



Diane Roy
Vice President, Regulatory Affairs

Gas Regulatory Affairs Correspondence
Email: gas.regulatory.affairs@fortisbc.com

FortisBC Huntingdon Inc.
16705 Fraser Highway
Surrey, B.C. V4N 0E8
Tel: (604) 576-7349
Cell: (604) 908-2790
Fax: (604) 576-7074
Email: diane.roy@fortisbc.com
www.fortisbc.com

October 23, 2018

National Energy Board
517 Tenth Avenue SW
Calgary, Alberta
T2R 0A8

Attention: Ms. Sheri Young, Secretary of the Board

Dear Ms. Young:

Re: FortisBC Huntingdon Inc. (HIPCO)

**Notice of change in tolls for the period November 1, 2018 to October 31, 2019
pursuant to Part IV of the National Energy Board Act**

HIPCO is a Group 2 pipeline and plans to implement the following two changes to come into effect November 1, 2018:

1. To decrease the Firm Import and Export Transportation toll from \$1.042 per 10³m³ /month, or \$0.03425 per 10³m³ /day (\$1.042 x 12 / 365 days) (\$0.000856/GJ) based on the Westcoast deemed heat rate of 40.00 MJ/m³, to \$0.901 10³m³ /month or \$0.02963 per 10³m³ /day (\$0.000741/GJ).
2. To decrease the Interruptible Import and Export Transportation toll from \$0.034/10³m³ /day (\$0.000856 /GJ) based on the Westcoast deemed heat rate of 40.00 MJ/m³, to \$0.030/10³m³ /day (\$0.000741/GJ).

HIPCO has advised all of its firm shippers about the planned change in tolls. No shipper has expressed any concern with respect to the planned changes.

Attachment 1 provides the forecast cost of service of HIPCO for the period of November 1, 2018 to October 31, 2019, and the forecast firm billing determinants and the rate base for this period. While HIPCO has not forecast revenue for the Interruptible Transportation Service for 2018/2019, the variance account will track such revenue should any be earned for future credit to shippers.

Attachment 2 provides updated Toll Schedules and Attachment 3 provides a black-lined version of the updated Toll Schedules for HIPCO, which reflect the planned changes to the

Contract Demand Transportation – Export and Contract Demand Transportation – Import, and Interruptible Transportation Service – Export and Interruptible Transportation Service – Import tolls.

If you require any further information or have any questions with respect to this filing, please contact:

Hans Mertins
Manager, Upstream Regulatory
FortisBC Energy Inc.
Phone: (604) 592-7856
E-mail hans.mertins@fortisbc.com

Copies of the changes are also being sent to the two firm shippers contracting for firm transportation service with HPCO, FortisBC Energy Inc. and Northwest Natural Gas Company.

Sincerely,

FORTISBC HUNTINGDON INC.

Original signed:

Diane Roy

Attachments

cc : Shawn Hill, FortisBC Energy Inc. via email to: shawn.hill@fortisbc.com
Randy Friedman, Northwest Natural Gas Company, via email to: rsf@nwnatural.com

Attachment 1

1 Revenue Requirement

	<u>Forecast</u> <u>2018/2019</u>
Cost of Service	
Continuing Services Fee	\$ 59,557
Operating Lease	16,388
Operating & Maintenance	<u>75,945</u>
Depreciation	23,621
Amortization	-
Audit Fees/Banking/Office/Insurance/Contractor	10,394
Income Tax Expense	(5,266)
Earned Return	27,983
Recovery of prior years Deficiency/Surplus (Note 1)	<u>(8,595)</u>
Total Cost of Service	<u>124,082</u>
Operating Revenues	
FortisBC Energy Inc.	124,082
Firm Transportation Revenue	124,082
Interruptible Transportation Revenue (nonforecast)	-
Interruptible Revenue Credit	<u>-</u>
Total Operating Revenue + Deficiency/Surplus recovery	<u>\$ 124,082</u>
Annual Revenue Deficiency (Surplus)	<u><u>-</u></u>

