

Diane Rov

Vice President, Regulatory Affairs

Gas Regulatory Affairs Correspondence Email: gas.regulatory.affairs@fortisbc.com

Electric Regulatory Affairs Correspondence Email: <u>electricity.regulatory.affairs@fortisbc.com</u> **FortisBC**

16705 Fraser Highway Surrey, B.C. V4N 0E8 Tel: (604) 576-7349 Cell: (604) 908-2790 Fax: (604) 576-7074

Email: diane.roy@fortisbc.com

www.fortisbc.com

August 1, 2018

British Columbia Utilities Commission Suite 410, 900 Howe Street Vancouver, BC V6Z 2N3

Attention: Mr. Patrick Wruck, Commission Secretary and Manager, Regulatory Support

Dear Mr. Wruck:

Re: FortisBC Energy Inc. (FEI) and FortisBC Inc. (FBC), collectively FortisBC or the Companies

Application for Approval of Tariff Changes to Permit Relief for Customers Under Evacuation Orders; and

Application for Exemption from Applicable Residential and Commercial Tariff Charges for Customers under Evacuation Orders

FortisBC writes seeking approval from the British Columbia Utilities Commission (the Commission) for Tariff Changes, pursuant to sections 59 to 61 of the *Utilities Commission Act* (the UCA), to FEI's General Terms and Conditions (FEI GT&Cs) and FBC's Terms and Conditions (FBC T&Cs), effective September 1, 2018, for customers who are under Evacuation Orders issued by federal, provincial, or local authorities (the Evacuation Relief Tariff Application). The specific terms of the orders sought are set out in Appendices A and B for FEI and FBC respectively. In addition, the Companies are seeking approval for Exemption Orders, pursuant to section 63 of the UCA, from applicable Residential and Commercial Tariff Charges related to recent flooding and wildfire Evacuation Orders issued in May and July 2018 as described below (the Exemption Application). The specific terms of the Exemption Orders sought are set out in Appendices C and D for FEI and FBC respectively.

Part 1 of this submission addresses the Evacuation Relief Tariff Application and part 2 addresses the Exemption Application.

Definitions:

For the purposes of the Evacuation Relief Tariff Application and the Exemption Application, the following definitions provide the necessary context.



Evacuation Order: An order issued by federal, provincial, or local authorities requiring persons to immediately, or with short notice, leave their residential or business Premises in an area and not return until the order is lifted or rescinded.

Evacuation Period: The period during which an Evacuee Customer is under an Evacuation Order.

Evacuee Customer:

- **FEI:** A Customer who receives Service under Rate Schedules 1, 1U, 1X, 1B, 2, 2U, 2X, 2B, 3, 3U, 3X, 3B, and 23, and who is under an Evacuation Order.
- **FBC:** A Customer who receives Service under Rate Schedules 1, 2A, 3, 3A, 20, 21, 22A, 21, 23A, 60, 61 or 95, and who is under an Evacuation Order.

Part 1 - Evacuation Relief Tariff Application:

Discussion:

FortisBC is seeking tariff changes to the FEI GT&Cs and the FBC T&Cs in order to allow the Companies to provide relief to Evacuee Customers. The tariff changes would allow the Companies to provide a credit on the bill for Evacuee Customers, or to not charge Evacuee Customers, for the applicable charges for the Evacuation Period. The blacklined versions of the proposed tariff changes are provided in Appendix E for FEI and Appendix F for FBC. Appendices G and H provide the clean (proforma) versions of the revised tariff pages for FEI and FBC respectively, for Commission endorsement if approval is granted.

Generally, when an Evacuation Order is issued, the circumstances involved are extraordinary and often affect customers in localized areas or multiple areas of the Companies' service territories. An Evacuee Customer will, for the most part, not have obtained the benefit of their gas or electricity service while under an Evacuation Order. This is because customers would be required to leave their premises immediately or with short notice and would be denied access to their premises in the context of the Evacuation Order. Often Evacuee Customers face stressful and uncertain circumstances where little or no notice of evacuation can occur and ordinary measures to reduce or forestall service may not be possible or realistic to take in the situation.

The Companies believe that the proposed tariff changes are reasonable in order for FortisBC to have the ability to provide relief to Evacuee Customers for the following three reasons:

- 1. First, the proposed tariff changes would allow FortisBC to provide more timely and efficient response and relief to Evacuee Customers.
- 2. Second, the proposed tariff changes would facilitate more efficient and effective use of both the Commission's and the Companies' resources by removing the necessity to file multiple separate applications each time FortisBC customers are affected by Evacuation Orders.



3. Third, the proposed tariff changes would facilitate the Companies' ability to provide timelier communications with Evacuee Customers who may be experiencing stress, anxiety, and considerable uncertainty under the circumstances. The proposed tariff changes would ensure FortisBC could make any applicable billing adjustments without delays, minimizing the need for retroactive rebilling and the customer confusion that can result from billing adjustments that extend over longer periods due to the time lag associated with filing separate applications.

The Companies propose that if an Evacuation Order is issued and it affects some of FortisBC's customers for a period of five or more consecutive days, then the Companies could rely on the proposed Evacuation Relief tariff language, if approved, to provide the contemplated relief to Evacuee Customers for the Evacuation Period. The Companies believe that providing relief for Evacuee Customers when the duration of an Evacuation Order is five days or more is a reasonable threshold in order to ensure the administrative cost of granting the relief does not outweigh the benefit.

