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August 1, 2018

British Columbia Utilities Commission
Suite 410, 900 Howe Street
Vancouver, BC
V6Z 2N3

Attention: Mr. Patrick Wruck, Commission Secretary and Manager, Regulatory Support

Dear Mr. Wruck:

Re: FortisBC Energy Inc. (FEI) and FortisBC Inc. (FBC), collectively FortisBC or the Companies

Application for Approval of Tariff Changes to Permit Relief for Customers Under Evacuation Orders; and

Application for Exemption from Applicable Residential and Commercial Tariff Charges for Customers under Evacuation Orders

FortisBC writes seeking approval from the British Columbia Utilities Commission (the Commission) for Tariff Changes, pursuant to sections 59 to 61 of the *Utilities Commission Act* (the UCA), to FEI's General Terms and Conditions (FEI GT&Cs) and FBC's Terms and Conditions (FBC T&Cs), effective September 1, 2018, for customers who are under Evacuation Orders issued by federal, provincial, or local authorities (the Evacuation Relief Tariff Application). The specific terms of the orders sought are set out in Appendices A and B for FEI and FBC respectively. In addition, the Companies are seeking approval for Exemption Orders, pursuant to section 63 of the UCA, from applicable Residential and Commercial Tariff Charges related to recent flooding and wildfire Evacuation Orders issued in May and July 2018 as described below (the Exemption Application). The specific terms of the Exemption Orders sought are set out in Appendices C and D for FEI and FBC respectively.

Part 1 of this submission addresses the Evacuation Relief Tariff Application and part 2 addresses the Exemption Application.

Definitions:

For the purposes of the Evacuation Relief Tariff Application and the Exemption Application, the following definitions provide the necessary context.

Evacuation Order: An order issued by federal, provincial, or local authorities requiring persons to immediately, or with short notice, leave their residential or business Premises in an area and not return until the order is lifted or rescinded.

Evacuation Period: The period during which an Evacuee Customer is under an Evacuation Order.

Evacuee Customer:

- **FEI:** A Customer who receives Service under Rate Schedules 1, 1U, 1X, 1B, 2, 2U, 2X, 2B, 3, 3U, 3X, 3B, and 23, and who is under an Evacuation Order.
- **FBC:** A Customer who receives Service under Rate Schedules 1, 2A, 3, 3A, 20, 21, 22A, 21, 23A, 60, 61 or 95, and who is under an Evacuation Order.

Part 1 - Evacuation Relief Tariff Application:

Discussion:

FortisBC is seeking tariff changes to the FEI GT&Cs and the FBC T&Cs in order to allow the Companies to provide relief to Evacuee Customers. The tariff changes would allow the Companies to provide a credit on the bill for Evacuee Customers, or to not charge Evacuee Customers, for the applicable charges for the Evacuation Period. The blacklined versions of the proposed tariff changes are provided in Appendix E for FEI and Appendix F for FBC. Appendices G and H provide the clean (proforma) versions of the revised tariff pages for FEI and FBC respectively, for Commission endorsement if approval is granted.

Generally, when an Evacuation Order is issued, the circumstances involved are extraordinary and often affect customers in localized areas or multiple areas of the Companies' service territories. An Evacuee Customer will, for the most part, not have obtained the benefit of their gas or electricity service while under an Evacuation Order. This is because customers would be required to leave their premises immediately or with short notice and would be denied access to their premises in the context of the Evacuation Order. Often Evacuee Customers face stressful and uncertain circumstances where little or no notice of evacuation can occur and ordinary measures to reduce or forestall service may not be possible or realistic to take in the situation.

The Companies believe that the proposed tariff changes are reasonable in order for FortisBC to have the ability to provide relief to Evacuee Customers for the following three reasons:

1. First, the proposed tariff changes would allow FortisBC to provide more timely and efficient response and relief to Evacuee Customers.
2. Second, the proposed tariff changes would facilitate more efficient and effective use of both the Commission's and the Companies' resources by removing the necessity to file multiple separate applications each time FortisBC customers are affected by Evacuation Orders.