2

Note 1:			
Annual Revenue Deficiency/Surplus Reconciliation			
Forecast	2012/2013 Annual Revenue Surplus	(20,762)	Included in 2013/2014 contract rates
Actual	2012/2013 Annual Revenue Surplus	<u>(25,288)</u>	
	Cumulative Surplus	(4,527)	
Forecast	2013/2014 Annual Revenue Deficiency	3,759	Included in 2014/2015 contract rates
Actual	2013/2014 Annual Revenue Deficiency	<u>11,248</u>	
	Cumulative Deficiency	2,963	
Forecast	2014/2015 Annual Revenue Surplus	(16,748)	Included in 2015/2016 contract rates
Actual	2014/2015 Annual Revenue (Surplus)	<u>(19,416)</u>	
	Cumulative Deficiency	295	
Forecast	2015/2016 Annual Revenue Surplus	(1,809)	Included in 2016/2017 contract rates
Actual	2015/2016 Annual Revenue (Surplus)	<u>(1,403)</u>	
	Cumulative Deficiency	701	
Forecast	2016/2017 Annual Revenue (Surplus)	235	Included in 2017/2018 contract rates
Actual	2016/2017 Annual Revenue (Surplus)	<u>2,603</u>	
	Cumulative Deficiency	3,069	
Projected	2017/2018 Annual Revenue Surplus	<u>(11,663)</u>	
	Refund of prior years' Cumulative Surplus	<u><u>(8,595)</u></u>	To be included in 2018/2019 contract rates

3

1 **Billing Units & Tolls**

Particulars	2018/2019 Contract Year
Import Contract Demand (TJ)	177
Export Contract Demand (TJ)	282
Total Revenue to Collect	\$ 124,082
Average Cost of Service \$ / GJ / Day	\$ 0.000741
Westcoast Heat Content MJ / m ³	40.00
Import/Export Contract Demand Toll \$ / 10³ m³ / Month	\$ 0.901
Interruptible Toll \$ / 10³ m³	\$ 0.030

2

3 **Rate Base**

	<u>Forecast</u> <u>2018/2019</u>
Opening Gas Plant In Service	1,339,229
Additions	-
Retirements	-
Closing Gas Plant In Service	1,339,229
Opening Accumulated Depreciation	(905,979)
Depreciation	(23,621)
Retirements	-
Closing Accumulated Depreciation	(929,600)
Mid Year Net Plant in Service	421,440
Mid Year Deferred Charges	-
Cash Working Capital	10,134
Rate Base	<u>431,574</u>

4

Attachment 2

**FortisBC Huntingdon Inc.
TOLL SCHEDULES FOR SERVICE**

TRANSPORTATION SERVICE - EXPORT

DEFINITIONS

1. In this Toll Schedule, the term "**Transportation Service - Export**" means the residue gas transmission pipelines owned and operated by Company and extending from the HIPCO - Westcoast interconnect to the HIPCO - SIPI interconnect at the Canada/U.S. border.

Other terms used in this Toll Schedule shall have the same meaning as set forth in the General Terms and Conditions for Service.

APPLICATION

2. This Toll Schedule applies to all Contract Demand Transportation Service - Export and to all Interruptible Transportation Service - Export including displacement arrangements provided by Company to a Shipper through Transportation Service - Export under the provisions of Firm Transportation Service Agreements and Interruptible Transportation Service Agreements into which the General Terms and Conditions for Service are incorporated by reference.

MONTHLY BILL - CONTRACT DEMAND TRANSPORTATION SERVICE - EXPORT

3. The amount payable by a Shipper to Company in respect of Contract Demand Transportation Service - Export provided by Company to the Shipper through Transportation Service - Export in each month shall be an amount equal to the sum of:

- (a) the product obtained by multiplying the applicable Demand Toll specified in the Appendix to this Toll Schedule for Contract Demand Transportation Service - Export by the applicable Contract Demand for residue gas to be transported through Transportation Service - Export as specified in the Firm Transportation Service Agreement;
- (b) the product obtained by multiplying the applicable Commodity Toll specified in the Appendix to this Toll Schedule for Contract Demand Transportation Service - export by the volume of residue gas which is thermally equivalent at the Receipt Point to the volume of residue gas redelivered to the Shipper at the Delivery Point during the month; and
- (c) the amount of tax on fuel gas consumed in operations payable by Company under the Motor Fuel Tax Act (British Columbia) allocated to Shipper for the month;

less an amount equal to the sum of:

- (d) the amount of any interruptible toll revenues to be credited to the Shipper for such month based on interruptible toll revenues for the previous month and distribution of such credit will be determined on a pro-rata basis; and
- (e) the amount of any credit to which the Shipper is entitled for such month pursuant to Article 8 of the General Terms and Conditions for Service.