Treatment of Revenue Variance:

Under the terms of the current Multi-Year Performance Based Ratemaking Plans (PBR Plans) approved by the Commission for FEI and FBC for the years 2014 to 2019¹, the Companies currently record revenue variances in the respective Flow-Through deferral accounts for each company. Any variance resulting from the short-term relief for Evacuee Customers would be addressed in the subsequent rate setting process for each company.

Approval Sought:

FortisBC seeks approval from the Commission for Tariff Changes to FEI's GT&Cs and FBC's T&Cs, effective September 1, 2018, for customers who come to be under Evacuation Orders issued by federal, provincial, or local authorities. The proposed Tariff Changes would permit FEI and FBC to provide a credit to, or to not charge, Evacuee Customers who come to be under an Evacuation Order for the applicable charges that would otherwise have applied during the Evacuation Period.

Part 2 - Exemption Application:

Background:

On August 17, 2017, the Commission issued Order G-125-17A to FEI and Order G-124-17 to FBC in response to the Companies' August 3, 2017, applications for exemptions, pursuant to section 63 of the UCA, from applicable tariff charges for Residential and Commercial customers under Evacuation Orders due to wildfires that took place in 2017. The relief

¹ Orders G-138-14 and G-139-14 respectively.



granted in Orders G-125-17A and G-124-17 was straightforward for the Companies to administer for Evacuee Customers.

Order G-125-17A approved for FEI to provide a credit to customers who received service under FEI Rate Schedules 1, 1U, 1X, 1B, 2, 2U, 2X, 2B, 3, 3U, 3X, 3B and 23, for the 2017 charges that would otherwise have applied under those rate schedules (the Applicable Charges) during the period the customer was under an Evacuation Order due to wildfires (the Applicable Period) applicable to that customer (the Evacuee Customers).

Similarly, Order G-124-17 approved for FBC to provide a credit to customers who received service under FBC Electric Tariff Rate Schedules 1, 2A, 3, 3A, 20, 21, 22A, 23A, 60, 61 and 95 for the 2017 charges that would otherwise have applied under those rate schedules (the Applicable Charges) during the period the customer was under an Evacuation Order due to wildfires (the Applicable Period) applicable to that customer (the Evacuee Customers).

Discussion:

In May 2018, parts of the Interior, Kootenay and Lower Mainland regions of British Columbia were issued flood Evacuation Orders and in July 2018, wildfire Evacuation Orders were issued for several areas of the province affecting some FEI and FBC customers.

During the course of the flood Evacuation Orders, approximately 730 natural gas and 2,100 electricity Evacuee Customers were affected. There currently remain a small number of Evacuee Customers who have been unable to return to their residences or resume their business operations. A high-level estimate of the impact on revenues for crediting the applicable charges during the Evacuation Period for Evacuee Customers related to the flood Evacuation Orders is anticipated to be less than \$3 thousand for FEI's natural gas customers and \$60 thousand for FBC's electricity customers.

The recent wildfire Evacuation Orders have affected both natural gas and electricity customers. Given the urgency of the wildfire Evacuation Orders, at this time the Companies cannot forecast how many customers may be affected. The Exemption Orders sought are, therefore, intended to address Evacuee Customers affected during the 2018 period prior to September 1, 2018, the effective date for the proposed Evacuation Relief Tariff Application.

Should the Commission grant the flood and wildfire Exemption Orders sought, the final revenue variance associated with crediting Evacuee Customers for the applicable charges for the Evacuation Period will be recorded in the existing Flow-Through deferral accounts.

Most bills for Evacuee Customers affected by the flood and wildfire Evacuation Orders have already been issued. As such, for Evacuee Customers, FortisBC proposes to issue bill credits for the applicable charges for the Evacuation Period, to be applied on the next scheduled bill.

In addition to the rate relief sought above, FortisBC continues to work with Evacuee Customers on flexible payment arrangements, pausing collection related activities and



outbound calls related to outstanding amounts, while also waiving late payment charges when reasonable to do so.²

Approval Sought:

FortisBC seeks the Commission's approval for the Companies to provide a credit to customers, or to not charge customers, who are or were under an Evacuation Order due to the recent flooding and wildfires. Specifically, FortisBC requests the following:

- For FEI: to provide credit to customers who receive service under FEI Rate Schedules 1, 1U, 1X, 1B, 2, 2U, 2X, 2B, 3, 3U, 3X, 3B, and 23, for the tariff charges that would otherwise have applied under those rate schedules to Evacuee Customers during the Evacuation Period; and
- For FBC: to provide credit to customers who receive service under FBC Electric Tariff Rate Schedules 1, 2A, 3, 3A, 20, 21, 22A, 23A, 60, 61, and 95, for the tariff charges that would otherwise have applied under those rate schedules to Evacuee Customers during the Evacuation Period.

For clarity, FortisBC provides the following table identifying the rate schedules for the applicable charges the Companies propose the Exemption Orders, if approved, would apply to.

Table 1: Residential and Commercial Rate Schedules Impacted

Rate Schedule	Electricity	Gas
Residential	RS 1	RS1
	RS 2A	RS1U
	RS 3	RS1X
	RS 3A	RS1B
	RS 95	
Small Commercial	RS 20	RS 2
		RS 2U
		RS 2X
		RS 2B
Large Commercial	RS 21	RS3
	RS 22A	RS3U
	RS 23A	RS3X
		RS3B
		RS23

² As set out in Section 21.1 of the FEI General Terms and Conditions and Section 6.5 of the FBC Electric Tariff, the Companies may apply late payment charges.