3. Third, the proposed tariff changes would facilitate the Companies' ability to provide timelier communications with Evacuee Customers who may be experiencing stress, anxiety, and considerable uncertainty under the circumstances. The proposed tariff changes would ensure FortisBC could make any applicable billing adjustments without delays, minimizing the need for retroactive rebilling and the customer confusion that can result from billing adjustments that extend over longer periods due to the time lag associated with filing separate applications.

The Companies propose that if an Evacuation Order is issued and it affects some of FortisBC's customers for a period of five or more consecutive days, then the Companies could rely on the proposed Evacuation Relief tariff language, if approved, to provide the contemplated relief to Evacuee Customers for the Evacuation Period. The Companies believe that providing relief for Evacuee Customers when the duration of an Evacuation Order is five days or more is a reasonable threshold in order to ensure the administrative cost of granting the relief does not outweigh the benefit.

Treatment of Revenue Variance:

Under the terms of the current Multi-Year Performance Based Ratemaking Plans (PBR Plans) approved by the Commission for FEI and FBC for the years 2014 to 2019¹, the Companies currently record revenue variances in the respective Flow-Through deferral accounts for each company. Any variance resulting from the short-term relief for Evacuee Customers would be addressed in the subsequent rate setting process for each company.

Approval Sought:

FortisBC seeks approval from the Commission for Tariff Changes to FEI's GT&Cs and FBC's T&Cs, effective September 1, 2018, for customers who come to be under Evacuation Orders issued by federal, provincial, or local authorities. The proposed Tariff Changes would permit FEI and FBC to provide a credit to, or to not charge, Evacuee Customers who come to be under an Evacuation Order for the applicable charges that would otherwise have applied during the Evacuation Period.

Part 2 - Exemption Application:

Background:

On August 17, 2017, the Commission issued Order G-125-17A to FEI and Order G-124-17 to FBC in response to the Companies' August 3, 2017, applications for exemptions, pursuant to section 63 of the UCA, from applicable tariff charges for Residential and Commercial customers under Evacuation Orders due to wildfires that took place in 2017. The relief

¹ Orders G-138-14 and G-139-14 respectively.

granted in Orders G-125-17A and G-124-17 was straightforward for the Companies to administer for Evacuee Customers.

Order G-125-17A approved for FEI to provide a credit to customers who received service under FEI Rate Schedules 1, 1U, 1X, 1B, 2, 2U, 2X, 2B, 3, 3U, 3X, 3B and 23, for the 2017 charges that would otherwise have applied under those rate schedules (the Applicable Charges) during the period the customer was under an Evacuation Order due to wildfires (the Applicable Period) applicable to that customer (the Evacuee Customers).

Similarly, Order G-124-17 approved for FBC to provide a credit to customers who received service under FBC Electric Tariff Rate Schedules 1, 2A, 3, 3A, 20, 21, 22A, 23A, 60, 61 and 95 for the 2017 charges that would otherwise have applied under those rate schedules (the Applicable Charges) during the period the customer was under an Evacuation Order due to wildfires (the Applicable Period) applicable to that customer (the Evacuee Customers).

Discussion:

In May 2018, parts of the Interior, Kootenay and Lower Mainland regions of British Columbia were issued flood Evacuation Orders and in July 2018, wildfire Evacuation Orders were issued for several areas of the province affecting some FEI and FBC customers.

During the course of the flood Evacuation Orders, approximately 730 natural gas and 2,100 electricity Evacuee Customers were affected. There currently remain a small number of Evacuee Customers who have been unable to return to their residences or resume their business operations. A high-level estimate of the impact on revenues for crediting the applicable charges during the Evacuation Period for Evacuee Customers related to the flood Evacuation Orders is anticipated to be less than \$3 thousand for FEI's natural gas customers and \$60 thousand for FBC's electricity customers.

The recent wildfire Evacuation Orders have affected both natural gas and electricity customers. Given the urgency of the wildfire Evacuation Orders, at this time the Companies cannot forecast how many customers may be affected. The Exemption Orders sought are, therefore, intended to address Evacuee Customers affected during the 2018 period prior to September 1, 2018, the effective date for the proposed Evacuation Relief Tariff Application.

Should the Commission grant the flood and wildfire Exemption Orders sought, the final revenue variance associated with crediting Evacuee Customers for the applicable charges for the Evacuation Period will be recorded in the existing Flow-Through deferral accounts.