**FortisBC Huntingdon Inc
TOLL SCHEDULES FOR SERVICE**

MONTHLY BILL - INTERRUPTIBLE TRANSPORTATION SERVICE - EXPORT

4. Subject to paragraph 5 below, the amount payable by a Shipper to Company in respect of Interruptible Transportation Service - Export including displacement arrangements provided by Company to the Shipper in each month shall be an amount equal to the sum of:
 - (a) the product obtained by multiplying the applicable Commodity Toll specified in the Appendix to this Toll Schedule for Interruptible Transportation Service - Export by the volume of residue gas which is thermally equivalent at the Receipt Point to the volume of residue gas redelivered to the Shipper at the Delivery Point during the month; and
 - (b) the amount of tax on fuel gas consumed in operations payable by Company under the Motor Fuel Tax Act (British Columbia) allocated to Shipper for the month.
5. If:
 - (a) A Shipper has entered into one or more Firm Transportation Service Agreements for the provision of Contract Demand Transportation Service - Export and one or more Interruptible Service Agreements for the provision of Interruptible Transportation Service - Export;
 - (b) in any month the Shipper underutilizes its Contract Demand Transportation Service - Export; and
 - (c) in such month the Shipper incurs interruptible tolls for Interruptible Transportation Service - Export;

then Company will provide the Shipper with a revenue credit to reduce the amount of the interruptible tolls otherwise payable by the Shipper in such month equal to the amount of the Demand Tolls payable by the Shipper in such month in respect of such underutilized Contract Demand Transportation Service - Export.

TOLLS - TRANSPORTATION SERVICE - EXPORT

6. The applicable Demand and Commodity Tolls for Transportation Service - Export are set out on Page 3 of this Toll Schedule.

**FortisBC Huntingdon Inc.
TOLL SCHEDULES FOR SERVICE**

**DEMAND AND COMMODITY TOLLS
TRANSPORTATION SERVICE - EXPORT**

Description	Demand \$/10³m³	Commodity \$/10³m³
Contract Demand Transportation Service - Export	0.901	0.00
Interruptible Transportation Service - Export		0.030

Regulation on a Complaint Basis

The tolls of FortisBC Huntingdon Inc. are regulated by the National Energy Board on a complaint basis. The Company is required to make copies of tariffs and supporting financial information readily available to interested persons. Persons who cannot resolve toll and tariff issues with the Company may file a complaint with the Board. In the absence of a complaint, the Board does not normally undertake a detailed examination of the Company's tolls.

Effective Date: November 1, 2018

**FortisBC Huntingdon Inc.
TOLL SCHEDULES FOR SERVICE**

TRANSPORTATION SERVICE - IMPORT

DEFINITIONS

1. In this Toll Schedule, the term "**Transportation Service - Import**" means the residue gas transmission pipelines owned and operated by Company and extending from HIPCO - SIPI interconnect at the Canada/U.S. border to the HIPCO – FEI interconnect.

All other terms used in this Toll Schedule shall have the same meaning as set forth in the General Terms and Conditions for Service.

APPLICATION

2. This Toll Schedule applies to all Contact Demand Transportation Service - Import and to all Interruptible Transportation Service - Import including displacement arrangements provided by Company to a Shipper through Transportation Service - Import under the provisions of Firm Transportation Service Agreements and Interruptible Transportation Service Agreements into which the General Terms and Conditions for Service are incorporated by reference.

MONTHLY BILL - CONTRACT DEMAND TRANSPORTATION SERVICE - IMPORT

3. The amount payable by a Shipper to Company in respect of Contract Demand Transportation Service - Import provided by Company to the Shipper through Transportation Service - Import in each month shall be an amount equal to the sum of:

- (a) the product obtained by multiplying the applicable Commodity Toll specified in the Appendix to this Toll Schedule for Contact Demand Transportation Service - Import by the applicable Contract Demand for residue gas to be transported through Transportation Service - Import as specified in the Firm Transportation Service Agreement;
- (b) the product obtained by multiplying the applicable Commodity Toll specified in the Appendix to this Toll Schedule for Contract Demand Transportation Service - Import by the volume of residue gas which is thermally equivalent at the Receipt Point to the volume of residue gas redelivered to the Shipper at the Delivery Point during the month; and
- (c) the amount of tax on fuel gas consumed in operations payable by Company under the Motor Fuel Tax Act (British Columbia) allocated to Shipper for the month;

less an amount equal to the sum of:

- (d) the amount of any interruptible toll revenues to be credited to the Shipper for such month based on interruptible toll revenues for the previous month and distribution of such credit will be determined in a pro-rata basis; and
- (e) the amount of any credit to which the Shipper is entitled for such month pursuant to Article 8 of the General Terms and Conditions for Service.

