Exhibit B-1,**
4 **Appendix A, p. 25**
5 **FEI 2015 System Extension Decision), pp. 16–17**
6 **FEI and FortisBC Inc. (collectively, FortisBC) Application for**
7 **Approval of a Multi-Year Rate Plan for the Years 2020 through 2024**
8 **Decision (FortisBC MRP Decision), p. 36**
9 **Exhibit A2-1, Rate Impact Analysis (RIA)**
10 **Rate Impacts of the SEF Program**

11 On page 2 of the Application, FEI states “[it] has updated the rate impact estimate for
12 continuation of the SEF program on a permanent basis, following the same methodology
13 as was used during the 2015 proceeding, and confirms that the ongoing rate impact
14 estimate remains the same.” *[Emphasis Added]* The rate impact of the SEF at \$1 million
15 was forecast to be modest at \$0.001 per GJ in the 2015 System Extension Application
16 proceeding.

17 Among other things, on page 25 of Appendix A to the Application, in the 2015 System
18 Extension Application proceeding, FEI stated the following with respect to the 2015 RIA
19 methodology:

20 ... O&M expenses also increase as a result of new customer. Under the recently
21 approved PBR mechanism, the Commission has determined that is it appropriate
22 for FEI to increase O&M by one-half of the annual rate of growth in customers...
23 to reflect the PBR Decision, O&M costs associated with new customers added
24 during the growth period was therefore set at one-half of the 8.8% growth rate...
25 *[Emphasis Added]*

26 On pages 16 to 17 of the FEI 2015 System Extension Decision, the BCUC stated:

27 The Panel finds it appropriate for FEI’s estimate of incremental capital cost
28 associated with new customers to include an estimate of the impact of new
29 customers on sustainment capital. In the absence of FEI preparing a more refined
30 estimate, the Panel accepts an estimate using 50 percent of the growth rate of
31 average number of customers... Using 50 percent of the customer growth rate is
32 also consistent with the approach used in the RIA to estimate the incremental
33 operation and maintenance (O&M) associated with new customers...The Panel
34 accepts the use of the rate impact analysis, modified to include an estimate of
35 sustainment and other capital, as an appropriate mechanism... *[Emphasis Added]*

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1 On page 36 of the MRP Decision, the BCUC stated:

2 **The Panel directs FortisBC to set the growth factor multiplier [for O&M] at 75**
3 **percent.** In making this determination, the Panel is setting a formula that it views
4 to be a reasonable proxy for the impact of customer growth on O&M expenditures.
5 *[Emphasis Added]*

6 8.1 Please explain whether FEI's assessment of the ongoing rate impact estimate of
7 the permanent SEF program is impacted by: 1) the modification to the RIA directed
8 on page 17 of the System Extension Decision (i.e. the inclusion of sustainment
9 capital using 50 percent of the growth rate of average customers); and 2) the
10 updated growth factor for O&M directed on page 36 of the FortisBC MRP Decision
11 (i.e. 75 percent); and 3) using a 75 percent of the growth rate of average customers
12 for sustainment capital to be consistent with the update growth factor for O&M in
13 the FortisBC MRP Decision. Please explain why or why not.

14 8.1.1 To the extent possible, please provide a calculation of the ongoing rate
15 impact estimate of the permanent SEF program based on the changes
16 noted above.

17
18 **Response:**

19 The SEF allows a customer to avoid some amount of contribution (CIAC). When a customer
20 avoids an amount of CIAC, the result is that FEI's growth capital in rate base is not offset by the
21 aforementioned contribution and total rate base is higher than if FEI had received a CIAC.
22 Because rate base was the only number changed when estimating the impact, the O&M and
23 growth sustainment capital changes would have no effect on the resulting rate impact as they are
24 not tied to the SEF rate base amounts.

25 The estimated rate impact associated with the SEF program was based on \$1 million per year for
26 the 2017-2019 period, with a cumulative amount of \$3 million. In the RIA for 2015-2019, this
27 amount would be subtracted from rate base to determine the impacts without the SEF.

28 This estimate was conservative because it accounted for the cost of the SEF program but not the
29 added natural gas sales volume associated with the SEF program from participants or any
30 additional customers that may subsequently connect as a result of the new mains associated with
31 the SEF program.

32 The changes noted in the question have no effect on the rate impacts associated with adopting
33 the program on a permanent basis.

34

35

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1 In Exhibit A2-1 in the FortisBC MRP proceeding, FEI filed an updated RIA for two times
2 frames: 1) Years 2015-2019; and 2) Years 2017-2019.

3 In Appendix B (page 6) of Exhibit A2-1, EES Consulting (EES) stated:

4 The cost for these capital items was \$284 million for the 2015-2019 period and
5 \$200 million for the 2017-2019 period. Note that this reflects only the costs paid
6 for by the utility and does not include any contributions in aid of construction (CIAC)
7 paid for by the customer.

8 8.2 For clarity, please explain whether SEF funding provided is considered a cost paid
9 for by the utility or the customer.

10

11 **Response:**

12 As discussed in the response to BCUC IR1 8.1, the SEF is simply a new customer's avoidance
13 of a contribution (CIAC). When a new customer connects, the utility must expend capital to do so,
14 therefore the customer's avoidance of a contribution results is a cost being borne¹⁷ by the utility.
15 The capital expended by the utility is included in the utility's rate base, financed with debt and
16 equity and depreciated over the life of the asset.

17

18

19

20 8.3 To the extent that SEF funding provided is considered a cost paid for by the utility
21 (i.e. it is included in the RIA), please discuss and provide the calculations for how
22 the updated RIA for the two time frames in Exhibit A2-1 would be impacted by the
23 following:

24 i. If the proposed SEF funding rule (i.e. 95 percent of the CIAC, instead of 50
25 percent) had applied to those homeowners who participated in the SEF pilot
26 program; and

27 ii. If the proposed SEF funding rule had applied, instead of 50 percent, to every
28 SEF eligible applicant. Please state and provide any assumptions related to
29 the percentage of homeowners who would accept funding from the SEF with
30 the higher funding rule.

31 iii. If the proposed SEF funding rule had applied, instead of 50 percent, to every
32 SEF eligible applicant had every applicant participated.

33 Please specify in the above calculations whether modifications to the RIA directed by the
34 BCUC on page 17 of the FEI System Extension Decision and the updated growth factor

¹⁷ Put another way, the capital expended by the utility is not being offset by a contribution from the customer (for the amount of the SEF).



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1 for O&M directed on page 36 of the FortisBC MRP Decision have been applied. If not
 2 applied, please explain why not.

3
 4 **Response:**

5 The following tables show the summary results of the impacts on the RIA associated with the
 6 proposed changes in the SEF funding for the three scenarios (i), (ii) and (iii).

7 For Case (ii), please refer to the response to BCUC IR1 7.5, where FEI forecasts the SEF program
 8 to likely use all of the \$1 million available funding each year.

9 For Case (iii), if all eligible customers were to accept the offer of funding per the proposed funding
 10 rule, the annual spend of the SEF would have exceeded \$1 million in all three years of the pilot
 11 phase. Therefore, for Case (iii), the SEF spend has been capped at \$1 million each year. This
 12 represents the scenario with the maximum rate impact.

13 The impacts associated with a change to the SEF funding are relatively minor, as shown in the
 14 following tables. In the case of the 2015-2019 period, savings associated with growth changes
 15 from 1.06 percent in the Original Case to 1.03 percent in Case (iii), which is capped at \$1 million
 16 per year. The impact for the 2017-2019 time period results in a similar differential between
 17 Original Case and the three requested cases.

18 Please refer to Attachment 8.3 for the full set of calculations provided in the live excel
 19 spreadsheet.

2015-2019	Original Case	Case (i)	Case (ii)	Case (iii)
Incremental Connection Costs		\$702,916	\$1,839,666	\$2,019,691
Incremental Customers		0	201	249
Cost per GJ Difference	-\$0.0447	-\$0.0442	-\$0.0435	-\$0.0434
Percent Difference	-1.06%	-1.05%	-1.03%	-1.03%
Rate Impact per Customer/Yr	-\$8.4837	-\$8.3921	-\$8.2588	-\$8.2389
2017-2019	Original Case	Case (i)	Case (ii)	Case (iii)
Incremental Connection Costs		\$702,916	\$1,839,666	\$2,019,691
Incremental Customers		0	201	249
Cost per GJ Difference	\$0.0302	\$0.0307	\$0.0314	\$0.0315
Percent Difference	0.73%	0.74%	0.76%	0.76%
Rate Impact per Customer/Yr	\$5.7313	\$5.8228	\$5.9536	\$5.9729

20
 21 These results are considered conservative because they include the impacts from the customers
 22 using the SEF program directly, but do not include subsequent customers that connect as a result
 23 of the new mains added under the program. The impact on existing customers will be less if
 24 additional customers attach to the system in the future as a result of the SEF program.

25 The results do not incorporate the modifications to the RIA directed by the BCUC and the updated
 26 growth factor for O&M to allow for a comparable comparison to the results of the RIA, as filed.



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1 Overall, the impacts associated with the proposed change in funding under all three cases
2 requested are minimal and would not change significantly as a result of the two modifications.

3

4

5 8.3.1 Please provide the sensitivity of the above-updated RIA results to
6 alternative SEF funding rules (e.g. 90 percent).

7

8 **Response:**

9 As discussed in the response to BCUC IR1 8.3, the overall rate impact of changing the funding
10 rule from 50 percent to 95 percent is minimal, even in the maximum rate impact case where it is
11 assumed that everyone would accept the offer and the SEF program would spend the full \$1
12 million each year. As a result, any changes associated with alternative funding levels would also
13 be minimal. For example, the difference in funding levels at 90 percent would be only slightly
14 lower than under the proposed 95 percent funding proposal.

15

Attachment 3.2

Application Received Date	Customer Action	Project Status	Municipality	CIAC required	SEF funding amount	Homeowner portion	Reason for Cancellation
12/27/2019	Customer Declined	Cancelled	Qulicum Beach	\$ 3,816.82	\$ 1,908.41	\$ 1,908.41	High Cost
12/19/2019	Customer Accepted	Approved	Nanaimo	\$ 2,196.70	\$ 1,098.35	\$ 1,098.35	
12/19/2019	Customer Accepted	Approved	Nanaimo	\$ 2,196.70	\$ 1,098.35	\$ 1,098.35	
12/19/2019	Customer Accepted	Approved	Nanaimo	\$ 2,713.00	\$ 1,356.50	\$ 1,356.50	
12/19/2019	Customer Accepted	Approved	Port Alberni	\$ 3,120.66	\$ 1,560.33	\$ 1,560.33	
12/19/2019	Customer Accepted	Approved	Port Alberni	\$ 3,120.66	\$ 1,560.33	\$ 1,560.33	
12/18/2019	Customer Declined	Cancelled	Victoria	\$ 7,913.00	\$ 3,956.50	\$ 3,956.50	High Cost
12/12/2019	Customer Declined	Cancelled	Nanaimo	\$ 15,548.78	\$ 7,774.39	\$ 7,774.39	High Cost
12/11/2019	Customer Declined	Cancelled	Central Saanich	\$ 9,908.00	\$ 4,954.00	\$ 4,954.00	High Cost
12/11/2019	Customer Accepted	Approved	District of Saanich	\$ 1,171.52	\$ 585.76	\$ 585.76	
12/11/2019	Customer Accepted	Approved	District of Saanich	\$ 1,171.52	\$ 585.76	\$ 585.76	
12/11/2019	Customer Accepted	Approved	District of Saanich	\$ 1,171.52	\$ 585.76	\$ 585.76	
12/11/2019	Customer Accepted	Approved	District of Saanich	\$ 1,171.52	\$ 585.76	\$ 585.76	
12/11/2019	Customer Accepted	Approved	Duncan	\$ 1,602.49	\$ 801.25	\$ 801.25	
12/11/2019	Customer Accepted	Approved	Duncan	\$ 1,602.49	\$ 801.25	\$ 801.25	
12/9/2019	Customer Declined	Cancelled	Parksville	\$ 5,491.10	\$ 2,745.55	\$ 2,745.55	High Cost
12/4/2019	Customer Accepted	Approved	Colwood	\$ 1,649.69	\$ 824.84	\$ 824.84	
12/4/2019	Customer Accepted	Approved	Colwood	\$ 1,649.69	\$ 824.84	\$ 824.84	
12/4/2019	Customer Accepted	Approved	Colwood	\$ 1,649.69	\$ 824.84	\$ 824.84	
12/4/2019	Customer Accepted	Approved	Colwood	\$ 1,649.69	\$ 824.84	\$ 824.84	
12/4/2019	Customer Accepted	Approved	Colwood	\$ 1,649.69	\$ 824.84	\$ 824.84	
12/4/2019	Customer Accepted	Approved	Cumberland	\$ 4,857.80	\$ 2,428.90	\$ 2,428.90	
11/25/2019	Customer Accepted	Approved	Lantzville	\$ 3,125.57	\$ 1,562.79	\$ 1,562.79	
11/25/2019	Customer Accepted	Approved	Lantzville	\$ 3,125.57	\$ 1,562.79	\$ 1,562.79	
11/25/2019	Customer Accepted	Approved	Lantzville	\$ 3,125.57	\$ 1,562.79	\$ 1,562.79	
11/25/2019	Customer Accepted	Approved	Lantzville	\$ 3,125.57	\$ 1,562.79	\$ 1,562.79	
11/22/2019	Customer Accepted	Approved	Squamish	\$ 2,944.30	\$ 1,472.15	\$ 1,472.15	
11/22/2019	Customer Accepted	Approved	Surrey	\$ 7,578.38	\$ 3,789.19	\$ 3,789.19	
11/20/2019	Customer Accepted	Approved	Vernon	\$ 3,716.00	\$ 1,858.00	\$ 1,858.00	
11/18/2019	Customer Accepted	Approved	Kelowna	\$ 3,483.90	\$ 1,741.95	\$ 1,741.95	
11/18/2019	Customer Accepted	Approved	Salmon Arm	\$ 1,872.00	\$ 936.00	\$ 936.00	
11/18/2019	Customer Accepted	Approved	Comox	\$ 1,782.37	\$ 891.19	\$ 891.19	
11/18/2019	Customer Accepted	Approved		\$ 72,828.90	\$ 10,000.00	\$ 62,828.90	
11/18/2019	Customer Accepted	Approved	Colwood	\$ 10,371.25	\$ 5,185.63	\$ 5,185.63	
11/4/2019	Customer Declined	Cancelled	Saanich	\$ 5,798.00	\$ 2,899.00	\$ 2,899.00	High Cost
11/2/2019	Customer Declined	Cancelled	Saanich	\$ 5,902.00	\$ 2,951.00	\$ 2,951.00	High Cost
11/1/2019	Customer Accepted	Approved	Nanaimo	\$ 7,416.36	\$ 3,708.18	\$ 3,708.18	
11/1/2019	Customer Accepted	Approved	Nanaimo	\$ 7,416.36	\$ 3,708.18	\$ 3,708.18	
10/30/2019	Customer Declined	Cancelled	Saanich	\$ 17,660.00	\$ 8,830.00	\$ 8,830.00	High Cost
10/28/2019	Customer Declined	Cancelled	Saanich	\$ 4,192.00	\$ 2,096.00	\$ 2,096.00	High Cost
10/27/2019	Customer Declined	Cancelled	Courtenay	\$ 6,322.22	\$ 3,161.11	\$ 3,161.11	High Cost
10/25/2019	Customer Accepted	Approved	Nanaimo	\$ 891.11	\$ 445.56	\$ 445.56	
10/25/2019	Customer Accepted	Approved	Cranbrook	\$ 2,991.98	\$ 1,495.99	\$ 1,495.99	
10/25/2019	Customer Accepted	Approved	Cranbrook	\$ 2,991.98	\$ 1,495.99	\$ 1,495.99	
10/17/2019	Customer Declined	Cancelled	Victoria	\$ 1,998.00	\$ 999.00	\$ 999.00	High Cost
10/17/2019	Customer Accepted	Approved	Nanaimo	\$ 891.11	\$ 445.56	\$ 445.56	
10/17/2019	Customer Accepted	Approved	Nanaimo	\$ 891.11	\$ 445.56	\$ 445.56	
10/17/2019	Customer Accepted	Approved	Nanaimo	\$ 891.11	\$ 445.56	\$ 445.56	
10/16/2019	Customer Declined	Cancelled	Nanaimo	\$ 9,719.36	\$ 4,859.68	\$ 4,859.68	High Cost
10/11/2019	Customer Accepted	Approved	Naramata	\$ 4,523.84	\$ 2,261.92	\$ 2,261.92	
10/10/2019	Customer Accepted	Approved	Osoyoos	\$ 1,847.19	\$ 923.60	\$ 923.60	
10/4/2019	Customer Declined	Cancelled	Saanich	\$ 1,405.00	\$ 702.50	\$ 702.50	High Cost
10/4/2019	Customer Declined	Cancelled	Nanaimo	\$ 2,336.74	\$ 1,168.37	\$ 1,168.37	High Cost
10/1/2019	Customer Accepted	Approved	Nanaimo	\$ 4,084.07	\$ 2,042.04	\$ 2,042.04	
9/26/2019	Customer Accepted	Approved	District of Saanich	\$ 1,007.25	\$ 503.63	\$ 503.63	
9/24/2019	Customer Declined	Cancelled	Esquimalt	\$ 4,727.00	\$ 2,363.50	\$ 2,363.50	High Cost
9/20/2019	Customer Declined	Cancelled	Saanich	\$ 5,654.00	\$ 2,827.00	\$ 2,827.00	High Cost
9/17/2019	Customer Declined	Cancelled	Central Saanich	\$ 968.00	\$ 484.00	\$ 484.00	High Cost
9/16/2019	Customer Accepted	Approved	Falkland	\$ 15,982.00	\$ 7,991.00	\$ 7,991.00	
9/16/2019	Customer Accepted	Approved	Falkland	\$ 15,982.00	\$ 7,991.00	\$ 7,991.00	
9/16/2019	Customer Accepted	Approved	Prince George	\$ 5,381.46	\$ 2,690.73	\$ 2,690.73	
9/16/2019	Customer Accepted	Approved	Prince George	\$ 5,381.46	\$ 2,690.73	\$ 2,690.73	
9/13/2019	Customer Accepted	Approved	Nanaimo	\$ 15,129.42	\$ 7,564.71	\$ 7,564.71	
9/13/2019	Customer Accepted	Approved	Duncan	\$ 3,207.03	\$ 1,603.52	\$ 1,603.52	
9/13/2019	Customer Accepted	Approved	Falkland	\$ 15,982.00	\$ 7,991.00	\$ 7,991.00	
9/13/2019	Customer Accepted	Approved	Falkland	\$ 15,982.00	\$ 7,991.00	\$ 7,991.00	
9/10/2019	Customer Declined	Cancelled	Shawnigan Lake	\$ 9,934.02	\$ 4,967.01	\$ 4,967.01	High Cost
9/10/2019	Customer Accepted	Approved	District of Saanich	\$ 548.26	\$ 274.13	\$ 274.13	
9/10/2019	Customer Accepted	Approved	District of Saanich	\$ 548.26	\$ 274.13	\$ 274.13	
9/10/2019	Customer Accepted	Approved	District of Saanich	\$ 548.26	\$ 274.13	\$ 274.13	
9/10/2019	Customer Accepted	Approved	District of Saanich	\$ 548.26	\$ 274.13	\$ 274.13	
9/10/2019	Customer Accepted	Approved	District of Saanich	\$ 548.26	\$ 274.13	\$ 274.13	
9/10/2019	Customer Accepted	Approved	District of Saanich	\$ 548.26	\$ 274.13	\$ 274.13	
9/9/2019	Customer Accepted	Approved	Quesnel	\$ 7,445.00	\$ 3,722.50	\$ 3,722.50	
9/5/2019	Customer Declined	Cancelled	Nanaimo	\$ 4,290.46	\$ 2,145.23	\$ 2,145.23	High Cost
9/4/2019	Customer Declined	Cancelled	Nanaimo	\$ 4,533.77	\$ 2,266.89	\$ 2,266.89	High Cost
9/4/2019	Customer Accepted	Approved	District of Saanich	\$ 5,618.34	\$ 2,809.17	\$ 2,809.17	
9/3/2019	Customer Declined	Cancelled	Duncan	\$ 21,780.79	\$ 10,000.00	\$ 11,780.79	High Cost
9/3/2019	Customer Accepted	Approved	Campbell River	\$ 3,420.58	\$ 1,710.29	\$ 1,710.29	
9/3/2019	Customer Accepted	Approved	Kelowna	\$ 5,918.68	\$ 2,959.34	\$ 2,959.34	
8/30/2019	Customer Accepted	Approved	Langley	\$ 25,317.63	\$ 10,000.00	\$ 15,317.63	
8/28/2019	Customer Declined	Cancelled	Saanich	\$ 11,886.00	\$ 5,943.00	\$ 5,943.00	High Cost
8/28/2019	Customer Accepted	Approved	Victoria	\$ 258.52	\$ 129.26	\$ 129.26	
8/26/2019	Customer Accepted	Approved	District of Saanich	\$ 1,239.37	\$ 619.69	\$ 619.69	
8/26/2019	Customer Accepted	Approved	District of Saanich	\$ 1,239.37	\$ 619.69	\$ 619.69	