Rate Schedule	Electricity	Gas
Irrigation	RS 60	
	RS 61	

If you require further information or have any questions regarding this submission, please contact Ilva Bevacqua, Manager, Regulatory Compliance and Administration at 604-592-7664.

Si	n	се	re	l۱	/
\mathbf{c}		\sim			,

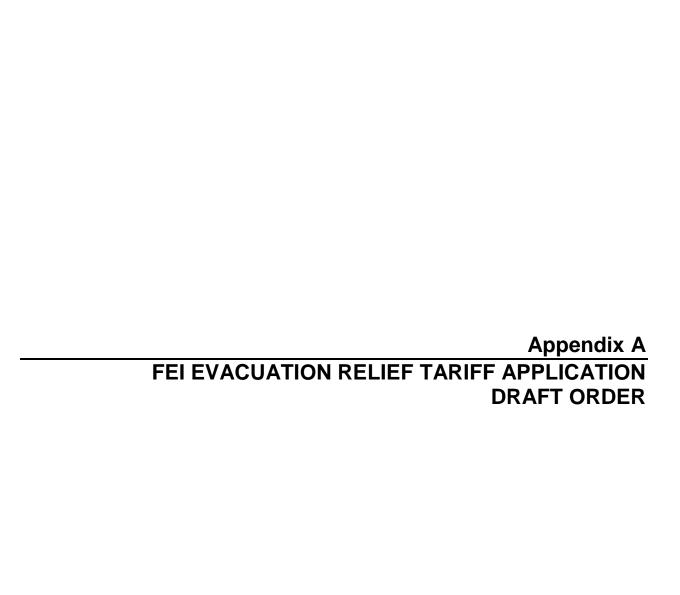
FORTISBC

Original signed:

Diane Roy

Attachments

cc (email only): Registered Parties to FEI & FBC Annual Reviews for 2018 Rates





P: 604.660.4700 TF: 1.800.663.1385 F: 604.660.1102

ORDER NUMBER G-xx-xx

IN THE MATTER OF the *Utilities Commission Act*, RSBC 1996, Chapter 473

and

FortisBC Energy Inc.

Application for Approval of Tariff Changes to Permit Relief for Customers Under Evacuation Orders

BEFORE:

[Panel Chair] Commissioner Commissioner

on Date

ORDER

WHEREAS:

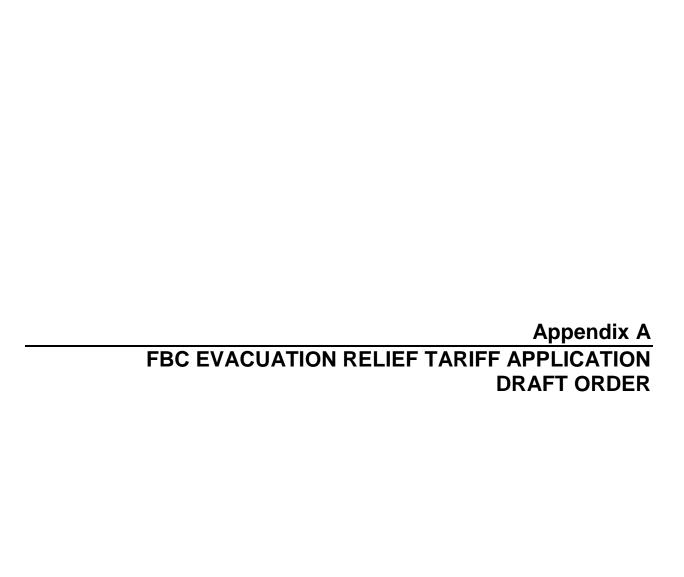
- A. On August 1, 2018, FortisBC Energy Inc. (FEI) applied to the British Columbia Utilities Commission (Commission) pursuant to sections 59 to 61 of the *Utilities Commission Act* (UCA) for tariff changes to the FEI General Terms and Conditions (GT&Cs), effective September 1, 2018, to add definitions and a new section to permit Evacuation Relief (Application);
- B. The Application seeks tariff changes to permit relief in the form of a credit, or to not charge customers who receive service under Rate Schedules 1, 1U, 1X, 1B, 2, 2U, 2X, 2B, 3, 3U, 3X, 3B, and 23, for the charges that would otherwise have applied during the period the customer (the Evacuee Customer) was under an Evacuation Order (the Evacuation Period); and
- C. The Commission reviewed the Application and considers that approval is warranted.

NOW THEREFORE pursuant to sections 59 to 61 of the UCA, the Commission approves FEI's tariff changes to the FEI GT&Cs, as applied for, effective September 1, 2018, to permit Evacuation Relief for the Evacuation Period for an Evacuee Customer.

DATED at the City of Vancouver, in the Province of British Columbia, this (XX) day of (Month Year).

BY ORDER

(X. X. last name) Commissioner





P: 604.660.4700 TF: 1.800.663.1385 F: 604.660.1102

ORDER NUMBER G-xx-xx

IN THE MATTER OF the *Utilities Commission Act*, RSBC 1996, Chapter 473

and

FortisBC Inc.