Most bills for Evacuee Customers affected by the flood and wildfire Evacuation Orders have already been issued. As such, for Evacuee Customers, FortisBC proposes to issue bill credits for the applicable charges for the Evacuation Period, to be applied on the next scheduled bill.

In addition to the rate relief sought above, FortisBC continues to work with Evacuee Customers on flexible payment arrangements, pausing collection related activities and

outbound calls related to outstanding amounts, while also waiving late payment charges when reasonable to do so.²

Approval Sought:

FortisBC seeks the Commission's approval for the Companies to provide a credit to customers, or to not charge customers, who are or were under an Evacuation Order due to the recent flooding and wildfires. Specifically, FortisBC requests the following:

- For FEI: to provide credit to customers who receive service under FEI Rate Schedules 1, 1U, 1X, 1B, 2, 2U, 2X, 2B, 3, 3U, 3X, 3B, and 23, for the tariff charges that would otherwise have applied under those rate schedules to Evacuee Customers during the Evacuation Period; and
- For FBC: to provide credit to customers who receive service under FBC Electric Tariff Rate Schedules 1, 2A, 3, 3A, 20, 21, 22A, 23A, 60, 61, and 95, for the tariff charges that would otherwise have applied under those rate schedules to Evacuee Customers during the Evacuation Period.

For clarity, FortisBC provides the following table identifying the rate schedules for the applicable charges the Companies propose the Exemption Orders, if approved, would apply to.

Table 1: Residential and Commercial Rate Schedules Impacted

Rate Schedule	Electricity	Gas
Residential	RS 1	RS1
	RS 2A	RS1U
	RS 3	RS1X
	RS 3A	RS1B
	RS 95	
Small Commercial	RS 20	RS 2
		RS 2U
		RS 2X
		RS 2B
Large Commercial	RS 21	RS3
	RS 22A	RS3U
	RS 23A	RS3X
		RS3B
		RS23

² As set out in Section 21.1 of the FEI General Terms and Conditions and Section 6.5 of the FBC Electric Tariff, the Companies may apply late payment charges.

August 1, 2018

British Columbia Utilities Commission

FortisBC Application for Approval of Tariff Charges for Customers Under Evacuation Orders and

Application for Exemption for Flooding Evacuation Orders

Page 6

Rate Schedule	Electricity	Gas
Irrigation	RS 60 RS 61	

If you require further information or have any questions regarding this submission, please contact Ilva Bevacqua, Manager, Regulatory Compliance and Administration at 604-592-7664.

Sincerely,

FORTISBC

Original signed:

Diane Roy

Attachments

cc (email only): Registered Parties to FEI & FBC Annual Reviews for 2018 Rates

Appendix A

**FEI EVACUATION RELIEF TARIFF APPLICATION
DRAFT ORDER**



ORDER NUMBER

G-xx-xx

IN THE MATTER OF
the *Utilities Commission Act*, RSBC 1996, Chapter 473

and

FortisBC Energy Inc.

Application for Approval of Tariff Changes to Permit Relief for Customers Under Evacuation Orders

BEFORE:

[Panel Chair]
Commissioner
Commissioner

on Date

ORDER

WHEREAS:

- A. On August 1, 2018, FortisBC Energy Inc. (FEI) applied to the British Columbia Utilities Commission (Commission) pursuant to sections 59 to 61 of the *Utilities Commission Act* (UCA) for tariff changes to the FEI General Terms and Conditions (GT&Cs), effective September 1, 2018, to add definitions and a new section to permit Evacuation Relief (Application);
- B. The Application seeks tariff changes to permit relief in the form of a credit, or to not charge customers who receive service under Rate Schedules 1, 1U, 1X, 1B, 2, 2U, 2X, 2B, 3, 3U, 3X, 3B, and 23, for the charges that would otherwise have applied during the period the customer (the Evacuee Customer) was under an Evacuation Order (the Evacuation Period); and
- C. The Commission reviewed the Application and considers that approval is warranted.

NOW THEREFORE pursuant to sections 59 to 61 of the UCA, the Commission approves FEI's tariff changes to the FEI GT&Cs, as applied for, effective September 1, 2018, to permit Evacuation Relief for the Evacuation Period for an Evacuee Customer.