Application Received Date	Customer Action	Project Status	Municipality	CIAC required	SEF funding amount	Homeowner portion	Reason for Cancellation
8/26/2019	Customer Accepted	Approved	District of Saanich	\$ 1,239.37	\$ 619.69	\$ 619.69	
8/26/2019	Customer Accepted	Approved	District of Saanich	\$ 1,239.37	\$ 619.69	\$ 619.69	
8/26/2019	Customer Accepted	Approved	District of Saanich	\$ 1,239.37	\$ 619.69	\$ 619.69	
8/26/2019	Customer Accepted	Approved	District of Saanich	\$ 1,239.37	\$ 619.69	\$ 619.69	
8/26/2019	Customer Accepted	Approved	District of Saanich	\$ 1,239.37	\$ 619.69	\$ 619.69	
8/26/2019	Customer Accepted	Approved	District of Saanich	\$ 1,239.37	\$ 619.69	\$ 619.69	
8/26/2019	Customer Accepted	Approved	District of Saanich	\$ 1,239.37	\$ 619.69	\$ 619.69	
8/21/2019	Customer Accepted	Approved	District of Saanich	\$ 3,706.35	\$ 1,853.18	\$ 1,853.18	
8/21/2019	Customer Accepted	Approved	District of Saanich	\$ 3,904.66	\$ 1,952.33	\$ 1,952.33	
8/19/2019	Customer Declined	Cancelled	Port Alberni	\$ 8,250.05	\$ 4,125.03	\$ 4,125.03	High Cost
8/18/2019	Customer Declined	Cancelled	Port Alberni	\$ 7,203.30	\$ 3,601.65	\$ 3,601.65	High Cost
8/9/2019	Customer Accepted	Approved	Quesnel	\$ 7,445.00	\$ 3,722.50	\$ 3,722.50	
8/6/2019	Customer Declined	cancelled	Victoria	\$ 5,617.00	\$ 2,808.50	\$ 2,808.50	High Cost
8/6/2019	Customer Accepted	Approved	Salmon Arm	\$ 3,158.64	\$ 1,579.32	\$ 1,579.32	
8/1/2019	Customer Declined	Cancelled	Saanich	\$ 7,919.00	\$ 3,959.50	\$ 3,959.50	High Cost
7/29/2019	Customer Declined	Cancelled	Chemainus	\$ 8,934.96	\$ 4,467.48	\$ 4,467.48	High Cost
7/26/2019	Customer Declined	cancelled	Saanich	\$ 2,546.00	\$ 1,273.00	\$ 1,273.00	High Cost
7/24/2019	Customer Declined	cancelled	Cowichan Bay	\$ 12,104.45	\$ 6,052.23	\$ 6,052.23	High Cost
7/24/2019	Customer Accepted	Approved	Nanaimo	\$ 1,459.20	\$ 729.60	\$ 729.60	
7/17/2019	Customer Accepted	Approved	Prince George	\$ 7,791.89	\$ 3,895.95	\$ 3,895.95	
7/16/2019	Customer Declined	cancelled	Nanaimo	\$ 7,671.48	\$ 3,835.74	\$ 3,835.74	High Cost
7/15/2019	Customer Accepted	Approved	Castlegar	\$ 14,374.33	\$ 7,187.17	\$ 7,187.17	
7/12/2019	Customer Accepted	Approved	Campbell River	\$ 4,257.02	\$ 2,128.51	\$ 2,128.51	
7/12/2019	Customer Accepted	Approved	Sechelt	\$ 2,109.33	\$ 1,054.67	\$ 1,054.67	
7/12/2019	Customer Accepted	Approved	Sechelt	\$ 2,109.33	\$ 1,054.67	\$ 1,054.67	
7/12/2019	Customer Accepted	Approved	Sechelt	\$ 2,109.33	\$ 1,054.67	\$ 1,054.67	
7/10/2019	Customer Accepted	Approved	Qualicum Beach	\$ 11,024.30	\$ 5,512.15	\$ 5,512.15	
7/10/2019	Customer Accepted	Approved	Qualicum Beach	\$ 11,024.30	\$ 5,512.15	\$ 5,512.15	
7/10/2019	Customer Accepted	Approved	Qualicum Beach	\$ 11,024.30	\$ 5,512.15	\$ 5,512.15	
7/10/2019	Customer Accepted	Approved	District of Saanich	\$ 5,965.24	\$ 2,982.62	\$ 2,982.62	
7/9/2019	Customer Accepted	Approved	Summerland	\$ 1,636.22	\$ 818.11	\$ 818.11	
7/9/2019	Customer Accepted	Approved	Summerland	\$ 1,636.22	\$ 818.11	\$ 818.11	
7/9/2019	Customer Accepted	Approved	Summerland	\$ 1,636.22	\$ 818.11	\$ 818.11	
7/8/2019	Customer Accepted	Approved	Nanaimo	\$ 699.39	\$ 349.70	\$ 349.70	
7/4/2019	Customer Accepted	Approved	Penticton	\$ 1,480.61	\$ 740.31	\$ 740.31	
7/4/2019	Customer Accepted	Approved	Penticton	\$ 1,480.61	\$ 740.31	\$ 740.31	
7/4/2019	Customer Accepted	Approved	Penticton	\$ 1,480.61	\$ 740.31	\$ 740.31	
7/4/2019	Customer Accepted	Approved	Penticton	\$ 1,480.61	\$ 740.31	\$ 740.31	
7/4/2019	Customer Accepted	Approved	Penticton	\$ 1,480.61	\$ 740.31	\$ 740.31	
7/4/2019	Customer Accepted	Approved	Penticton	\$ 1,480.61	\$ 740.31	\$ 740.31	
7/4/2019	Customer Accepted	Approved	Penticton	\$ 1,480.61	\$ 740.31	\$ 740.31	
7/4/2019	Customer Accepted	Approved	Penticton	\$ 1,480.61	\$ 740.31	\$ 740.31	
7/4/2019	Customer Accepted	Approved	Penticton	\$ 1,480.61	\$ 740.31	\$ 740.31	
7/4/2019	Customer Accepted	Approved	Penticton	\$ 1,480.61	\$ 740.31	\$ 740.31	
6/27/2019	Customer Declined	Cancelled	Saanich	\$ 12,376.00	\$ 6,188.00	\$ 6,188.00	High Cost
6/25/2019	Customer Declined	cancelled	Merville	\$ 7,306.85	\$ 3,653.43	\$ 3,653.43	High Cost
6/24/2019	Customer Accepted	Approved		\$ 1,900.65	\$ 950.33	\$ 950.33	
6/23/2019	Customer Declined	cancelled	Saanich	\$ 12,037.00	\$ 6,018.50	\$ 6,018.50	High Cost
6/21/2019	Customer Declined	cancelled	Nanaimo	\$ 2,717.48	\$ 1,358.74	\$ 1,358.74	High Cost
6/19/2019	Customer Declined	cancelled	Shawnigan Lake	\$ 16,618.70	\$ 8,309.35	\$ 8,309.35	High Cost
6/19/2019	Customer Declined	cancelled	Nanaimo	\$ 7,731.59	\$ 3,865.80	\$ 3,865.80	High Cost
6/17/2019	Customer Accepted	Approved	Chetwynd	\$ 3,518.00	\$ 1,759.00	\$ 1,759.00	
6/15/2019	Customer Declined	cancelled	Saanich	\$ 8,496.00	\$ 4,248.00	\$ 4,248.00	High Cost
6/14/2019	Customer Declined	cancelled	Duncan	\$ 15,007.89	\$ 7,503.95	\$ 7,503.95	High Cost
6/13/2019	Customer Declined	Cancelled	Saanich	\$ 9,942.00	\$ 4,971.00	\$ 4,971.00	High Cost
6/13/2019	Customer Declined	cancelled	Cobble Hill	\$ 18,994.08	\$ 9,497.04	\$ 9,497.04	High Cost
6/13/2019	Customer Accepted	Approved	Fernie	\$ 4,753.85	\$ 2,376.93	\$ 2,376.93	
6/12/2019	Customer Declined	Cancelled	Victoria	\$ 6,059.00	\$ 3,029.50	\$ 3,029.50	High Cost
6/12/2019	Customer Accepted	Approved	Kelowna	\$ 6,332.90	\$ 3,166.45	\$ 3,166.45	
6/12/2019	Customer Accepted	Approved	Kelowna	\$ 6,332.90	\$ 3,166.45	\$ 3,166.45	
6/7/2019	Customer Accepted	Approved	District of Saanich	\$ 1,033.00	\$ 516.50	\$ 516.50	
6/6/2019	Customer Accepted	Approved	Osoyoos	\$ 4,217.87	\$ 2,108.94	\$ 2,108.94	
6/3/2019	Customer Accepted	Approved	Princeton	\$ 403.60	\$ 201.80	\$ 201.80	
5/29/2019	Customer Declined	Cancelled	Saanich	\$ 903.00	\$ 451.50	\$ 451.50	High Cost
5/27/2019	Customer Declined	Cancelled	Saanich	\$ 9,157.00	\$ 4,578.50	\$ 4,578.50	High Cost
5/27/2019	Customer Declined	Cancelled	Victoria	\$ 4,948.00	\$ 2,474.00	\$ 2,474.00	High Cost
5/27/2019	Customer Declined	Cancelled	Gibsons	\$ 16,666.00	\$ 8,333.00	\$ 8,333.00	High Cost
5/27/2019	Customer Accepted	Approved	Oak Bay	\$ 4,431.97	\$ 2,215.99	\$ 2,215.99	
5/27/2019	Customer Accepted	Approved	Sparwood	\$ 4,818.62	\$ 2,409.31	\$ 2,409.31	
5/27/2019	Customer Accepted	Approved	Sparwood	\$ 4,818.62	\$ 2,409.31	\$ 2,409.31	
5/22/2019	Customer Accepted	Approved	Creston	\$ 8,570.02	\$ 4,285.01	\$ 4,285.01	
5/21/2019	Customer Declined	Cancelled	Saanich	\$ 718.00	\$ 359.00	\$ 359.00	High Cost
5/21/2019	Customer Accepted	Approved	Cowichan	\$ 1,581.00	\$ 790.50	\$ 790.50	
5/14/2019	Customer Declined	Cancelled	Nanaimo	\$ 8,644.45	\$ 4,322.23	\$ 4,322.23	High Cost
5/14/2019	Customer Accepted	Approved	District of Saanich	\$ 3,106.23	\$ 1,553.12	\$ 1,553.12	
5/13/2019	Customer Declined	Cancelled	Enderby	\$ 14,000.00	\$ 7,000.00	\$ 7,000.00	High Cost
5/13/2019	Customer Declined	Cancelled	Colwood	\$ 2,493.00	\$ 1,246.50	\$ 1,246.50	High Cost
5/13/2019	Customer Declined	Cancelled	Parksville	\$ 4,195.30	\$ 2,097.65	\$ 2,097.65	High Cost
5/13/2019	Customer Accepted	Approved	Abbotsford	\$ 6,906.47	\$ 3,453.24	\$ 3,453.24	
5/7/2019	Customer Declined	Cancelled	Victoria	\$ 10,742.00	\$ 5,371.00	\$ 5,371.00	High Cost
5/3/2019	Customer Declined	Cancelled	Saanich	\$ 15,767.00	\$ 7,883.50	\$ 7,883.50	High Cost
5/2/2019	Customer Declined	Cancelled	Saanich	\$ 18,518.00	\$ 9,259.00	\$ 9,259.00	High Cost
4/30/2019	Customer Accepted	Approved	Cobble Hill	\$ 19,783.84	\$ 9,891.92	\$ 9,891.92	
4/30/2019	Customer Accepted	Approved	Royston	\$ 3,083.03	\$ 1,541.52	\$ 1,541.52	