Effective Date: November 1, 2018

**FortisBC Huntingdon Inc.
TOLL SCHEDULES FOR SERVICE**

MONTHLY BILL - INTERRUPTIBLE TRANSPORTATION SERVICE - IMPORT

4. Subject to paragraph 5 below, the amount payable by a Shipper to Company in respect to Interruptible Transportation Service - Import including displacement arrangements provided by Company to the Shipper in each month shall be an amount equal to the sum of:
 - (a) the product obtained by multiplying the applicable Commodity Toll specified in the Appendix to this Toll Schedule for Interruptible Transportation Service- Import by the volume of residue gas which is thermally equivalent at the Receipt Point to the volume of residue gas redelivered to the Shipper at the Delivery point during the month; and
 - (b) the amount of tax on fuel gas consumed in operations payable by Company under the Motor Fuel Tax Act (British Columbia) allocated to Shipper for the month.
5. If:
 - (a) a Shipper has entered into one or more Firm Transportation Service Agreements for the provision of Contract Demand Transportation Service - Import and one or more Interruptible Service Agreements for the provision of Interruptible Transportation Service – Import;
 - (b) in any month the Shipper underutilizes its Contract Demand Transportation Service – Import; and
 - (c) in such month the Shipper incurs interruptible tolls for Interruptible Transportation Service – Import;

then Company will provide the Shipper with a revenue credit to reduce the amount of the interruptible tolls otherwise payable by the Shipper in such month equal to the amount of the Demand Tolls payable by the Shipper in such month in respect of such underutilized Contract Demand Transportation Service - Import.

TOLLS - TRANSPORTATION SERVICE - IMPORT

6. The applicable Demand and Commodity Tolls for Transportation Service - Import are set out on Page 6 of this Toll Schedule.

**FortisBC Huntingdon Inc.
TOLL SCHEDULES FOR SERVICE**

**DEMAND AND COMMODITY TOLLS
TRANSPORTATION SERVICE - IMPORT**

Description	Demand \$/10³m³	Commodity \$/10³m³
Contract Demand Transportation Service - Import	0.901	0.00
Interruptible Transportation Service - Import		0.030

Regulation on a Complaint Basis

The tolls of FortisBC Huntingdon Inc. are regulated by the National Energy Board on a complaint basis. The Company is required to make copies of tariffs and supporting financial information readily available to interested persons. Persons who cannot resolve toll and tariff issues with the Company may file a complaint with the Board. In the absence of a complaint, the Board does not normally undertake a detailed examination of the Company's tolls.

Effective Date: November 1, 2018

Attachment 3

**FortisBC Huntingdon Inc.
TOLL SCHEDULES FOR SERVICE**

TRANSPORTATION SERVICE - EXPORT

DEFINITIONS

1. In this Toll Schedule, the term "**Transportation Service - Export**" means the residue gas transmission pipelines owned and operated by Company and extending from the HIPCO - Westcoast interconnect to the HIPCO - SIPI interconnect at the Canada/U.S. border.

Other terms used in this Toll Schedule shall have the same meaning as set forth in the General Terms and Conditions for Service.

APPLICATION

2. This Toll Schedule applies to all Contract Demand Transportation Service - Export and to all Interruptible Transportation Service - Export including displacement arrangements provided by Company to a Shipper through Transportation Service - Export under the provisions of Firm Transportation Service Agreements and Interruptible Transportation Service Agreements into which the General Terms and Conditions for Service are incorporated by reference.