DATED at the City of Vancouver, in the Province of British Columbia, this (XX) day of (Month Year).

BY ORDER

(X. X. last name)
Commissioner

Appendix A

**FBC EVACUATION RELIEF TARIFF APPLICATION
DRAFT ORDER**



ORDER NUMBER

G-xx-xx

IN THE MATTER OF
the *Utilities Commission Act*, RSBC 1996, Chapter 473

and

FortisBC Inc.

Application for Approval of Tariff Changes to Permit Relief for Customers Under Evacuation Orders

BEFORE:

[Panel Chair]
Commissioner
Commissioner

on Date

ORDER

WHEREAS:

- A. On August 1, 2018, FortisBC Inc. (FBC) applied to the British Columbia Utilities Commission (Commission) pursuant to sections 59 to 61 of the *Utilities Commission Act* (UCA) for tariff changes to the FBC Terms and Conditions (T&Cs), effective September 1, 2018, to add definitions and a new section to permit Evacuation Relief (Application);
- B. The Application seeks tariff changes to permit relief in the form of a credit, or to not charge customers, who receive service under Rate Schedules 1, 2A, 3, 3A, 20, 21, 22A, 21, 23A, 60, 61 or 95, for the charges that would otherwise have applied during the period the customer (the Evacuee Customer) was under an Evacuation Order (the Evacuation Period); and
- C. The Commission reviewed the Application and considers that approval is warranted.

NOW THEREFORE pursuant to sections 59 to 61 of the UCA, the Commission approves FBC's tariff changes to the FBC T&Cs, as applied for, effective September 1, 2018, to permit Evacuation Relief for the Evacuation Period for an Evacuee Customer.

DATED at the City of Vancouver, in the Province of British Columbia, this (XX) day of (Month Year).

BY ORDER

(X. X. last name)
Commissioner

Appendix C

**FEI EXEMPTION APPLICATION
DRAFT ORDER**



ORDER NUMBER

G-xx-xx

IN THE MATTER OF

the *Utilities Commission Act*, RSBC 1996, Chapter 473

and

FortisBC Energy Inc.

Application for Approval to Exempt from Applicable Residential and Commercial Tariff Charges for Customers
Under Evacuation Orders

BEFORE:

[Panel Chair]
Commissioner
Commissioner

on Date

ORDER

WHEREAS:

- A. On August 1, 2018, FortisBC Energy Inc. (FEI) applied to the British Columbia Utilities Commission (Commission) pursuant to section 63 of the *Utilities Commission Act* (UCA) to provide a credit to customers who receive service under FEI Rate Schedules 1, 1U, 1X, 1B, 2, 2U, 2B, 3, 3U, 3X, 3B and 23 for the charges that would otherwise have applied under those rate schedules to that customer (the Applicable Charges) during the period the customer (the Evacuee Customer) was under a flood or wildfire Evacuation Order (the Evacuation Period); and
- B. The Commission reviewed the Application and considers that approval is warranted.

NOW THEREFORE pursuant to section 63 of the UCA, the Commission approves FEI's application to provide a credit for the Applicable Charges that would otherwise have applied during the Evacuation Period for the Evacuee Customers.

DATED at the City of Vancouver, in the Province of British Columbia, this (XX) day of (Month Year).

BY ORDER

(X. X. last name)
Commissioner

Appendix D

**FBC EXEMPTION APPLICATION
DRAFT ORDER**



ORDER NUMBER

G-xx-xx

IN THE MATTER OF
the *Utilities Commission Act*, RSBC 1996, Chapter 473

and

FortisBC Inc.

Application for Approval to Exempt from Applicable Residential and Commercial Tariff Charges for Customers
Under Evacuation Orders

BEFORE:

[Panel Chair]
Commissioner
Commissioner

on Date

ORDER

WHEREAS:

- A. On August 1, 2018, FortisBC Inc. (FBC) applied to the British Columbia Utilities Commission (Commission) pursuant to Section 63 of the *Utilities Commission Act* (UCA) (the Application), to provide a credit to customers who receive service under FBC Electric Tariff Rate Schedules 1, 2A, 3, 3A, 20, 21, 22A, 23A, 60, 61 and 95 for the charges that would otherwise have applied under those rate schedules (the Applicable Charges) during the period the customer (the Evacuee Customer) was under a flood or wildfire Evacuation Order (the Evacuation Period); and
- B. the Commission reviewed the Application and considers that approval is warranted.