Application for Approval of Tariff Changes to Permit Relief for Customers Under Evacuation Orders

BEFORE:

[Panel Chair] Commissioner Commissioner

on Date

ORDER

WHEREAS:

- A. On August 1, 2018, FortisBC Inc. (FBC) applied to the British Columbia Utilities Commission (Commission) pursuant to sections 59 to 61 of the *Utilities Commission Act* (UCA) for tariff changes to the FBC Terms and Conditions (T&Cs), effective September 1, 2018, to add definitions and a new section to permit Evacuation Relief (Application);
- B. The Application seeks tariff changes to permit relief in the form of a credit, or to not charge customers, who receive service under Rate Schedules 1, 2A, 3, 3A, 20, 21, 22A, 21, 23A, 60, 61 or 95, for the charges that would otherwise have applied during the period the customer (the Evacuee Customer) was under an Evacuation Order (the Evacuation Period); and
- C. The Commission reviewed the Application and considers that approval is warranted.

NOW THEREFORE pursuant to sections 59 to 61 of the UCA, the Commission approves FBC's tariff changes to the FBC T&Cs, as applied for, effective September 1, 2018, to permit Evacuation Relief for the Evacuation Period for an Evacuee Customer.

DATED at the City of Vancouver, in the Province of British Columbia, this (XX) day of (Month Year).

BY ORDER

(X. X. last name) Commissioner





P: 604.660.4700 TF: 1.800.663.1385 F: 604.660.1102

ORDER NUMBER G-xx-xx

IN THE MATTER OF the *Utilities Commission Act*, RSBC 1996, Chapter 473

and

FortisBC Energy Inc.

Application for Approval to Exempt from Applicable Residential and Commercial Tariff Charges for Customers

Under Evacuation Orders

BEFORE:

[Panel Chair] Commissioner Commissioner

on Date

ORDER

WHEREAS:

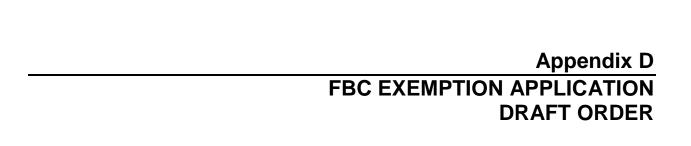
- A. On August 1, 2018, FortisBC Energy Inc. (FEI) applied to the British Columbia Utilities Commission (Commission) pursuant to section 63 of the *Utilities Commission Act* (UCA) to provide a credit to customers who receive service under FEI Rate Schedules 1, 1U, 1X, 1B, 2, 2U, 2B, 3, 3U, 3X, 3B and 23 for the charges that would otherwise have applied under those rate schedules to that customer (the Applicable Charges) during the period the customer (the Evacuee Customer) was under a flood or wildfire Evacuation Order (the Evacuation Period); and
- B. The Commission reviewed the Application and considers that approval is warranted.

NOW THEREFORE pursuant to section 63 of the UCA, the Commission approves FEI's application to provide a credit for the Applicable Charges that would otherwise have applied during the Evacuation Period for the Evacuee Customers.

DATED at the City of Vancouver, in the Province of British Columbia, this (XX) day of (Month Year).

BY ORDER

(X. X. last name) Commissioner





P: 604.660.4700 TF: 1.800.663.1385 F: 604.660.1102

ORDER NUMBER G-xx-xx

IN THE MATTER OF the *Utilities Commission Act*, RSBC 1996, Chapter 473

and

FortisBC Inc.

Application for Approval to Exempt from Applicable Residential and Commercial Tariff Charges for Customers

Under Evacuation Orders

BEFORE:

[Panel Chair] Commissioner Commissioner

on Date

ORDER

WHEREAS:

- A. On August 1, 2018, FortisBC Inc. (FBC) applied to the British Columbia Utilities Commission (Commission) pursuant to Section 63 of the *Utilities Commission Act* (UCA) (the Application), to provide a credit to customers who receive service under FBC Electric Tariff Rate Schedules 1, 2A, 3, 3A, 20, 21, 22A, 23A, 60, 61 and 95 for the charges that would otherwise have applied under those rate schedules (the Applicable Charges) during the period the customer (the Evacuee Customer) was under a flood or wildfire Evacuation Order (the Evacuation Period); and
- B. he Commission reviewed the Application and considers that approval is warranted.

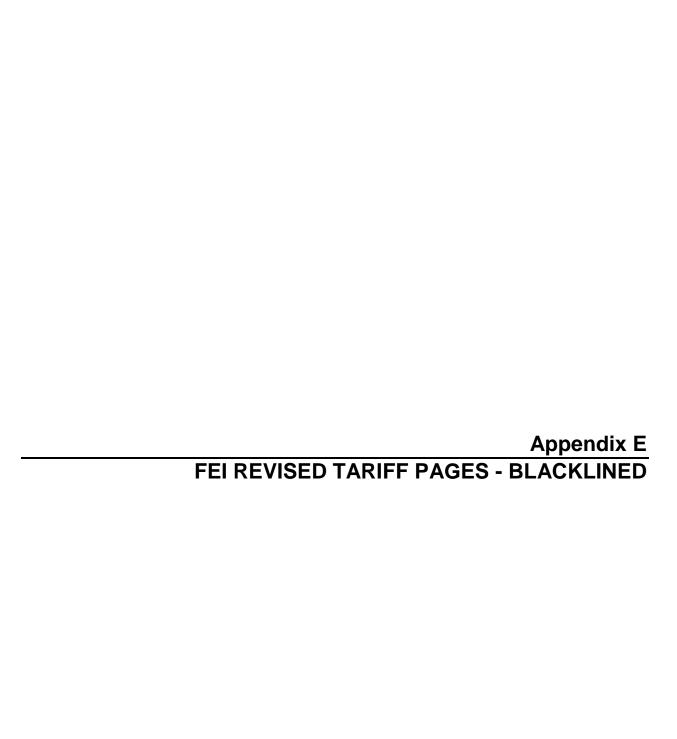
NOW THEREFORE pursuant to section 63 of the UCA, the Commission approves FBC's application to provide a credit for the Applicable Charges that would otherwise have applied during the Evacuation Period for the Evacuee Customers.