MONTHLY BILL - CONTRACT DEMAND TRANSPORTATION SERVICE - EXPORT

3. The amount payable by a Shipper to Company in respect of Contract Demand Transportation Service - Export provided by Company to the Shipper through Transportation Service - Export in each month shall be an amount equal to the sum of:

- (a) the product obtained by multiplying the applicable Demand Toll specified in the Appendix to this Toll Schedule for Contract Demand Transportation Service - Export by the applicable Contract Demand for residue gas to be transported through Transportation Service - Export as specified in the Firm Transportation Service Agreement;
- (b) the product obtained by multiplying the applicable Commodity Toll specified in the Appendix to this Toll Schedule for Contract Demand Transportation Service - Export by the volume of residue gas which is thermally equivalent at the Receipt Point to the volume of residue gas redelivered to the Shipper at the Delivery Point during the month; and
- (c) the amount of tax on fuel gas consumed in operations payable by Company under the Motor Fuel Tax Act (British Columbia) allocated to Shipper for the month;

less an amount equal to the sum of:

- (d) the amount of any interruptible toll revenues to be credited to the Shipper for such month based on interruptible toll revenues for the previous month and distribution of such credit will be determined on a pro-rata basis; and
- (e) the amount of any credit to which the Shipper is entitled for such month pursuant to Article 8 of the General Terms and Conditions for Service.

Effective Date November 1, 2018

Deleted: 2017

**FortisBC Huntingdon Inc
TOLL SCHEDULES FOR SERVICE**

MONTHLY BILL - INTERRUPTIBLE TRANSPORTATION SERVICE - EXPORT

4. Subject to paragraph 5 below, the amount payable by a Shipper to Company in respect of Interruptible Transportation Service - Export including displacement arrangements provided by Company to the Shipper in each month shall be an amount equal to the sum of:

- (a) the product obtained by multiplying the applicable Commodity Toll specified in the Appendix to this Toll Schedule for Interruptible Transportation Service - Export by the volume of residue gas which is thermally equivalent at the Receipt Point to the volume of residue gas redelivered to the Shipper at the Delivery Point during the month; and
- (b) the amount of tax on fuel gas consumed in operations payable by Company under the Motor Fuel Tax Act (British Columbia) allocated to Shipper for the month.

5. If:

- (a) A Shipper has entered into one or more Firm Transportation Service Agreements for the provision of Contract Demand Transportation Service - Export and one or more Interruptible Service Agreements for the provision of Interruptible Transportation Service - Export;
- (b) in any month the Shipper underutilizes its Contract Demand Transportation Service - Export; and
- (c) in such month the Shipper incurs interruptible tolls for Interruptible Transportation Service - Export;

then Company will provide the Shipper with a revenue credit to reduce the amount of the interruptible tolls otherwise payable by the Shipper in such month equal to the amount of the Demand Tolls payable by the Shipper in such month in respect of such underutilized Contract Demand Transportation Service - Export.

TOLLS - TRANSPORTATION SERVICE - EXPORT

6. The applicable Demand and Commodity Tolls for Transportation Service - Export are set out on Page 3 of this Toll Schedule.

Effective Date: November 1, ~~2017~~ 2018

Deleted: 2017

**FortisBC Huntingdon Inc.
TOLL SCHEDULES FOR SERVICE**

**DEMAND AND COMMODITY TOLLS
TRANSPORTATION SERVICE - EXPORT**

Description	Demand \$/10 ³ m ³	Commodity \$/10 ³ m ³
Contract Demand Transportation Service - Export	<u>0.901</u>	0.00
Interruptible Transportation Service - Export		<u>0.030</u>

Deleted: 1.042

Deleted: 0.034

Regulation on a Complaint Basis

The tolls of FortisBC Huntingdon Inc. are regulated by the National Energy Board on a complaint basis. The Company is required to make copies of tariffs and supporting financial information readily available to interested persons. Persons who cannot resolve toll and tariff issues with the Company may file a complaint with the Board. In the absence of a complaint, the Board does not normally undertake a detailed examination of the Company's tolls.

Effective Date: November 1, 2018

Deleted: 2017

**FortisBC Huntingdon Inc.
TOLL SCHEDULES FOR SERVICE**

TRANSPORTATION SERVICE - IMPORT

DEFINITIONS

1. In this Toll Schedule, the term "**Transportation Service - Import**" means the residue gas transmission pipelines owned and operated by Company and extending from HIPCO - SIPI interconnect at the Canada/U.S. border to the HIPCO – FEI interconnect.

All other terms used in this Toll Schedule shall have the same meaning as set forth in the General Terms and Conditions for Service.