NOW THEREFORE pursuant to section 63 of the UCA, the Commission approves FBC's application to provide a credit for the Applicable Charges that would otherwise have applied during the Evacuation Period for the Evacuee Customers.

DATED at the City of Vancouver, in the Province of British Columbia, this (XX) day of (Month Year).

BY ORDER

(X. X. last name)
Commissioner

Appendix E

FEI REVISED TARIFF PAGES - BLACKLINED

FORTISBC ENERGY INC. GENERAL TERMS AND CONDITIONS
TABLE OF CONTENTS

BILLING

Section 16.	Billing.....	16-1
Section 17.	<u>Evacuation Relief</u>	17-1
Section 18.	Section Reserved for Future Use	18-1
Section 19.	Back-Billing	19-1
Section 20.	Equal Payment Plan	20-1
Section 21.	Late Payment Charge.....	21-1
Section 22.	Returned Cheque Charge.....	22-1

DISCONTINUANCE OF SERVICE AND REFUSAL OF SERVICE

Section 23.	Discontinuance of Service and Refusal of Service	23-1
-------------	--	------

LIABILITY AND INDEMNITY PROVISIONS

Section 24.	Limitations on Liability.....	24-1
-------------	-------------------------------	------

MISCELLANEOUS PROVISIONS

Section 25.	Miscellaneous Provisions	25-1
-------------	--------------------------------	------

DIRECT PURCHASE AGREEMENTS

Section 26.	Direct Purchase Agreements.....	26-1
-------------	---------------------------------	------

COMMODITY UNBUNDLING

Section 27.	Commodity Unbundling Service	27-1
-------------	------------------------------------	------

BIOMETHANE OFFERING

Section 28.	Biomethane Service.....	28-1
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STANDARD FEES AND CHARGES SCHEDULE.....S-1

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Order No.: _____ Issued By: Diane Roy, Vice President, Regulatory Affairs

Effective Date: September, 1, 2018 Accepted for Filing: _____

BCUC Secretary: _____ Second Revision of Page i

FORTISBC ENERGY INC. GENERAL TERMS AND CONDITIONS
TABLE OF CONTENTS

Commercial Service	Means the provision of firm Gas supplied to one Delivery Point and through one Meter Set for use in approved appliances in commercial, institutional or small industrial operations.
Commodity Cost Recovery Charge	Is as defined in the Table of Charges of the various FortisBC Energy Rate Schedules.
Commodity Unbundling Service	Means the service provided to Customers under Rate Schedule 1U for Residential Unbundling Service, Rate Schedule 2U for Small Commercial Commodity Unbundling Service and Rate Schedule 3U for Large Commercial Commodity Unbundling Service.
Conversion Factor	Means a factor, or combination of factors, which converts gas meter data to Gigajoules or cubic metres for billing purposes.
Customer	Means a Person who is being provided Service or who has filed an application for Service with FortisBC Energy that has been approved by FortisBC Energy.
Day	Means any period of 24 consecutive Hours beginning and ending at 7:00 a.m. Pacific Standard Time or as otherwise specified in the Service Agreement.
Delivery Point	Means the outlet of the Meter Set unless otherwise specified in the Service Agreement.
Delivery Pressure	Means the pressure of the Gas at the Delivery Point.
<u>Evacuation Order</u>	<u>An order issued by federal, provincial, or local authorities requiring persons to immediately, or with short notice, leave their residential or business Premises in an area and not return until the order is lifted or rescinded.</u>
<u>Evacuation Period</u>	<u>The period during which an Evacuee Customer is under an Evacuation Order.</u>
<u>Evacuee Customer</u>	<u>A Customer who receives Service under Rate Schedules 1, 1U, 1X, 1B, 2, 2U, 2X, 2B, 3, 3U, 3X, 3B, and 23, and who is under an Evacuation Order.</u>
Financing Agreement	Means an agreement under which FortisBC Energy provides financing to a Customer for improving the energy efficiency of a Premises, or a part of a Premises.
First Nations	Means those First Nations that have attained legally recognized self-government status pursuant to self-government agreements entered into with the Federal Government and validly enacted self-government legislation in Canada.