DATED at the City of Vancouver, in the Province of British Columbia, this (XX) day of (Month Year).

BY ORDER

(X. X. last name) Commissioner

File XXXXX | file subject 1 of 1



FORTISBC ENERGY INC. GENERAL TERMS AND CONDITIONS TABLE OF CONTENTS

BILLING		
Sec	ction 16.	Billing
Sec	ction 17.	Evacuation Relief17-1
Sec	ction 18.	Section Reserved for Future Use
Sec	ction 19.	Back-Billing
Sec	ction 20.	Equal Payment Plan20-1
Sec	ction 21.	Late Payment Charge21-1
Sec	ction 22.	Returned Cheque Charge22-1
DISCONTI	NUANCE (OF SERVICE AND REFUSAL OF SERVICE
Sec	ction 23.	Discontinuance of Service and Refusal of Service23-1
LIABILITY	AND INDE	EMNITY PROVISIONS
Sec	ction 24.	Limitations on Liability24-1
MISCELLA	ANEOUS P	ROVISIONS
Sec	ction 25.	Miscellaneous Provisions25-1
DIRECT P	URCHASE	AGREEMENTS
Sec	ction 26.	Direct Purchase Agreements26-1
COMMOD	ITY UNBUI	NDLING
Sec	ction 27.	Commodity Unbundling Service27-1
BIOMETH	ANE OFFE	RING
Sec	ction 28.	Biomethane Service28-1
STANDAR	D FEES A	ND CHARGES SCHEDULES-1

Deleted: Section Reserved for Future Use

Deleted: G-107-12

Deleted: January

Deleted: December 22, 2017

Deleted: Original signed by Patrick Wruck

Deleted: First

Order No.: Issued By: Diane Roy, Vice President, Regulatory Affairs

Effective Date: September, 1, 2018 Accepted for Filing:

Second, Revision of Page i

BCUC Secretary:

FORTISBC ENERGY INC. GENERAL TERMS AND CONDITIONS TABLE OF CONTENTS

Commercial Service Means the provision of firm Gas supplied to one Delivery Point and

through one Meter Set for use in approved appliances in commercial, institutional or small industrial operations.

Commodity Cost Recovery Charge

Is as defined in the Table of Charges of the various FortisBC

Energy Rate Schedules.

Commodity Unbundling Service

Conversion Factor

Means the service provided to Customers under Rate Schedule 1U for Residential Unbundling Service, Rate Schedule 2U for Small

Commercial Commodity Unbundling Service and Rate Schedule 3U

for Large Commercial Commodity Unbundling Service.

Means a factor, or combination of factors, which converts gas meter data to Gigajoules or cubic metres for billing purposes.

Customer Means a Person who is being provided Service or who has filed an

application for Service with FortisBC Energy that has been

approved by FortisBC Energy.

Day Means any period of 24 consecutive Hours beginning and ending at

7:00 a.m. Pacific Standard Time or as otherwise specified in the

Service Agreement.

Delivery Point Means the outlet of the Meter Set unless otherwise specified in the

Service Agreement.

Delivery Pressure Means the pressure of the Gas at the Delivery Point.

Evacuation Order An order issued by federal, provincial, or local authorities requiring

persons to immediately, or with short notice, leave their residential or business Premises in an area and not return until the order is

lifted or rescinded.

Evacuation Period The period during which an Evacuee Customer is under an

Evacuation Order.

Evacuee Customer A Customer who receives Service under Rate Schedules 1, 1U, 1X,

1B, 2, 2U, 2X, 2B, 3, 3U, 3X, 3B, and 23, and who is under an

Evacuation Order.

FinancingMeans an agreement under which FortisBC Energy provides **Agreement**Means an agreement under which FortisBC Energy provides
financing to a Customer for improving the energy efficiency of a

Premises, or a part of a Premises.

First Nations Means those First Nations that have attained legally recognized

self-government status pursuant to self-government agreements entered into with the Federal Government and validly enacted self-

government legislation in Canada.

Order No.: Issued By: Diane Roy, Vice President, Regulatory Affairs

Effective Date: September 1, 2018 Accepted for Filing:

BCUC Secretary: First Revision of Page D-2

Deleted: G-21-14
Deleted: Director
Deleted: Services
Deleted: January 1, 2015
Deleted: Original signed by Erica Hamilton

Deleted: Original

FORTISBC ENERGY INC. GENERAL TERMS AND CONDITIONS SECTION 17

17. Evacuation Relief.

17.1 Applicability

If a Customer is under an Evacuation Order for a period of five or more consecutive days, then FortisBC Energy may provide credit to an Evacuee Customer, or not charge the Evacuee Customer, for the Rate Schedule charges that are or would otherwise have been applicable during the Evacuation Period,

Deleted: Section Reserved for Future Use

C/N/O

Deleted: [Intentionally left blank]