Application Received Date	Customer Action	Project Status	Municipality	CIAC required	SEF funding amount	Homeowner portion	Reason for Cancellation
4/30/2019	Customer Accepted	Approved	Royston	\$ 3,083.03	\$ 1,541.52	\$ 1,541.52	
4/30/2019	Customer Accepted	Approved	Royston	\$ 3,083.03	\$ 1,541.52	\$ 1,541.52	
4/30/2019	Customer Accepted	Approved	Royston	\$ 3,083.03	\$ 1,541.52	\$ 1,541.52	
4/30/2019	Customer Accepted	Approved	Coldstream	\$ 3,929.23	\$ 1,964.62	\$ 1,964.62	
4/30/2019	Customer Accepted	Approved	Nanaimo	\$ 6,923.48	\$ 3,461.74	\$ 3,461.74	
4/26/2019	Customer Declined	Cancelled	Victoria	\$ 2,381.00	\$ 1,190.50	\$ 1,190.50	High Cost
4/26/2019	Customer Declined	Cancelled	Campbell River	\$ 2,995.29	\$ 1,497.65	\$ 1,497.65	High Cost
4/26/2019	Customer Declined	Cancelled	Nanaimo	\$ 16,507.75	\$ 8,253.88	\$ 8,253.88	High Cost
4/26/2019	Customer Accepted	Approved	Campbell River	\$ 2,642.50	\$ 1,321.25	\$ 1,321.25	
4/26/2019	Customer Accepted	Approved	Gibsons	\$ 565.70	\$ 282.85	\$ 282.85	
4/24/2019	Customer Declined	Cancelled	Duncan	\$ 17,372.58	\$ 8,686.29	\$ 8,686.29	High Cost
4/24/2019	Customer Accepted	Approved	Kelowna	\$ 4,009.58	\$ 2,004.79	\$ 2,004.79	
4/17/2019	Customer Declined	Cancelled	Saanich	\$ 1,167.00	\$ 583.50	\$ 583.50	High Cost
4/17/2019	Customer Accepted	Approved	Sidney	\$ 1,521.32	\$ 760.66	\$ 760.66	
4/17/2019	Customer Accepted	Approved	Sidney	\$ 1,521.32	\$ 760.66	\$ 760.66	
4/16/2019	Customer Accepted	Approved	Hedley	\$ 679.05	\$ 339.53	\$ 339.53	
4/16/2019	Customer Accepted	Approved	Port Alberni	\$ 2,623.57	\$ 1,311.79	\$ 1,311.79	
4/15/2019	Customer Declined	Cancelled	Victoria	\$ 6,218.00	\$ 3,109.00	\$ 3,109.00	High Cost
4/10/2019	Customer Declined	Cancelled	Gibsons	\$ 3,484.80	\$ 1,742.40	\$ 1,742.40	High Cost
4/8/2019	Customer Accepted	Approved	Port Alberni	\$ 1,610.00	\$ 805.00	\$ 805.00	
4/6/2019	Customer Declined	Cancelled	Courtenay	\$ 9,281.44	\$ 4,640.72	\$ 4,640.72	High Cost
4/5/2019	Customer Declined	Cancelled	Saanich	\$ 7,020.00	\$ 3,510.00	\$ 3,510.00	High Cost
4/4/2019	Customer Accepted	Approved	Parksville	\$ 1,393.98	\$ 696.99	\$ 696.99	
4/2/2019	Customer Accepted	Approved	Colwood	\$ 1,632.34	\$ 816.17	\$ 816.17	
4/2/2019	Customer Accepted	Approved	Terrace	\$ 1,070.64	\$ 535.32	\$ 535.32	
4/1/2019	Customer Declined	Cancelled	Esquimalt	\$ 7,134.00	\$ 3,567.00	\$ 3,567.00	High Cost
3/29/2019	Customer Declined	Cancelled	Saanich	\$ 15,749.00	\$ 7,874.50	\$ 7,874.50	High Cost
3/29/2019	Customer Declined	Cancelled	Mill Bay	\$ 18,100.77	\$ 9,050.39	\$ 9,050.39	High Cost
3/29/2019	Customer Declined	Cancelled	Lantzville	\$ 4,152.74	\$ 2,076.37	\$ 2,076.37	High Cost
3/28/2019	Customer Declined	Cancelled	Esquimalt	\$ 3,596.00	\$ 1,798.00	\$ 1,798.00	High Cost
3/28/2019	Customer Accepted	Approved	Nanaimo	\$ 6,955.79	\$ 3,477.90	\$ 3,477.90	
3/28/2019	Customer Accepted	Approved	Nanaimo	\$ 6,955.79	\$ 3,477.90	\$ 3,477.90	
3/28/2019	Customer Accepted	Approved	Nanaimo	\$ 6,955.79	\$ 3,477.90	\$ 3,477.90	
3/28/2019	Customer Accepted	Approved	Nanaimo	\$ 6,955.79	\$ 3,477.90	\$ 3,477.90	
3/26/2019	Customer Declined	Cancelled	Mill Bay	\$ 18,913.11	\$ 9,456.56	\$ 9,456.56	High Cost
3/26/2019	Customer Accepted	Approved	Vernon	\$ 3,960.71	\$ 1,980.36	\$ 1,980.36	
3/25/2019	Customer Accepted	Approved	District of Saanich	\$ 8,733.23	\$ 4,366.62	\$ 4,366.62	
3/22/2019	Customer Accepted	Approved	Port Alberni	\$ 5,544.90	\$ 2,772.45	\$ 2,772.45	
3/21/2019	Customer Declined	Cancelled	Sidney	\$ 3,118.00	\$ 1,559.00	\$ 1,559.00	High Cost
3/21/2019	Customer Declined	Cancelled	Comox	\$ 20,895.76	\$ 10,000.00	\$ 10,895.76	High Cost
3/18/2019	Customer Declined	Cancelled	Victoria	\$ 2,949.00	\$ 1,474.50	\$ 1,474.50	High Cost
3/18/2019	Customer Declined	Cancelled	Saanich	\$ 7,108.00	\$ 3,554.00	\$ 3,554.00	High Cost
3/17/2019	Customer Declined	Cancelled	Colwood	\$ 10,427.00	\$ 5,213.50	\$ 5,213.50	High Cost
3/15/2019	Customer Declined	Cancelled	Saanich	\$ 624.00	\$ 312.00	\$ 312.00	High Cost
3/14/2019	Customer Declined	Cancelled	Nanaimo	\$ 2,943.62	\$ 1,471.81	\$ 1,471.81	High Cost
3/13/2019	Customer Accepted	Approved	Princeton	\$ 403.60	\$ 201.80	\$ 201.80	
3/13/2019	Customer Accepted	Approved	Oliver	\$ 1,950.52	\$ 975.26	\$ 975.26	
3/13/2019	Customer Accepted	Approved	Oliver	\$ 1,950.52	\$ 975.26	\$ 975.26	
3/13/2019	Customer Accepted	Approved	Oliver	\$ 1,950.52	\$ 975.26	\$ 975.26	
3/13/2019	Customer Accepted	Approved	Oliver	\$ 1,950.52	\$ 975.26	\$ 975.26	
3/13/2019	Customer Accepted	Approved	Oliver	\$ 1,950.52	\$ 975.26	\$ 975.26	
3/13/2019	Customer Accepted	Approved	Oliver	\$ 1,950.52	\$ 975.26	\$ 975.26	
3/13/2019	Customer Accepted	Approved	Oliver	\$ 1,950.52	\$ 975.26	\$ 975.26	
3/12/2019	Customer Declined	Cancelled	Duncan	\$ 6,393.71	\$ 3,196.86	\$ 3,196.86	High Cost
3/6/2019	Customer Declined	Cancelled	Nanaimo	\$ 5,912.21	\$ 2,956.11	\$ 2,956.11	High Cost
3/4/2019	Customer Accepted	Approved	Parksville	\$ 253.89	\$ 126.95	\$ 126.95	
3/2/2019	Customer Declined	Cancelled	Langford	\$ 1,879.00	\$ 939.50	\$ 939.50	High Cost
2/26/2019	Customer Declined	Cancelled	Saanich	\$ 1,735.00	\$ 867.50	\$ 867.50	High Cost
2/26/2019	Customer Accepted	Approved	Maple Ridge	\$ 3,513.70	\$ 1,756.85	\$ 1,756.85	
2/25/2019	Customer Accepted	Approved	Osoyoos	\$ 2,063.39	\$ 1,031.70	\$ 1,031.70	
2/20/2019	Customer Declined	Cancelled	Grand Forks	\$ 10,000.00	\$ 5,000.00	\$ 5,000.00	High Cost
2/10/2019	Customer Declined	Cancelled	Duncan	\$ 22,691.27	\$ 10,000.00	\$ 12,691.27	High Cost
2/5/2019	Customer Declined	Cancelled	Saanich	\$ 3,107.00	\$ 1,553.50	\$ 1,553.50	High Cost
2/5/2019	Customer Declined	Cancelled	Campbell River	\$ 5,111.28	\$ 2,555.64	\$ 2,555.64	High Cost
2/4/2019	Customer Declined	Cancelled	Port Alberni	\$ 10,140.35	\$ 5,070.18	\$ 5,070.18	High Cost
2/2/2019	Customer Declined	Cancelled	Colwood	\$ 7,398.00	\$ 3,699.00	\$ 3,699.00	High Cost
1/29/2019	Customer Declined	Cancelled	Saanich	\$ 3,426.00	\$ 1,713.00	\$ 1,713.00	High Cost
1/29/2019	Customer Declined	Cancelled	North Cowichan	\$ 17,920.45	\$ 8,960.23	\$ 8,960.23	High Cost
1/28/2019	Customer Declined	Cancelled	Nanaimo	\$ 6,764.61	\$ 3,382.31	\$ 3,382.31	High Cost
1/28/2019	Customer Declined	Cancelled	Shawnigan Lake	\$ 8,972.99	\$ 4,486.50	\$ 4,486.50	High Cost
1/28/2019	Customer Declined	Cancelled	Nanaimo	\$ 13,082.59	\$ 6,541.30	\$ 6,541.30	High Cost
1/27/2019	Customer Declined	Cancelled	Saanich	\$ 9,955.00	\$ 4,977.50	\$ 4,977.50	High Cost
1/24/2019	Customer Declined	Cancelled	Central Saanich	\$ 4,509.00	\$ 2,254.50	\$ 2,254.50	High Cost
1/24/2019	Customer Declined	Cancelled	Port Alberni	\$ 18,674.11	\$ 9,337.06	\$ 9,337.06	High Cost
1/21/2019	Customer Declined	Cancelled	Saanich	\$ 11,927.00	\$ 5,963.50	\$ 5,963.50	High Cost
1/21/2019	Customer Declined	Cancelled	Saanich	\$ 4,076.00	\$ 2,038.00	\$ 2,038.00	High Cost
1/18/2019	Customer Declined	Cancelled	Nanaimo	\$ 1,651.02	\$ 825.51	\$ 825.51	High Cost
1/17/2019	Customer Declined	Cancelled	Langford	\$ 1,530.00	\$ 765.00	\$ 765.00	High Cost
1/16/2019	Customer Accepted	Approved	Naramata	\$ 2,576.12	\$ 1,288.06	\$ 1,288.06	
1/15/2019	Customer Accepted	Approved	Squamish	\$ 14,340.03	\$ 7,170.02	\$ 7,170.02	
1/12/2019	Customer Declined	Cancelled	Campbell River	\$ 13,582.23	\$ 6,791.12	\$ 6,791.12	High Cost
1/11/2019	Customer Declined	Cancelled	Gibsons	\$ 6,634.38	\$ 3,317.19	\$ 3,317.19	High Cost
1/9/2019	Customer Accepted	Approved	Langley	\$ 15,462.36	\$ 7,731.18	\$ 7,731.18	