Order No.: _____ Issued By: Diane Roy, Vice President, Regulatory Affairs

Effective Date: September 1, 2018 Accepted for Filing: _____

BCUC Secretary: _____ First Revision of Page D-2

Deleted: G-21-14

Deleted: Director

Deleted: Services

Deleted: January 1, 2015

Deleted: Original signed by Erica Hamilton

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17. Evacuation Relief

17.1 Applicability

If a Customer is under an Evacuation Order for a period of five or more consecutive days, then FortisBC Energy may provide credit to an Evacuee Customer, or not charge the Evacuee Customer, for the Rate Schedule charges that are or would otherwise have been applicable during the Evacuation Period.

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Effective Date: September 1, 2018 Accepted for Filing: _____

BCUC Secretary: _____ Second Revision of Page 17-1

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Appendix F

FBC REVISED TARIFF PAGES - BLACKLINED

TERMS AND CONDITIONS

Electric Tariff
B.C.U.C. No. 2

Second Revision of Sheet TC1

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The Company will furnish electric Service in accordance with the Rate Schedules and these Terms and Conditions filed with and approved by the British Columbia Utilities Commission. Copies are available on the Company's web site or upon request.

The Customer, by taking Service, agrees to abide by the provisions of these Terms and Conditions.

1. DEFINITIONS:

<u>Company</u>	FortisBC Inc.
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Customer A person, partnership, corporation, organization, governmental agency, municipality or other legal entity who accepts, uses or otherwise is the recipient of Service at any one Premises or location, or whose application for Service is accepted by the Company. The Company shall determine whether any entity as defined above receives Service at one or more Premises or locations.

Billing <u>Demand</u>	The Demand used in establishing the Demand portion of billing for Service during a specific billing period.
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Contract Demand	The Demand reserved for the Customer by the Company and contracted for by the Customer.
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Demand The rate of delivery of Electricity measured in kilowatts (kW), kilovolt-amperes (kVA), or horsepower (hp) over a given period of time.

Drop Service The portion of a overhead Service connection extending not more than 30 metres onto the Customer's property and not requiring any intermediate support on the Customer's property.

<u>Evacuation Order</u>	An order issued by federal, provincial, or local authorities requiring persons to immediately, or with short notice, leave their residential or business Premises in an area and not return until the order is lifted or rescinded.
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<u>Evacuation Period</u>	<u>The period during which an Evacuee Customer is under an Evacuation Order.</u>
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<u>Evacuee</u>	<u>A Customer who receives Service under Rate Schedules 1, 2A, 3, 3A, 20, 21, 22A,</u>
<u>Customer</u>	<u>23A, 60, 61 or 95, and who is under an Evacuation Order.</u>

<u>Electricity</u>	The term used to mean both electric Demand and electric energy unless the context requires otherwise.
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Financing Agreement	An agreement under which the Company provides financing to a Customer for improving the energy efficiency of a Premises, or a part of a Premises.
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<u>Load Factor</u>	The percentage determined by dividing the Customer's average Demand over a specific time period by the Customer's maximum Demand during that period.
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Issued _____ Accepted for filing _____
FORTISBC INC. BRITISH COLUMBIA UTILITIES COMMISSION

Deleted: October 31, 2012

By: Diane Roy By: _____
Vice President, Regulatory Affairs Commission Secretary

Deleted: Dennis Swanson

Deleted: Director

EFFECTIVE (applicable to consumption on and after) **September 1, 2018.**

Deleted: November 1, 2012 G-163-12

TERMS AND CONDITIONS

Electric Tariff
B.C.U.C. No. 2

Third Revision of Sheet TC30

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12. REPAYMENT OF ENERGY MANAGEMENT INCENTIVES (Cont'd)

- (b) over 50% of the Electricity previously provided by the Company is replaced by another source including self-generation or another supplier.