Deleted: G-107-12
Deleted: January
Deleted: December 22, 2017

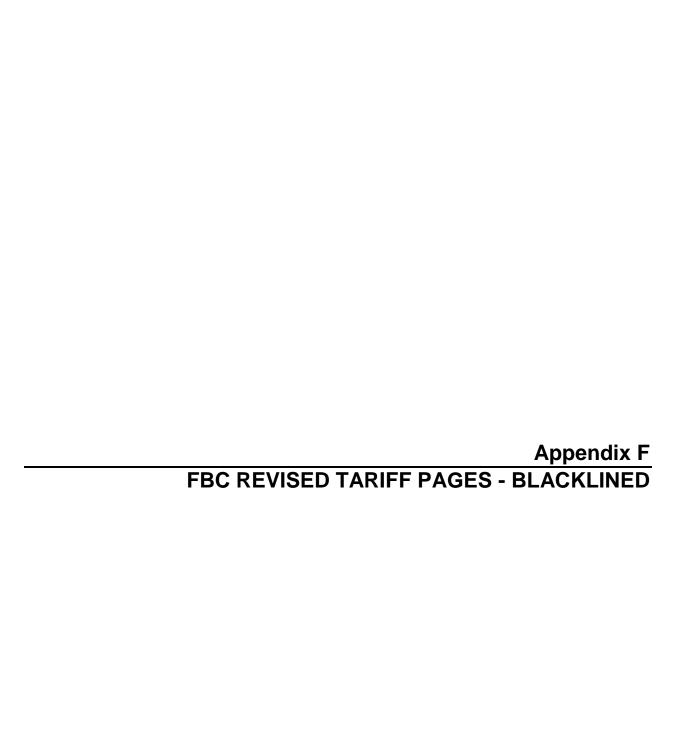
Deleted: First

Deleted: Original signed by Patrick Wruck

Order No.: Issued By: Diane Roy, Vice President, Regulatory Affairs

Effective Date: September 1, 2018 Accepted for Filing:

BCUC Secretary: _____ Second Revision of Page 17-1



Deleted: First

The Company will furnish electric Service in accordance with the Rate Schedules and these Terms and Conditions filed with and approved by the British Columbia Utilities Commission. Copies are available on the Company's web site or upon request.

The Customer, by taking Service, agrees to abide by the provisions of these Terms and Conditions.

1. <u>DEFINITIONS</u>:

Company	FortisBC Inc.
Customer	A person, partnership, corporation, organization, governmental agency, municipality or other legal entity who accepts, uses or otherwise is the recipient of Service at any one Premises or location, or whose application for Service is accepted by the Company. The Company shall determine whether any entity as defined above receives Service at one or more Premises or locations.
Billing Demand	The Demand used in establishing the Demand portion of billing for Service during a specific billing period.
Contract Demand	The Demand reserved for the Customer by the Company and contracted for by the Customer.
<u>Demand</u>	The rate of delivery of Electricity measured in kilowatts (kW), kilovolt-amperes (kVA), or horsepower (hp) over a given period of time.
Drop Service	The portion of a overhead Service connection extending not more than 30 metres onto the Customer's property and not requiring any intermediate support on the Customer's property.
Evacuation Order	An order issued by federal, provincial, or local authorities requiring persons to immediately, or with short notice, leave their residential or business Premises in an area and not return until the order is lifted or rescinded.
Evacuation Period	The period during which an Evacuee Customer is under an Evacuation Order.
Evacuee Customer	A Customer who receives Service under Rate Schedules 1, 2A, 3, 3A, 20, 21, 22A, 23A, 60, 61 or 95, and who is under an Evacuation Order.
Electricity	The term used to mean both electric Demand and electric energy unless the context requires otherwise.
Financing Agreement	An agreement under which the Company provides financing to a Customer for improving the energy efficiency of a Premises, or a part of a Premises.
Load Factor	The percentage determined by dividing the Customer's average Demand over a specific time period by the Customer's maximum Demand during that period.
Issued	Accepted for filing
FORTISBC INC.	BRITISH COLUMBIA UTILITIES COMMISSION

By:

-	
	Deleted: October 31, 2012

Deleted: Dennis Swanson
Deleted: Director

Deleted: November 1, 2012 G-163-12

EFFECTIVE (applicable to consumption on and after)

Vice President, Regulatory Affairs

By: Diane Roy

September 1, 2018

Commission Secretary

TERMS AND CONDITIONS

Deleted: Second

12. <u>REPAYMENT OF ENERGY MANAGEMENT INCENTIVES</u> (Cont'd)

(b) over 50% of the Electricity previously provided by the Company is replaced by another source including self-generation or another supplier.

In both cases the repayment shall be prorated based on the amount of energy replaced compared to the amount of energy supplied by the Company in the year immediately preceding the Electricity replacement.