Application Received Date	Customer Action	Project Status	Municipality	CIAC required	SEF funding amount	Homeowner portion	Reason for Cancellation
1/7/2019	Customer Declined	Cancelled	Courtenay	\$ 1,914.30	\$ 957.15	\$ 957.15	High Cost
1/7/2019	Customer Declined	Cancelled	Duncan	\$ 16,261.15	\$ 8,130.58	\$ 8,130.58	High Cost
1/6/2019	Customer Declined	Cancelled	Duncan	\$ 4,706.28	\$ 2,353.14	\$ 2,353.14	High Cost
1/4/2019	Customer Declined	Cancelled	Duncan	\$ 3,123.56	\$ 1,561.78	\$ 1,561.78	High Cost
1/3/2019	Customer Declined	Cancelled	Victoria	\$ 4,917.00	\$ 2,458.50	\$ 2,458.50	High Cost
12/18/2018	Customer Accepted	Approved	District of Saanich	\$ 519.98	\$ 259.99	\$ 259.99	
12/6/2018	Customer Declined	Cancelled	Qualicum Beach	\$ 2,084.14	\$ 1,042.07	\$ 1,042.07	High Cost
11/30/2018	Customer Accepted	Approved	Squamish	\$ 13,655.09	\$ 6,827.55	\$ 6,827.55	
11/23/2018	Customer Accepted	Approved	Westbank	\$ 1,043.88	\$ 521.94	\$ 521.94	
11/23/2018	Customer Accepted	Approved	Westbank	\$ 1,043.88	\$ 521.94	\$ 521.94	
11/23/2018	Customer Accepted	Approved	Westbank	\$ 1,043.88	\$ 521.94	\$ 521.94	
11/22/2018	Customer Accepted	Approved	Kelowna	\$ 3,892.48	\$ 1,946.24	\$ 1,946.24	
11/22/2018	Customer Accepted	Approved	Roberts Creek	\$ 5,921.43	\$ 2,960.72	\$ 2,960.72	
11/19/2018	Customer Accepted	Approved	District of Saanich	\$ 12,573.43	\$ 6,286.72	\$ 6,286.72	
11/19/2018	Customer Accepted	Approved	Port Alberni	\$ 627.05	\$ 313.53	\$ 313.53	
11/15/2018	Customer Accepted	Approved	Kelowna	\$ 2,797.86	\$ 1,398.93	\$ 1,398.93	
11/14/2018	Customer Accepted	Approved	Nanaimo	\$ 1,041.74	\$ 520.87	\$ 520.87	
11/7/2018	Customer Accepted	Approved	Saanichton	\$ 3,099.44	\$ 1,549.72	\$ 1,549.72	
11/1/2018	Customer Accepted	Approved	Vernon	\$ 1,637.38	\$ 818.69	\$ 818.69	
10/31/2018	Customer Accepted	Approved	Vernon	\$ 1,637.38	\$ 818.69	\$ 818.69	
10/30/2018	Customer Declined	Cancelled	Shawnigan Lake	\$ 6,200.00	\$ 3,100.00	\$ 3,100.00	High Cost
10/29/2018	Customer Declined	Cancelled	Nanaimo	\$ 3,870.08	\$ 1,935.04	\$ 1,935.04	High Cost
10/29/2018	Customer Accepted	Approved	Salmon Arm	\$ 6,425.83	\$ 3,212.92	\$ 3,212.92	
10/29/2018	Customer Accepted	Approved	Kelowna	\$ 1,723.28	\$ 861.64	\$ 861.64	
10/16/2018	Customer Accepted	Approved	District of Saanich	\$ 3,600.91	\$ 1,800.46	\$ 1,800.46	
10/12/2018	Customer Accepted	Approved	Nanoose Bay	\$ 24,067.76	\$ 10,000.00	\$ 10,000.00	
10/10/2018	Customer Accepted	Approved	Kaleden	\$ 742.10	\$ 371.05	\$ 371.05	
10/10/2018	Customer Accepted	Approved	Sparwood	\$ 3,920.02	\$ 1,960.01	\$ 1,960.01	
10/5/2018	Customer Accepted	Approved	Campbell River	\$ 709.12	\$ 354.56	\$ 354.56	
10/4/2018	Customer Accepted	Approved	Halfmoon Bay	\$ 3,242.08	\$ 1,621.04	\$ 1,621.04	
10/4/2018	Customer Accepted	Approved	Halfmoon Bay	\$ 3,242.08	\$ 1,621.04	\$ 1,621.04	
10/4/2018	Customer Accepted	Approved	Halfmoon Bay	\$ 3,242.08	\$ 1,621.04	\$ 1,621.04	
10/4/2018	Customer Accepted	Approved	Enderby	\$ 4,269.61	\$ 2,134.81	\$ 2,134.81	
10/4/2018	Customer Accepted	Approved	District of Saanich	\$ 3,757.67	\$ 1,878.84	\$ 1,878.84	
10/3/2018	Customer Accepted	Approved	District of Saanich	\$ 2,722.22	\$ 1,361.11	\$ 1,361.11	
10/3/2018	Customer Accepted	Approved	Victoria	\$ 1,522.99	\$ 761.50	\$ 761.50	
10/2/2018	Customer Accepted	Approved	Sorrento	\$ 2,279.37	\$ 1,139.69	\$ 1,139.69	
10/1/2018	Customer Declined	Cancelled	Kelowna	\$ 8,000.00	\$ 4,000.00	\$ 4,000.00	High Cost
9/26/2018	Customer Accepted	Approved	Comox	\$ 344.24	\$ 172.12	\$ 172.12	
9/26/2018	Customer Accepted	Approved	Comox	\$ 344.24	\$ 172.12	\$ 172.12	
9/19/2018	Customer Accepted	Approved	Kelowna	\$ 3,369.72	\$ 1,684.86	\$ 1,684.86	
9/18/2018	Customer Accepted	Approved	Port Alberni	\$ 13,597.17	\$ 6,798.59	\$ 6,798.59	
9/17/2018	Customer Accepted	Approved	Qualicum Beach	\$ 439.14	\$ 219.57	\$ 219.57	
9/12/2018	Customer Declined	Cancelled	Victoria	\$ 13,519.00	\$ 6,759.50	\$ 6,759.50	High Cost
9/12/2018	Customer Accepted	Approved	Forest Grove	\$ 3,110.63	\$ 1,555.32	\$ 1,555.32	
9/12/2018	Customer Accepted	Approved	Gibsons	\$ 2,370.32	\$ 1,185.16	\$ 1,185.16	
9/11/2018	Customer Accepted	Approved	Enderby	\$ 4,184.00	\$ 2,092.00	\$ 2,092.00	
9/7/2018	Customer Accepted	Approved	Kelowna	\$ 1,183.88	\$ 591.94	\$ 591.94	
9/6/2018	Customer Declined	Cancelled	Duncan	\$ 3,582.69	\$ 1,791.35	\$ 1,791.35	High Cost
9/6/2018	Customer Accepted	Approved	Kelowna	\$ 1,183.88	\$ 591.94	\$ 591.94	
9/5/2018	Customer Declined	Cancelled	Campbell River	\$ 1,800.00	\$ 900.00	\$ 900.00	High Cost
9/4/2018	Customer Accepted	Approved	Lake Country	\$ 13,758.38	\$ 6,879.19	\$ 6,879.19	
8/31/2018	Customer Accepted	Approved	Kelowna	\$ 3,497.04	\$ 1,748.52	\$ 1,748.52	
8/29/2018	Customer Declined	Cancelled	Saanich	\$ 15,772.00	\$ 7,886.00	\$ 7,886.00	High Cost
8/29/2018	Customer Accepted	Approved	Kelowna	\$ 2,228.30	\$ 1,114.15	\$ 1,114.15	
8/28/2018	Customer Accepted	Approved	Central Saanich	\$ 2,509.12	\$ 1,254.56	\$ 1,254.56	
8/28/2018	Customer Accepted	Approved	Kelowna	\$ 2,228.30	\$ 1,114.15	\$ 1,114.15	
8/27/2018	Customer Accepted	Approved	Prince George	\$ 8,804.36	\$ 4,402.18	\$ 4,402.18	
8/27/2018	Customer Accepted	Approved	District of Saanich	\$ 1,335.79	\$ 667.90	\$ 667.90	
8/24/2018	Customer Declined	Cancelled	Saanich	\$ 17,183.00	\$ 8,591.50	\$ 8,591.50	High Cost
8/24/2018	Customer Accepted	Approved	Grand Forks	\$ 5,611.05	\$ 2,805.53	\$ 2,805.53	
8/24/2018	Customer Accepted	Approved	Chilliwack	\$ 16,775.01	\$ 8,387.51	\$ 8,387.51	
8/23/2018	Customer Declined	Cancelled	Saanich	\$ 2,732.00	\$ 1,366.00	\$ 1,366.00	High Cost
8/23/2018	Customer Declined	Cancelled	Saanich	\$ 6,846.00	\$ 3,423.00	\$ 3,423.00	High Cost
8/23/2018	Customer Accepted	Approved	Nanoose Bay	\$ 3,954.09	\$ 1,977.05	\$ 1,977.05	
8/23/2018	Customer Accepted	Approved	Hope	\$ 2,911.15	\$ 1,455.58	\$ 1,455.58	
8/23/2018	Customer Accepted	Approved	Kelowna	\$ 3,497.04	\$ 1,748.52	\$ 1,748.52	
8/21/2018	Customer Accepted	Approved	Chilliwack	\$ 18,377.22	\$ 9,188.61	\$ 9,188.61	
8/21/2018	Customer Accepted	Approved	Nanaimo	\$ 142.22	\$ 71.11	\$ 71.11	
8/21/2018	Customer Accepted	Approved	Prince George	\$ 8,804.36	\$ 4,402.18	\$ 4,402.18	
8/21/2018	Customer Accepted	Approved	Kelowna	\$ 2,228.30	\$ 1,114.15	\$ 1,114.15	
8/19/2018	Customer Declined	Cancelled	Shawnigan Lake	\$ 38,568.19	\$ 10,000.00	\$ 28,568.19	High Cost
8/18/2018	Customer Accepted	Approved	Kelowna	\$ 2,228.30	\$ 1,114.15	\$ 1,114.15	
8/16/2018	Customer Accepted	Approved	Naramata	\$ 1,433.95	\$ 716.98	\$ 716.98	
8/15/2018	Customer Accepted	Approved	West Kelowna	\$ 2,598.58	\$ 1,299.29	\$ 1,299.29	
8/15/2018	Customer Accepted	Approved	Naramata	\$ 1,433.95	\$ 716.98	\$ 716.98	
8/15/2018	Customer Accepted	Approved	Naramata	\$ 1,433.95	\$ 716.98	\$ 716.98	
8/15/2018	Customer Accepted	Approved	Naramata	\$ 1,433.95	\$ 716.98	\$ 716.98	
8/13/2018	Customer Accepted	Approved	District of Saanich	\$ 1,950.12	\$ 975.06	\$ 975.06	
8/11/2018	Customer Accepted	Approved	Penticton	\$ 3,138.68	\$ 1,569.34	\$ 1,569.34	
8/8/2018	Customer Accepted	Approved	Mission	\$ 2,202.62	\$ 1,101.31	\$ 1,101.31	
8/7/2018	Customer Accepted	Approved	Maple Ridge	\$ 1,530.01	\$ 765.01	\$ 765.01	
8/2/2018	Customer Accepted	Approved	District of Saanich	\$ 3,545.95	\$ 1,772.98	\$ 1,772.98	
8/1/2018	Customer Declined	Cancelled	Saanich	\$ 12,129.26	\$ 6,064.63	\$ 6,064.63	High Cost
7/31/2018	Customer Declined	Cancelled	Langford	\$ 8,929.40	\$ 4,464.70	\$ 4,464.70	High Cost

Application Received Date	Customer Action	Project Status	Municipality	CIAC required	SEF funding amount	Homeowner portion	Reason for Cancellation
7/31/2018	Customer Accepted	Approved	District of Saanich	\$ 3,545.95	\$ 1,772.98	\$ 1,772.98	
7/30/2018	Customer Accepted	Approved	Grand Forks	\$ 2,100.00	\$ 1,050.00	\$ 1,050.00	
7/30/2018	Customer Accepted	Approved	Salmon Arm	\$ 4,612.83	\$ 2,306.42	\$ 2,306.42	
7/27/2018	Customer Accepted	Approved	Gibson	\$ 2,217.58	\$ 1,108.79	\$ 1,108.79	
7/26/2018	Customer Declined	Cancelled	Sooke	\$ 7,975.58	\$ 3,987.79	\$ 3,987.79	High Cost
7/24/2018	Customer Declined	Cancelled	Oak Bay	\$ 3,380.66	\$ 1,690.33	\$ 1,690.33	High Cost
7/24/2018	Customer Accepted	Approved	Gibsons	\$ 2,217.58	\$ 1,108.79	\$ 1,108.79	
7/23/2018	Customer Declined	Cancelled	Gibsons	\$ 12,657.06	\$ 6,328.53	\$ 6,328.53	High Cost
7/23/2018	Customer Accepted	Approved	Nanaimo	\$ 2,274.17	\$ 1,137.09	\$ 1,137.09	
7/22/2018	Customer Accepted	Approved	Gibsons	\$ 2,217.58	\$ 1,108.79	\$ 1,108.79	
7/20/2018	Customer Accepted	Approved	Spallumcheen	\$ 2,565.19	\$ 1,282.60	\$ 1,282.60	
7/19/2018	Customer Accepted	Approved	Maple Ridge	\$ 4,216.75	\$ 2,108.38	\$ 2,108.38	
7/17/2018	Customer Accepted	Approved	Campbell River	\$ 7,200.93	\$ 3,600.47	\$ 3,600.47	
7/17/2018	Customer Accepted	Approved		\$ 6,950.98	\$ 3,475.49	\$ 3,475.49	
7/14/2018	Customer Accepted	Approved	Campbell River	\$ 1,186.90	\$ 593.45	\$ 593.45	
7/13/2018	Customer Accepted	Approved	Victoria	\$ 6,934.59	\$ 3,467.30	\$ 3,467.30	
7/13/2018	Customer Accepted	Approved	Penticton	\$ 10,890.38	\$ 5,445.19	\$ 5,445.19	
7/12/2018	Customer Accepted	Approved	Vernon	\$ 2,776.18	\$ 1,388.09	\$ 1,388.09	
7/11/2018	Customer Accepted	Approved	Kelowna	\$ 12,286.39	\$ 6,143.20	\$ 6,143.20	
7/10/2018	Customer Declined	Cancelled	Shawnigan Lake	\$ 8,380.10	\$ 4,190.05	\$ 4,190.05	High Cost
7/10/2018	Customer Declined	Cancelled	Duncan	\$ 35,079.43	\$ 10,000.00	\$ 25,079.43	High Cost
7/9/2018	Customer Accepted	Approved	Nanaimo	\$ 10,423.46	\$ 5,211.73	\$ 5,211.73	
7/6/2018	Customer Accepted	Approved	Penticton	\$ 2,867.08	\$ 1,433.54	\$ 1,433.54	
7/5/2018	Customer Accepted	Approved	Summerland	\$ 7,500.96	\$ 3,750.48	\$ 3,750.48	
7/4/2018	Customer Accepted	Approved	Kelowna	\$ 430.67	\$ 215.34	\$ 215.34	
7/4/2018	Customer Accepted	Approved	Port Alberni	\$ 4,750.66	\$ 2,375.33	\$ 2,375.33	
7/3/2018	Customer Declined	Cancelled	Cobble Hill	\$ 16,940.69	\$ 8,470.35	\$ 8,470.35	High Cost
7/3/2018	Customer Accepted	Approved	Naramata	\$ 2,834.19	\$ 1,417.10	\$ 1,417.10	
7/3/2018	Customer Accepted	Approved	Kelowna	\$ 4,433.27	\$ 2,216.64	\$ 2,216.64	
7/1/2018	Customer Accepted	Approved	Kelowna	\$ 4,433.27	\$ 2,216.64	\$ 2,216.64	
6/28/2018	Customer Accepted	Approved	Penticton	\$ 22,710.04	\$ 10,000.00	\$ 12,710.04	
6/26/2018	Customer Declined	Cancelled	Sidney	\$ 3,553.98	\$ 1,776.99	\$ 1,776.99	High Cost
6/26/2018	Customer Accepted	Approved	District of Saanich	\$ 4,096.64	\$ 2,048.32	\$ 2,048.32	
6/26/2018	Customer Accepted	Approved	Kelowna	\$ 4,433.27	\$ 2,216.64	\$ 2,216.64	
6/26/2018	Customer Accepted	Approved	Victoria	\$ 1,277.34	\$ 638.67	\$ 638.67	
6/25/2018	Customer Declined	Cancelled	Nanaimo	\$ 13,444.06	\$ 6,722.03	\$ 6,722.03	High Cost
6/25/2018	Customer Declined	Cancelled	North Saanich	\$ 16,054.24	\$ 8,027.12	\$ 8,027.12	High Cost
6/22/2018	Customer Accepted	Approved	Kelowna	\$ 17,706.46	\$ 8,853.23	\$ 8,853.23	
6/21/2018	Customer Accepted	Approved	Nanaimo	\$ 1,650.83	\$ 825.42	\$ 825.42	
6/20/2018	Customer Accepted	Approved	Kamloops	\$ 3,409.77	\$ 1,704.89	\$ 1,704.89	
6/18/2018	Customer Declined	Cancelled	Lantzville	\$ 14,980.19	\$ 7,490.10	\$ 7,490.10	High Cost
6/18/2018	Customer Accepted	Approved	Kelowna	\$ 813.18	\$ 406.59	\$ 406.59	
6/18/2018	Customer Accepted	Approved	Powell River	\$ 2,480.19	\$ 1,240.10	\$ 1,240.10	
6/17/2018	Customer Accepted	Approved	Chetwynd	\$ 3,518.00	\$ 1,759.00	\$ 1,759.00	
6/13/2018	Customer Declined	Cancelled	Sooke	\$ 5,313.37	\$ 2,656.69	\$ 2,656.69	High Cost
6/12/2018	Customer Declined	Cancelled	Saanich	\$ 9,096.90	\$ 4,548.45	\$ 4,548.45	High Cost
6/11/2018	Customer Declined	Cancelled	Parksville	\$ 8,020.12	\$ 4,010.06	\$ 4,010.06	High Cost
6/11/2018	Customer Accepted	Approved	Qualicum	\$ 1,230.45	\$ 615.23	\$ 615.23	
6/11/2018	Customer Accepted	Approved	Victoria	\$ 3,290.95	\$ 1,645.48	\$ 1,645.48	
6/8/2018	Customer Declined	Cancelled	Port Alberni	\$ 4,055.42	\$ 2,027.71	\$ 2,027.71	High Cost
6/7/2018	Customer Declined	Cancelled	Langford	\$ 3,130.09	\$ 1,565.05	\$ 1,565.05	High Cost
6/6/2018	Customer Declined	Cancelled	Nanaimo	\$ 3,439.77	\$ 1,719.89	\$ 1,719.89	High Cost
6/6/2018	Customer Declined	Cancelled	Shawnigan Lake	\$ 11,159.09	\$ 5,579.55	\$ 5,579.55	High Cost
6/6/2018	Customer Declined	Cancelled	Cowichan Bay	\$ 27,120.26	\$ 10,000.00	\$ 17,120.26	High Cost
6/5/2018	Customer Accepted	Approved	Penticton	\$ 2,867.08	\$ 1,433.54	\$ 1,433.54	
6/4/2018	Customer Declined	Cancelled	Duncan	\$ 2,289.41	\$ 1,144.71	\$ 1,144.71	High Cost
6/4/2018	Customer Accepted	Approved	Grand Forks	\$ 5,057.77	\$ 2,528.89	\$ 2,528.89	
6/1/2018	Customer Accepted	Approved	Nanosee Bay	\$ 24,282.83	\$ 10,000.00	\$ 14,282.83	
5/31/2018	Customer Accepted	Approved	District of Saanich	\$ 1,533.22	\$ 766.61	\$ 766.61	
5/30/2018	Customer Declined	Cancelled	Duncan	\$ 16,599.43	\$ 8,299.72	\$ 8,299.72	High Cost
5/30/2018	Customer Declined	Cancelled	Duncan	\$ 21,530.93	\$ 10,000.00	\$ 11,530.93	High Cost
5/27/2018	Customer Declined	Cancelled	Saanich	\$ 1,969.35	\$ 984.68	\$ 984.68	High Cost
5/24/2018	Customer Accepted	Approved	Gibsons	\$ 939.68	\$ 469.84	\$ 469.84	
5/22/2018	Customer Declined	Cancelled	Saanich	\$ 13,494.62	\$ 6,747.31	\$ 6,747.31	High Cost
5/21/2018	Customer Accepted	Approved	District of Saanich	\$ 7,571.14	\$ 3,785.57	\$ 3,785.57	
5/18/2018	Customer Accepted	Approved	District of Saanich	\$ 7,571.14	\$ 3,785.57	\$ 3,785.57	
5/17/2018	Customer Accepted	Approved	Victoria	\$ 731.77	\$ 365.89	\$ 365.89	
5/16/2018	Customer Accepted	Approved	Kelowna	\$ 5,983.44	\$ 2,991.72	\$ 2,991.72	
5/7/2018	Customer Declined	Cancelled	Nanaimo	\$ 9,179.00	\$ 4,589.50	\$ 4,589.50	High Cost
5/3/2018	Customer Declined	Cancelled	Langford	\$ 3,636.38	\$ 1,818.19	\$ 1,818.19	High Cost
5/3/2018	Customer Accepted	Approved	District of Saanich	\$ 7,571.14	\$ 3,785.57	\$ 3,785.57	
5/2/2018	Customer Declined	Cancelled	Saanich	\$ 4,907.46	\$ 2,453.73	\$ 2,453.73	High Cost
5/2/2018	Customer Accepted	Approved	Kelowna	\$ 3,197.98	\$ 1,598.99	\$ 1,598.99	
4/30/2018	Customer Declined	Cancelled	Saanich	\$ 9,542.28	\$ 4,771.14	\$ 4,771.14	High Cost
4/30/2018	Customer Accepted	Approved	Kelowna	\$ 877.67	\$ 438.84	\$ 438.84	
4/27/2018	Customer Declined	Cancelled	Colwood	\$ 6,979.89	\$ 3,489.95	\$ 3,489.95	High Cost
4/27/2018	Customer Declined	Cancelled	Nanaimo	\$ 7,824.74	\$ 3,912.37	\$ 3,912.37	High Cost
4/25/2018	Customer Accepted	Approved	District of Saanich	\$ 7,571.14	\$ 3,785.57	\$ 3,785.57	
4/23/2018	Customer Declined	Cancelled	Central Saanich	\$ 4,962.26	\$ 2,481.13	\$ 2,481.13	High Cost
4/23/2018	Customer Declined	Cancelled	Shawnigan Lake	\$ 17,301.69	\$ 8,650.85	\$ 8,650.85	High Cost
4/23/2018	Customer Accepted	Approved	Lake Country	\$ 5,819.73	\$ 2,909.87	\$ 2,909.87	
4/23/2018	Customer Accepted	Approved	District of Saanich	\$ 5,062.35	\$ 2,531.18	\$ 2,531.18	
4/19/2018	Customer Accepted	Approved	Nanaimo	\$ 4,983.77	\$ 2,491.89	\$ 2,491.89	
4/19/2018	Customer Accepted	Approved	Kelowna	\$ 3,197.98	\$ 1,598.99	\$ 1,598.99	
4/19/2018	Customer Accepted	Approved	Kelowna	\$ 3,197.98	\$ 1,598.99	\$ 1,598.99	