In both cases the repayment shall be prorated based on the amount of energy replaced compared to the amount of energy supplied by the Company in the year immediately preceding the Electricity replacement.

13. ENERGY EFFICIENCY IMPROVEMENT FINANCING

Pursuant to section 17.1 of the *Clean Energy Act* and the *Improvement Financing Regulation*, for a two-year period beginning November 1, 2012 and ending January 1, 2015, the Company offers a Loan to eligible Customers located in the City of Kelowna and Regional District of Okanagan-Similkameen, excluding the City of Penticton and District of Summerland for energy efficiency improvements to an eligible Premises, or a part of an eligible Premises. The terms and conditions under which financing is offered are contained in Electric Tariff Rate Schedule 91.

C/N

14. EVACUATION RELIEF

If a Customer is under an Evacuation Order for a period of five or more consecutive days, then the Company may provide credit to an Evacuee Customer, or not charge the Evacuee Customer, for the Rate Schedule charges that are or would otherwise have been applicable during the Evacuation Period.

Issued _____
FORTISBC INC.

Accepted for filing _____
BRITISH COLUMBIA UTILITIES COMMISSION

Deleted: October 23, 2013

By: Diane Roy
Vice President, Regulatory Affairs

By: _____
Commission Secretary

Deleted: Dennis Swanson

Deleted: Director

EFFECTIVE (applicable to consumption on and after) September 1, 2018

Deleted: January 1, 2014 G-227-13

Appendix G

FEI REVISED TARIFF PAGES - PROFORMA

BILLING

Section 16.	Billing.....	16-1
Section 17.	Evacuation Relief	17-1
Section 18.	Section Reserved for Future Use	18-1
Section 19.	Back-Billing	19-1
Section 20.	Equal Payment Plan	20-1
Section 21.	Late Payment Charge.....	21-1
Section 22.	Returned Cheque Charge.....	22-1

| C/N

DISCONTINUANCE OF SERVICE AND REFUSAL OF SERVICE

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BIOMETHANE OFFERING

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STANDARD FEES AND CHARGES SCHEDULE..... S-1

Commercial Service	Means the provision of firm Gas supplied to one Delivery Point and through one Meter Set for use in approved appliances in commercial, institutional or small industrial operations.
Commodity Cost Recovery Charge	Is as defined in the Table of Charges of the various FortisBC Energy Rate Schedules.
Commodity Unbundling Service	Means the service provided to Customers under Rate Schedule 1U for Residential Unbundling Service, Rate Schedule 2U for Small Commercial Commodity Unbundling Service and Rate Schedule 3U for Large Commercial Commodity Unbundling Service.
Conversion Factor	Means a factor, or combination of factors, which converts gas meter data to Gigajoules or cubic metres for billing purposes.
Customer	Means a Person who is being provided Service or who has filed an application for Service with FortisBC Energy that has been approved by FortisBC Energy.
Day	Means any period of 24 consecutive Hours beginning and ending at 7:00 a.m. Pacific Standard Time or as otherwise specified in the Service Agreement.
Delivery Point	Means the outlet of the Meter Set unless otherwise specified in the Service Agreement.
Delivery Pressure	Means the pressure of the Gas at the Delivery Point.
Evacuation Order	An order issued by federal, provincial, or local authorities requiring persons to immediately, or with short notice, leave their residential or business Premises in an area and not return until the order is lifted or rescinded.
Evacuation Period	The period during which an Evacuee Customer is under an Evacuation Order.
Evacuee Customer	A Customer who receives Service under Rate Schedules 1, 1U, 1X, 1B, 2, 2U, 2X, 2B, 3, 3U, 3X, 3B, and 23, and who is under an Evacuation Order.
Financing Agreement	Means an agreement under which FortisBC Energy provides financing to a Customer for improving the energy efficiency of a Premises, or a part of a Premises.
First Nations	Means those First Nations that have attained legally recognized self-government status pursuant to self-government agreements entered into with the Federal Government and validly enacted self-government legislation in Canada.