13. ENERGY EFFICIENCY IMPROVEMENT FINANCING

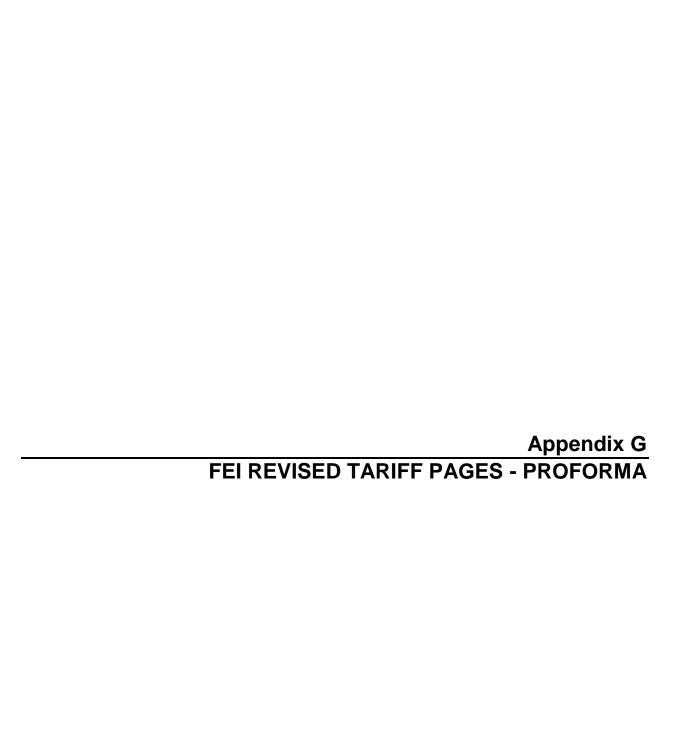
Pursuant to section 17.1 of the *Clean Energy Act* and the *Improvement Financing Regulation*, for a two-year period beginning November 1, 2012 and ending January 1, 2015, the Company offers a Loan to eligible Customers located in the City of Kelowna and Regional District of Okanagan-Similkameen, excluding the City of Penticton and District of Summerland for energy efficiency improvements to an eligible Premises, or a part of an eligible Premises. The terms and conditions under which financing is offered are contained in Electric Tariff Rate Schedule 91.

C/N

14. EVACUATION RELIEF

If a Customer is under an Evacuation Order for a period of five or more consecutive days, then the Company may provide credit to an Evacuee Customer, or not charge the Evacuee Customer, for the Rate Schedule charges that are or would otherwise have been applicable during the Evacuation Period.

Issued FORTISBC INC.	Accepted for filing	 Deleted: October 23, 2013
By: Diane Roy	By:	 Deleted: Dennis Swanson
Vice President, Regulatory Affairs	Commission Secretary	 Deleted: Director
EFFECTIVE (applicable to consumption on an	d after) September 1, 2018	 Deleted: January 1, 2014 G-227-13



BILLING Section 16. C/N Section 17. Section 18. Section 19. Equal Payment Plan20-1 Section 20. Section 21. Late Payment Charge21-1 Section 22. Returned Cheque Charge......22-1 DISCONTINUANCE OF SERVICE AND REFUSAL OF SERVICE Section 23. LIABILITY AND INDEMNITY PROVISIONS Section 24. Limitations on Liability......24-1 **MISCELLANEOUS PROVISIONS** Section 25. Miscellaneous Provisions25-1 **DIRECT PURCHASE AGREEMENTS** Section 26. **COMMODITY UNBUNDLING** Section 27. Commodity Unbundling Service27-1 **BIOMETHANE OFFERING** Section 28. STANDARD FEES AND CHARGES SCHEDULES-1

Order No.:		Issued By: Diane Roy, Vi	ce President, Regulatory Affairs
Effective Date:	September 1, 2018	Accepted for Filing:	
BCUC Secretary	:		Second Revision of Page i

Means the provision of firm Gas supplied to one Delivery Point and Commercial Service through one Meter Set for use in approved appliances in commercial, institutional or small industrial operations. **Commodity Cost** Is as defined in the Table of Charges of the various FortisBC Energy Rate Schedules. Recovery Charge Means the service provided to Customers under Rate Schedule 1U Commodity for Residential Unbundling Service, Rate Schedule 2U for Small **Unbundling Service** Commercial Commodity Unbundling Service and Rate Schedule 3U for Large Commercial Commodity Unbundling Service. Means a factor, or combination of factors, which converts gas meter **Conversion Factor** data to Gigajoules or cubic metres for billing purposes. Means a Person who is being provided Service or who has filed an Customer application for Service with FortisBC Energy that has been approved by FortisBC Energy. Means any period of 24 consecutive Hours beginning and ending at Day 7:00 a.m. Pacific Standard Time or as otherwise specified in the Service Agreement. Means the outlet of the Meter Set unless otherwise specified in the **Delivery Point** Service Agreement. Means the pressure of the Gas at the Delivery Point. **Delivery Pressure** An order issued by federal, provincial, or local authorities requiring **Evacuation Order** persons to immediately, or with short notice, leave their residential or business Premises in an area and not return until the order is lifted or rescinded. The period during which an Evacuee Customer is under an **Evacuation Period** Evacuation Order. A Customer who receives Service under Rate Schedules 1, 1U, 1X, Evacuee Customer 1B, 2, 2U, 2X, 2B, 3, 3U, 3X, 3B, and 23, and who is under an Evacuation Order. **Financing** Means an agreement under which FortisBC Energy provides financing to a Customer for improving the energy efficiency of a Agreement Premises, or a part of a Premises.

Order No.:

Issued By: Diane Roy, Vice President, Regulatory Affairs

Effective Date: September 1, 2018

Accepted for Filing:

First Revision of Page D-2

government legislation in Canada.