Application Received Date	Customer Action	Project Status	Municipality	CIAC required	SEF funding amount	Homeowner portion	Reason for Cancellation
4/19/2018	Customer Accepted	Approved	Kelowna	\$ 3,197.98	\$ 1,598.99	\$ 1,598.99	
4/19/2018	Customer Accepted	Approved	Kelowna	\$ 3,197.98	\$ 1,598.99	\$ 1,598.99	
4/19/2018	Customer Accepted	Approved	Kelowna	\$ 3,197.98	\$ 1,598.99	\$ 1,598.99	
4/18/2018	Customer Declined	Cancelled	Saanichton	\$ 1,993.49	\$ 996.75	\$ 996.75	High Cost
4/17/2018	Customer Declined	Cancelled	Courtenay	\$ 6,000.00	\$ 3,000.00	\$ 3,000.00	High Cost
4/17/2018	Customer Declined	Cancelled	Chemainus	\$ 11,021.34	\$ 5,510.67	\$ 5,510.67	High Cost
4/16/2018	Customer Accepted	Approved	Kelowna	\$ 10,877.88	\$ 5,438.94	\$ 5,438.94	
4/15/2018	Customer Accepted	Approved	Peachland	\$ 2,091.46	\$ 1,045.73	\$ 1,045.73	
4/13/2018	Customer Declined	Cancelled	Sooke	\$ 6,872.68	\$ 3,436.34	\$ 3,436.34	High Cost
4/6/2018	Customer Declined	Cancelled	Victoria	\$ 2,246.40	\$ 1,123.20	\$ 1,123.20	High Cost
4/5/2018	Customer Declined	Cancelled	Nanaimo	\$ 11,442.27	\$ 5,721.14	\$ 5,721.14	High Cost
4/5/2018	Customer Accepted	Approved	Black Creek	\$ 19,271.26	\$ 9,635.63	\$ 9,635.63	
4/5/2018	Customer Accepted	Approved	Pitt Meadows	\$ 9,814.07	\$ 4,907.04	\$ 4,907.04	
4/5/2018	Customer Accepted	Approved	Pitt Meadows	\$ 9,814.07	\$ 4,907.04	\$ 4,907.04	
4/3/2018	Customer Declined	Cancelled	Nanaimo	\$ 311.10	\$ 155.55	\$ 155.55	High Cost
4/3/2018	Customer Declined	Cancelled	Saanich	\$ 1,241.95	\$ 620.98	\$ 620.98	High Cost
4/3/2018	Customer Declined	Cancelled	Central Saanich	\$ 16,557.81	\$ 8,278.91	\$ 8,278.91	High Cost
4/2/2018	Customer Declined	Cancelled	Anaconda	\$ 2,000.00	\$ 1,000.00	\$ 1,000.00	High Cost
3/29/2018	Customer Declined	Cancelled	Sooke	\$ 9,629.44	\$ 4,814.72	\$ 4,814.72	High Cost
3/28/2018	Customer Accepted	Approved	Nanaimo	\$ 6,955.79	\$ 3,477.90	\$ 3,477.90	
3/28/2018	Customer Accepted	Approved	Nanaimo	\$ 6,955.79	\$ 3,477.90	\$ 3,477.90	
3/28/2018	Customer Accepted	Approved	Langley	\$ 775.22	\$ 387.61	\$ 387.61	
3/27/2018	Customer Declined	Cancelled	Sooke	\$ 4,314.85	\$ 2,157.43	\$ 2,157.43	High Cost
3/27/2018	Customer Accepted	Approved	Nelson	\$ 2,639.54	\$ 1,319.77	\$ 1,319.77	
3/27/2018	Customer Accepted	Approved	Nanaimo	\$ 6,906.44	\$ 3,453.22	\$ 3,453.22	
3/25/2018	Customer Declined	Cancelled	Saanich	\$ 9,551.91	\$ 4,775.96	\$ 4,775.96	High Cost
3/23/2018	Customer Accepted	Approved	Roberts Creek	\$ 2,647.78	\$ 1,323.89	\$ 1,323.89	
3/22/2018	Customer Declined	Cancelled	Lantzville	\$ 12,583.54	\$ 6,291.77	\$ 6,291.77	High Cost
3/22/2018	Customer Declined	Cancelled	Saanich	\$ 22,655.20	\$ 10,000.00	\$ 10,000.00	High Cost
3/21/2018	Customer Declined	Cancelled	Oak Bay	\$ 8,289.89	\$ 4,144.95	\$ 4,144.95	High Cost
3/20/2018	Customer Declined	Cancelled	Port Alberni	\$ 19,298.75	\$ 9,649.38	\$ 9,649.38	High Cost
3/20/2018	Customer Accepted	Approved	Nanaimo	\$ 1,448.45	\$ 724.23	\$ 724.23	
3/20/2018	Customer Accepted	Approved	Nelson	\$ 2,639.54	\$ 1,319.77	\$ 1,319.77	
3/19/2018	Customer Accepted	Approved	Osoyoos	\$ 2,812.72	\$ 1,406.36	\$ 1,406.36	
3/19/2018	Customer Accepted	Approved	Falkland	\$ 2,026.16	\$ 1,013.08	\$ 1,013.08	
3/17/2018	Customer Declined	Cancelled	North Cowichan	\$ 25,501.77	\$ 10,000.00	\$ 10,000.00	High Cost
3/17/2018	Customer Accepted	Approved	Nanaimo	\$ 1,837.02	\$ 918.51	\$ 918.51	
3/16/2018	Customer Accepted	Approved	Nanaimo	\$ 1,837.02	\$ 918.51	\$ 918.51	
3/15/2018	Customer Declined	Cancelled	Langford	\$ 6,700.86	\$ 3,350.43	\$ 3,350.43	High Cost
3/15/2018	Customer Declined	Cancelled	Nanaimo	\$ 10,589.86	\$ 5,294.93	\$ 5,294.93	High Cost
3/15/2018	Customer Accepted	Approved	Langley	\$ 10,754.12	\$ 5,377.06	\$ 5,377.06	
3/12/2018	Customer Declined	Cancelled	Victoria	\$ 4,408.28	\$ 2,204.14	\$ 2,204.14	High Cost
3/8/2018	Customer Declined	Cancelled	Langford	\$ 1,166.00	\$ 583.00	\$ 583.00	High Cost
3/8/2018	Customer Accepted	Approved	Mill Bay	\$ 5,290.68	\$ 2,645.34	\$ 2,645.34	
3/7/2018	Customer Declined	Cancelled	Port Alberni	\$ 1,183.49	\$ 591.75	\$ 591.75	High Cost
3/7/2018	Customer Accepted	Approved	Mill Bay	\$ 5,290.68	\$ 2,645.34	\$ 2,645.34	
3/6/2018	Customer Declined	Cancelled	Victoria	\$ 18,213.00	\$ 9,106.50	\$ 9,106.50	High Cost
3/5/2018	Customer Accepted	Approved	Gibsons	\$ 5,500.39	\$ 2,750.20	\$ 2,750.20	
3/5/2018	Customer Accepted	Approved	Gibsons	\$ 5,500.39	\$ 2,750.20	\$ 2,750.20	
3/3/2018	Customer Declined	Cancelled	Saanich	\$ 453.00	\$ 226.50	\$ 226.50	High Cost
2/28/2018	Customer Accepted	Approved	Comox	\$ 2,354.18	\$ 1,177.09	\$ 1,177.09	
2/26/2018	Customer Accepted	Approved	Kelowna	\$ 32,112.08	\$ 10,000.00	\$ 10,000.00	High Cost
2/21/2018	Customer Accepted	Approved	Surrey	\$ 3,795.91	\$ 1,897.96	\$ 1,897.96	
2/20/2018	Customer Declined	Cancelled	Sooke	\$ 9,841.76	\$ 4,920.88	\$ 4,920.88	High Cost
2/20/2018	Customer Declined	Cancelled	Cobble Hill	\$ 12,056.41	\$ 6,028.21	\$ 6,028.21	High Cost
2/20/2018	Customer Declined	Cancelled	Cobble Hill	\$ 30,115.84	\$ 10,000.00	\$ 10,000.00	High Cost
2/20/2018	Customer Accepted	Approved	Cumberland	\$ 1,167.62	\$ 583.81	\$ 583.81	
2/20/2018	Customer Accepted	Approved	Gibsons	\$ 1,079.07	\$ 539.54	\$ 539.54	
2/20/2018	Customer Declined	Cancelled	Cobble Hill	\$ 30,000.00	\$ 10,000.00	\$ 10,000.00	High Cost
2/20/2018	Customer Declined	Cancelled	Cobble Hill	\$ 12,000.00	\$ 6,000.00	\$ 6,000.00	High Cost
2/18/2018	Customer Declined	Cancelled	Victoria	\$ 5,000.00	\$ 2,500.00	\$ 2,500.00	High Cost
2/15/2018	Customer Declined	Cancelled	Campbell River	\$ 653.05	\$ 326.53	\$ 326.53	High Cost
2/15/2018	Customer Accepted	Approved	Kelowna	\$ 8,389.12	\$ 4,194.56	\$ 4,194.56	
2/15/2018	Customer Accepted	Approved	Kelowna	\$ 8,389.12	\$ 4,194.56	\$ 4,194.56	
2/15/2018	Customer Accepted	Approved	Kelowna	\$ 8,389.12	\$ 4,194.56	\$ 4,194.56	
2/14/2018	Customer Accepted	Approved	North Saanich	\$ 4,289.90	\$ 2,144.95	\$ 2,144.95	
2/14/2018	Customer Accepted	Approved	Penticton	\$ 3,735.58	\$ 1,867.79	\$ 1,867.79	
2/14/2018	Customer Accepted	Approved	Penticton	\$ 3,735.58	\$ 1,867.79	\$ 1,867.79	
2/14/2018	Customer Accepted	Approved	Penticton	\$ 3,735.58	\$ 1,867.79	\$ 1,867.79	
2/14/2018	Customer Accepted	Approved	Penticton	\$ 3,735.58	\$ 1,867.79	\$ 1,867.79	
2/14/2018	Customer Accepted	Approved	Penticton	\$ 3,735.58	\$ 1,867.79	\$ 1,867.79	
2/14/2018	Customer Accepted	Approved	Penticton	\$ 3,735.58	\$ 1,867.79	\$ 1,867.79	
2/14/2018	Customer Accepted	Approved	Penticton	\$ 3,735.58	\$ 1,867.79	\$ 1,867.79	
2/14/2018	Customer Accepted	Approved	Penticton	\$ 3,735.58	\$ 1,867.79	\$ 1,867.79	
2/14/2018	Customer Accepted	Approved	Penticton	\$ 3,735.58	\$ 1,867.79	\$ 1,867.79	
2/14/2018	Customer Accepted	Approved	Penticton	\$ 3,735.58	\$ 1,867.79	\$ 1,867.79	
2/11/2018	Customer Declined	Cancelled	Nanaimo	\$ 3,735.03	\$ 1,867.52	\$ 1,867.52	High Cost
2/7/2018	Customer Declined	Cancelled	Langford	\$ 7,500.00	\$ 3,750.00	\$ 3,750.00	High Cost
2/7/2018	Customer Accepted	Approved	Oak Bay	\$ 5,270.33	\$ 2,635.17	\$ 2,635.17	
2/6/2018	Customer Declined	Cancelled	Midway	\$ 4,000.00	\$ 2,000.00	\$ 2,000.00	High Cost
2/6/2018	Customer Declined	Cancelled	Duncan	\$ 6,020.09	\$ 3,010.05	\$ 3,010.05	High Cost
2/6/2018	Customer Declined	Cancelled	Campbell River	\$ 9,809.00	\$ 4,904.50	\$ 4,904.50	High Cost
2/6/2018	Customer Accepted	Approved	Burnaby	\$ 2,951.23	\$ 1,475.62	\$ 1,475.62	
2/5/2018	Customer Declined	Cancelled	Cowichan Bay	\$ 15,400.00	\$ 7,700.00	\$ 7,700.00	High Cost