APPLICATION

2. This Toll Schedule applies to all Contact Demand Transportation Service - Import and to all Interruptible Transportation Service - Import including displacement arrangements provided by Company to a Shipper through Transportation Service - Import under the provisions of Firm Transportation Service Agreements and Interruptible Transportation Service Agreements into which the General Terms and Conditions for Service are incorporated by reference.

MONTHLY BILL - CONTRACT DEMAND TRANSPORTATION SERVICE - IMPORT

3. The amount payable by a Shipper to Company in respect of Contract Demand Transportation Service - Import provided by Company to the Shipper through Transportation Service - Import in each month shall be an amount equal to the sum of:

- (a) the product obtained by multiplying the applicable Commodity Toll specified in the Appendix to this Toll Schedule for Contract Demand Transportation Service - Import by the applicable Contract Demand for residue gas to be transported through Transportation Service - Import as specified in the Firm Transportation Service Agreement;
- (b) the product obtained by multiplying the applicable Commodity Toll specified in the Appendix to this Toll Schedule for Contract Demand Transportation Service - Import by the volume of residue gas which is thermally equivalent at the Receipt Point to the volume of residue gas redelivered to the Shipper at the Delivery Point during the month; and
- (c) the amount of tax on fuel gas consumed in operations payable by Company under the Motor Fuel Tax Act (British Columbia) allocated to Shipper for the month;

less an amount equal to the sum of:

- (d) the amount of any interruptible toll revenues to be credited to the Shipper for such month based on interruptible toll revenues for the previous month and distribution of such credit will be determined in a pro-rata basis; and
- (e) the amount of any credit to which the Shipper is entitled for such month pursuant to Article 8 of the General Terms and Conditions for Service.

Effective Date: November 1, 2018

Deleted: 2017

**FortisBC Huntingdon Inc.
TOLL SCHEDULES FOR SERVICE**

MONTHLY BILL - INTERRUPTIBLE TRANSPORTATION SERVICE - IMPORT

4. Subject to paragraph 5 below, the amount payable by a Shipper to Company in respect to Interruptible Transportation Service - Import including displacement arrangements provided by Company to the Shipper in each month shall be an amount equal to the sum of:

- (a) the product obtained by multiplying the applicable Commodity Toll specified in the Appendix to this Toll Schedule for Interruptible Transportation Service- Import by the volume of residue gas which is thermally equivalent at the Receipt Point to the volume of residue gas redelivered to the Shipper at the Delivery point during the month; and
- (b) the amount of tax on fuel gas consumed in operations payable by Company under the Motor Fuel Tax Act (British Columbia) allocated to Shipper for the month.

5. If:

- (a) a Shipper has entered into one or more Firm Transportation Service Agreements for the provision of Contract Demand Transportation Service - Import and one or more Interruptible Service Agreements for the provision of Interruptible Transportation Service – Import;
- (b) in any month the Shipper underutilizes its Contract Demand Transportation Service – Import; and
- (c) in such month the Shipper incurs interruptible tolls for Interruptible Transportation Service – Import;

then Company will provide the Shipper with a revenue credit to reduce the amount of the interruptible tolls otherwise payable by the Shipper in such month equal to the amount of the Demand Tolls payable by the Shipper in such month in respect of such underutilized Contract Demand Transportation Service - Import.

TOLLS - TRANSPORTATION SERVICE - IMPORT

6. The applicable Demand and Commodity Tolls for Transportation Service - Import are set out on Page 6 of this Toll Schedule.

Effective Date: November 1, 2018

Deleted: 2017

**FortisBC Huntingdon Inc.
TOLL SCHEDULES FOR SERVICE**

**DEMAND AND COMMODITY TOLLS
TRANSPORTATION SERVICE - IMPORT**

Description	Demand \$/10³m³	Commodity \$/10³m³
Contract Demand Transportation Service - Import	0.901	0.00
Interruptible Transportation Service - Import		0.030

Deleted: 1.042

Deleted: 0.034

Regulation on a Complaint Basis

The tolls of FortisBC Huntingdon Inc. are regulated by the National Energy Board on a complaint basis. The Company is required to make copies of tariffs and supporting financial information readily available to interested persons. Persons who cannot resolve toll and tariff issues with the Company may file a complaint with the Board. In the absence of a complaint, the Board does not normally undertake a detailed examination of the Company's tolls.

Effective Date: November 1, ~~2018~~

Deleted: 2017