Means those First Nations that have attained legally recognized self-government status pursuant to self-government agreements entered into with the Federal Government and validly enacted self-

First Nations

N

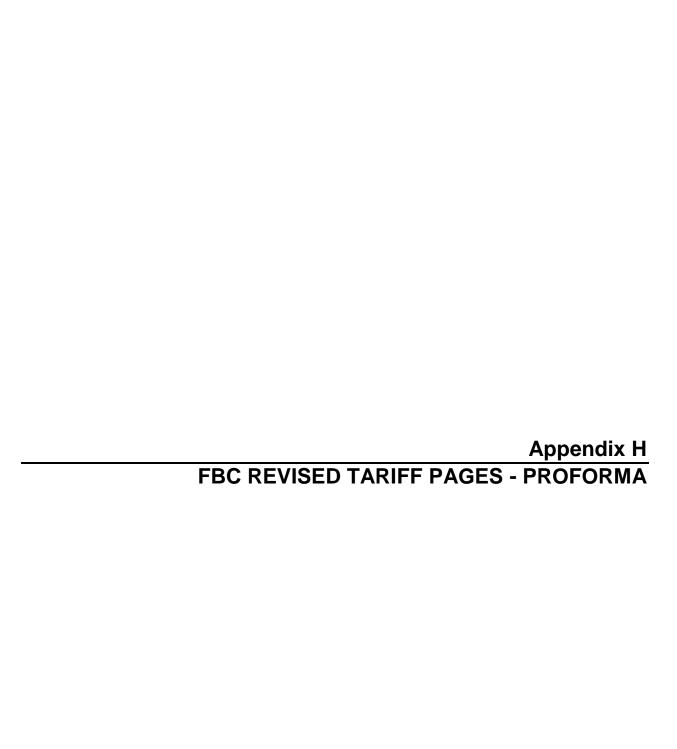
17. Evacuation Relief

17.1 **Applicability**

If a Customer is under an Evacuation Order for a period of five or more consecutive days, then FortisBC Energy may provide credit to an Evacuee Customer, or not charge the Evacuee Customer, for the Rate Schedule charges that are or would otherwise have been applicable during the Evacuation Period

C/N

Order No.:		Issued By: Diane Roy, Vice President, Regulatory Affai
Effective Date:	September 1, 2018	Accepted for Filing:
BCUC Secretary	r:	Second Revision of Page 17



N

The Company will furnish electric Service in accordance with the Rate Schedules and these Terms and Conditions filed with and approved by the British Columbia Utilities Commission. Copies are available on the Company's web site or upon request.

The Customer, by taking Service, agrees to abide by the provisions of these Terms and Conditions.

1. DEFINITIONS:

1. <u>DEFINITIONS</u> :			
Company	FortisBC Inc.		
Customer	A person, partnership, corporation, organization, governmental agency, municipality or other legal entity who accepts, uses or otherwise is the recipient of Service at any one Premises or location, or whose application for Service is accepted by the Company. The Company shall determine whether any entity as defined above receives Service at one or more Premises or locations.		
Billing Demand	The Demand used in establishing the Demand portion of billing for Service during a specific billing period.		
Contract Demand	The Demand reserved for the Customer by the Company and contracted for by the Customer.		
<u>Demand</u>	The rate of delivery of Electricity measured in kilowatts (kW), kilovolt-amperes (kVA), or horsepower (hp) over a given period of time.		
<u>Drop Service</u>	The portion of a overhead Service connection extending not more than 30 metres onto the Customer's property and not requiring any intermediate support on the Customer's property.		
Evacuation Order	An order issued by federal, provincial, or local authorities requiring persons to immediately, or with short notice, leave their residential or business Premises in an area and not return until the order is lifted or rescinded.		
Evacuation Period	The period during which an Evacuee Customer is under an Evacuation Order.		
Evacuee Customer	A Customer who receives Service under Rate Schedules 1, 2A, 3, 3A, 20, 21, 22A, 23A, 60, 61 or 95, and who is under an Evacuation Order.		
Electricity	The term used to mean both electric Demand and electric energy unless the context requires otherwise.		
Financing			
Agreement An agreement under which the Company provides financing to a Customer for improving the energy efficiency of a Premises, or a part of a Premises.			
Load Factor	The percentage determined by dividing the Customer's average Demand over a specific time period by the Customer's maximum Demand during that period.		
Issued	Accepted for filing		
FORTISBC INC.	BRITISH COLUMBIA UTILITIES COMMISSION		
By: Diane Roy By:			
Vice President, Regulatory Affairs Commission Secretary			
EFFECTIVE (applicable to consumption on and after) September 1, 2018			

12.

REPAYMENT OF ENERGY MANAGEMENT INCENTIVES (Cont'd)

(b) over 50% of the Electricity previously provided by the Company is replaced by another source including self-generation or another supplier.

In both cases the repayment shall be prorated based on the amount of energy replaced compared to the amount of energy supplied by the Company in the year immediately preceding the Electricity replacement.

13. <u>ENERGY EFFICIENCY IMPROVEMENT FINANCING</u>

Pursuant to section 17.1 of the *Clean Energy Act* and the *Improvement Financing Regulation*, for a two-year period beginning November 1, 2012 and ending January 1, 2015, the Company offers a Loan to eligible Customers located in the City of Kelowna and Regional District of Okanagan-Similkameen, excluding the City of Penticton and District of Summerland for energy efficiency improvements to an eligible Premises, or a part of an eligible Premises. The terms and conditions under which financing is offered are contained in Electric Tariff Rate Schedule 91.

14. EVACUATION RELIEF

If a Customer is under an Evacuation Order for a period of five or more consecutive days, then the Company may provide credit to an Evacuee Customer, or not charge the Evacuee Customer, for the Rate Schedule charges that are or would otherwise have been applicable during the Evacuation Period.

IssuedFORTISBC INC.	Accepted for filing	
By: Diane Roy Vice President, Regulatory Affairs	By:Commission Secretary	
EFFECTIVE (applicable to consumption on and after) September 1, 2018		

N