Application Received Date	Customer Action	Project Status	Municipality	CIAC required	SEF funding amount	Homeowner portion	Reason for Cancellation
2/2/2018	Customer Declined	Cancelled	Saanich	\$ 225.00	\$ 112.50	\$ 112.50	High Cost
2/1/2018	Customer Declined	Cancelled	Langford	\$ 13,156.00	\$ 6,578.00	\$ 6,578.00	High Cost
1/30/2018	Customer Declined	Cancelled	Saanich	\$ 8,614.00	\$ 4,307.00	\$ 4,307.00	High Cost
1/26/2018	Customer Declined	Cancelled	View Royal	\$ 13,106.00	\$ 6,553.00	\$ 6,553.00	High Cost
1/26/2018	Customer Declined	Cancelled	Saanich	\$ 15,000.00	\$ 7,500.00	\$ 7,500.00	High Cost
1/25/2018	Customer Declined	Cancelled	Gibsons	\$ 21,000.00	\$ 10,000.00	\$ 11,000.00	High Cost
1/23/2018	Customer Declined	Cancelled	Shawnigan Lake	\$ 8,173.05	\$ 4,086.53	\$ 4,086.53	High Cost
1/23/2018	Customer Accepted	Approved	Okanagan Falls	\$ 2,337.86	\$ 1,168.93	\$ 1,168.93	
1/22/2018	Customer Declined	Cancelled	Victoria	\$ 3,497.00	\$ 1,748.50	\$ 1,748.50	High Cost
1/22/2018	Customer Declined	Cancelled	Cumberland	\$ 5,000.00	\$ 2,500.00	\$ 2,500.00	High Cost
1/19/2018	Customer Declined	Cancelled	Langford	\$ 4,678.57	\$ 2,339.29	\$ 2,339.29	High Cost
1/19/2018	Customer Accepted	Approved	Nanaimo	\$ 9,155.91	\$ 4,577.96	\$ 4,577.96	
1/18/2018	Customer Declined	Cancelled	Victoria	\$ 10,184.68	\$ 5,092.34	\$ 5,092.34	High Cost
1/17/2018	Customer Declined	Cancelled	Esquimalt	\$ 2,954.00	\$ 1,477.00	\$ 1,477.00	High Cost
1/17/2018	Customer Declined	Cancelled	Comox	\$ 8,000.00	\$ 4,000.00	\$ 4,000.00	High Cost
1/12/2018	Customer Declined	Cancelled	Langford	\$ 4,140.00	\$ 2,070.00	\$ 2,070.00	High Cost
1/10/2018	Customer Declined	Cancelled	Langford	\$ 14,000.00	\$ 7,000.00	\$ 7,000.00	High Cost
1/10/2018	Customer Declined	Cancelled	Crofton	\$ 24,059.94	\$ 10,000.00	\$ 14,059.94	High Cost
1/9/2018	Customer Declined	Cancelled	Victoria	\$ 8,310.43	\$ 4,155.22	\$ 4,155.22	High Cost
1/8/2018	Customer Declined	Cancelled	Saanich	\$ 2,381.33	\$ 1,190.67	\$ 1,190.67	High Cost
1/8/2018	Customer Declined	Cancelled	Nanaimo	\$ 3,324.06	\$ 1,662.03	\$ 1,662.03	High Cost
1/8/2018	Customer Declined	Cancelled	Duncan	\$ 12,196.15	\$ 6,098.08	\$ 6,098.08	High Cost
1/5/2018	Customer Declined	Cancelled	Cobble Hill	\$ 16,792.77	\$ 8,396.39	\$ 8,396.39	High Cost
1/5/2018	Customer Declined	Cancelled	Cobble Hill	\$ 16,792.77	\$ 8,396.39	\$ 8,396.39	High Cost
1/3/2018	Customer Declined	Cancelled	Saanich	\$ 9,324.77	\$ 4,662.39	\$ 4,662.39	High Cost
1/3/2018	Customer Accepted	Approved	Kamloops	\$ 7,570.11	\$ 3,785.06	\$ 3,785.06	
1/1/2018	Customer Declined	Cancelled	Duncan	\$ 2,084.14	\$ 1,042.07	\$ 1,042.07	High Cost
12/23/2017	Customer Declined	Cancelled	Duncan	\$ 3,308.00	\$ 1,654.00	\$ 1,654.00	High Cost
12/22/2017	Customer Declined	Cancelled	Lantzville	\$ 9,818.00	\$ 4,909.00	\$ 4,909.00	High Cost
12/19/2017	Customer Accepted	Approved	District of Saanich	\$ 1,973.94	\$ 986.97	\$ 986.97	
12/18/2017	Customer Declined	Cancelled	Cobble Hill	\$ 5,000.00	\$ 2,500.00	\$ 2,500.00	High Cost
12/16/2017	Customer Declined	Cancelled	Nanaimo	\$ 9,916.00	\$ 4,958.00	\$ 4,958.00	High Cost
12/13/2017	Customer Declined	Cancelled	Sooke	\$ 15,000.00	\$ 7,500.00	\$ 7,500.00	High Cost
12/12/2017	Customer Declined	Cancelled	Nanaimo	\$ 14,048.00	\$ 7,024.00	\$ 7,024.00	High Cost
12/11/2017	Customer Accepted	Approved	Ladysmith	\$ 285.85	\$ 142.93	\$ 142.93	
12/7/2017	Customer Accepted	Approved	Surrey	\$ 1,435.84	\$ 717.92	\$ 717.92	
12/5/2017	Customer Declined	Cancelled	Duncan	\$ 6,030.00	\$ 3,015.00	\$ 3,015.00	High Cost
12/4/2017	Customer Accepted	Approved	Fruitvale	\$ 15,729.00	\$ 7,864.50	\$ 7,864.50	
12/2/2017	Customer Declined	Cancelled	Duncan	\$ 24,187.00	\$ 10,000.00	\$ 14,187.00	High Cost
12/1/2017	Customer Declined	Cancelled	Saanich	\$ 14,000.00	\$ 7,000.00	\$ 7,000.00	High Cost
12/1/2017	Customer Declined	Cancelled	Crofton	\$ 3,000.00	\$ 1,500.00	\$ 1,500.00	High Cost
11/30/2017	Customer Declined	Cancelled	Qualicum Beach	\$ 9,000.00	\$ 4,500.00	\$ 4,500.00	High Cost
11/29/2017	Customer Accepted	Approved	Nanaimo	\$ 2,440.89	\$ 1,220.45	\$ 1,220.45	
11/28/2017	Customer Declined	Cancelled	Colwood	\$ 4,938.00	\$ 2,469.00	\$ 2,469.00	High Cost
11/28/2017	Customer Accepted	Approved	Brentwood Bay	\$ 1,865.32	\$ 932.66	\$ 932.66	
11/28/2017	Customer Accepted	Approved	Brentwood Bay	\$ 1,865.32	\$ 932.66	\$ 932.66	
11/28/2017	Customer Accepted	Approved	Kelowna	\$ 4,531.66	\$ 2,265.83	\$ 2,265.83	
11/27/2017	Customer Accepted	Approved	District of Saanich	\$ 703.52	\$ 351.76	\$ 351.76	
11/27/2017	Customer Accepted	Approved	District of Saanich	\$ 703.52	\$ 351.76	\$ 351.76	
11/25/2017	Customer Declined	Cancelled	North Cowichan	\$ 19,339.00	\$ 9,669.50	\$ 9,669.50	High Cost
11/25/2017	Customer Declined	Cancelled	Sooke	\$ 1,607.00	\$ 803.50	\$ 803.50	High Cost
11/24/2017	Customer Declined	Cancelled	Sooke	\$ 978.22	\$ 489.11	\$ 489.11	High Cost
11/24/2017	Customer Accepted	Approved	Port Alberni	\$ 1,420.60	\$ 710.30	\$ 710.30	
11/23/2017	Customer Declined	Cancelled	Nanaimo	\$ 1,991.00	\$ 995.50	\$ 995.50	High Cost
11/21/2017	Customer Declined	Cancelled	Esquimalt	\$ 65.48	\$ 32.74	\$ 32.74	High Cost
11/20/2017	Customer Declined	Cancelled	Nanaimo	\$ 23,870.00	\$ 10,000.00	\$ 13,870.00	High Cost
11/20/2017	Customer Declined	Cancelled	Campbell River	\$ 11,842.40	\$ 5,921.20	\$ 5,921.20	High Cost
11/14/2017	Customer Declined	Cancelled	Saanich	\$ 1,500.00	\$ 750.00	\$ 750.00	High Cost
11/13/2017	Customer Declined	Cancelled	Nanaimo	\$ 9,232.00	\$ 4,616.00	\$ 4,616.00	High Cost
11/11/2017	Customer Accepted	Approved	Kelowna	\$ 6,198.14	\$ 3,099.07	\$ 3,099.07	
11/10/2017	Customer Declined	Cancelled	Nanaimo	\$ 5,619.00	\$ 2,809.50	\$ 2,809.50	High Cost
11/10/2017	Customer Declined	Cancelled	Saanich	\$ 4,000.00	\$ 2,000.00	\$ 2,000.00	High Cost
11/9/2017	Customer Declined	Cancelled	Duncan	\$ 5,527.00	\$ 2,763.50	\$ 2,763.50	High Cost
11/9/2017	Customer Declined	Cancelled	Saanich	\$ 1,000.00	\$ 500.00	\$ 500.00	High Cost
11/8/2017	Customer Declined	Cancelled	Duncan	\$ 39,928.00	\$ 10,000.00	\$ 29,928.00	High Cost
11/8/2017	Customer Accepted	Approved	Shawnigan Lake	\$ 1,708.84	\$ 854.42	\$ 854.42	
11/7/2017	Customer Declined	Cancelled	Port Alberni	\$ 3,500.00	\$ 1,750.00	\$ 1,750.00	High Cost
11/6/2017	Customer Accepted	Approved	Duncan	\$ 9,461.77	\$ 4,730.89	\$ 4,730.89	
11/3/2017	Customer Declined	Cancelled	Shawnigan Lake	\$ 18,000.00	\$ 9,000.00	\$ 9,000.00	High Cost
11/3/2017	Customer Declined	Cancelled	port alberni	\$ 17,410.00	\$ 8,705.00	\$ 8,705.00	High Cost
11/3/2017	Customer Declined	Cancelled	Shawnigan Lake	\$ 8,662.00	\$ 4,331.00	\$ 4,331.00	High Cost
11/2/2017	Customer Declined	Cancelled	Duncan	\$ 2,300.00	\$ 1,150.00	\$ 1,150.00	High Cost
10/31/2017	Customer Declined	Cancelled	Saanich	\$ 50,000.00	\$ 10,000.00	\$ 40,000.00	High Cost
10/31/2017	Customer Accepted	Approved	Kelowna	\$ 6,198.14	\$ 3,099.07	\$ 3,099.07	
10/31/2017	Customer Accepted	Approved	Kelowna	\$ 6,198.14	\$ 3,099.07	\$ 3,099.07	
10/30/2017	Customer Declined	Cancelled	Nanaimo	\$ 6,382.00	\$ 3,191.00	\$ 3,191.00	High Cost
10/30/2017	Customer Declined	Cancelled	Courtenay	\$ 4,240.86	\$ 2,120.43	\$ 2,120.43	High Cost
10/27/2017	Customer Declined	Cancelled	Courtenay	\$ 23,975.27	\$ 10,000.00	\$ 13,975.27	High Cost
10/27/2017	Customer Declined	Cancelled	Nanaimo	\$ 9,155.00	\$ 4,577.50	\$ 4,577.50	High Cost
10/27/2017	Customer Declined	Cancelled	Colwood	\$ 4,533.95	\$ 2,266.98	\$ 2,266.98	High Cost
10/26/2017	Customer Accepted	Approved	Sidney	\$ 13,918.28	\$ 6,959.14	\$ 6,959.14	
10/23/2017	Customer Declined	Cancelled	Duncan	\$ 7,152.00	\$ 3,576.00	\$ 3,576.00	High Cost
10/23/2017	Customer Declined	Cancelled	North Saanich	\$ 7,025.02	\$ 3,512.51	\$ 3,512.51	High Cost
10/23/2017	Customer Declined	Cancelled	Nanaimo	\$ 5,300.00	\$ 2,650.00	\$ 2,650.00	High Cost
10/23/2017	Customer Declined	Cancelled	Saanich	\$ 2,928.10	\$ 1,464.05	\$ 1,464.05	High Cost

Application Received Date	Customer Action	Project Status	Municipality	CIAC required	SEF funding amount	Homeowner portion	Reason for Cancellation
10/23/2017	Customer Accepted	Approved	Sooke	\$ 4,601.04	\$ 2,300.52	\$ 2,300.52	
10/23/2017	Customer Accepted	Approved	Spallumcheen	\$ 903.79	\$ 451.90	\$ 451.90	
10/22/2017	Customer Accepted	Approved	Port Alberni	\$ 1,420.60	\$ 710.30	\$ 710.30	
10/21/2017	Customer Declined	Cancelled	North Cowichan	\$ 18,842.00	\$ 9,421.00	\$ 9,421.00	High Cost
10/18/2017	Customer Declined	Cancelled	Roberts Creek	\$ 5,146.00	\$ 2,573.00	\$ 2,573.00	High Cost
10/18/2017	Customer Declined	Cancelled	Ladysmith	\$ 1,328.00	\$ 664.00	\$ 664.00	High Cost
10/17/2017	Customer Accepted	Approved	Cranbrook	\$ 1,487.46	\$ 743.73	\$ 743.73	
10/16/2017	Customer Accepted	Approved	Victoria	\$ 1,585.47	\$ 792.74	\$ 792.74	
10/16/2017	Customer Accepted	Approved	Spallumcheen	\$ 903.79	\$ 451.90	\$ 451.90	
10/15/2017	Customer Declined	Cancelled	Lantzville	\$ 11,935.00	\$ 5,967.50	\$ 5,967.50	High Cost
10/15/2017	Customer Accepted	Approved	Port Alberni	\$ 1,420.60	\$ 710.30	\$ 710.30	
10/13/2017	Customer Accepted	Approved	Port Alberni	\$ 1,420.60	\$ 710.30	\$ 710.30	
10/13/2017	Customer Accepted	Approved	Port Alberni	\$ 1,420.60	\$ 710.30	\$ 710.30	
10/13/2017	Customer Accepted	Approved	Port Alberni	\$ 1,420.60	\$ 710.30	\$ 710.30	
10/12/2017	Customer Accepted	Approved	Cranbrook	\$ 2,540.23	\$ 1,270.12	\$ 1,270.12	
10/11/2017	Customer Accepted	Approved	Port Alberni	\$ 1,420.60	\$ 710.30	\$ 710.30	
10/10/2017	Customer Declined	Cancelled	Duncan	\$ 6,043.00	\$ 3,021.50	\$ 3,021.50	High Cost
10/10/2017	Customer Declined	Cancelled	North Cowichan	\$ 6,000.00	\$ 3,000.00	\$ 3,000.00	High Cost
10/10/2017	Customer Declined	Cancelled	Nanaimo	\$ 3,279.00	\$ 1,639.50	\$ 1,639.50	High Cost
10/10/2017	Customer Accepted	Approved	Comox	\$ 879.05	\$ 439.53	\$ 439.53	
10/5/2017	Customer Declined	Cancelled	Cowichan Bay	\$ 52,277.00	\$ 10,000.00	\$ 42,277.00	High Cost
10/5/2017	Customer Accepted	Approved	Spallumcheen	\$ 903.79	\$ 451.90	\$ 451.90	
10/4/2017	Customer Accepted	Approved	Kelowna	\$ 2,778.98	\$ 1,389.49	\$ 1,389.49	
10/3/2017	Customer Accepted	Approved	Nanaimo	\$ 746.00	\$ 373.00	\$ 373.00	
10/3/2017	Customer Accepted	Approved	Victoria	\$ 2,046.62	\$ 1,023.31	\$ 1,023.31	
10/3/2017	Customer Accepted	Approved	Kelowna	\$ 4,107.47	\$ 2,053.74	\$ 2,053.74	
10/3/2017	Customer Accepted	Approved	Nanaimo	\$ 746.00	\$ 373.00	\$ 373.00	
10/3/2017	Customer Accepted	Approved	Kelowna	\$ 2,778.98	\$ 1,389.49	\$ 1,389.49	
10/2/2017	Customer Declined	Cancelled	Saanich	\$ 10,291.84	\$ 5,145.92	\$ 5,145.92	High Cost
9/30/2017	Customer Declined	Cancelled	Nanaimo	\$ 6,824.00	\$ 3,412.00	\$ 3,412.00	High Cost
9/29/2017	Customer Accepted	Approved	Nanaimo	\$ 746.00	\$ 373.00	\$ 373.00	
9/28/2017	Customer Declined	Cancelled	Duncan	\$ 6,064.00	\$ 3,032.00	\$ 3,032.00	High Cost
9/27/2017	Customer Declined	Cancelled	Campbell River	\$ 12,623.43	\$ 6,311.72	\$ 6,311.72	High Cost
9/27/2017	Customer Declined	Cancelled	Campbell River	\$ 12,022.00	\$ 6,011.00	\$ 6,011.00	High Cost
9/25/2017	Customer Declined	Cancelled	Enderby	\$ 6,200.00	\$ 3,100.00	\$ 3,100.00	High Cost
9/25/2017	Customer Declined	Cancelled	Shawnigan Lake	\$ 4,896.00	\$ 2,448.00	\$ 2,448.00	High Cost
9/25/2017	Customer Declined	Cancelled	Comox	\$ 1,998.00	\$ 999.00	\$ 999.00	High Cost
9/24/2017	Customer Declined	Cancelled	Shawnigan Lake	\$ 37,819.00	\$ 10,000.00	\$ 27,819.00	High Cost
9/24/2017	Customer Accepted	Approved	Vancouver	\$ 3,360.15	\$ 1,680.08	\$ 1,680.08	
9/22/2017	Customer Accepted	Approved	Port Alberni	\$ 3,144.69	\$ 1,572.35	\$ 1,572.35	
9/21/2017	Customer Accepted	Approved	Nanaimo	\$ 472.71	\$ 236.36	\$ 236.36	
9/21/2017	Customer Accepted	Approved	Grand Forks	\$ 3,394.00	\$ 1,697.00	\$ 1,697.00	
9/20/2017	Customer Accepted	Approved	Vancouver	\$ 3,360.15	\$ 1,680.08	\$ 1,680.08	
9/20/2017	Customer Accepted	Approved	Grand Forks	\$ 3,394.00	\$ 1,697.00	\$ 1,697.00	
9/18/2017	Customer Declined	Cancelled	Gibsons	\$ 2,410.80	\$ 1,205.40	\$ 1,205.40	High Cost
9/18/2017	Customer Declined	Cancelled	Nanaimo	\$ 8,341.00	\$ 4,170.50	\$ 4,170.50	High Cost
9/18/2017	Customer Declined	Cancelled	Sooke	\$ 4,974.84	\$ 2,487.42	\$ 2,487.42	High Cost
9/18/2017	Customer Accepted	Approved	Oak bay	\$ 924.18	\$ 462.09	\$ 462.09	
9/17/2017	Customer Accepted	Approved	Nanaimo	\$ 746.00	\$ 373.00	\$ 373.00	
9/15/2017	Customer Declined	Cancelled	Campbell River	\$ 11,990.76	\$ 5,995.38	\$ 5,995.38	High Cost
9/15/2017	Customer Declined	Cancelled	Duncan	\$ 3,392.00	\$ 1,696.00	\$ 1,696.00	High Cost
9/14/2017	Customer Accepted	Approved	Enderby	\$ 6,412.36	\$ 3,206.18	\$ 3,206.18	
9/14/2017	Customer Accepted	Approved	Chetwynd	\$ 6,446.06	\$ 3,223.03	\$ 3,223.03	
9/13/2017	Customer Accepted	Approved	Burnaby	\$ 2,749.22	\$ 1,374.61	\$ 1,374.61	
9/12/2017	Customer Declined	Cancelled	North Cowichan	\$ 12,553.00	\$ 6,276.50	\$ 6,276.50	High Cost
9/12/2017	Customer Declined	Cancelled	Langford	\$ 2,733.49	\$ 1,366.75	\$ 1,366.75	High Cost
9/11/2017	Customer Declined	Cancelled	Nanaimo	\$ 1,856.00	\$ 928.00	\$ 928.00	High Cost
9/9/2017	Customer Declined	Cancelled	duncan	\$ 2,906.00	\$ 1,453.00	\$ 1,453.00	High Cost
9/7/2017	Customer Declined	Cancelled	Shawnigan Lake	\$ 23,758.00	\$ 10,000.00	\$ 13,758.00	High Cost
9/6/2017	Customer Declined	Cancelled	Nanaimo	\$ 5,200.00	\$ 2,600.00	\$ 2,600.00	High Cost
9/6/2017	Customer Accepted	Approved	Lake Country	\$ 4,391.65	\$ 2,195.83	\$ 2,195.83	
9/5/2017	Customer Declined	Cancelled	Saanich	\$ 17,606.58	\$ 8,803.29	\$ 8,803.29	High Cost
9/3/2017	Customer Declined	Cancelled	Nanaimo	\$ 34,590.00	\$ 10,000.00	\$ 24,590.00	High Cost
9/2/2017	Customer Declined	Cancelled	North Cowichan	\$ 8,910.00	\$ 4,455.00	\$ 4,455.00	High Cost
9/1/2017	Customer Accepted	Approved	Prince George	\$ 3,618.96	\$ 1,809.48	\$ 1,809.48	
9/1/2017	Customer Accepted	Approved	Nelson	\$ 1,954.19	\$ 977.10	\$ 977.10	
9/1/2017	Customer Accepted	Approved	Nelson	\$ 1,954.19	\$ 977.10	\$ 977.10	
9/1/2017	Customer Accepted	Approved	Nelson	\$ 1,954.19	\$ 977.10	\$ 977.10	
8/30/2017	Customer Accepted	Approved	Kelowna	\$ 1,591.78	\$ 795.89	\$ 795.89	
8/30/2017	Customer Accepted	Approved	Rossland	\$ 7,345.64	\$ 3,672.82	\$ 3,672.82	
8/29/2017	Customer Declined	Cancelled	Campbell River	\$ 7,271.00	\$ 3,635.50	\$ 3,635.50	High Cost
8/25/2017	Customer Declined	Cancelled	Nanaimo	\$ 4,291.00	\$ 2,145.50	\$ 2,145.50	High Cost
8/24/2017	Customer Accepted	Approved	Abbotsford	\$ 3,564.75	\$ 1,782.38	\$ 1,782.38	
8/24/2017	Customer Accepted	Approved	Nanaimo	\$ 5,904.14	\$ 2,952.07	\$ 2,952.07	
8/21/2017	Customer Accepted	Approved	Victoria	\$ 6,856.67	\$ 3,428.34	\$ 3,428.34	
8/18/2017	Customer Declined	Cancelled	View Royal	\$ 7,018.06	\$ 3,509.03	\$ 3,509.03	High Cost
8/18/2017	Customer Accepted	Approved	Victoria	\$ 2,013.25	\$ 1,006.63	\$ 1,006.63	
8/18/2017	Customer Accepted	Approved	Oliver	\$ 3,382.38	\$ 1,691.19	\$ 1,691.19	
8/18/2017	Customer Accepted	Approved	Oliver	\$ 3,382.38	\$ 1,691.19	\$ 1,691.19	
8/16/2017	Customer Accepted	Approved	Oliver	\$ 1,423.44	\$ 711.72	\$ 711.72	
8/16/2017	Customer Accepted	Approved	Nanaimo	\$ 5,653.99	\$ 2,827.00	\$ 2,827.00	
8/16/2017	Customer Accepted	Approved	Osoyoos	\$ 7,666.46	\$ 3,833.23	\$ 3,833.23	
8/15/2017	Customer Accepted	Approved	Victoria	\$ 2,249.78	\$ 1,124.89	\$ 1,124.89	
8/15/2017	Customer Accepted	Approved	Langford	\$ 3,258.64	\$ 1,629.32	\$ 1,629.32	
8/15/2017	Customer Accepted	Approved	Langford	\$ 3,358.72	\$ 1,679.36	\$ 1,679.36	