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Order No.: _____ Issued By: Diane Roy, Vice President, Regulatory Affairs

Effective Date: September 1, 2018 Accepted for Filing: _____

BCUC Secretary: _____

First Revision of Page D-2

17. Evacuation Relief

17.1 Applicability

If a Customer is under an Evacuation Order for a period of five or more consecutive days, then FortisBC Energy may provide credit to an Evacuee Customer, or not charge the Evacuee Customer, for the Rate Schedule charges that are or would otherwise have been applicable during the Evacuation Period

C/N

Order No.: _____ Issued By: Diane Roy, Vice President, Regulatory Affairs

Effective Date: September 1, 2018 Accepted for Filing: _____

BCUC Secretary: _____

Second Revision of Page 17-1

Appendix H

FBC REVISED TARIFF PAGES - PROFORMA

The Company will furnish electric Service in accordance with the Rate Schedules and these Terms and Conditions filed with and approved by the British Columbia Utilities Commission. Copies are available on the Company's web site or upon request.

The Customer, by taking Service, agrees to abide by the provisions of these Terms and Conditions.

1. DEFINITIONS:

<u>Company</u>	FortisBC Inc.
<u>Customer</u>	A person, partnership, corporation, organization, governmental agency, municipality or other legal entity who accepts, uses or otherwise is the recipient of Service at any one Premises or location, or whose application for Service is accepted by the Company. The Company shall determine whether any entity as defined above receives Service at one or more Premises or locations.
<u>Billing Demand</u>	The Demand used in establishing the Demand portion of billing for Service during a specific billing period.
<u>Contract Demand</u>	The Demand reserved for the Customer by the Company and contracted for by the Customer.
<u>Demand</u>	The rate of delivery of Electricity measured in kilowatts (kW), kilovolt-amperes (kVA), or horsepower (hp) over a given period of time.
<u>Drop Service</u>	The portion of a overhead Service connection extending not more than 30 metres onto the Customer's property and not requiring any intermediate support on the Customer's property.
<u>Evacuation Order</u>	An order issued by federal, provincial, or local authorities requiring persons to immediately, or with short notice, leave their residential or business Premises in an area and not return until the order is lifted or rescinded.
<u>Evacuation Period</u>	The period during which an Evacuee Customer is under an Evacuation Order.
<u>Evacuee Customer</u>	A Customer who receives Service under Rate Schedules 1, 2A, 3, 3A, 20, 21, 22A, 23A, 60, 61 or 95, and who is under an Evacuation Order.
<u>Electricity</u>	The term used to mean both electric Demand and electric energy unless the context requires otherwise.
<u>Financing Agreement</u>	An agreement under which the Company provides financing to a Customer for improving the energy efficiency of a Premises, or a part of a Premises.
<u>Load Factor</u>	The percentage determined by dividing the Customer's average Demand over a specific time period by the Customer's maximum Demand during that period.

Issued _____
FORTISBC INC.

Accepted for filing _____
BRITISH COLUMBIA UTILITIES COMMISSION

By: Diane Roy
Vice President, Regulatory Affairs

By: _____
Commission Secretary

EFFECTIVE (applicable to consumption on and after)

September 1, 2018

12. REPAYMENT OF ENERGY MANAGEMENT INCENTIVES (Cont'd)

(b) over 50% of the Electricity previously provided by the Company is replaced by another source including self-generation or another supplier.

In both cases the repayment shall be prorated based on the amount of energy replaced compared to the amount of energy supplied by the Company in the year immediately preceding the Electricity replacement.

13. ENERGY EFFICIENCY IMPROVEMENT FINANCING

Pursuant to section 17.1 of the *Clean Energy Act* and the *Improvement Financing Regulation*, for a two-year period beginning November 1, 2012 and ending January 1, 2015, the Company offers a Loan to eligible Customers located in the City of Kelowna and Regional District of Okanagan-Similkameen, excluding the City of Penticton and District of Summerland for energy efficiency improvements to an eligible Premises, or a part of an eligible Premises. The terms and conditions under which financing is offered are contained in Electric Tariff Rate Schedule 91.

14. EVACUATION RELIEF

If a Customer is under an Evacuation Order for a period of five or more consecutive days, then the Company may provide credit to an Evacuee Customer, or not charge the Evacuee Customer, for the Rate Schedule charges that are or would otherwise have been applicable during the Evacuation Period.

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Issued _____
FORTISBC INC.

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