

Advanced Gas Meters Project

Virtual Information Session



February 23 & 24, 2021

Agenda

- Who is FortisBC
- Project Overview
- Why Advanced Gas Meters
- About Advanced Gas Meters
- What You Can Expect
- Next Steps
- Q+A

Submitting Your Questions

Advanced Gas Meters Project Virtual Information Session



February 2021

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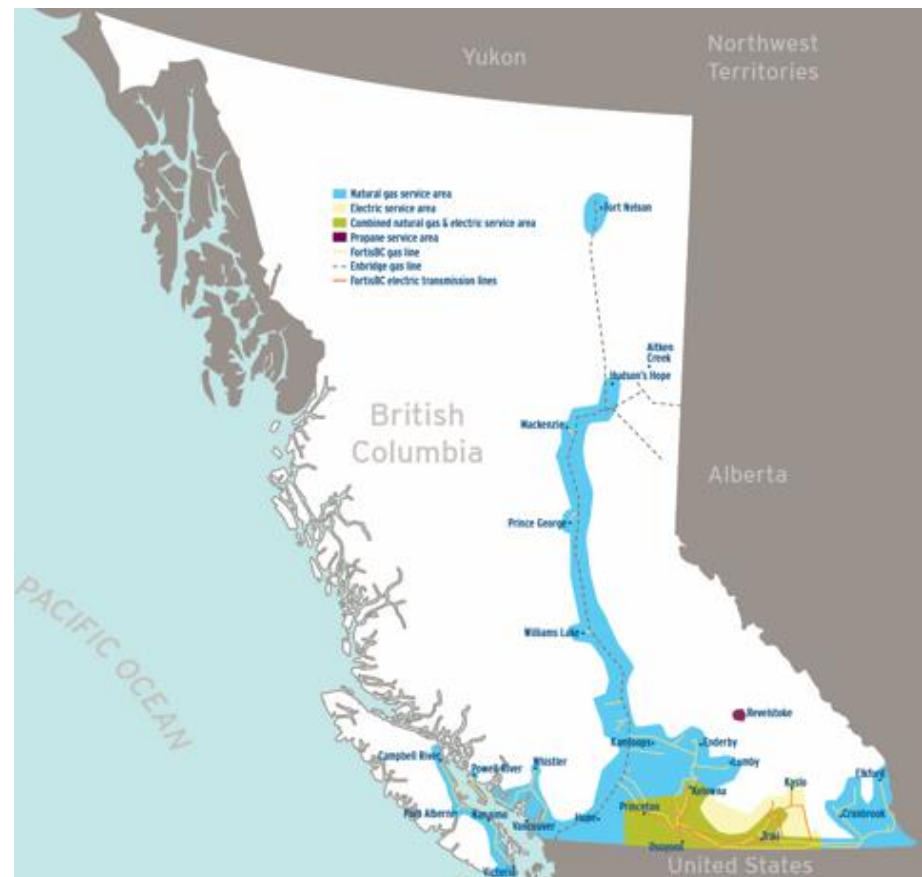
Who is FortisBC



Photo taken pre-Covid19

Our more than 2,400 employees serve approx. 1.2 million customers in 135 communities, whether its delivering electricity, natural gas or propane

30BY30 – Our target aims to reduce our customers GHG emissions by 30% overall by 2030



Project Overview

- We are filing an application with our regulator, the British Columbia Utilities Commission (BCUC), to upgrade our more than one million residential and commercial gas meters to new advanced meters
- Establish a secure, FortisBC-owned communications network throughout our service territory to support the advanced gas meters



Why Advanced Gas Meters

Upgrading to advanced gas meters will modernize our system, providing important enhancements in:

Customer Experience

- Access to daily usage data

Safety

- Enhancing safety for our customers, employees and public

Gas System Resiliency

- How we ensure reliability of service for you



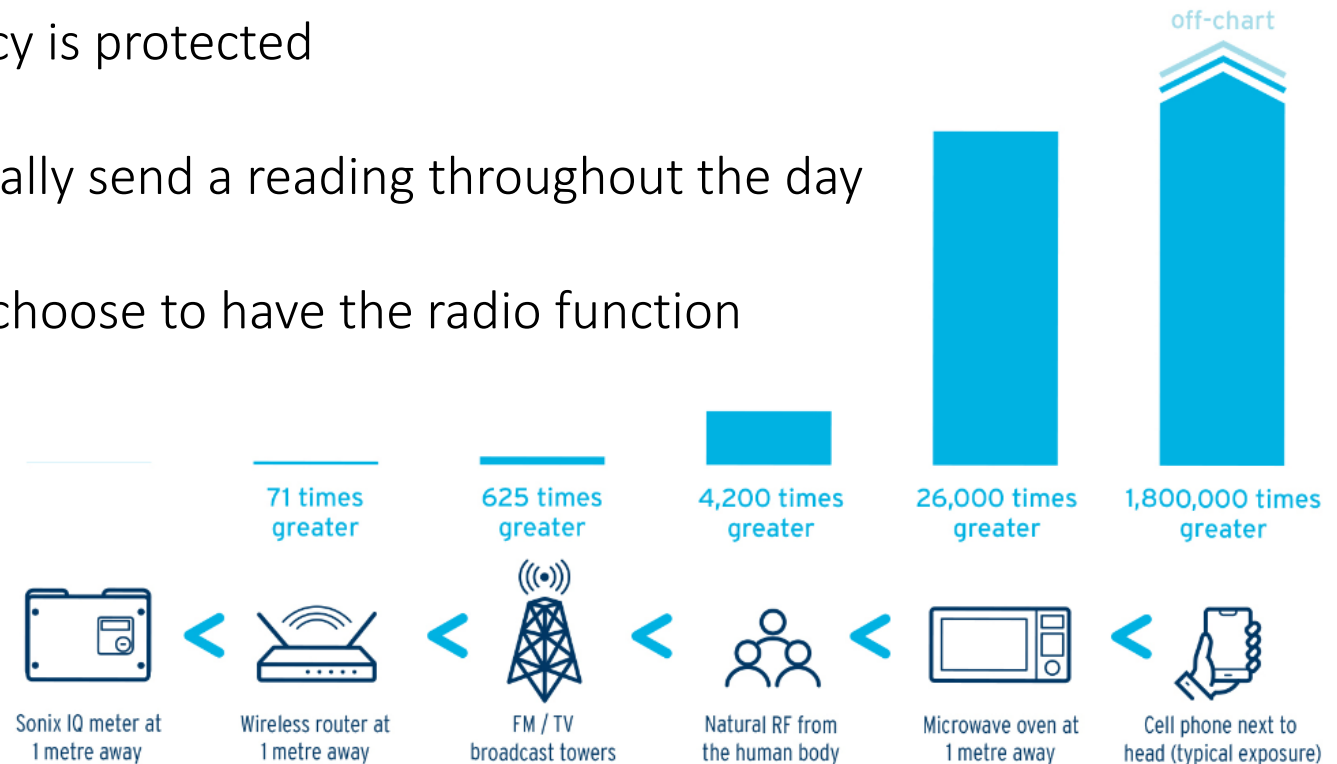
About Advanced Gas Meters

- Contain no moving parts
- Instant on/off service
- 20yr battery life
- Built-in diagnostics such as:
 - Meter Health
 - Tampering & Theft Detection
 - Leak Alarms



More About Advanced Gas Meters

- A FortisBC-owned network will be installed to support the advanced gas meters
- Customer privacy is protected
- Meters periodically send a reading throughout the day
- Customers can choose to have the radio function turned off



What You Can Expect

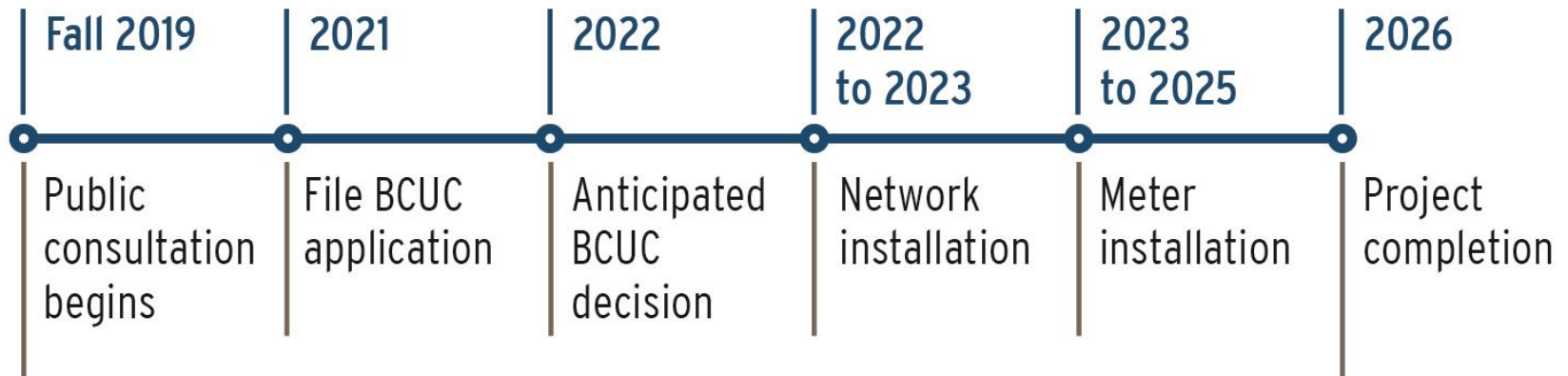
- Continue to engage the community throughout the project's lifespan
- Project phone line and email
- Provide project updates on fortisbc.com/advancedgasmeters



Photo taken pre-Covid19

Next Steps

- File an Application with the BCUC spring, 2021
- Continue to work collaboratively with stakeholders and Indigenous communities
- Continue the dialogue with our customers



Thank you



**For further information,
please contact:**

Project Phone Line: 1-833-592-7937

Project Email: advancedgasmeters@fortisbc.com

Project Website: fortisbc.com/advancedgasmeters

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