Application Received Date	Customer Action	Project Status	Municipality	CIAC required	SEF funding amount	Homeowner portion	Reason for Cancellation
8/14/2017	Customer Declined	Cancelled	Maple Ridge	\$ 38,153.32	\$ 10,000.00	\$ 28,153.32	High Cost
8/14/2017	Customer Declined	Cancelled	Mill Bay	\$ 5,000.00	\$ 2,500.00	\$ 2,500.00	High Cost
8/14/2017	Customer Accepted	Approved	Victoria	\$ 5,928.10	\$ 2,964.05	\$ 2,964.05	
8/12/2017	Customer Declined	Cancelled	Nanaimo	\$ 12,662.00	\$ 6,331.00	\$ 6,331.00	High Cost
8/10/2017	Customer Declined	Cancelled	Nanaimo	\$ 19,002.00	\$ 9,501.00	\$ 9,501.00	High Cost
8/10/2017	Customer Declined	Cancelled	Victoria	\$ 10,228.47	\$ 5,114.24	\$ 5,114.24	High Cost
8/10/2017	Customer Declined	Cancelled	Port Alberni	\$ 3,800.00	\$ 1,900.00	\$ 1,900.00	High Cost
8/8/2017	Customer Declined	Cancelled	Duncan	\$ 14,062.00	\$ 7,031.00	\$ 7,031.00	High Cost
8/4/2017	Customer Declined	Cancelled	Saanich	\$ 3,967.02	\$ 1,983.51	\$ 1,983.51	High Cost
8/3/2017	Customer Declined	Cancelled	Nanaimo	\$ 6,277.00	\$ 3,138.50	\$ 3,138.50	High Cost
8/3/2017	Customer Accepted	Approved	Nanoose Bay	\$ 2,449.77	\$ 1,224.89	\$ 1,224.89	
8/1/2017	Customer Declined	Cancelled	Nanaimo	\$ 5,500.00	\$ 2,750.00	\$ 2,750.00	High Cost
8/1/2017	Customer Declined	Cancelled	Saanich	\$ 4,034.67	\$ 2,017.34	\$ 2,017.34	High Cost
8/1/2017	Customer Accepted	Approved	Comox	\$ 7,129.01	\$ 3,564.51	\$ 3,564.51	
7/31/2017	Customer Accepted	Approved	Comox	\$ 1,886.97	\$ 943.49	\$ 943.49	
7/31/2017	Customer Accepted	Approved	Comox	\$ 7,455.50	\$ 3,727.75	\$ 3,727.75	
7/31/2017	Customer Accepted	Approved	Comox	\$ 7,455.50	\$ 3,727.75	\$ 3,727.75	
7/27/2017	Customer Accepted	Approved	Powell River	\$ 2,855.73	\$ 1,427.87	\$ 1,427.87	
7/27/2017	Customer Accepted	Approved	Squamish	\$ 3,373.70	\$ 1,686.85	\$ 1,686.85	
7/27/2017	Customer Accepted	Approved	Brentwood Bay	\$ 2,013.25	\$ 1,006.63	\$ 1,006.63	
7/26/2017	Customer Declined	Cancelled	Port Alberni	\$ 966.00	\$ 483.00	\$ 483.00	High Cost
7/24/2017	Customer Declined	Cancelled	Nanaimo	\$ 8,979.00	\$ 4,489.50	\$ 4,489.50	High Cost
7/21/2017	Customer Accepted	Approved	Summerland	\$ 16,227.08	\$ 8,113.54	\$ 8,113.54	
7/19/2017	Customer Accepted	Approved	Campbell River	\$ 574.86	\$ 287.43	\$ 287.43	
7/18/2017	Customer Accepted	Approved	Richmond	\$ 695.95	\$ 347.97	\$ 347.97	
7/18/2017	Customer Accepted	Approved	Richmond	\$ 695.95	\$ 347.97	\$ 347.97	
7/18/2017	Customer Accepted	Approved	Richmond	\$ 695.95	\$ 347.97	\$ 347.97	
7/18/2017	Customer Accepted	Approved	Richmond	\$ 695.95	\$ 347.97	\$ 347.97	
7/18/2017	Customer Accepted	Approved	Richmond	\$ 695.95	\$ 347.97	\$ 347.97	
7/18/2017	Customer Accepted	Approved	Richmond	\$ 695.95	\$ 347.97	\$ 347.97	
7/18/2017	Customer Accepted	Approved	Richmond	\$ 695.95	\$ 347.97	\$ 347.97	
7/18/2017	Customer Accepted	Approved	Richmond	\$ 695.95	\$ 347.97	\$ 347.97	
7/18/2017	Customer Accepted	Approved	Richmond	\$ 695.95	\$ 347.97	\$ 347.97	
7/18/2017	Customer Accepted	Approved	Richmond	\$ 695.95	\$ 347.97	\$ 347.97	
7/18/2017	Customer Accepted	Approved	Richmond	\$ 695.95	\$ 347.97	\$ 347.97	
7/18/2017	Customer Accepted	Approved	Richmond	\$ 695.95	\$ 347.97	\$ 347.97	
7/18/2017	Customer Accepted	Approved	Richmond	\$ 695.95	\$ 347.97	\$ 347.97	
7/18/2017	Customer Accepted	Approved	Richmond	\$ 695.95	\$ 347.97	\$ 347.97	
7/18/2017	Customer Accepted	Approved	Richmond	\$ 695.95	\$ 347.97	\$ 347.97	
7/18/2017	Customer Accepted	Approved	Richmond	\$ 695.95	\$ 347.97	\$ 347.97	
7/18/2017	Customer Accepted	Approved	Richmond	\$ 695.95	\$ 347.97	\$ 347.97	
7/18/2017	Customer Accepted	Approved	Richmond	\$ 695.95	\$ 347.97	\$ 347.97	
7/18/2017	Customer Accepted	Approved	Richmond	\$ 695.95	\$ 347.97	\$ 347.97	
7/18/2017	Customer Accepted	Approved	Richmond	\$ 695.95	\$ 347.97	\$ 347.97	
7/18/2017	Customer Accepted	Approved	Richmond	\$ 695.95	\$ 347.97	\$ 347.97	
7/18/2017	Customer Accepted	Approved	Richmond	\$ 695.95	\$ 347.97	\$ 347.97	
7/18/2017	Customer Accepted	Approved	Richmond	\$ 695.95	\$ 347.97	\$ 347.97	
7/18/2017	Customer Accepted	Approved	Richmond	\$ 695.95	\$ 347.97	\$ 347.97	
7/18/2017	Customer Accepted	Approved	Richmond	\$ 695.95	\$ 347.97	\$ 347.97	
7/18/2017	Customer Accepted	Approved	Richmond	\$ 695.95	\$ 347.97	\$ 347.97	
7/18/2017	Customer Accepted	Approved	Richmond	\$ 695.95	\$ 347.97	\$ 347.97	
7/18/2017	Customer Accepted	Approved	Richmond	\$ 695.95	\$ 347.97	\$ 347.97	
7/18/2017	Customer Accepted	Approved	Richmond	\$ 695.95	\$ 347.97	\$ 347.97	
7/18/2017	Customer Accepted	Approved	Richmond	\$ 695.95	\$ 347.97	\$ 347.97	
7/18/2017	Customer Accepted	Approved	Richmond	\$ 695.95	\$ 347.97	\$ 347.97	
7/18/2017	Customer Accepted	Approved	Richmond	\$ 695.95	\$ 347.97	\$ 347.97	
7/18/2017	Customer Accepted	Approved	Richmond	\$ 695.95	\$ 347.97	\$ 347.97	
7/18/2017	Customer Accepted	Approved	Richmond	\$ 695.95	\$ 347.97	\$ 347.97	
7/18/2017	Customer Accepted	Approved	Richmond	\$ 695.95	\$ 347.97	\$ 347.97	
7/18/2017	Customer Accepted	Approved	Richmond	\$ 695.95	\$ 347.97	\$ 347.97	
7/18/2017	Customer Accepted	Approved	Richmond	\$ 695.95	\$ 347.97	\$ 347.97	
7/18/2017	Customer Accepted	Approved	Richmond	\$ 695.95	\$ 347.97	\$ 347.97	
7/18/2017	Customer Accepted	Approved	Richmond	\$ 695.95	\$ 347.97	\$ 347.97	
7/18/2017	Customer Accepted	Approved	Richmond	\$ 695.95	\$ 347.97	\$ 347.97	

Application Received Date	Customer Action	Project Status	Municipality	CIAC required	SEF funding amount	Homeowner portion	Reason for Cancellation
7/18/2017	Customer Accepted	Approved	Richmond	\$ 695.95	\$ 347.97	\$ 347.97	
7/18/2017	Customer Accepted	Approved	Richmond	\$ 695.95	\$ 347.97	\$ 347.97	
7/18/2017	Customer Accepted	Approved	Richmond	\$ 695.95	\$ 347.97	\$ 347.97	
7/18/2017	Customer Accepted	Approved	Richmond	\$ 695.95	\$ 347.97	\$ 347.97	
7/18/2017	Customer Accepted	Approved	Richmond	\$ 695.95	\$ 347.97	\$ 347.97	
7/18/2017	Customer Accepted	Approved	Richmond	\$ 695.95	\$ 347.97	\$ 347.97	
7/18/2017	Customer Accepted	Approved	Richmond	\$ 695.95	\$ 347.97	\$ 347.97	
7/18/2017	Customer Accepted	Approved	Richmond	\$ 695.95	\$ 347.97	\$ 347.97	
7/18/2017	Customer Accepted	Approved	Richmond	\$ 695.95	\$ 347.97	\$ 347.97	
7/18/2017	Customer Accepted	Approved	Richmond	\$ 695.95	\$ 347.97	\$ 347.97	
7/18/2017	Customer Accepted	Approved	Richmond	\$ 695.95	\$ 347.97	\$ 347.97	
7/18/2017	Customer Accepted	Approved	Richmond	\$ 695.95	\$ 347.97	\$ 347.97	
7/18/2017	Customer Accepted	Approved	Richmond	\$ 695.95	\$ 347.97	\$ 347.97	
7/18/2017	Customer Accepted	Approved	Richmond	\$ 695.95	\$ 347.97	\$ 347.97	
7/18/2017	Customer Accepted	Approved	Richmond	\$ 695.95	\$ 347.97	\$ 347.97	
7/18/2017	Customer Accepted	Approved	Richmond	\$ 695.95	\$ 347.97	\$ 347.97	
7/18/2017	Customer Accepted	Approved	Richmond	\$ 695.95	\$ 347.97	\$ 347.97	
7/18/2017	Customer Accepted	Approved	Richmond	\$ 695.95	\$ 347.97	\$ 347.97	
7/18/2017	Customer Accepted	Approved	Richmond	\$ 695.95	\$ 347.97	\$ 347.97	
7/18/2017	Customer Accepted	Approved	Richmond	\$ 695.95	\$ 347.97	\$ 347.97	
7/18/2017	Customer Accepted	Approved	Richmond	\$ 695.95	\$ 347.97	\$ 347.97	
7/18/2017	Customer Accepted	Approved	Richmond	\$ 695.95	\$ 347.97	\$ 347.97	
7/18/2017	Customer Accepted	Approved	Richmond	\$ 695.95	\$ 347.97	\$ 347.97	
7/18/2017	Customer Accepted	Approved	Richmond	\$ 695.95	\$ 347.97	\$ 347.97	
7/18/2017	Customer Accepted	Approved	Richmond	\$ 695.95	\$ 347.97	\$ 347.97	
7/18/2017	Customer Accepted	Approved	Richmond	\$ 695.95	\$ 347.97	\$ 347.97	
7/18/2017	Customer Accepted	Approved	Richmond	\$ 695.95	\$ 347.97	\$ 347.97	
7/18/2017	Customer Accepted	Approved	Richmond	\$ 695.95	\$ 347.97	\$ 347.97	
7/18/2017	Customer Accepted	Approved	Richmond	\$ 695.95	\$ 347.97	\$ 347.97	
7/18/2017	Customer Accepted	Approved	Richmond	\$ 695.95	\$ 347.97	\$ 347.97	
7/18/2017	Customer Accepted	Approved	Richmond	\$ 695.95	\$ 347.97	\$ 347.97	
7/18/2017	Customer Accepted	Approved	Richmond	\$ 695.95	\$ 347.97	\$ 347.97	
7/18/2017	Customer Accepted	Approved	Richmond	\$ 695.95	\$ 347.97	\$ 347.97	
7/18/2017	Customer Accepted	Approved	Richmond	\$ 695.95	\$ 347.97	\$ 347.97	
7/18/2017	Customer Accepted	Approved	Richmond	\$ 695.95	\$ 347.97	\$ 347.97	
7/18/2017	Customer Accepted	Approved	Richmond	\$ 695.95	\$ 347.97	\$ 347.97	
7/18/2017	Customer Accepted	Approved	Richmond	\$ 695.95	\$ 347.97	\$ 347.97	
7/18/2017	Customer Accepted	Approved	Richmond	\$ 695.95	\$ 347.97	\$ 347.97	
7/18/2017	Customer Accepted	Approved	Richmond	\$ 695.95	\$ 347.97	\$ 347.97	
7/17/2017	Customer Declined	Cancelled	Port Alberni	\$ 11,000.00	\$ 5,500.00	\$ 5,500.00	High Cost
7/7/2017	Customer Declined	Cancelled	Courtenay	\$ 15,942.50	\$ 7,971.25	\$ 7,971.25	High Cost
7/6/2017	Customer Accepted	Approved	Jaffray	\$ 2,473.40	\$ 1,236.70	\$ 1,236.70	
7/6/2017	Customer Accepted	Approved	Jaffray	\$ 2,473.40	\$ 1,236.70	\$ 1,236.70	
7/6/2017	Customer Accepted	Approved	Quesnel	\$ 6,197.48	\$ 3,098.74	\$ 3,098.74	
7/2/2017	Customer Accepted	Approved	Okanagan Falls	\$ 1,106.58	\$ 553.29	\$ 553.29	
7/2/2017	Customer Accepted	Approved	Okanagan Falls	\$ 1,106.58	\$ 553.29	\$ 553.29	
7/2/2017	Customer Accepted	Approved	Summerland	\$ 1,321.98	\$ 660.99	\$ 660.99	
6/29/2017	Customer Declined	Cancelled	Langford	\$ 7,048.51	\$ 3,524.26	\$ 3,524.26	High Cost
6/28/2017	Customer Accepted	Approved	Powell River	\$ 1,725.80	\$ 862.90	\$ 862.90	
6/22/2017	Customer Accepted	Approved	Rossland	\$ 2,033.83	\$ 1,016.92	\$ 1,016.92	
6/19/2017	Customer Declined	Cancelled	North Saanich	\$ 28,771.34	\$ 10,000.00	\$ 18,771.34	High Cost
6/16/2017	Customer Declined	Cancelled	North Cowichan	\$ 14,757.00	\$ 7,378.50	\$ 7,378.50	High Cost
6/16/2017	Customer Declined	Cancelled	Nanaimo	\$ 1,500.00	\$ 750.00	\$ 750.00	High Cost
6/16/2017	Customer Accepted	Approved	District of Saanich	\$ 7,250.27	\$ 3,625.14	\$ 3,625.14	
6/16/2017	Customer Accepted	Approved	Rossland	\$ 2,033.83	\$ 1,016.92	\$ 1,016.92	
6/15/2017	Customer Accepted	Approved	Courtenay	\$ 4,783.77	\$ 2,391.89	\$ 2,391.89	
6/15/2017	Customer Accepted	Approved	Summerland	\$ 1,321.98	\$ 660.99	\$ 660.99	
6/14/2017	Customer Accepted	Approved	Grand Forks	\$ 1,221.50	\$ 610.75	\$ 610.75	
6/14/2017	Customer Accepted	Approved	Kelowna	\$ 24,498.71	\$ 10,000.00	\$ 14,498.71	
6/12/2017	Customer Accepted	Approved	Rossland	\$ 2,033.83	\$ 1,016.92	\$ 1,016.92	
6/12/2017	Customer Accepted	Approved	Naramata	\$ 13,398.86	\$ 6,699.43	\$ 6,699.43	
6/8/2017	Customer Declined	Cancelled	Duncan	\$ 24,371.79	\$ 10,000.00	\$ 14,371.79	High Cost
6/8/2017	Customer Declined	Cancelled	North Cowichan	\$ 12,572.16	\$ 6,286.08	\$ 6,286.08	High Cost
6/6/2017	Customer Accepted	Approved	Whistler	\$ 3,941.50	\$ 1,970.75	\$ 1,970.75	
6/5/2017	Customer Accepted	Approved	Qualicum Beach	\$ 21,380.91	\$ 10,000.00	\$ 11,380.91	
6/3/2017	Customer Accepted	Approved	Powell River	\$ 3,819.56	\$ 1,909.78	\$ 1,909.78	
6/1/2017	Customer Accepted	Approved	Sechelt	\$ 3,534.80	\$ 1,767.40	\$ 1,767.40	
5/31/2017	Customer Declined	Cancelled	Nanaimo	\$ 12,500.00	\$ 6,250.00	\$ 6,250.00	High Cost
5/30/2017	Customer Declined	Cancelled	Naramata	\$ 8,000.00	\$ 4,000.00	\$ 4,000.00	High Cost
5/29/2017	Customer Accepted	Approved	Sechelt	\$ 1,864.83	\$ 932.42	\$ 932.42	
5/29/2017	Customer Accepted	Approved	Cobble Hill	\$ 9,630.41	\$ 4,815.21	\$ 4,815.21	
5/28/2017	Customer Declined	Cancelled	North Cowichan	\$ 10,570.09	\$ 5,285.05	\$ 5,285.05	High Cost
5/27/2017	Customer Declined	Cancelled	Saanich	\$ 3,883.92	\$ 1,941.96	\$ 1,941.96	High Cost
5/26/2017	Customer Accepted	Approved	Kamloops	\$ 11,813.40	\$ 5,906.70	\$ 5,906.70	
5/26/2017	Customer Accepted	Approved	Kelowna	\$ 11,100.13	\$ 5,550.07	\$ 5,550.07	
5/25/2017	Customer Declined	Cancelled	Comox	\$ 1,626.96	\$ 813.48	\$ 813.48	High Cost
5/24/2017	Customer Declined	Cancelled	Nanaimo	\$ 3,263.69	\$ 1,631.85	\$ 1,631.85	High Cost
5/23/2017	Customer Accepted	Approved	District of Saanich	\$ 9,269.03	\$ 4,634.52	\$ 4,634.52	
5/20/2017	Customer Accepted	Approved	Sechelt	\$ 3,534.80	\$ 1,767.40	\$ 1,767.40	
5/17/2017	Customer Declined	Cancelled	Nanaimo	\$ 14,167.83	\$ 7,083.92	\$ 7,083.92	High Cost
5/17/2017	Customer Accepted	Approved	Kelowna	\$ 7,078.35	\$ 3,539.18	\$ 3,539.18	
5/17/2017	Customer Accepted	Approved	Sechelt	\$ 3,534.80	\$ 1,767.40	\$ 1,767.40	
5/16/2017	Customer Declined	Cancelled	Campbell River	\$ 15,225.42	\$ 7,612.71	\$ 7,612.71	High Cost
5/16/2017	Customer Declined	Cancelled	Saanich	\$ 4,500.67	\$ 2,250.34	\$ 2,250.34	High Cost
5/16/2017	Customer Declined	Cancelled	Campbell River	\$ 14,500.00	\$ 7,250.00	\$ 7,250.00	High Cost

Application Received Date	Customer Action	Project Status	Municipality	CIAC required	SEF funding amount	Homeowner portion	Reason for Cancellation
5/16/2017	Customer Accepted	Approved	Lake Country	\$ 3,813.00	\$ 1,906.50	\$ 1,906.50	
5/16/2017	Customer Accepted	Approved	Lake Country	\$ 3,813.00	\$ 1,906.50	\$ 1,906.50	
5/16/2017	Customer Accepted	Approved	Lake Country	\$ 3,813.00	\$ 1,906.50	\$ 1,906.50	
5/16/2017	Customer Accepted	Approved	Kelowna	\$ 3,869.66	\$ 1,934.83	\$ 1,934.83	
5/12/2017	Customer Declined	Cancelled	Saanich	\$ 1,816.62	\$ 908.31	\$ 908.31	High Cost
5/12/2017	Customer Accepted	Approved	Kelowna	\$ 3,869.66	\$ 1,934.83	\$ 1,934.83	
5/10/2017	Customer Declined	Cancelled	Qualicum Beach	\$ 7,587.06	\$ 3,793.53	\$ 3,793.53	High Cost
5/10/2017	Customer Accepted	Approved	Oliver	\$ 1,103.14	\$ 551.57	\$ 551.57	
5/10/2017	Customer Accepted	Approved	Oliver	\$ 1,103.14	\$ 551.57	\$ 551.57	
5/10/2017	Customer Accepted	Approved	Oliver	\$ 1,103.14	\$ 551.57	\$ 551.57	
5/9/2017	Customer Declined	Cancelled	Nanaimo	\$ 13,772.85	\$ 6,886.43	\$ 6,886.43	High Cost
5/9/2017	Customer Accepted	Approved	Penticton	\$ 3,468.16	\$ 1,734.08	\$ 1,734.08	
5/8/2017	Customer Declined	Cancelled	Duncan	\$ 10,967.01	\$ 5,483.51	\$ 5,483.51	High Cost
5/7/2017	Customer Declined	Cancelled	Nanaimo	\$ 9,500.00	\$ 4,750.00	\$ 4,750.00	High Cost
5/4/2017	Customer Declined	Cancelled	Saanich	\$ 1,800.16	\$ 900.08	\$ 900.08	High Cost
5/4/2017	Customer Accepted	Approved	Princeton	\$ 1,419.20	\$ 709.60	\$ 709.60	
5/3/2017	Customer Declined	Cancelled	Duncan	\$ 4,258.95	\$ 2,129.48	\$ 2,129.48	High Cost
4/28/2017	Customer Declined	Cancelled	Duncan	\$ 30,000.00	\$ 10,000.00	\$ 20,000.00	High Cost
4/27/2017	Customer Declined	Cancelled	Nanaimo	\$ 20,000.00	\$ 10,000.00	\$ 10,000.00	High Cost
4/27/2017	Customer Declined	Cancelled	Duncan	\$ 5,274.10	\$ 2,637.05	\$ 2,637.05	High Cost
4/22/2017	Customer Declined	Cancelled	Castlegar	\$ 1,426.00	\$ 713.00	\$ 713.00	High Cost
4/21/2017	Customer Declined	Cancelled	Clinton	\$ 5,885.00	\$ 2,942.50	\$ 2,942.50	High Cost
4/21/2017	Customer Declined	Cancelled	Saanich	\$ 5,799.97	\$ 2,899.99	\$ 2,899.99	High Cost
4/18/2017	Customer Declined	Cancelled	Comox	\$ 6,260.69	\$ 3,130.35	\$ 3,130.35	High Cost
4/17/2017	Customer Declined	Cancelled	Nanaimo	\$ 4,037.88	\$ 2,018.94	\$ 2,018.94	High Cost
4/13/2017	Customer Declined	Cancelled	Nanaimo	\$ 15,529.41	\$ 7,764.71	\$ 7,764.71	High Cost
4/13/2017	Customer Declined	Cancelled	Sechelt	\$ 8,877.47	\$ 4,438.74	\$ 4,438.74	High Cost
4/12/2017	Customer Declined	Cancelled	Courtenay	\$ 3,757.71	\$ 1,878.86	\$ 1,878.86	High Cost
4/6/2017	Customer Declined	Cancelled	Roberts Creek	\$ 27,328.18	\$ 10,000.00	\$ 17,328.18	High Cost
4/5/2017	Customer Declined	Cancelled	Nanaimo	\$ 20,000.00	\$ 10,000.00	\$ 10,000.00	High Cost
4/5/2017	Customer Declined	Cancelled	Saanich	\$ 1,171.90	\$ 585.95	\$ 585.95	High Cost
4/4/2017	Customer Declined	Cancelled	Port Alberni	\$ 9,234.03	\$ 4,617.02	\$ 4,617.02	High Cost
4/4/2017	Customer Declined	Cancelled	Victoria	\$ 8,249.69	\$ 4,124.85	\$ 4,124.85	High Cost
3/31/2017	Customer Declined	Cancelled	Nanaimo	\$ 14,545.85	\$ 7,272.93	\$ 7,272.93	High Cost
3/30/2017	Customer Declined	Cancelled	Port Alberni	\$ 5,324.10	\$ 2,662.05	\$ 2,662.05	High Cost
3/28/2017	Customer Declined	Cancelled	Nanaimo	\$ 5,514.13	\$ 2,757.07	\$ 2,757.07	High Cost
3/28/2017	Customer Declined	Cancelled	Nanaimo	\$ 5,500.00	\$ 2,750.00	\$ 2,750.00	High Cost
3/27/2017	Customer Declined	Cancelled	Courtenay	\$ 3,094.08	\$ 1,547.04	\$ 1,547.04	High Cost
3/13/2017	Customer Declined	Cancelled	Nanaimo	\$ 6,184.76	\$ 3,092.38	\$ 3,092.38	High Cost
3/7/2017	Customer Declined	Cancelled	Nanaimo	\$ 8,906.64	\$ 4,453.32	\$ 4,453.32	High Cost
3/6/2017	Customer Declined	Cancelled	Nanaimo	\$ 8,906.64	\$ 4,453.32	\$ 4,453.32	High Cost
3/1/2017	Customer Declined	Cancelled	Nanaimo	\$ 13,878.31	\$ 6,939.16	\$ 6,939.16	High Cost
2/27/2017	Customer Declined	Cancelled	Nanaimo	\$ 8,906.64	\$ 4,453.32	\$ 4,453.32	High Cost
2/20/2017	Customer Declined	Cancelled	Central Saanich	\$ 7,107.69	\$ 3,553.85	\$ 3,553.85	High Cost
2/16/2017	Customer Declined	Cancelled	Saanich	\$ 6,157.87	\$ 3,078.94	\$ 3,078.94	High Cost
2/15/2017	Customer Declined	Cancelled	Victoria	\$ 6,973.65	\$ 3,486.83	\$ 3,486.83	High Cost
2/14/2017	Customer Declined	Cancelled	Victoria	\$ 4,537.00	\$ 2,268.50	\$ 2,268.50	High Cost
2/10/2017	Customer Declined	Cancelled	Cobble Hill	\$ 18,487.39	\$ 9,243.70	\$ 9,243.70	High Cost
2/1/2017	Customer Declined	Cancelled	Comox	\$ 4,549.62	\$ 2,274.81	\$ 2,274.81	High Cost
1/30/2017	Customer Declined	Cancelled	Nanaimo	\$ 9,033.43	\$ 4,516.72	\$ 4,516.72	High Cost
1/30/2017	Customer Declined	Cancelled	Colwood	\$ 3,469.79	\$ 1,734.90	\$ 1,734.90	High Cost
1/27/2017	Customer Declined	Cancelled	Courtenay	\$ 1,202.54	\$ 601.27	\$ 601.27	High Cost
1/25/2017	Customer Declined	Cancelled	Nanaimo	\$ 8,906.64	\$ 4,453.32	\$ 4,453.32	High Cost
1/25/2017	Customer Declined	Cancelled	Saanich	\$ 7,115.77	\$ 3,557.89	\$ 3,557.89	High Cost
1/25/2017	Customer Declined	Cancelled	Saanich	\$ 2,130.90	\$ 1,065.45	\$ 1,065.45	High Cost
1/5/2017	Customer Declined	Cancelled	Cobble Hill	\$ 17,000.00	\$ 8,500.00	\$ 8,500.00	High Cost
1/2/2017	Customer Declined	Cancelled	Lantzville	\$ 5,400.00	\$ 2,700.00	\$ 2,700.00	High Cost
GRAND TOTALS				\$ 5,477,273.11	\$ 2,565,022.98	\$ 2,912,250.12	

Attachment 8.3

REFER TO LIVE SPREADSHEET MODEL

Provided in electronic format only

(accessible by opening the Attachments Tab in Adobe)